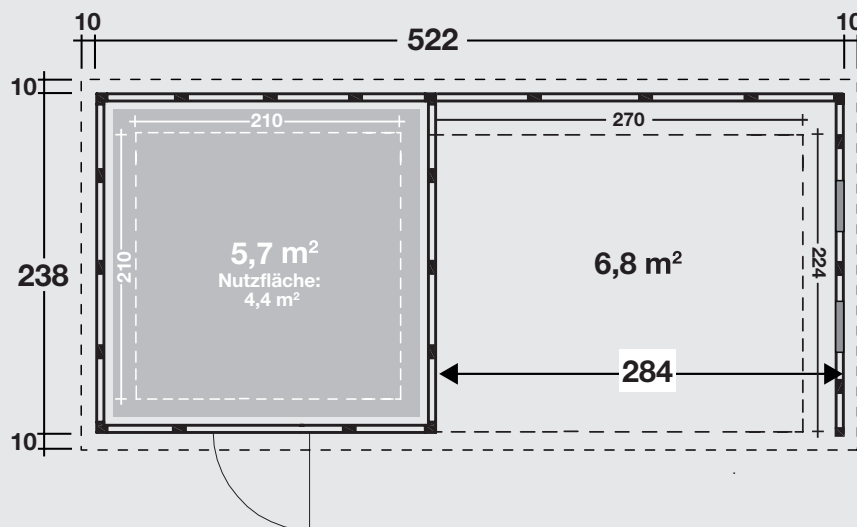


ELEGANTO 2424 PHR



Projet numéro / Project nummer / Project number / Projekt Nummer :

.....

QC-numéro / QC-nummer / QC-number / QC-Nummer :

.....

Couleur / Kleur / Colour / Farbe:

- ☐ ☐ Blanc, Wit, White, Weiß
- ☐ ☐ Gris clair, Licht grijs, Light grey, Lichtgrau
- ☐ ☐ Anthracite, Antraciet, Anthracite, Granitgrau
- ☐ ☐ Granulé, StoneCoat, StoneCoat, Dekorputz

Zubehör:

- ☐ Fußboden
- ☐ Innenwand: Innenwandpaket während des Hausaufbaus montieren. Nicht im Nachhinein montierbar!
- ☐ Lochblech
- ☐ Bodenschwelle / Rampe

INSTRUCTIONS DE MONTAGE
MONTAGE HANDLEIDING
ASSEMBLY INSTRUCTIONS
MONTAGEANLEITUNG

Nous vous invitons à lire attentivement le présent mode d'emploi.

Vous y trouverez les caractéristiques techniques ainsi que toutes les informations utiles en vue d'un fonctionnement correct. Les données techniques figurant dans cette publication peuvent être modifiées à tout moment et sans avis préalable et ce, pour des raisons techniques ou commerciales..

Wij nodigen u uit deze handleiding aandachtig te lezen.

Ze omvat de technische eigenschappen en alle nuttige informatie voor een correcte werking.

De technische gegevens in deze publicatie kunnen om technische of commerciële redenen op elk moment en zonder voorafgaande kennisgeving worden gewijzigd.

Please read this manual carefully.

It contains the technical properties and all the information required for correct operation.

The technical data in this publication is subject to change for technical and/or commercial reasons at any time and without notice.

Bitte lesen Sie diese Anleitung sorgfältig durch.

Sie enthält die technischen Eigenschaften und alle Informationen, die für einen korrekten Betrieb erforderlich sind.

Die in dieser Publikation enthaltenen technischen Daten können jederzeit ohne Vorankündigung aus technischen oder kommerziellen Gründen geändert werden.



Lisez bien l'ensemble du mode d'emploi avant de commencer à réaliser des travaux.

Lees de volledige handleiding voordat u begint met de werken uit te voeren.

Read the entire manual before you start working.

Lesen Sie vor Arbeitsbeginn die gesamte Anleitung.



L'utilisation de gants est obligatoire.

Het gebruik van handschoenen is verplicht.

The use of gloves is mandatory.

Das Tragen von Handschuhen ist Pflicht.



L'utilisation de lunettes de protection est obligatoire.

Het gebruik van een veiligheidsbril is verplicht.

The use of safety glasses is mandatory.

Das Tragen einer Sicherheitsbrille ist Pflicht.



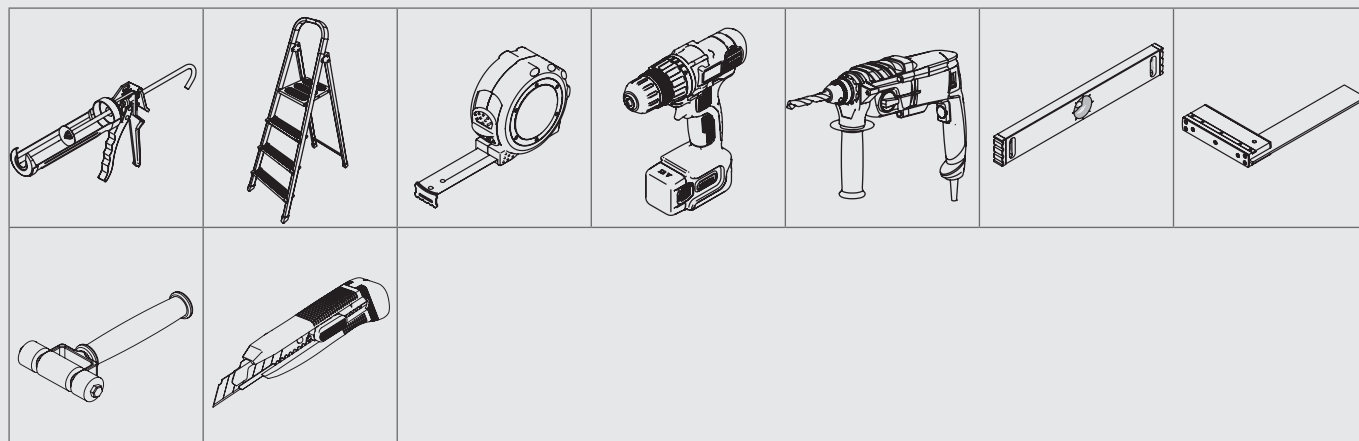
L'utilisation d'un casque de protection est obligatoire.

Het gebruik van een veiligheidshelm is verplicht.

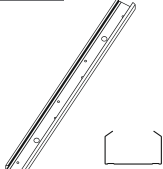
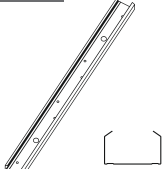
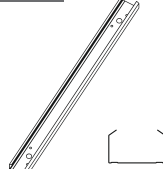
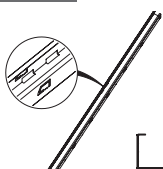
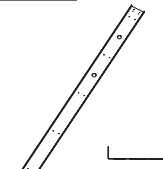
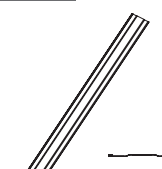
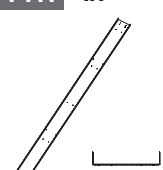
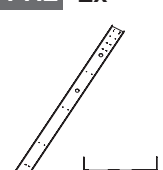
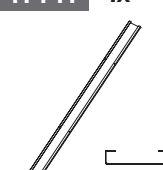
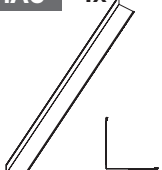
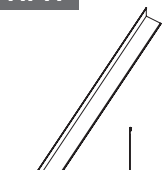
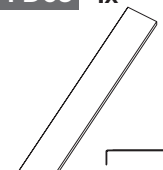
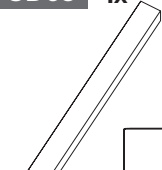
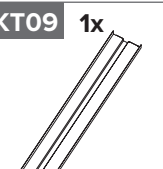
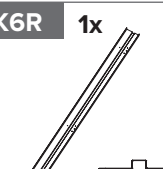
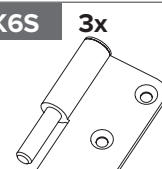
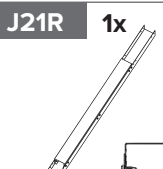
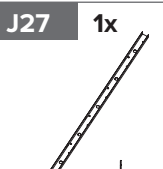
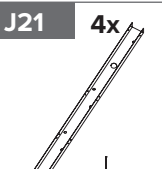
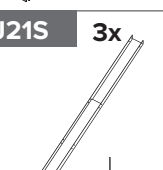
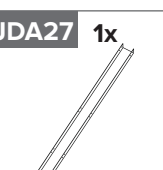
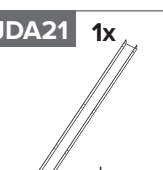
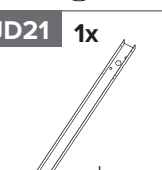
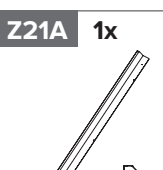
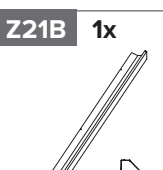
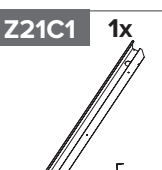
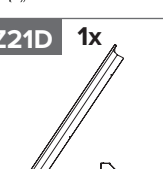
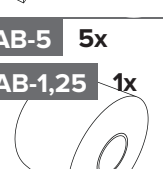
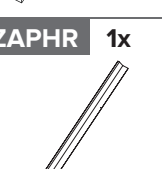
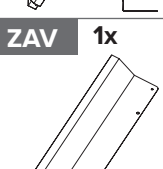
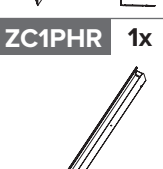
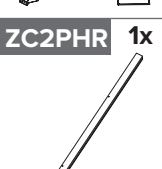
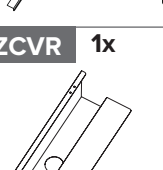
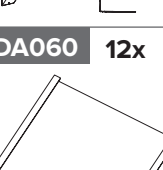
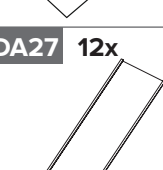
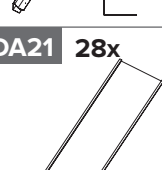
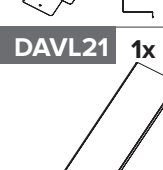
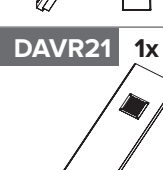
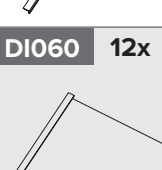
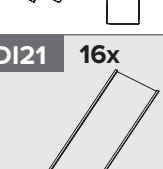
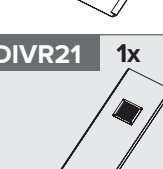
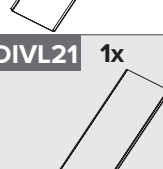
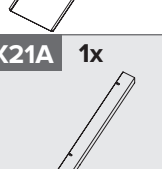
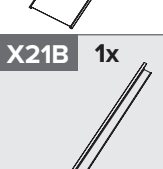
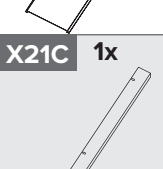
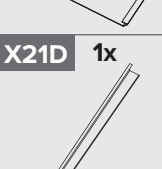
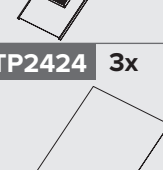
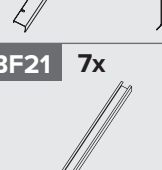
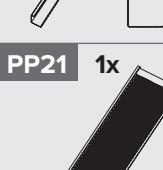
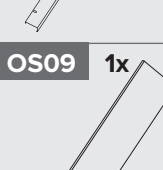
The use of a hard hat is mandatory.

Das Tragen eines Sicherheitshelms ist Pflicht.

Liste d'outils / Gereedschappenlijst / Tools List / Werkzeugliste



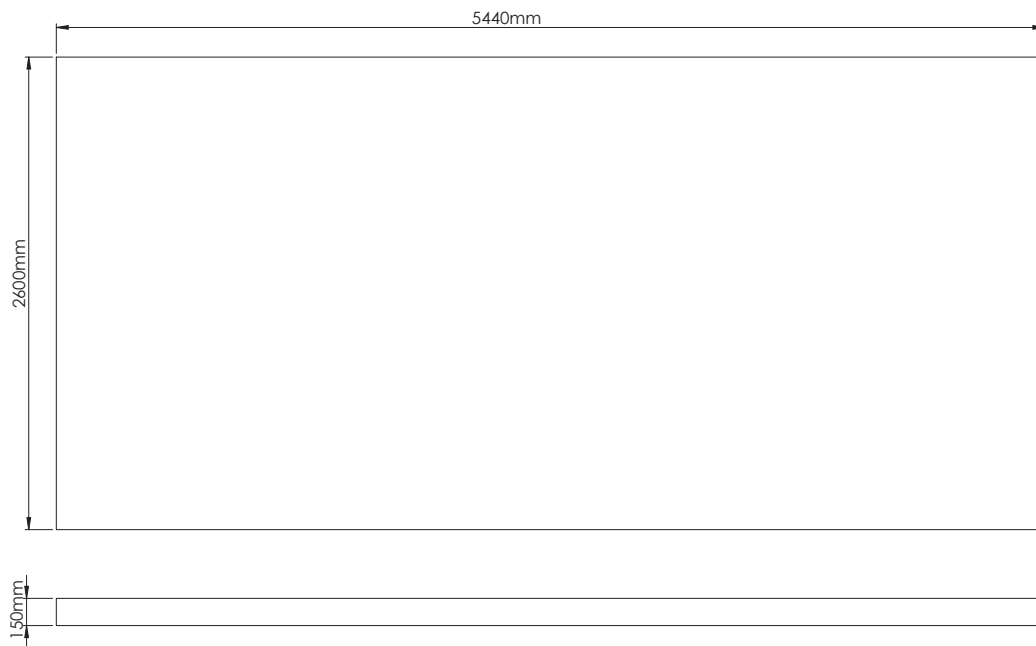
Liste des composants / Stukslijst / Partslist / Teileliste

A27 1x 	A21 4x 	AD21 1x 	B6 30x 	BD6 1x 	F6 10x 	FA6 1x 
FPH1 1x 	FPH2 2x 	FTPPH 1x 	HA6 4x 	HPH 1x 	FD09 1x 	UD09 1x 
KT09 1x 	K6R 1x 	K6LE 1x 	K6S 3x 	J21R 1x 	J27 1x 	J21 4x 
J21S 3x 	JDA27 1x 	JDA21 1x 	JD21 1x 	Z21A 1x 	Z21B 1x 	Z21C1 1x 
Z21C2 1x 	Z21D 1x 	AB-5 5x AB-1,25 1x 	ZAPHR 1x 	ZAV 1x 	ZC1PHR 1x 	ZC2PHR 1x 
ZCVR 1x 	DA060 12x 	DA27 12x 	DA21 28x 	DAVL21 1x 	DAVR21 1x 	DI060 12x 
DI21 16x 	DIVR21 1x 	DIVL21 1x 	X21A 1x 	X21B 1x 	X21C 1x 	X21D 1x 
IG 2x  L = 2.090mm	IK 2x  L = 2.070mm	TP2424 3x 	BF21 7x 	PP21 1x 	OS09 1x 	

 option / optie / option / Option

Liste des composants / Stukslijst / Partslist / Teileliste

CP01 3x	CP02 8x	CP03 3x	CP05 13x	SD18 600x	SD18BL 40x	SD16D 9x
SD25 2x	TOOL1 1x	TOOL2 2x	TOOL3 1x	RK1 1x RK2 RK3	W1 1x	W2 1x
W3 1x	W4 2x	M27 1x	M21 5x	DK 1x	SPB6 4x	BZ 16x
DR 1x	2424PHR-1 1x	2424PHR-2 1x	2424PHR-3 2x	2424PHR-4 1x	SSP 1x	S6PH 2x 2
XPHA 1x	XPHB 1x	XPHC 1x	XPHR 1x	IPHK 2x	IPHL 1x	



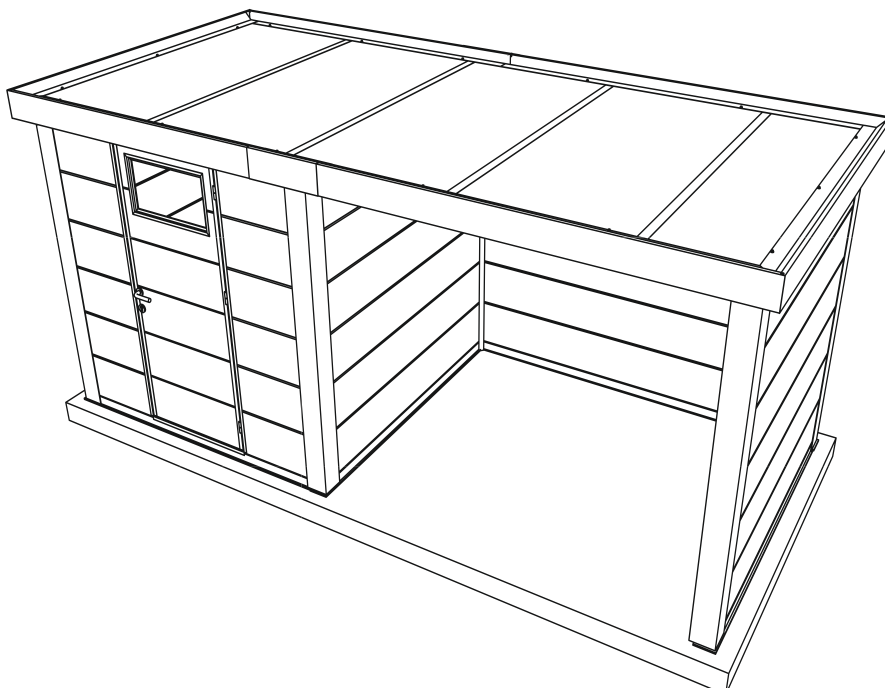
Fundament

- Le sol doit être plat et de niveau. Le sol doit être réalisé pour permettre une fixation adéquate de l'abris de jardin.
- De vloer moet vlak en waterpas zijn. De vloer moet gemaakt worden zodat de bevestiging van het tuinhuis wel mogelijk is.
- The floor must be flat and level. The floor must be made in such a way that it is possible to fix the garden house.
- Der Aufbauort muss eine flache, geschlossene und in Waage liegende Bodenplatte aufzeigen. Die Bodenplatte muss so beschaffen sein, das eine mechanische Befestigung von dem Eleganto erfolgen kann.

