

## Product Data Transparency Information

(In line with EU Data Act (EU) 2023/2854, Articles 3–4)

### Product

Manufacturer: Euromac B.V.

Category: Smart Heating

Version/Model: Eurom Sani Series, models listed below:

350067	Eurom Sani 400 Wifi White
350098	Eurom Sani 400 White WiFi swiss plug
350135	Eurom Sani 400 Wifi Black
350142	Eurom Sani 400 Black WiFi Swiss plug
350333	Eurom Sani 600 Wifi White
350340	Eurom Sani 600 WiFi Swiss Plug
350357	Eurom Sani 600 Wifi Black
350364	Eurom Sani 600 Black WiFi Swiss Plug
350371	Eurom Sani 800 Wifi White
350388	Eurom Sani 800 WiFi Swiss Plug
350395	Eurom Sani 800 Wifi Black
350401	Eurom Sani 800 Black WiFi Swiss Plug
350418	Eurom Sani 400 Mirror WiFi
350425	Eurom Sani 400 Mirror WiFi Swiss Plug
350432	Eurom Sani 600 Mirror WiFi
350449	Eurom Sani 600 Mirror WiFi Swiss plug
350456	Eurom Sani 1000 Wifi White
350463	Eurom Sani 1000 Wifi White swiss plug
350470	Eurom Sani 1000 Wifi Black
350715	Eurom Sani Mirror LED wifi 400 White
350722	Eurom Sani Mirror LED wifi 600 White
350739	Eurom Sani Mirror LED wifi 400 Black
350746	Eurom Sani Mirror LED wifi 600 Black

### Description of Data Included (type, format, collection frequency and volume)

The Eurom Sani heater continuously measure, calculate, and update operational parameters relevant to control the temperatures in the heating system.

Model: Sani Wifi  
Version: DT11.0  
Date 30-01-2026

Product data table Eurom Alutherm :

DP ID	DP Name	Identifier	Data Transfer Type	Data Type	Properties
1	Power	switch	Send and Report	bool	
2	Temperature	temperature_c	Send and Report	value	Value Range: 0-37, Pitch: 1, Scale: 0, Unit: °C
3	Temperature	temperature_f	Send and Report	value	Value Range: 32-99, Pitch: 1, Scale: undefined, Unit: °F
4	Fahrenheit/Celsius switch	exchange	Send and Report	bool	
5	Actual Celsius temperature	c_temperature	Report Only	value	Value Range: 0-50, Pitch: 1, Scale: undefined, Unit: °C
6	Actual Fahrenheit temperature	f_temperature	Report Only	value	Value Range: 32-122, Pitch: 1, Scale: undefined, Unit: °F
7	Countdown Timer	appoint	Send and Report	value	Value Range: 0-1440, Pitch: 1, Scale: undefined, Unit: m
8	Reservation flag	appoint_flag	Send and Report	bool	
9	Weekly program	TimerData	Send and Report	raw	
10	Timer	smartTimer	Send and Report	enum	Enum Value: holiday, program

When online, connected products can generate data continuously and in real time.

Connected products store data on cloud servers. Device Datapoint (DP) data is retained for 7 days by default and can be extended upon customer requests (requires purchasing extended storage services)

### Access, share and erase Data

You can view, retrieve, and export your data in the App by following steps:

Go to the **Me** page in the App -> Tap the **Settings** icon in the top right corner -> **Privacy Policy Management** -> **Device Data Export** -> Select the device to export -> on the preview page, you can view the device data; to export, tap the export icon in the top right corner of the preview page and enter the email address to receive the exported data.

You can delete your data at any time by unbinding the device and selecting **Delete Data**.

Estimated data volume: Varies by device type, e.g., a smart plug or home appliance may generate only a few KB/day.

### Transparency information for Service Providers

#### Nature of Data

Basic information about the smart device: device name, device ID, online status, activation time, firmware version, and upgrade information.

Network configuration information: Wi-Fi information and location permissions, used solely for device network configuration and not uploaded to the cloud.

Device usage logs: sensor data and configuration commands sent from the App to the device. Different types of smart devices will report different functional data points.

Estimated data volume: Varies by device type, e.g., video uploads may be around 50 MB/day, while a smart plug may generate only a few KB/day.

Collection frequency: Typically real-time or event-triggered (e.g., when a smart plug is switched on or off).

Access and export: You can view or export data through the App interface or request data export via the privacy settings page.

Storage and retention: Device usage logs are retained for 7 days and then automatically deleted.

Device usage logs include configuration commands sent to the device via the App (i.e., service data) as well as sensor data reported by the device.

We process product and related service data solely for the purposes of contract performance, security, troubleshooting, product improvement (where applicable), and advertising (where applicable).

We share data with service providers acting as data processors for business purposes.

You can request the data for sharing with a third party:

One-time sharing: Users can export data through the App and manually provide it to the third party.

Continuous sharing: Users must submit a customer service ticket or send an email, and may withdraw the request at any time.

**Contact for Data Questions**

If you have questions or need support, you can contact us via:

[eurom.nl/contact](https://eurom.nl/contact)

[eurom.nl/en/contact-en/](https://eurom.nl/en/contact-en/)

**Complaints and dispute**

You have the right to lodge complaints regarding our data handling practice with the competent authority of your country of residence.

**Duration**

As long as you maintain an active account this is valid. You may terminate the contract at any time by deleting the account.