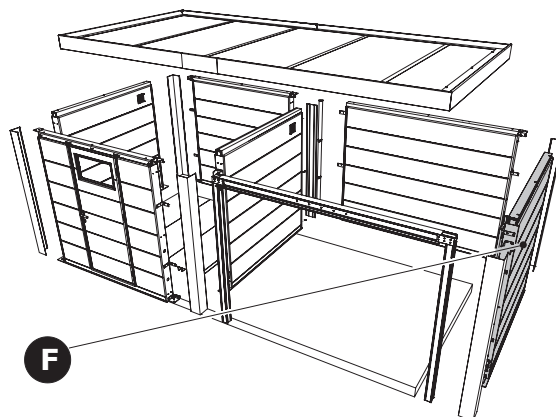
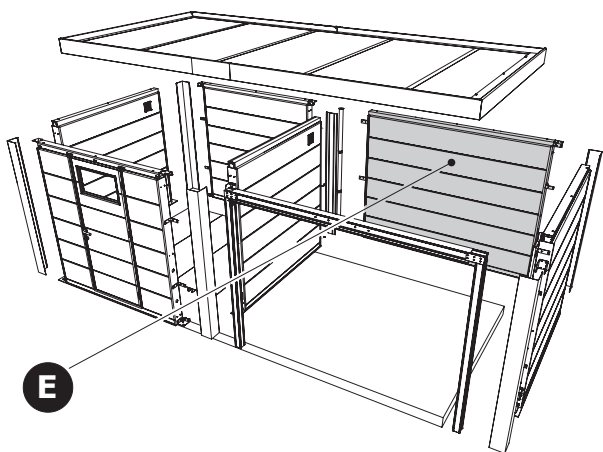
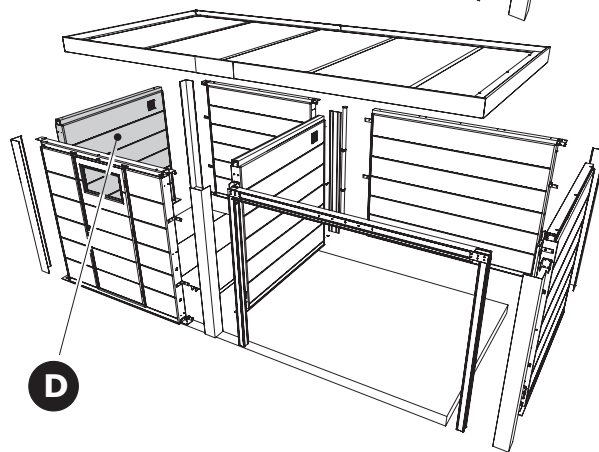
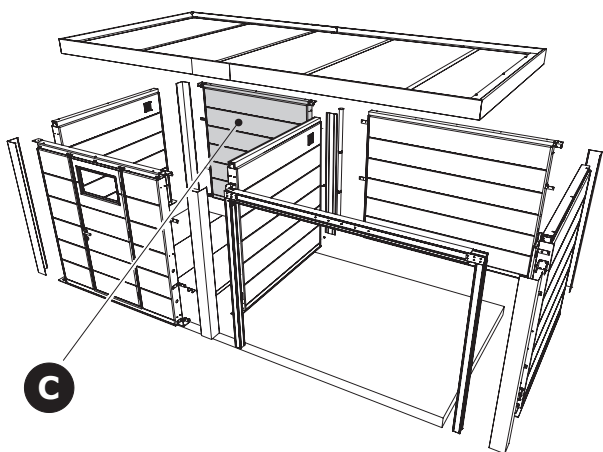
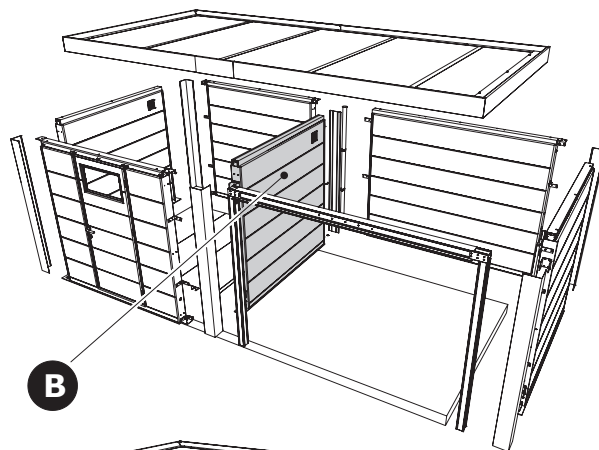
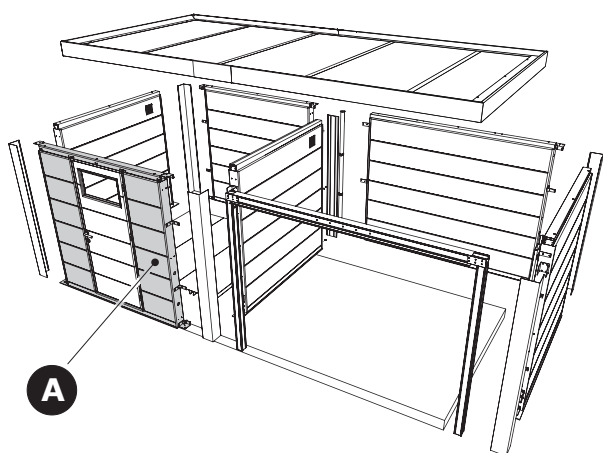
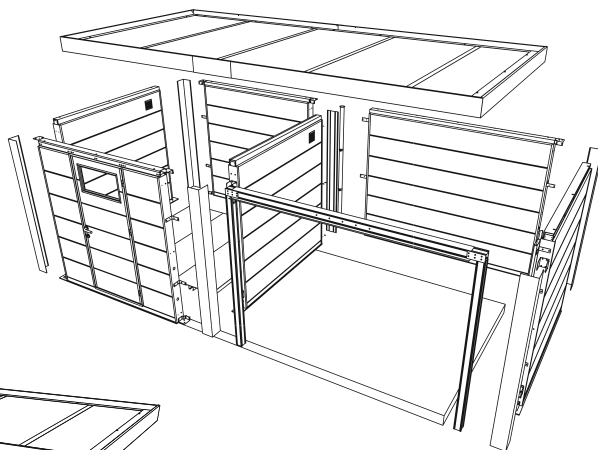
PS

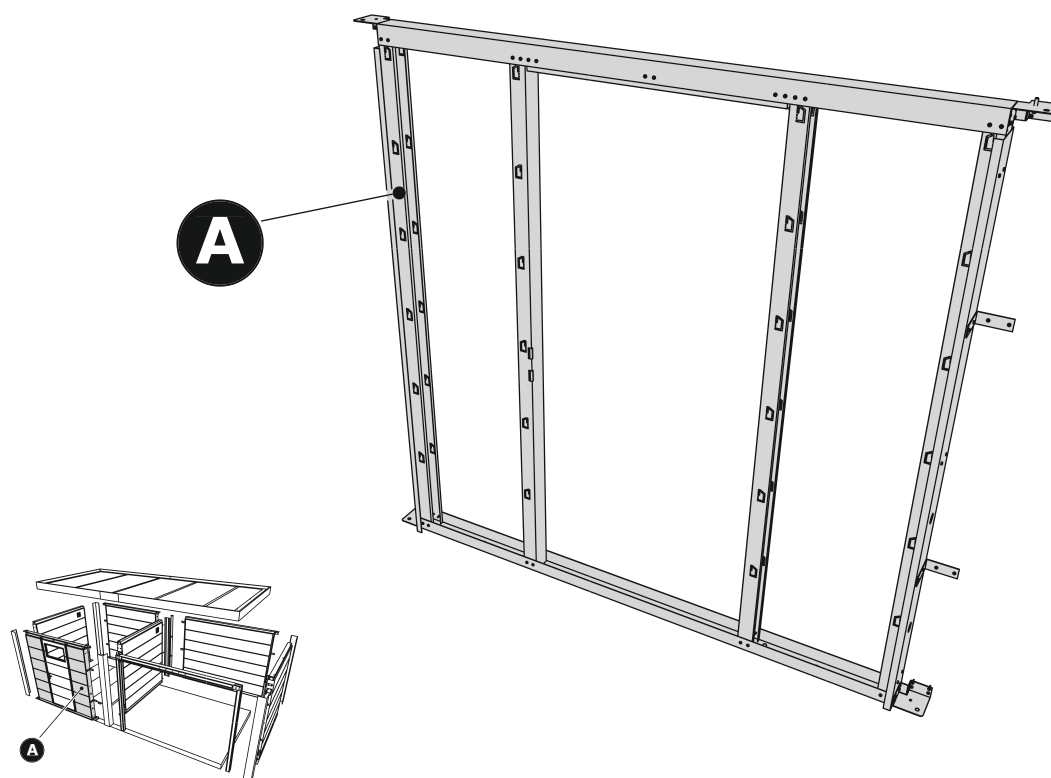
- L'abris de jardin doit être centrée sur la dalle de béton.
- Het tuinhuis moet gecentreerd geplaatst worden op het fundament.
- The garden house must be centered on the foundation.
- Das Gartenhaus muss auf dem Fundament zentriert sein.

Tous les éléments / Alle elementen / All elements / Alle Elemente

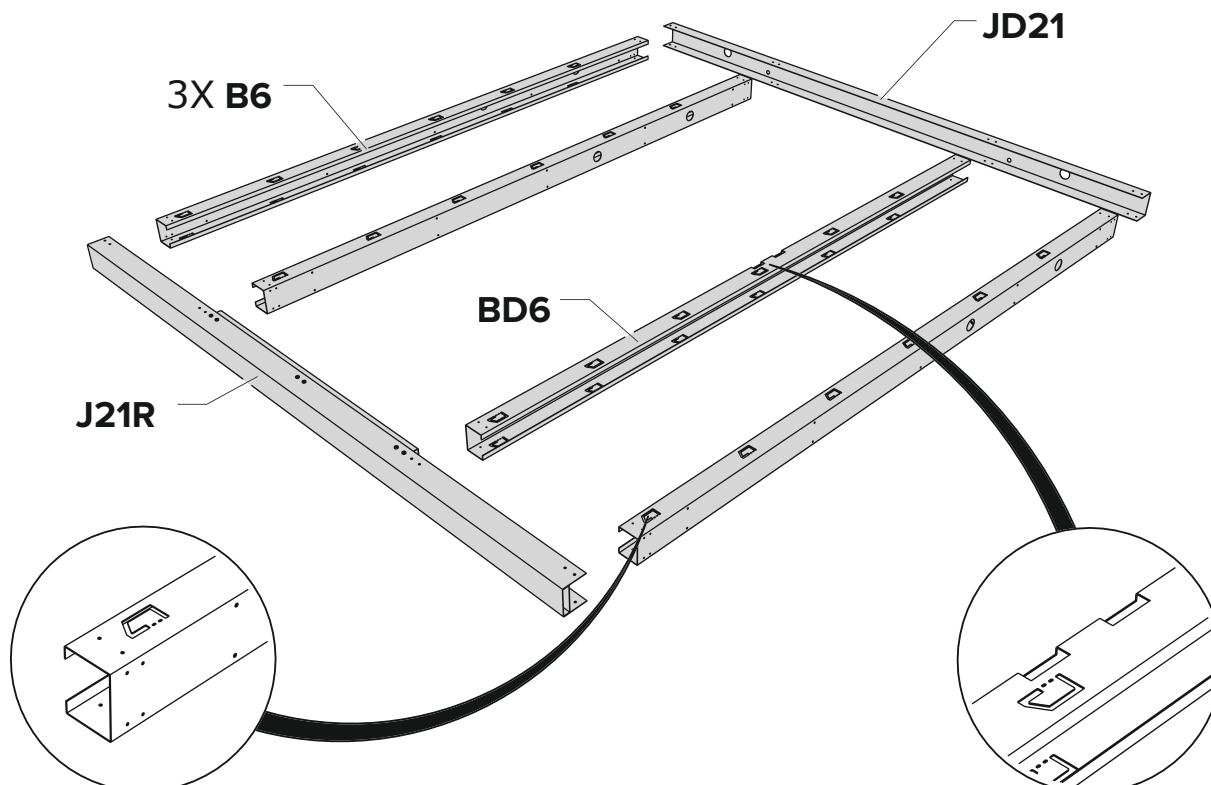


Composition / Compositie / Composition / Zusammensetzung



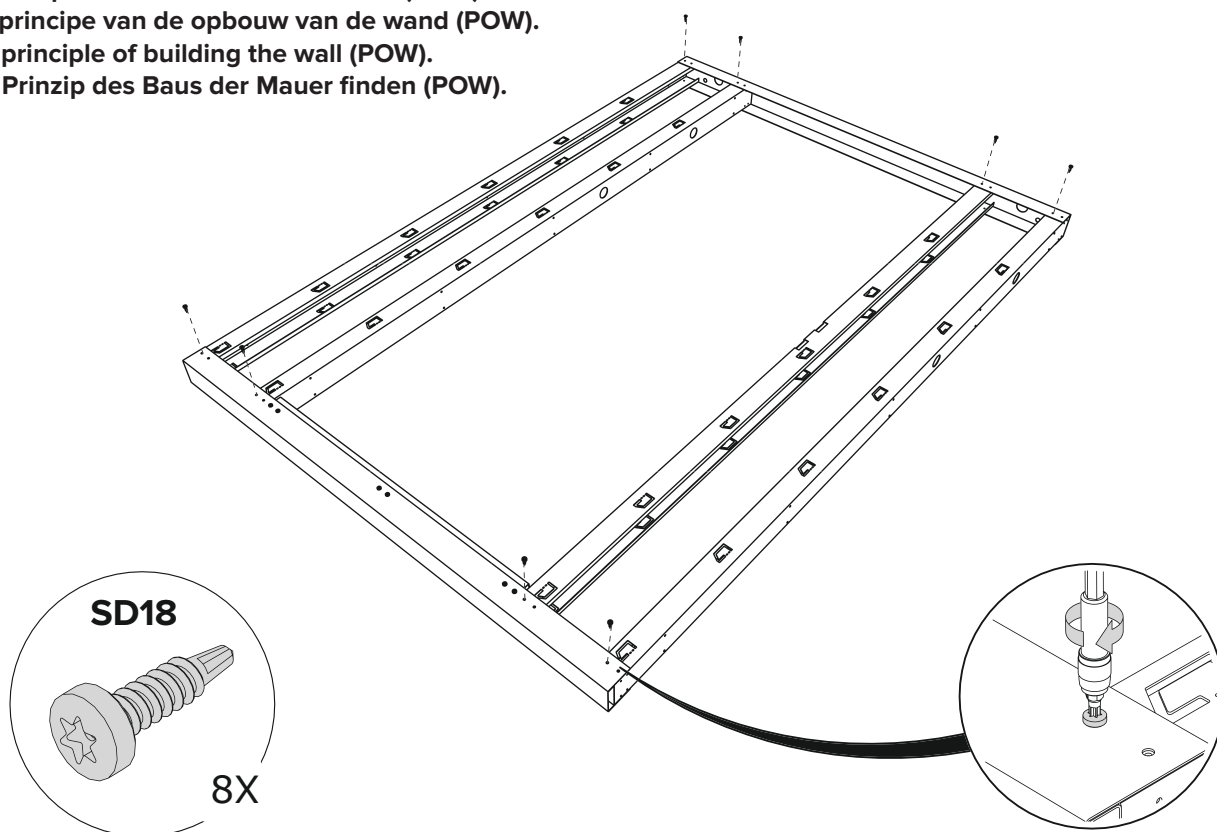


A Paroi / Wand / Wall / Wand



A Paroi / Wand / Wall / Wand

Le principe de la construction du mur (POW).
 Het principe van de opbouw van de wand (POW).
 The principle of building the wall (POW).
 Das Prinzip des Baus der Mauer finden (POW).

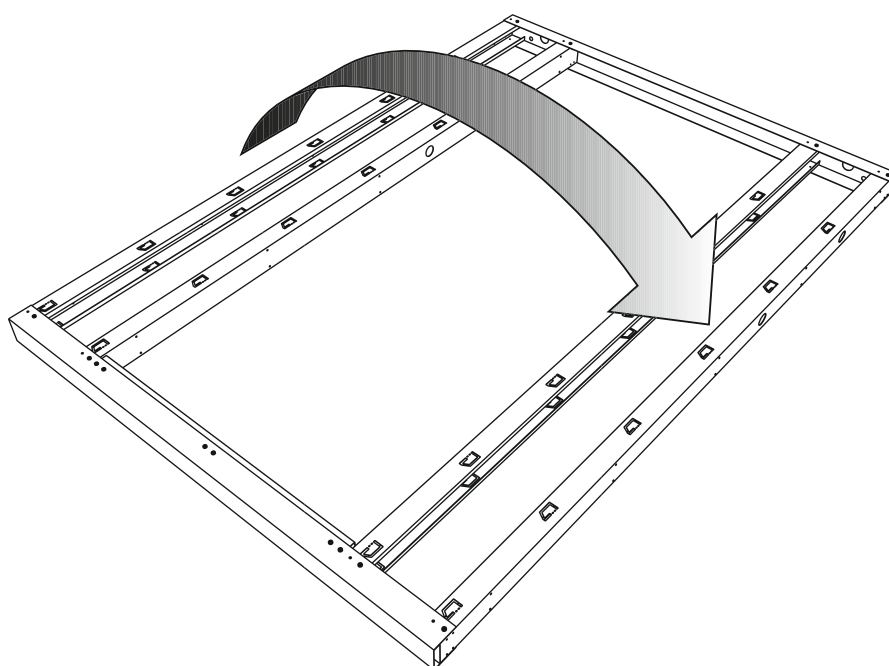


A

Paroi / Wand / Wall / Wand

POW

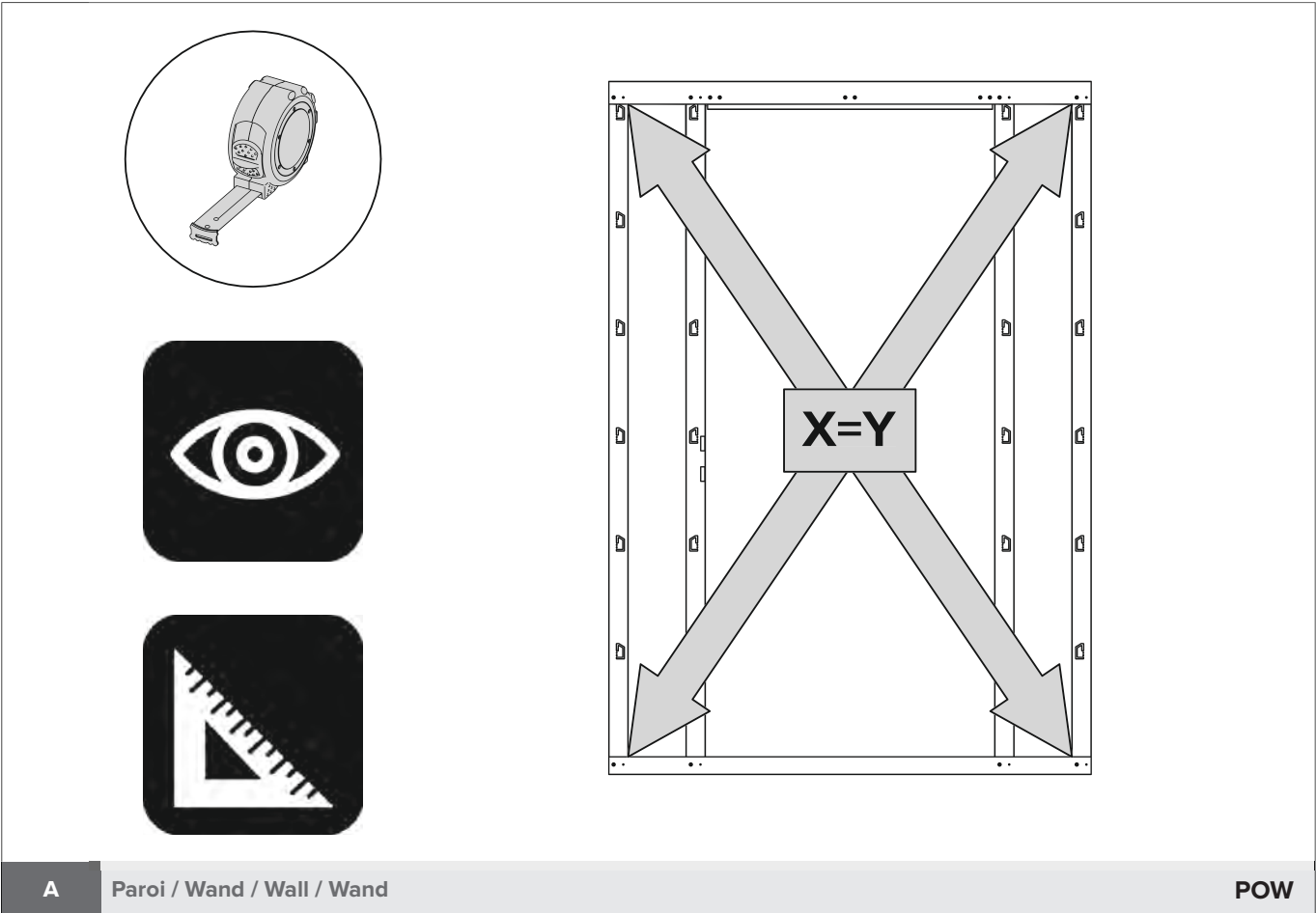
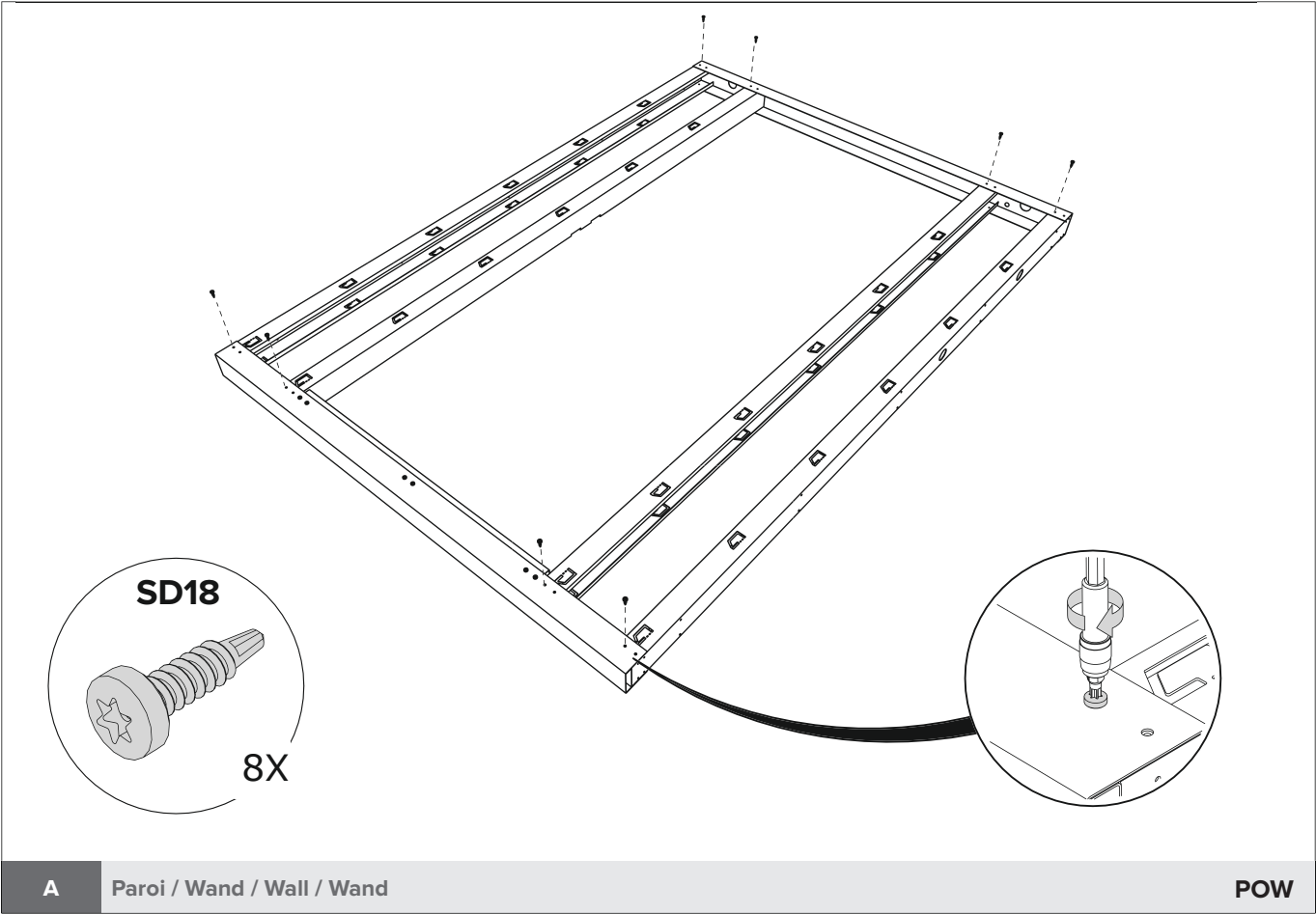
Tourner encadrement / Kader omdraaien / Turn Frame / Rahmen umdrehen

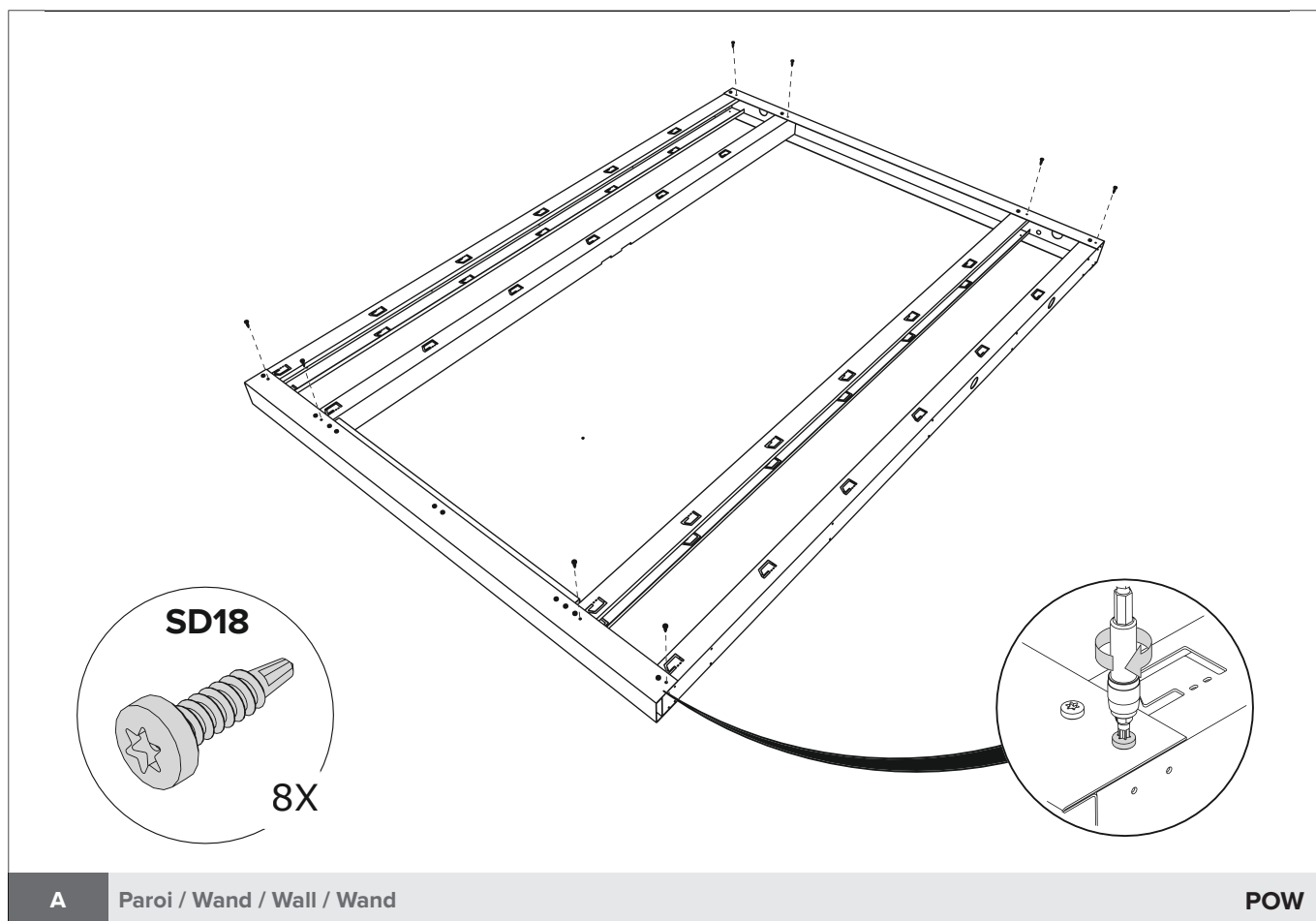


A

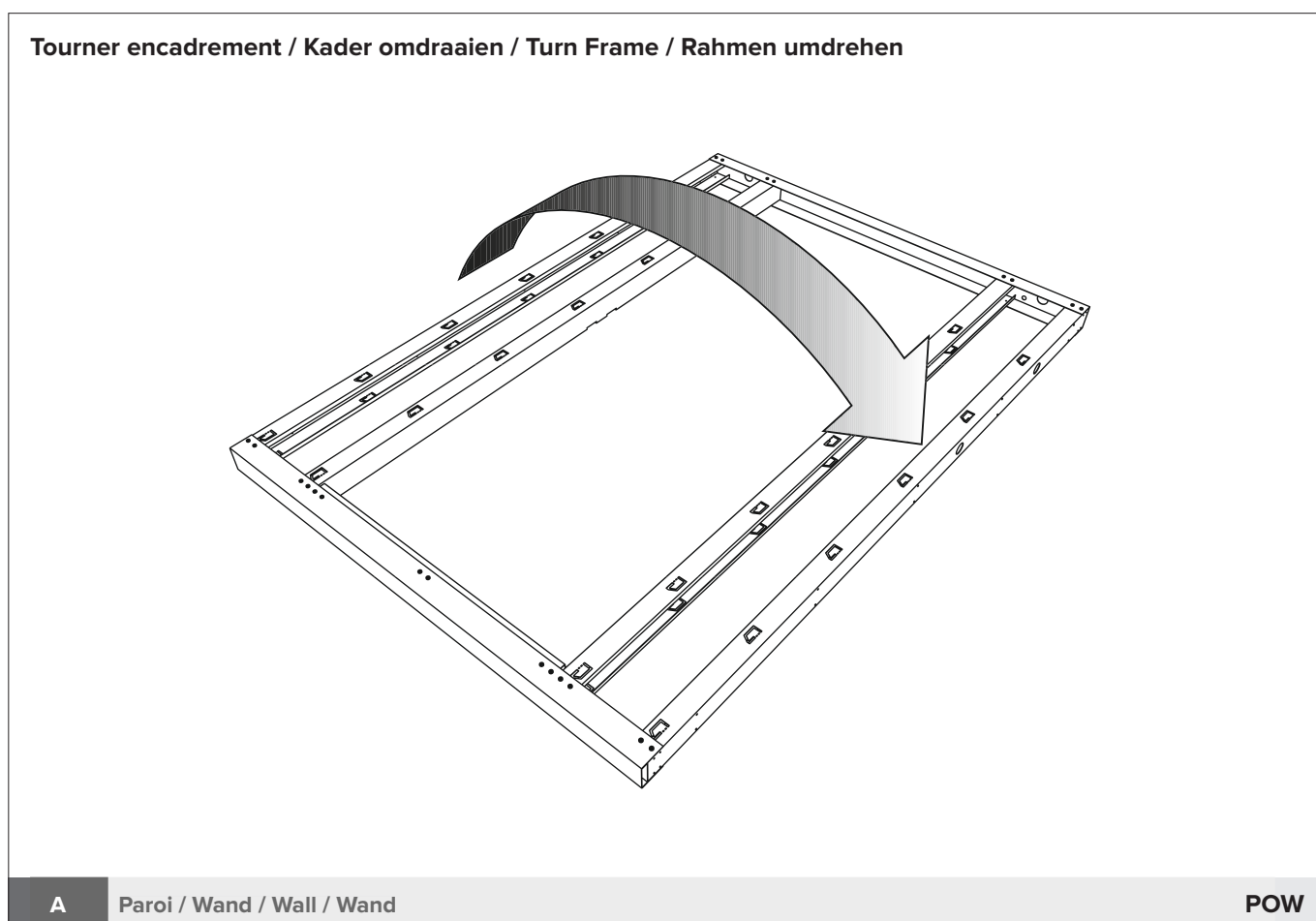
Paroi / Wand / Wall / Wand

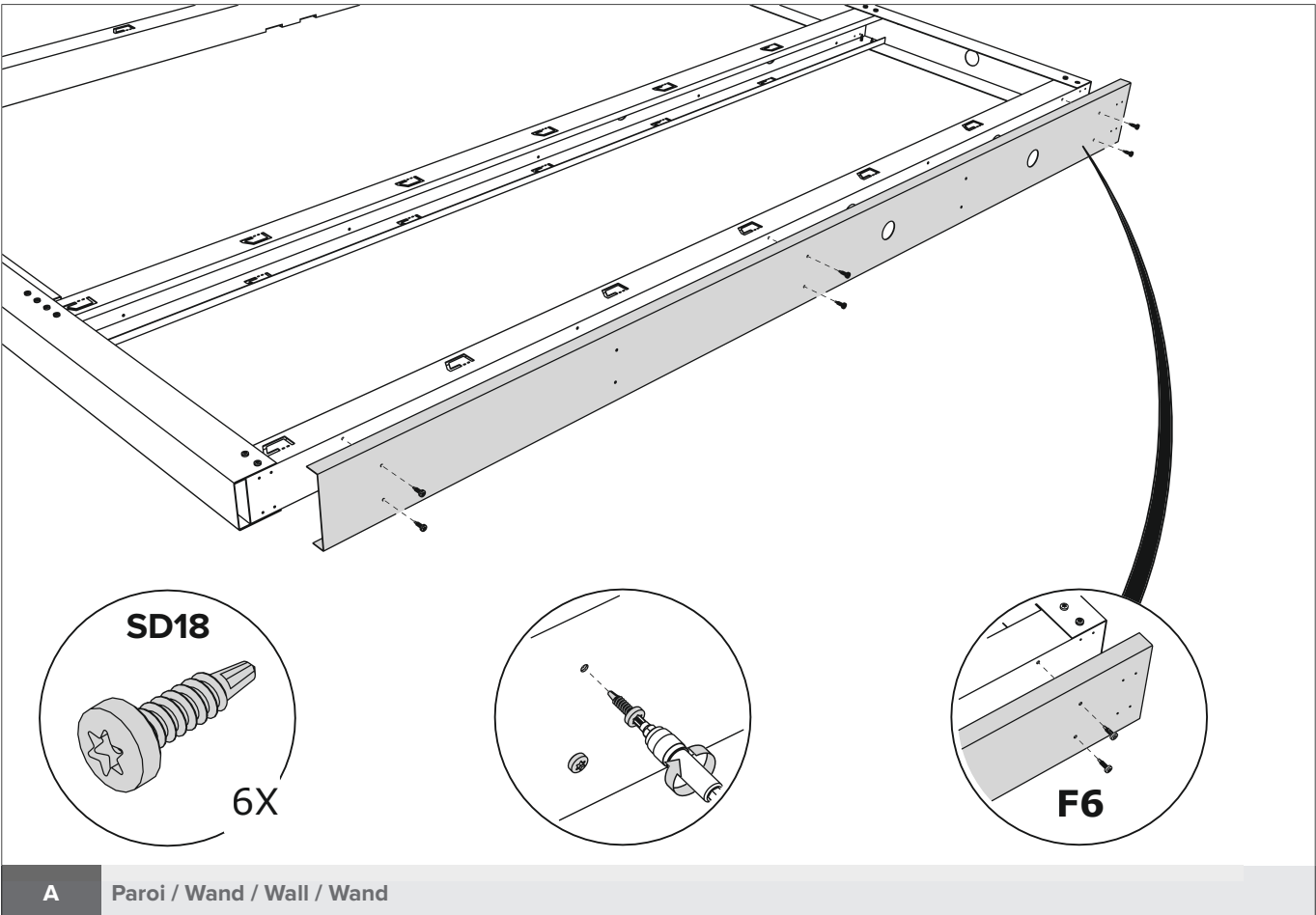
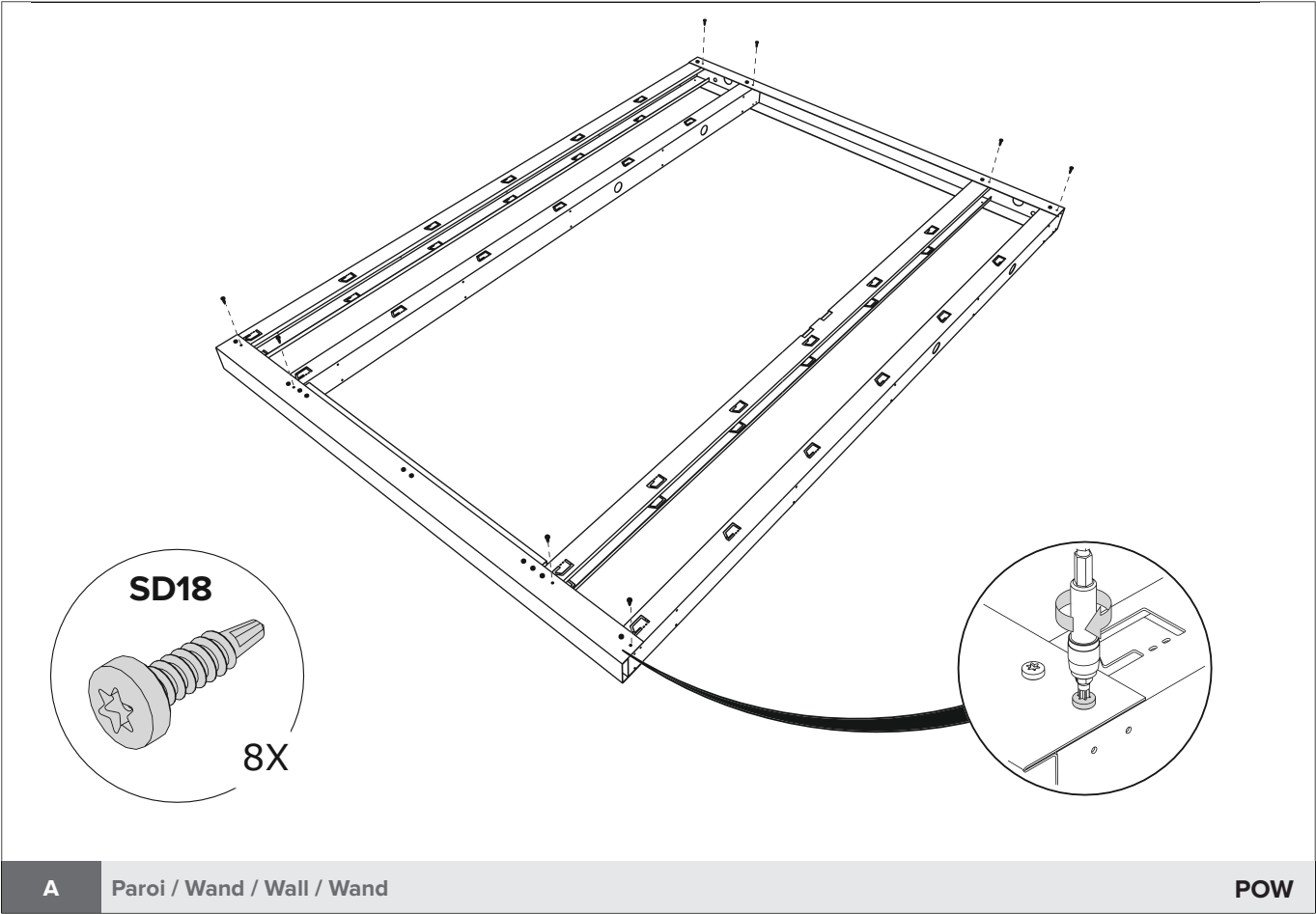
POW

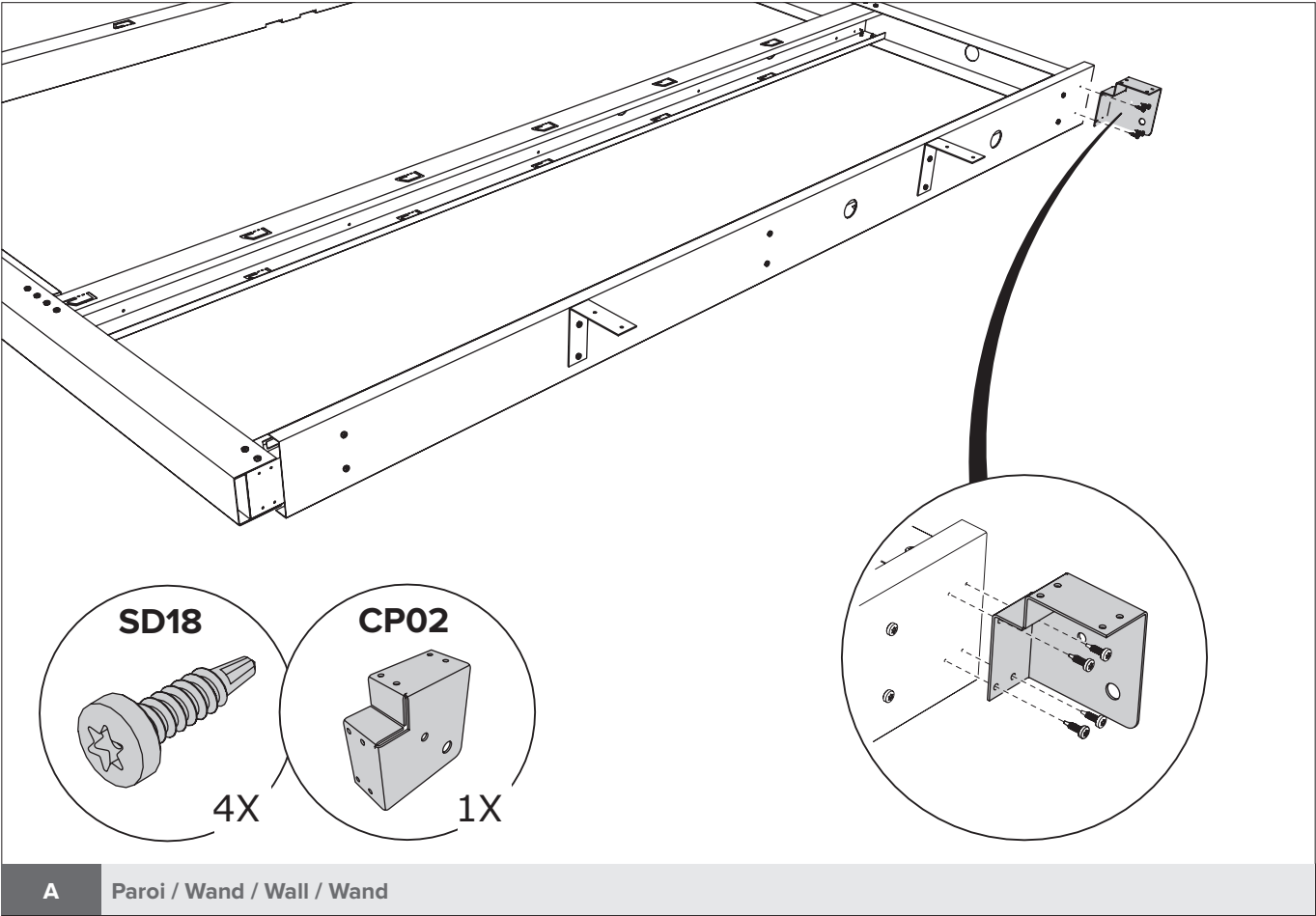
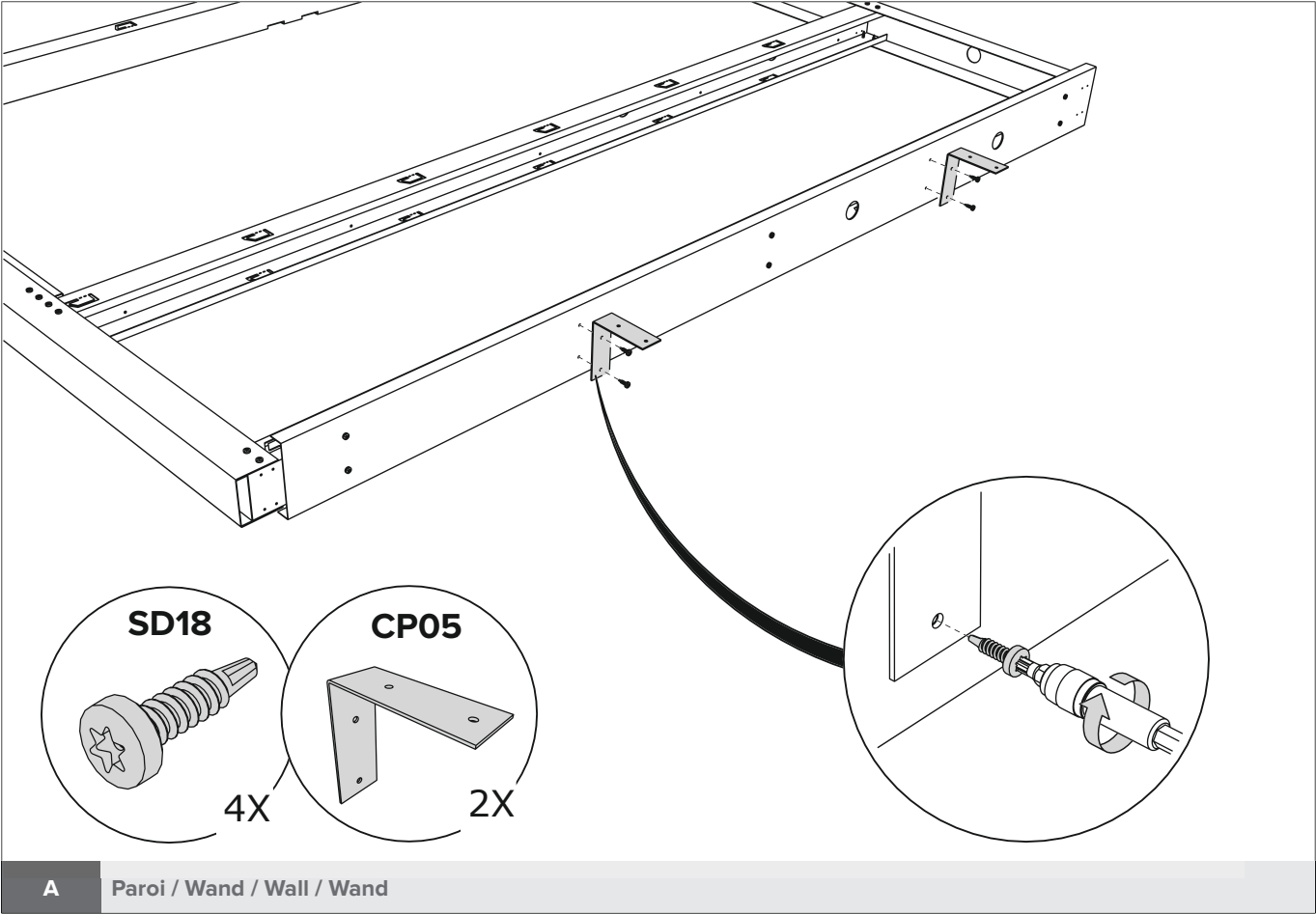


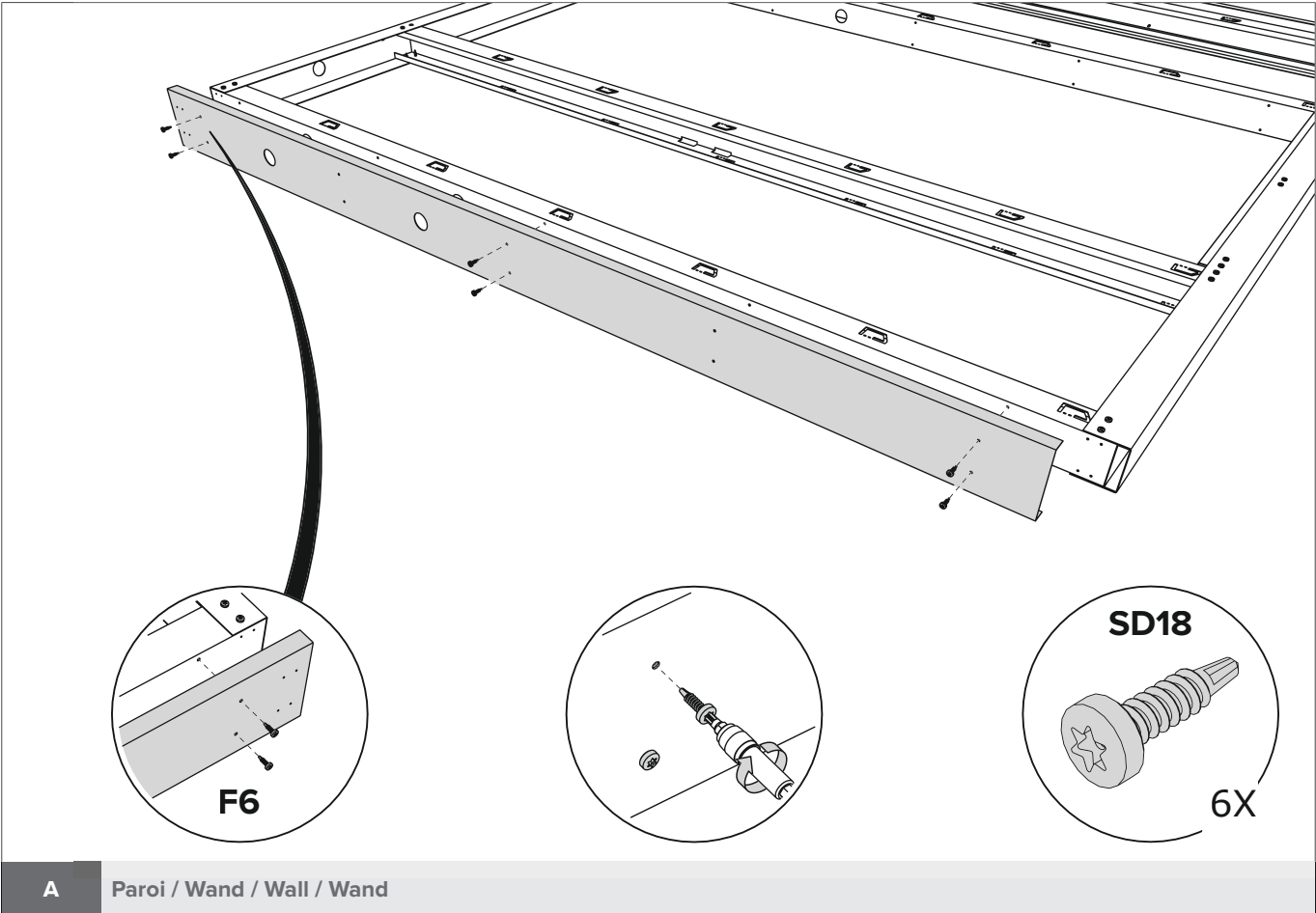
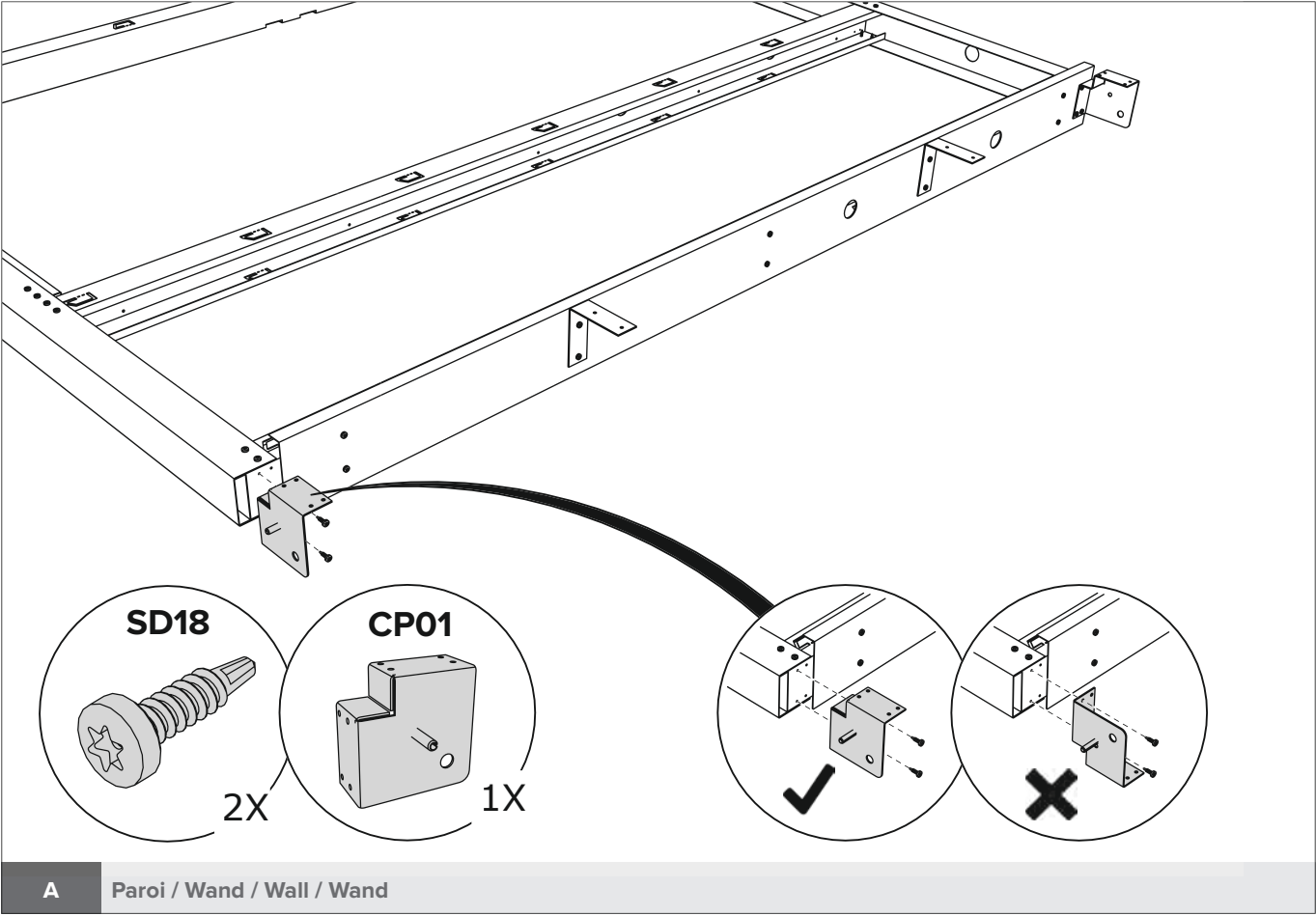


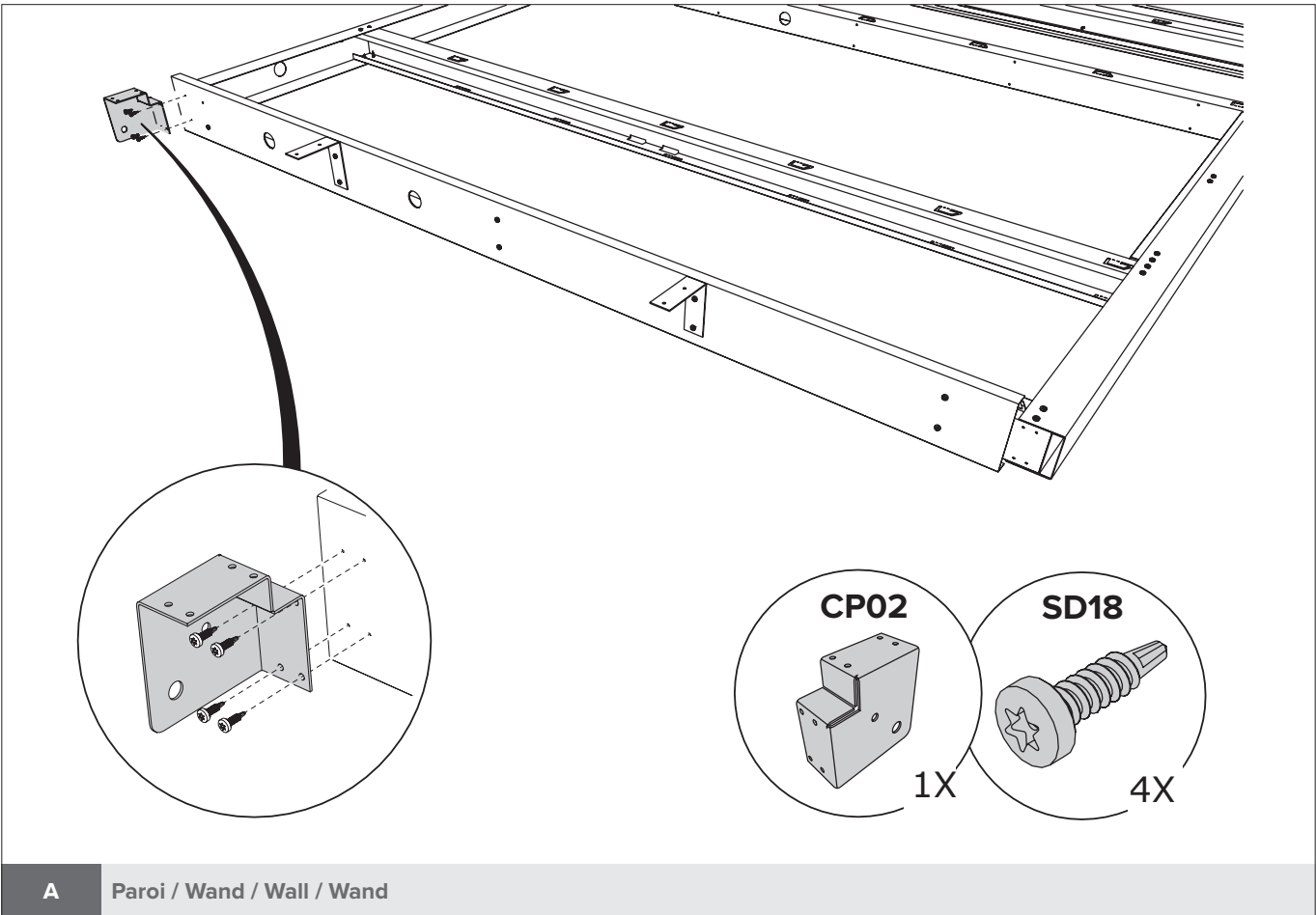
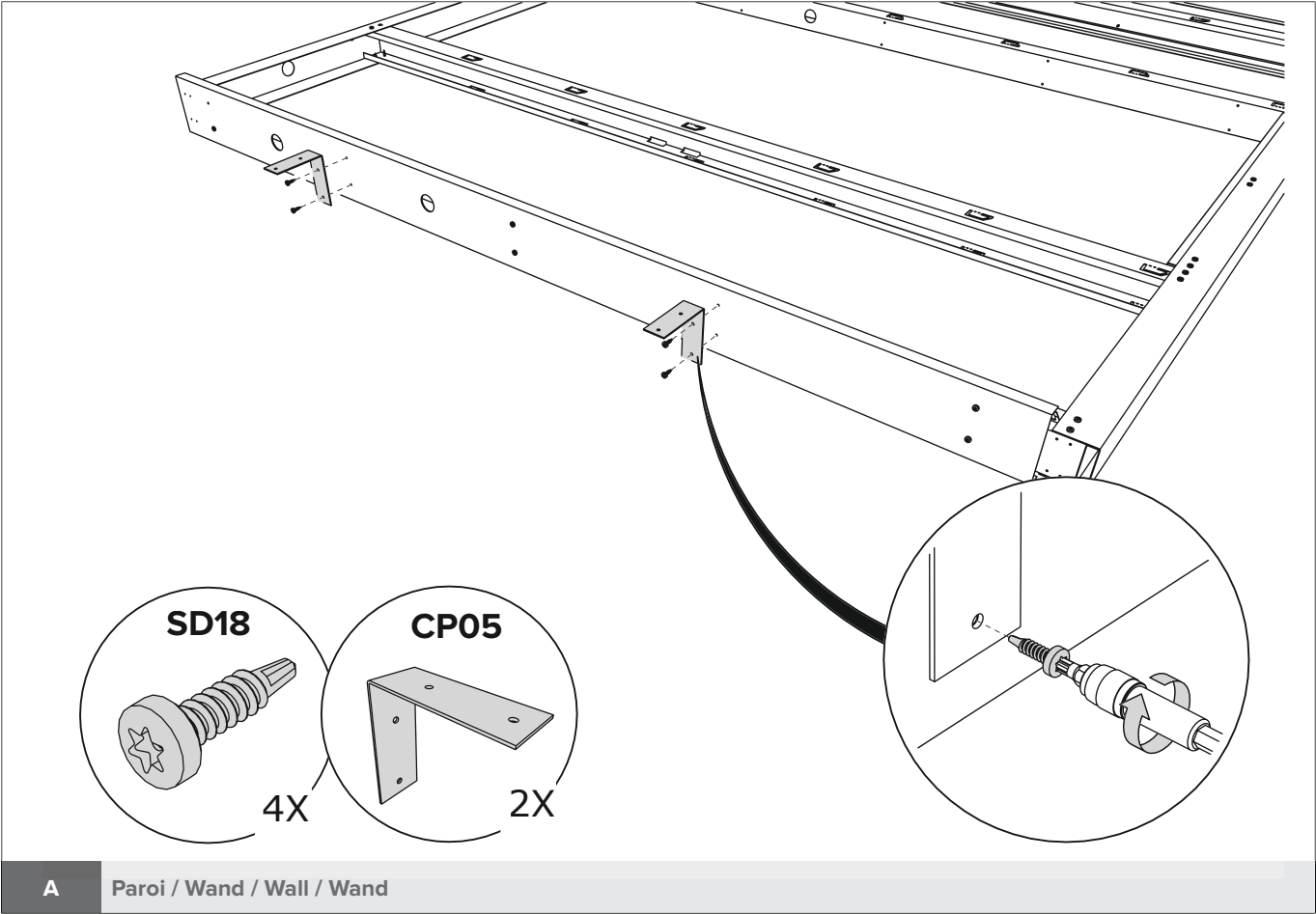
Tourner encadrement / Kader omdraaien / Turn Frame / Rahmen umdrehen

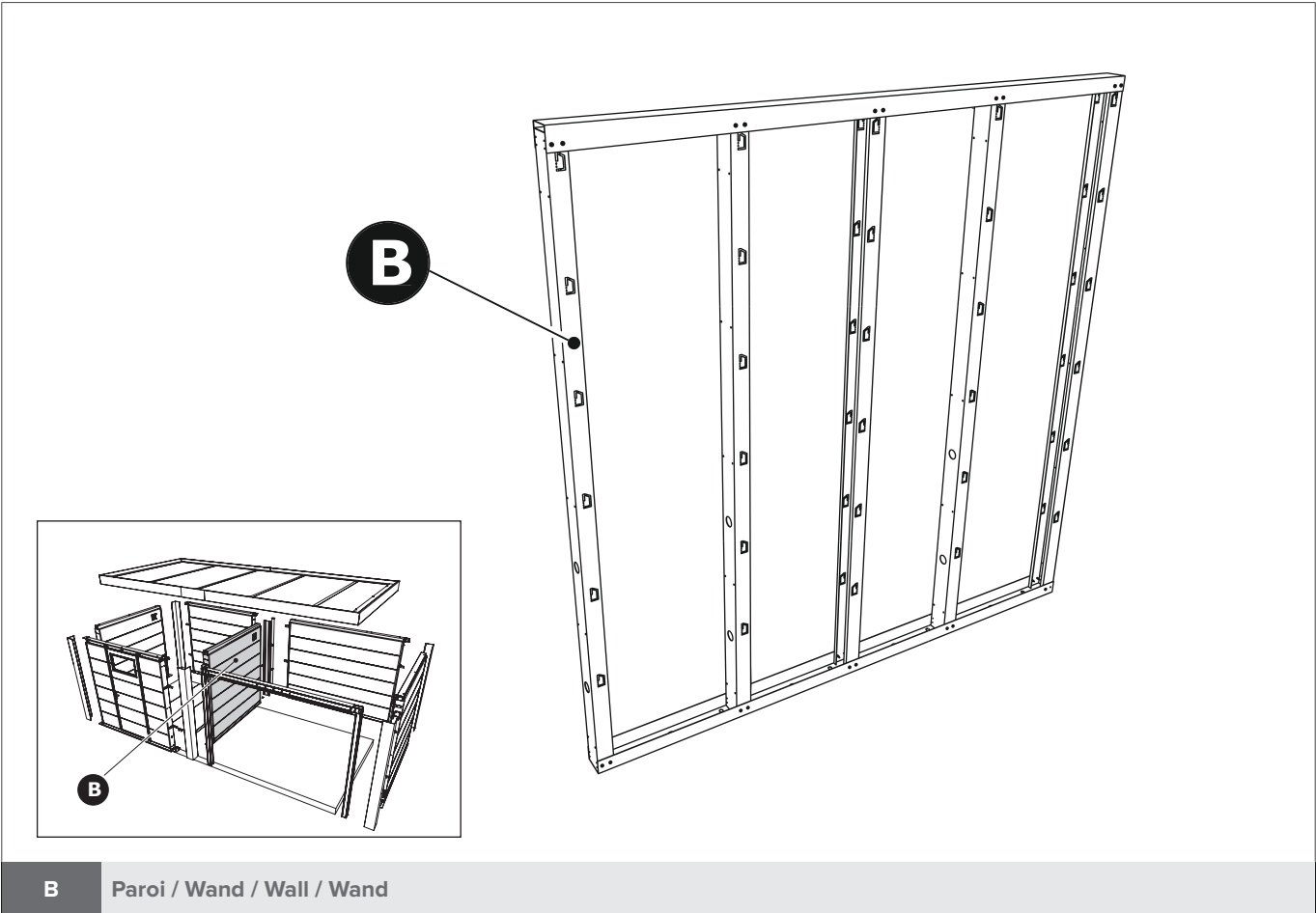
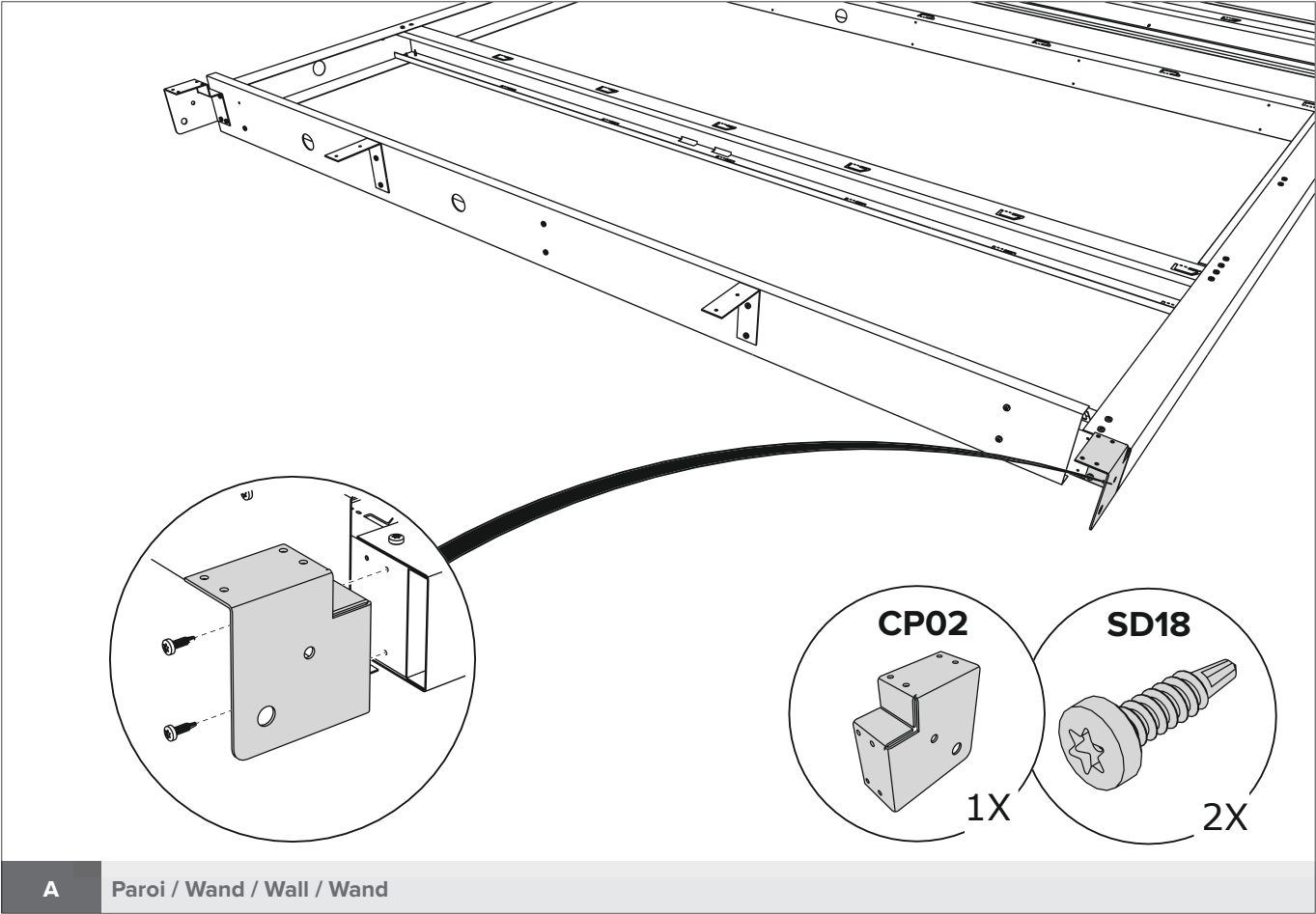


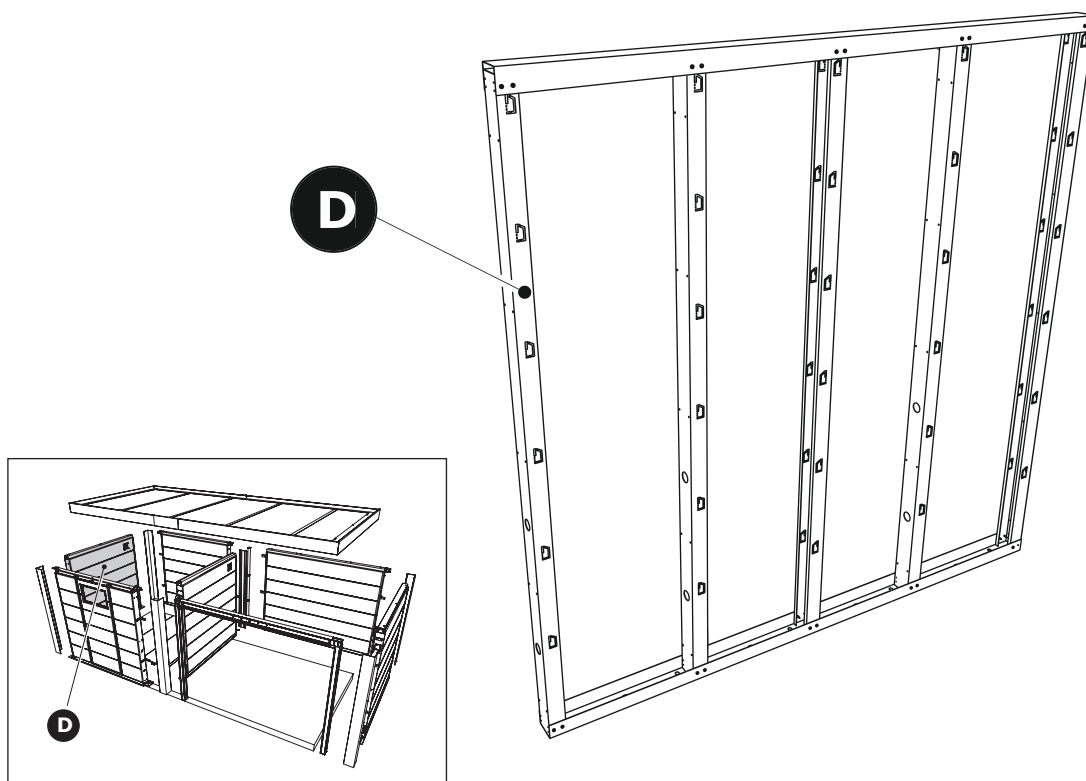






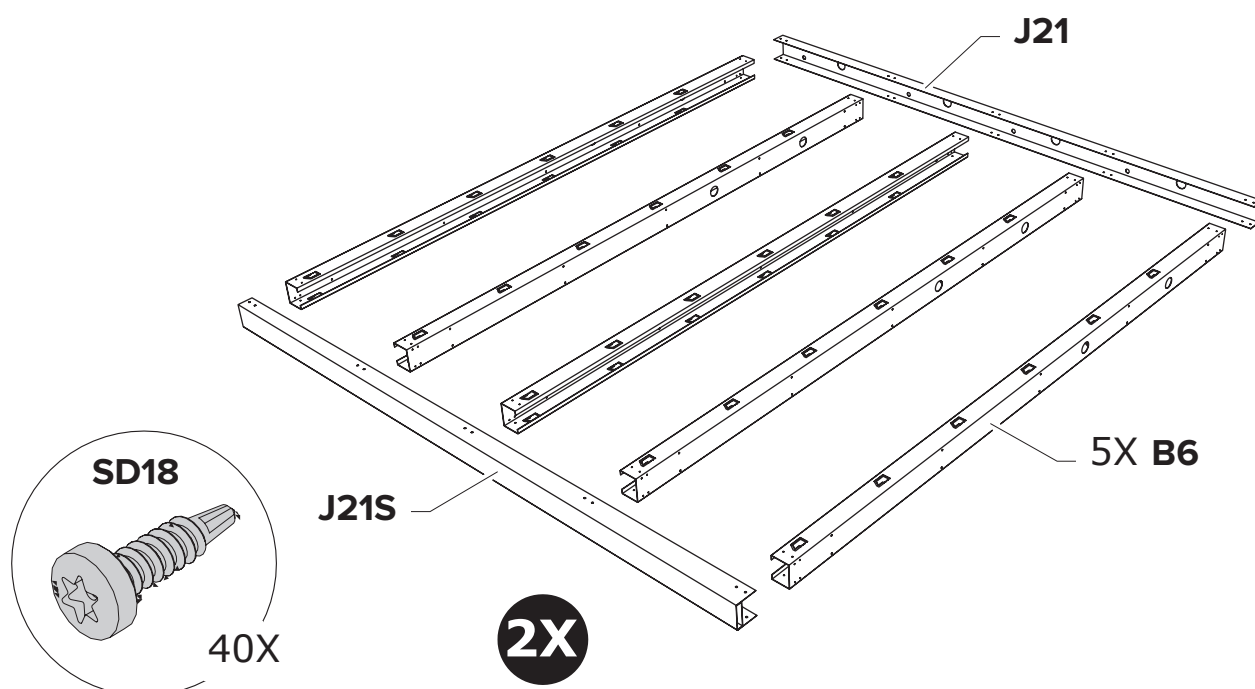




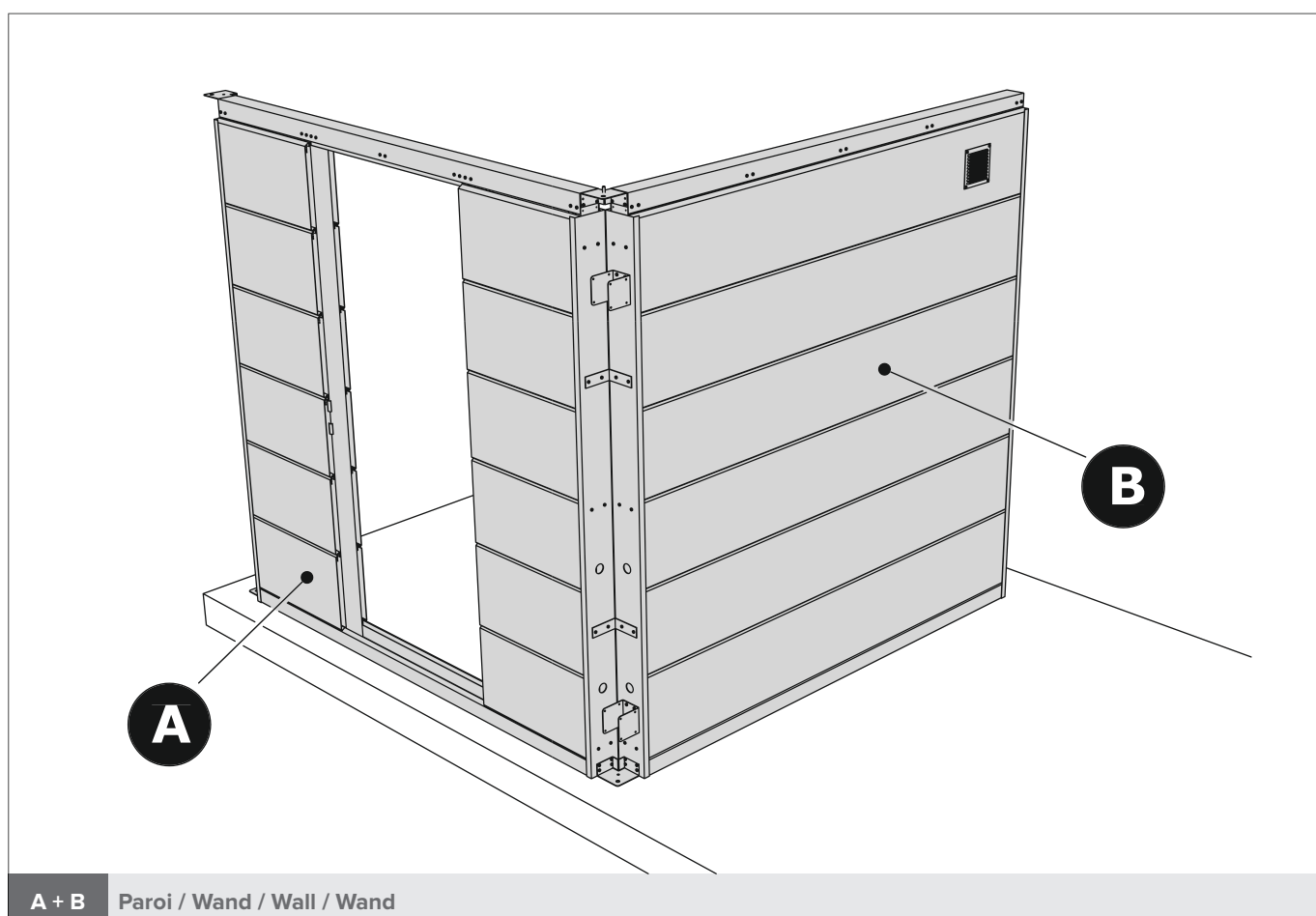
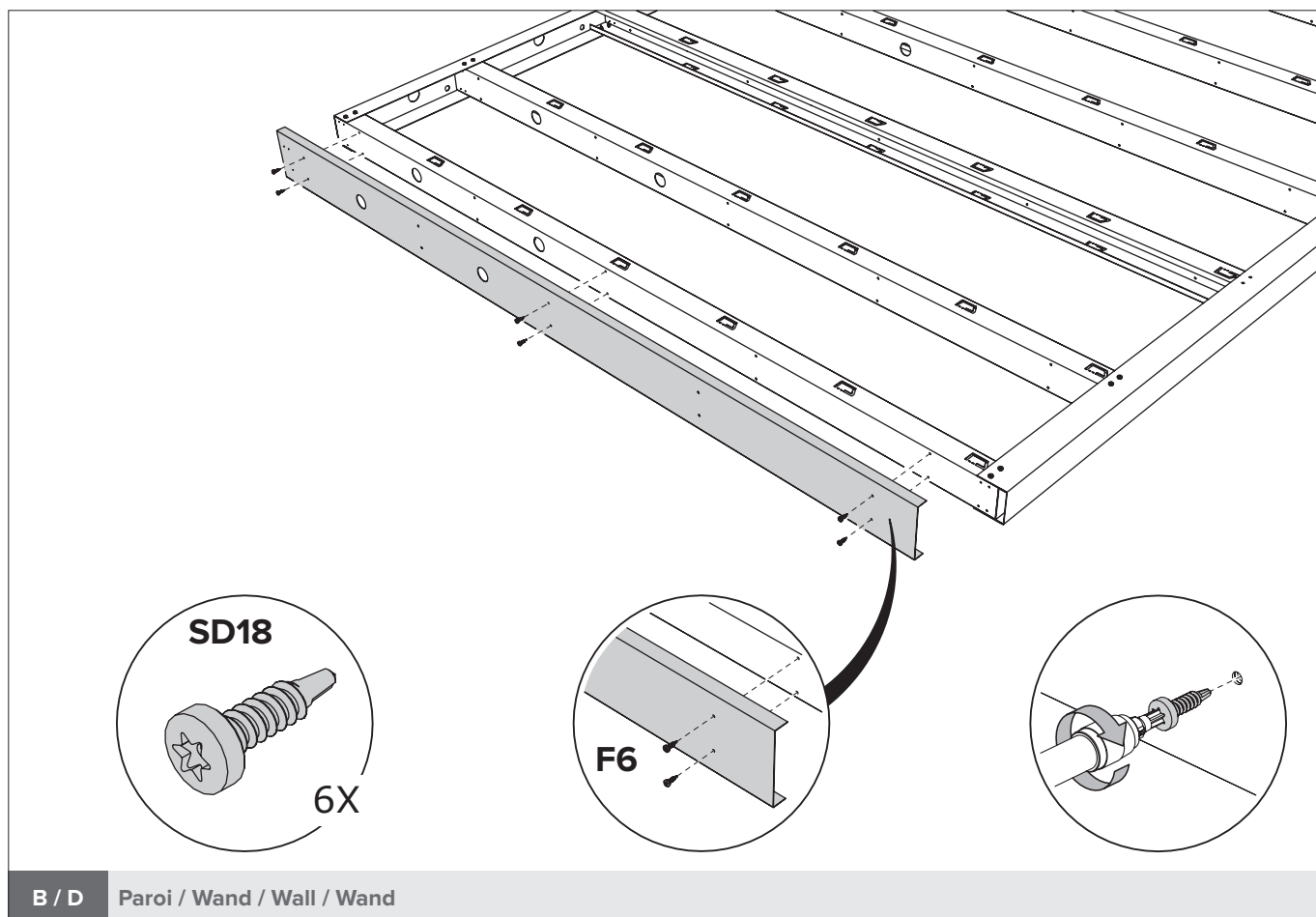


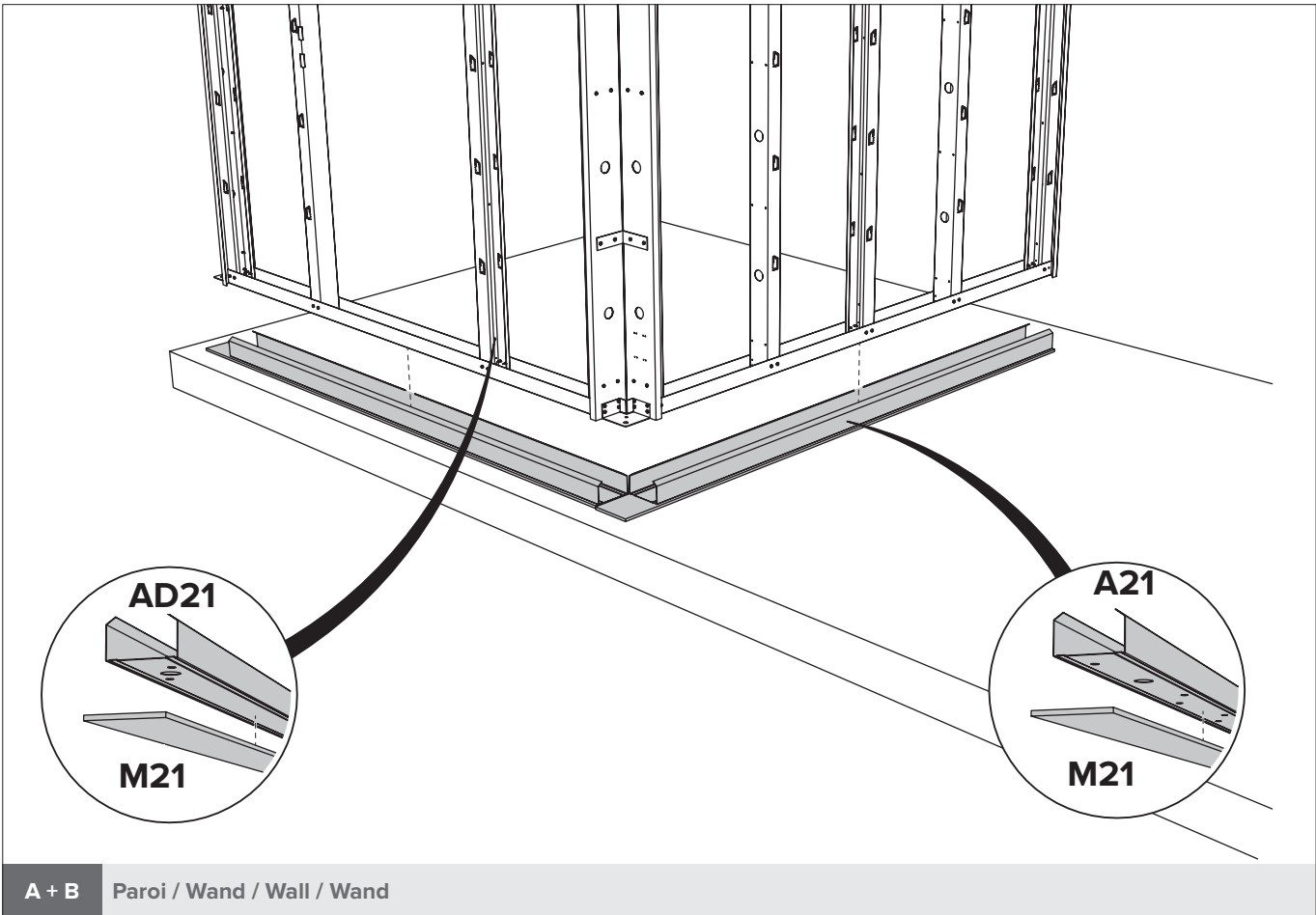
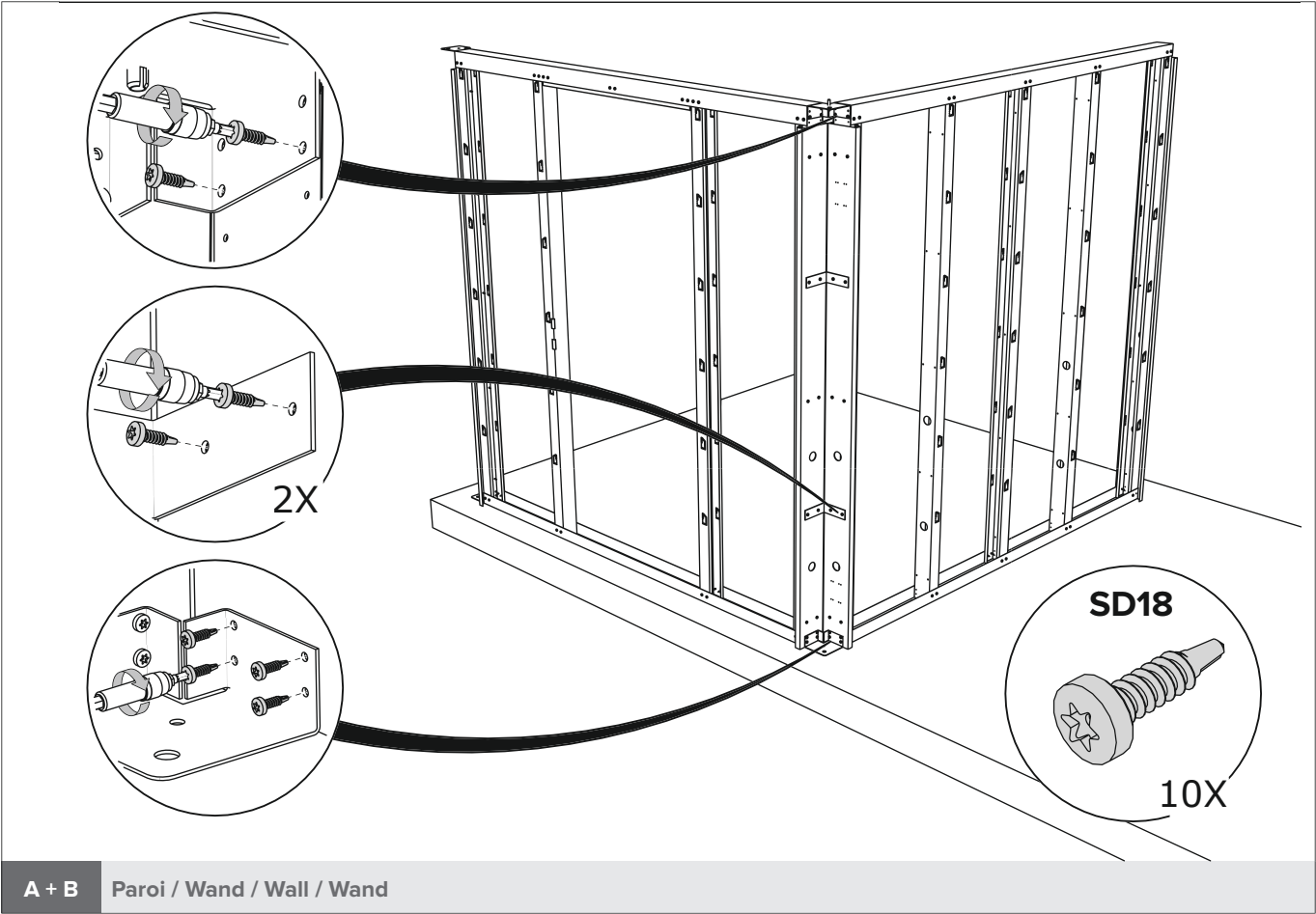
D Paroi / Wand / Wall / Wand

Le principe de la construction du mur, voir pages 8 à 11 (POW).
 Het principe van de opbouw van de wand, zie pagina 8 tot en met 11 (POW).
 The principle of building the wall, see pages 8 through 11 (POW).
 Das Prinzip des Baus der Mauer finden Sie auf den Seiten 8 bis 11 (POW).



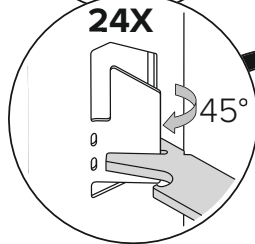
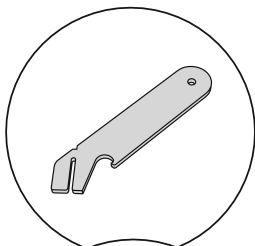
B / D Paroi / Wand / Wall / Wand



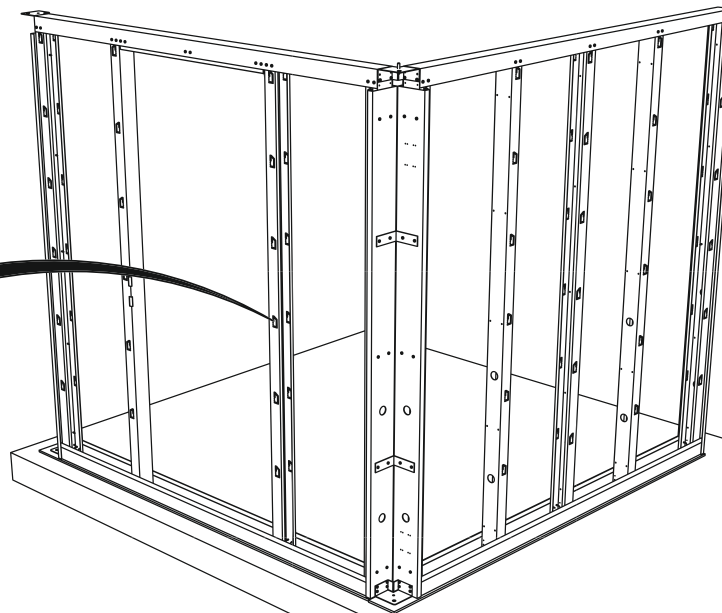
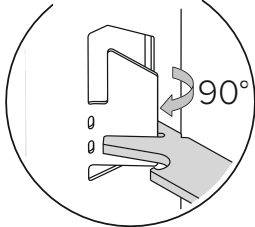


Option Dekorputz

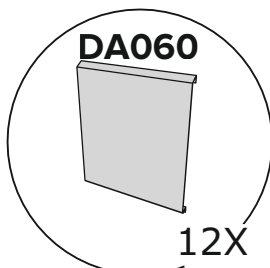
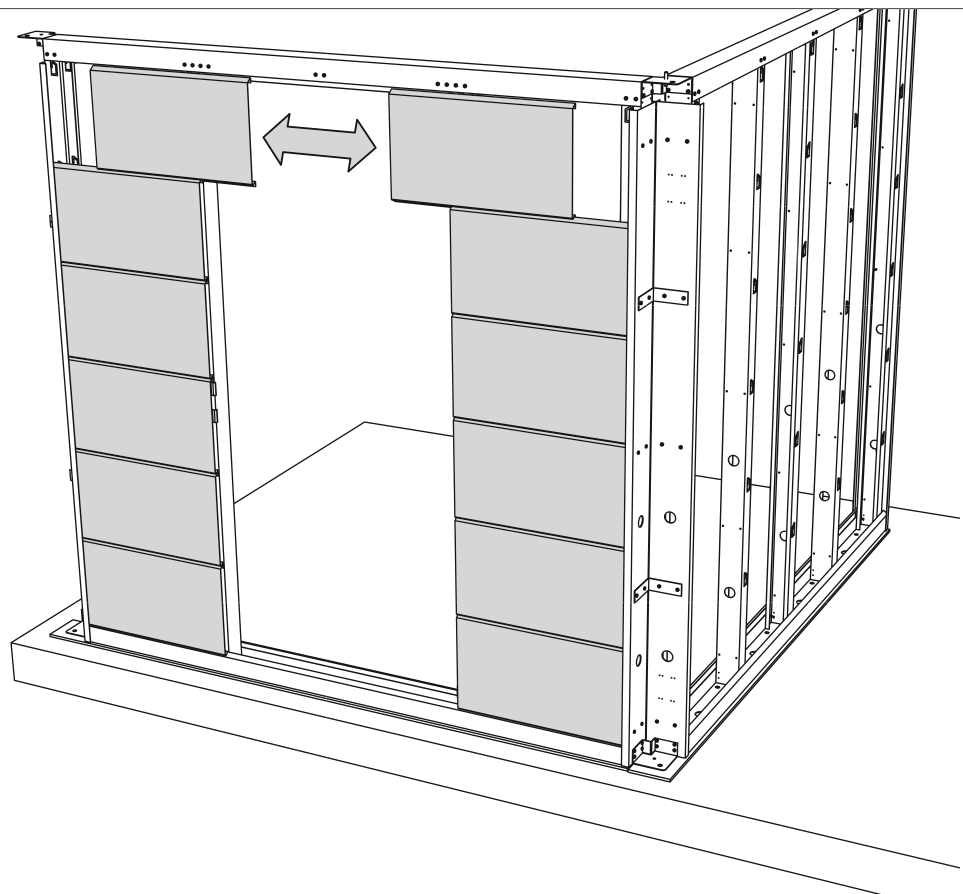
Plier les crochets à 90°
Hoekjes plooiën op 90°
Corners fold at 90°
Ecken um 90° falten



DEKORPUTZ



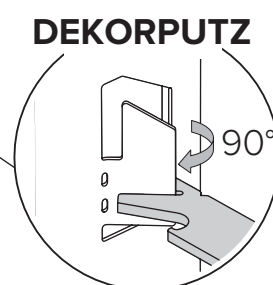
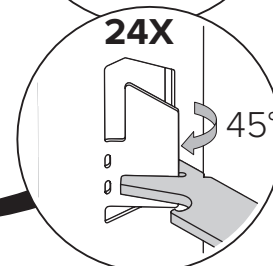
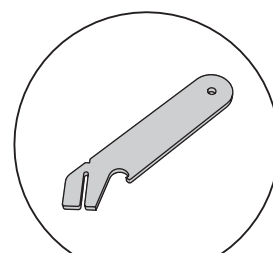
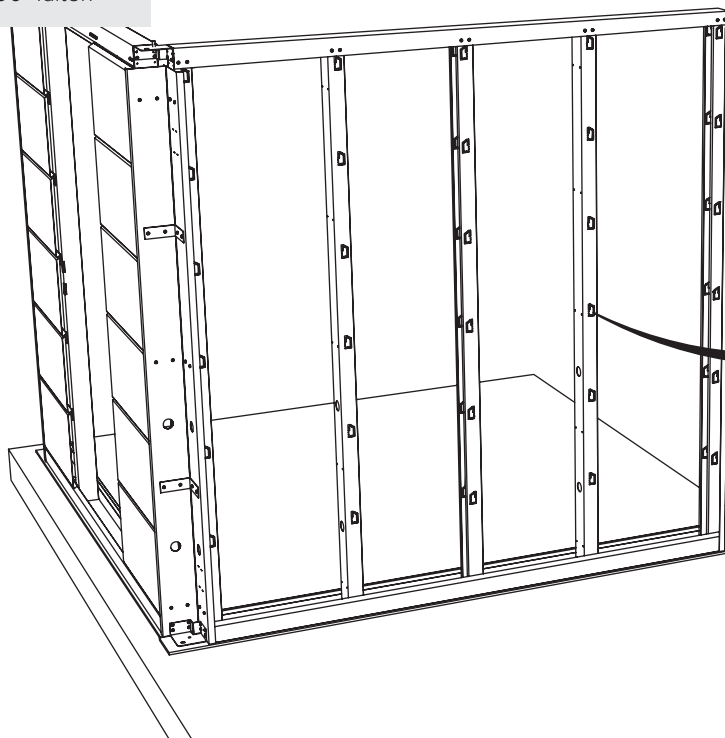
A + B Paroi / Wand / Wall / Wand



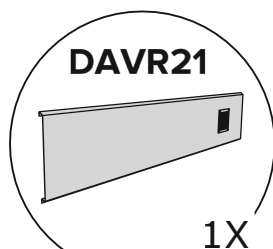
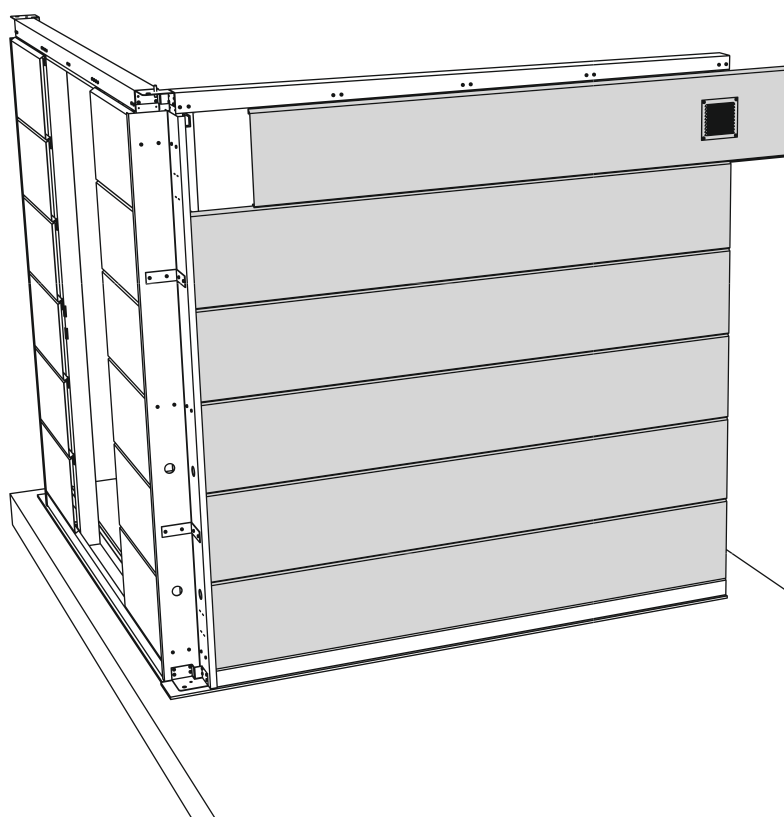
A + B Paroi / Wand / Wall / Wand

Option Dekorputz

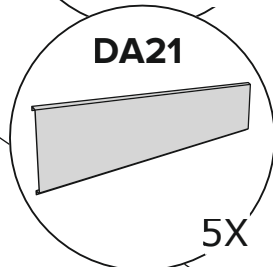
Plier les crochets à 90°
Hoekjes plooiën op 90°
Corners fold at 90°
Ecken um 90° falten



A + B Paroi / Wand / Wall / Wand



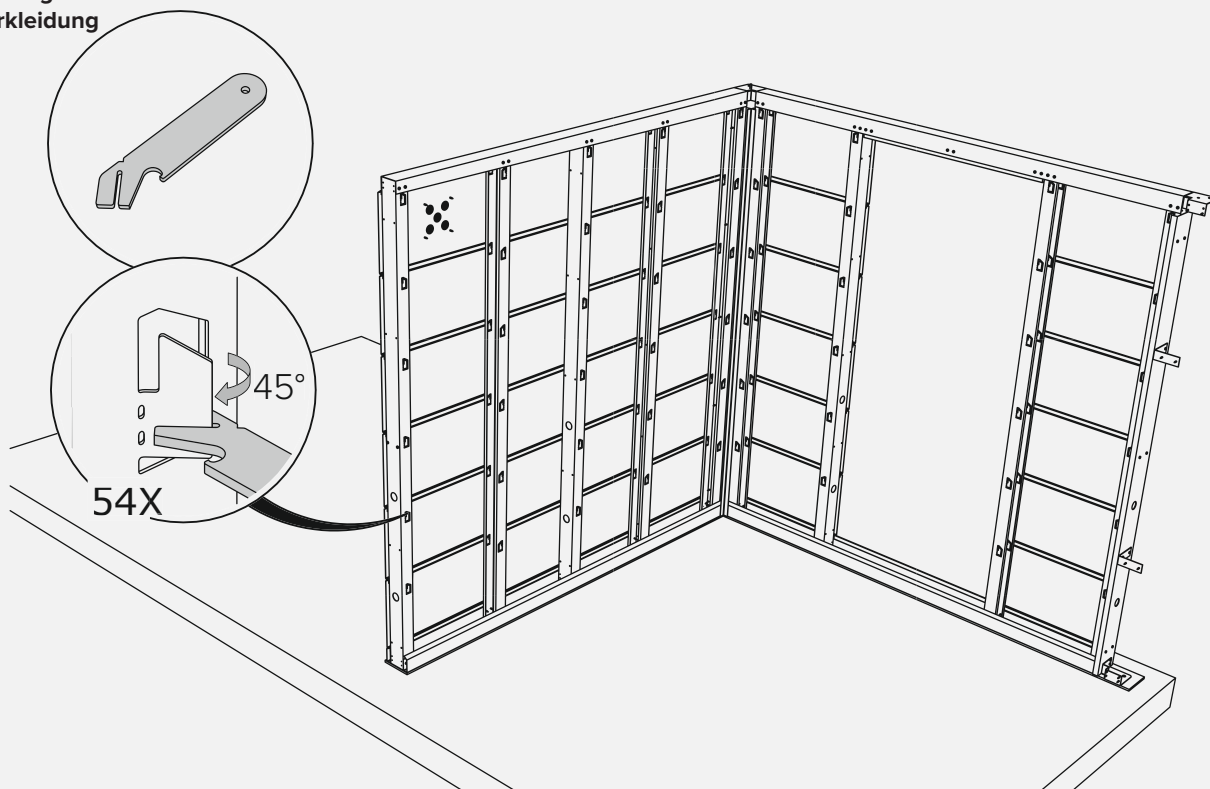
1X



5X

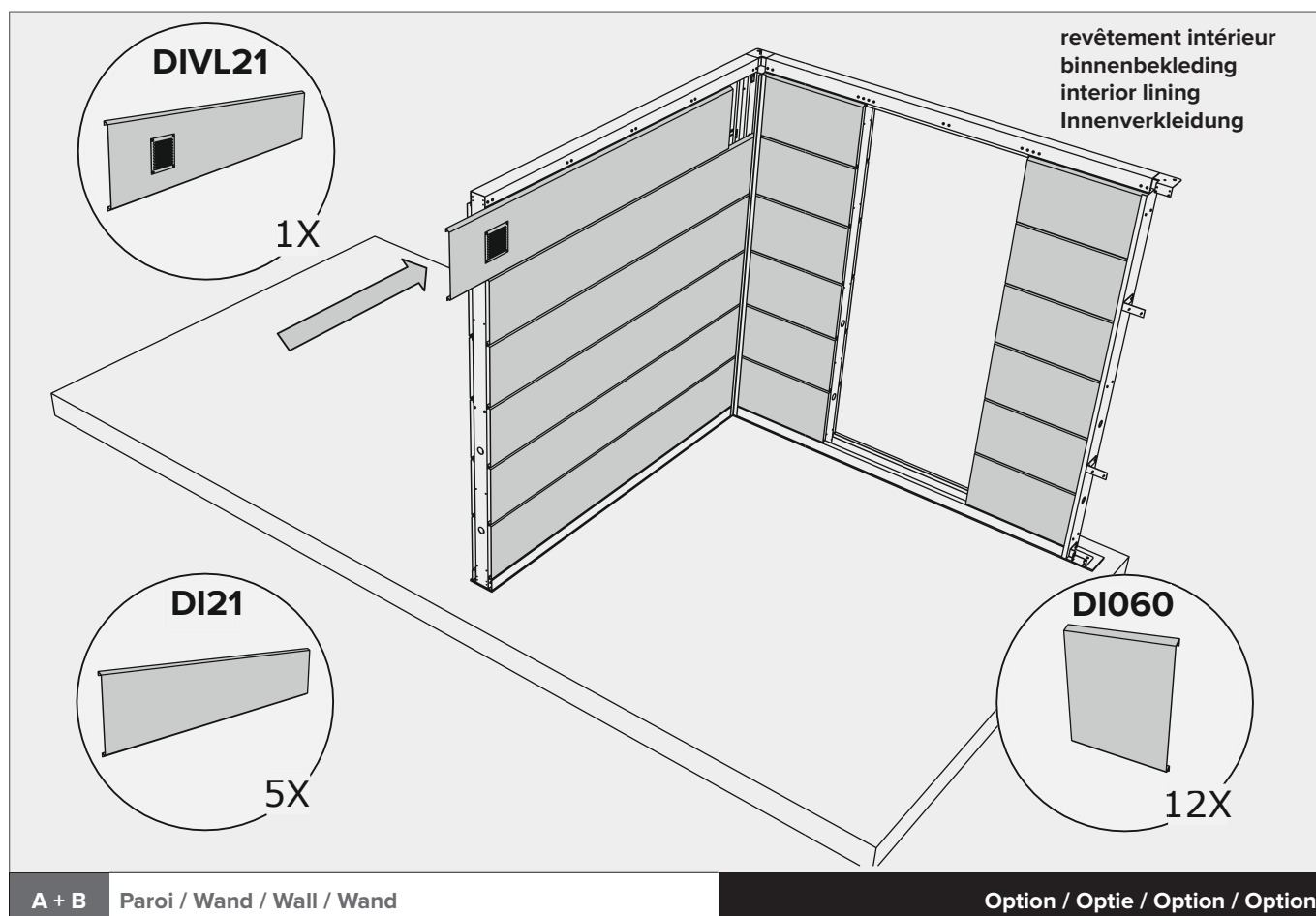
A + B Paroi / Wand / Wall / Wand

revêtement intérieur
binnenbekleding
interior lining
Innenverkleidung



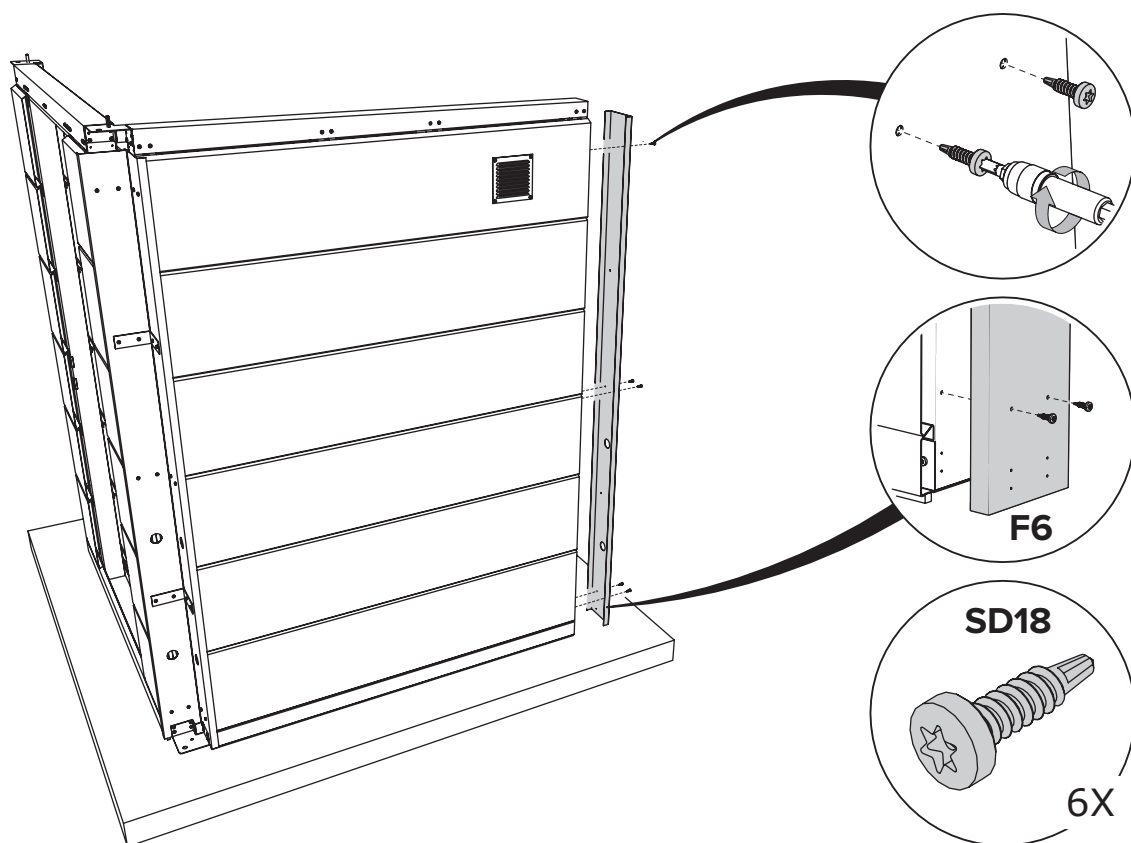
A + B Paroi / Wand / Wall / Wand

Option / Optie / Option / Option

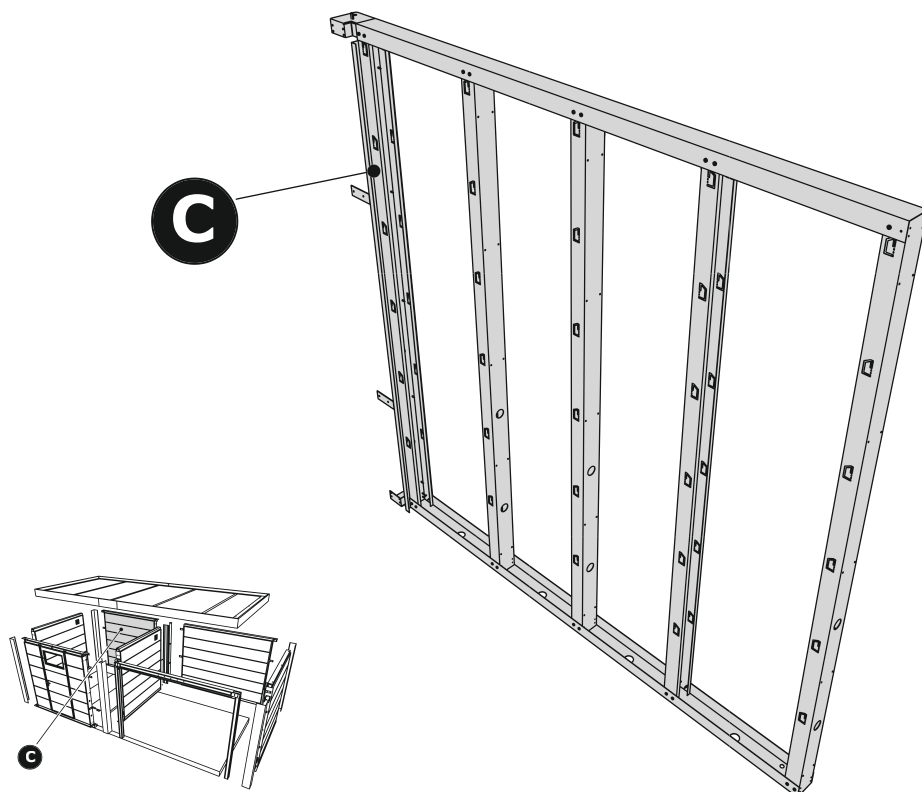


A + B Paroi / Wand / Wall / Wand

Option / Optie / Option / Option

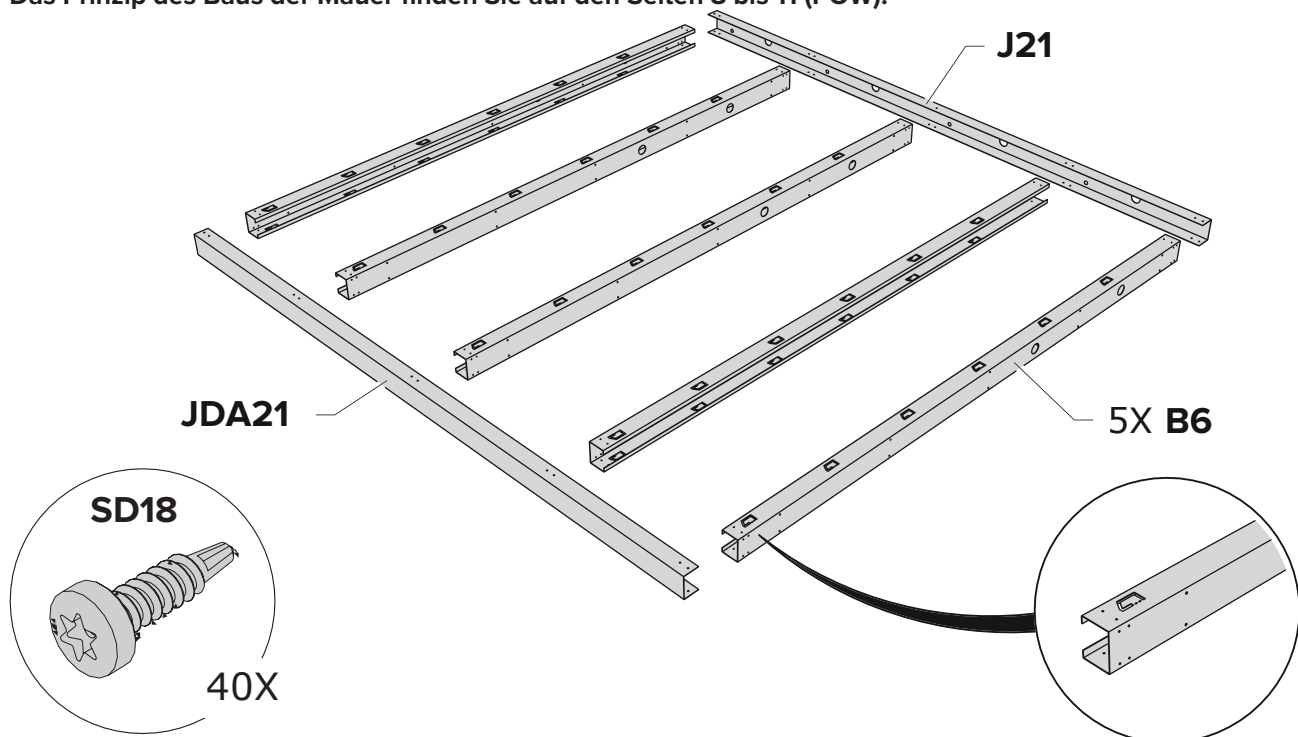


A + B Paroi / Wand / Wall / Wand

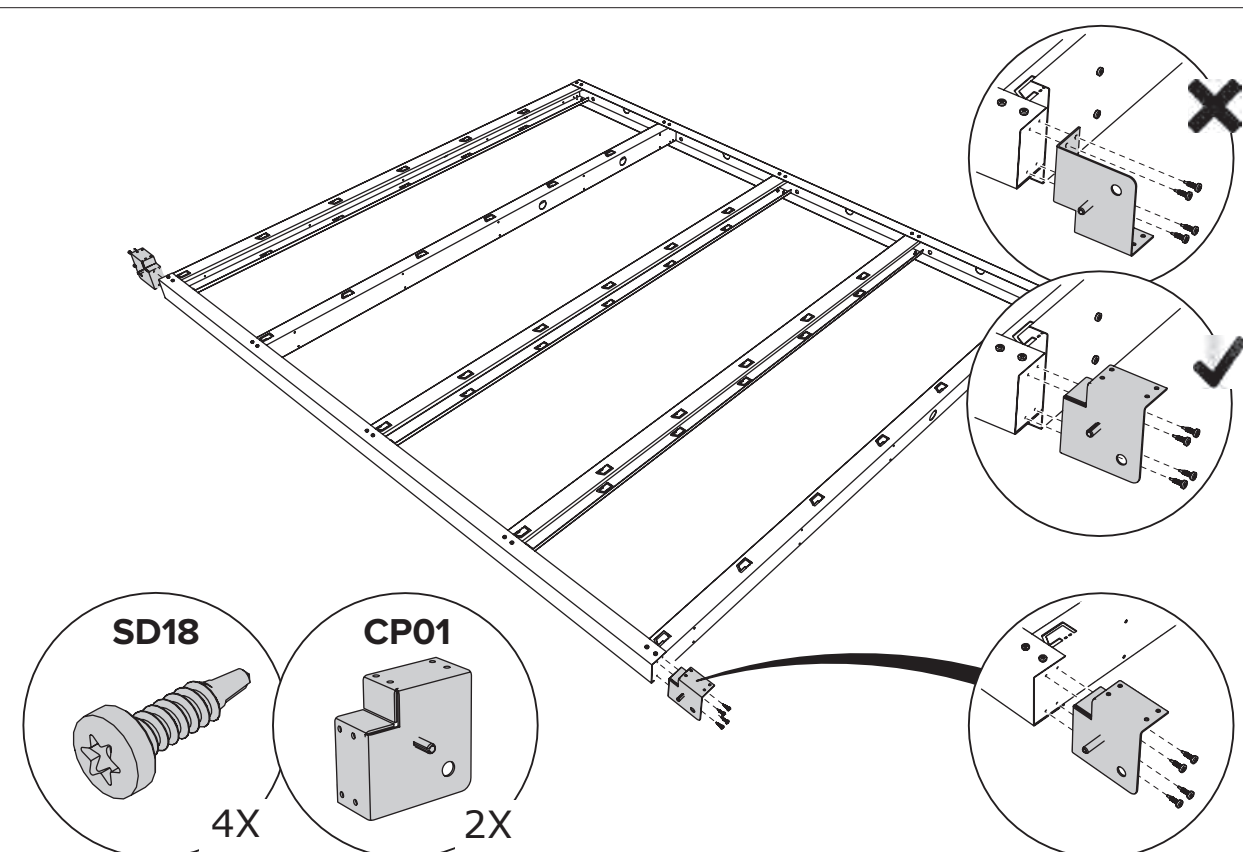


C Paroi / Wand / Wall / Wand

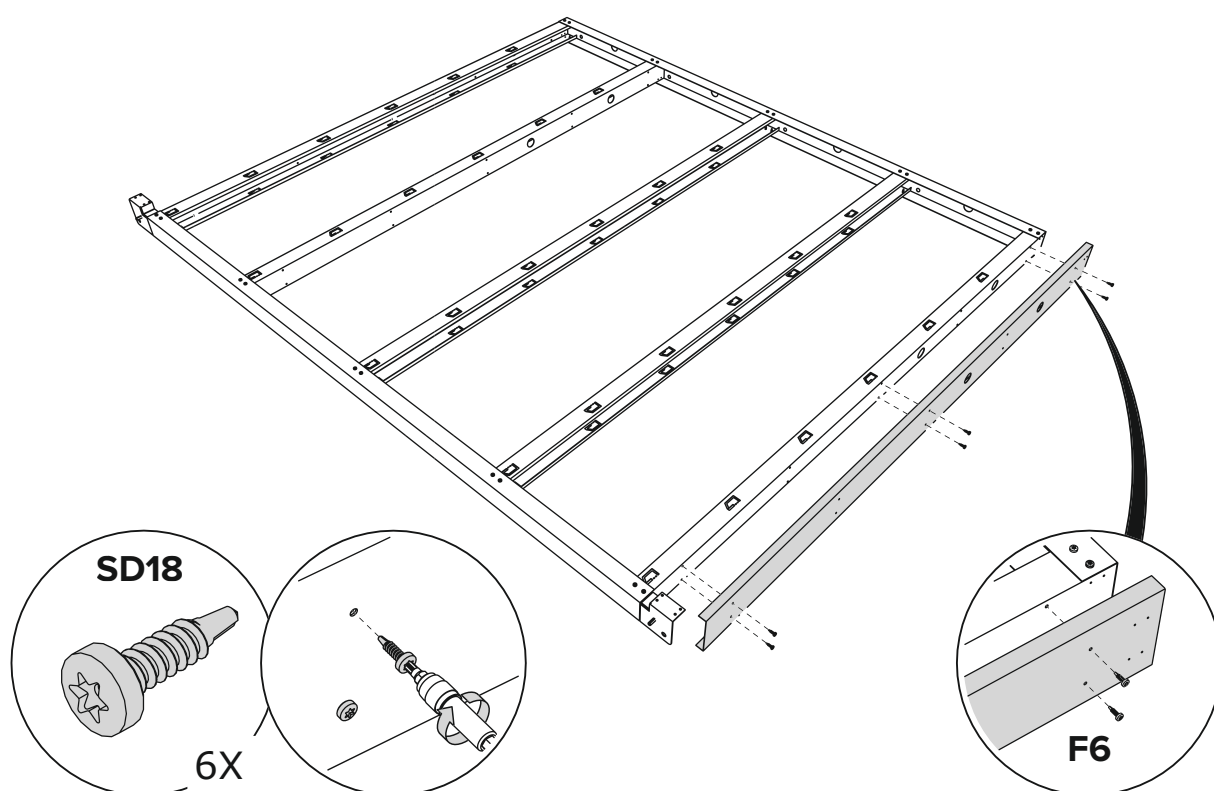
Le principe de la construction du mur, voir pages 8 à 11 (POW).
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 Das Prinzip des Baus der Mauer finden Sie auf den Seiten 8 bis 11 (POW).



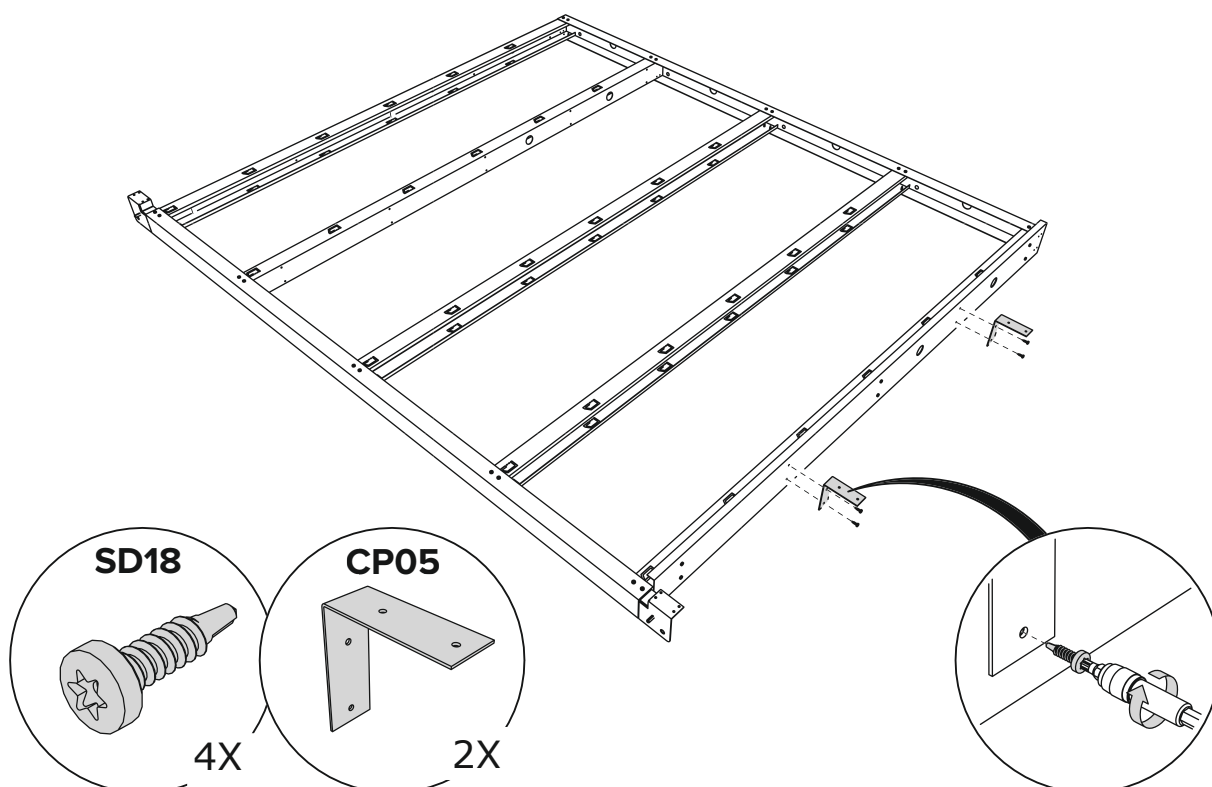
C Paroi / Wand / Wall / Wand



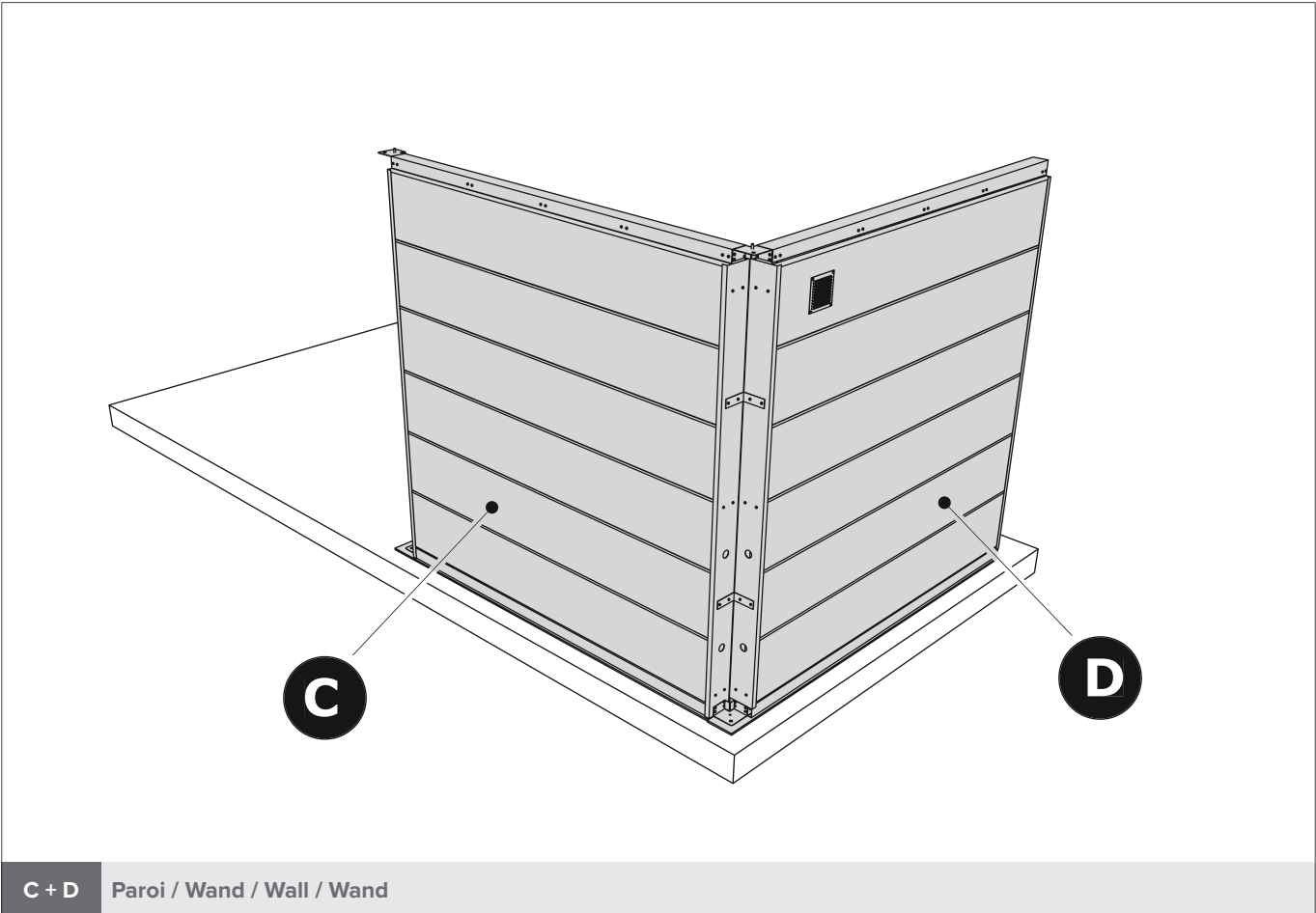
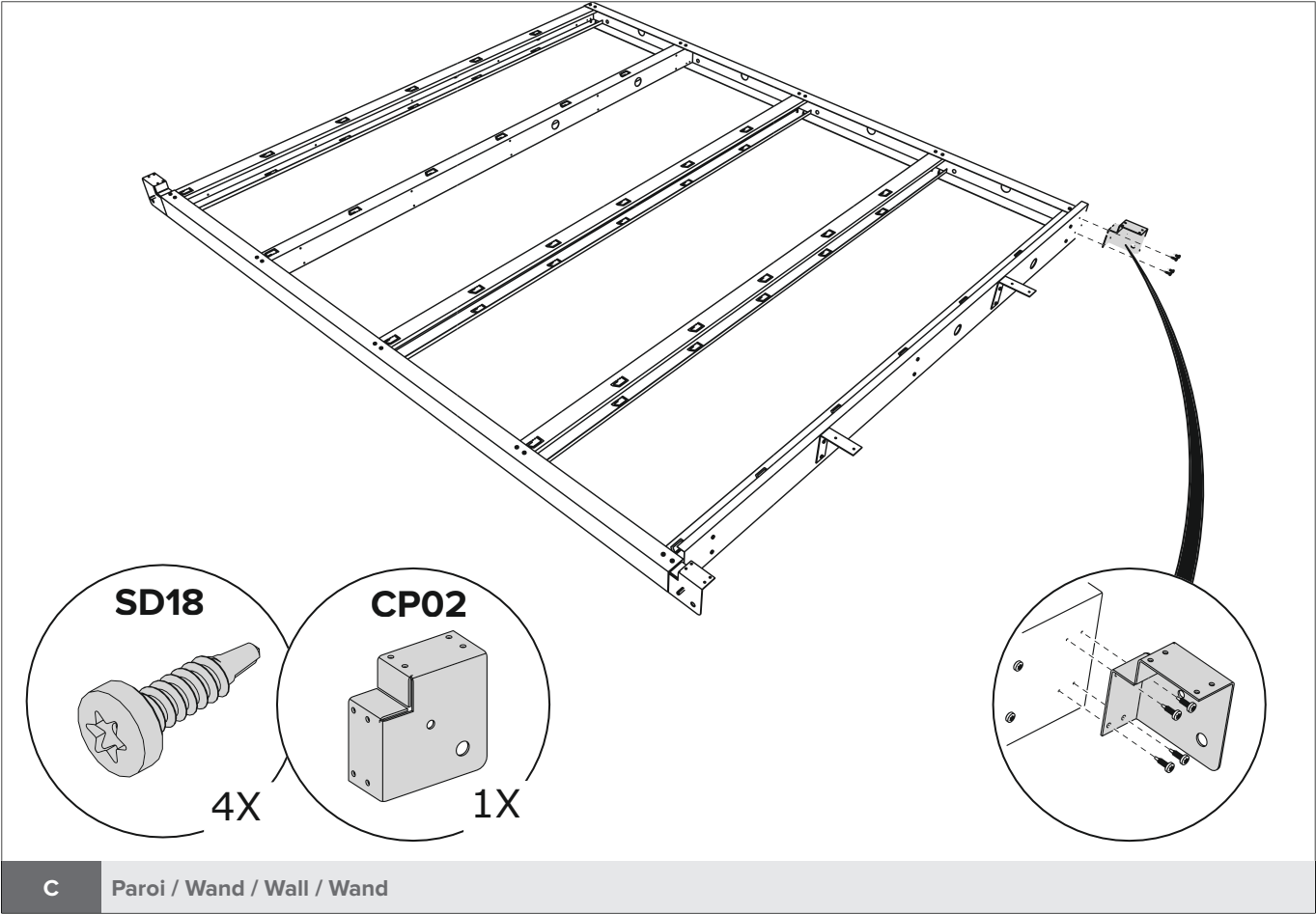
C Paroi / Wand / Wall / Wand

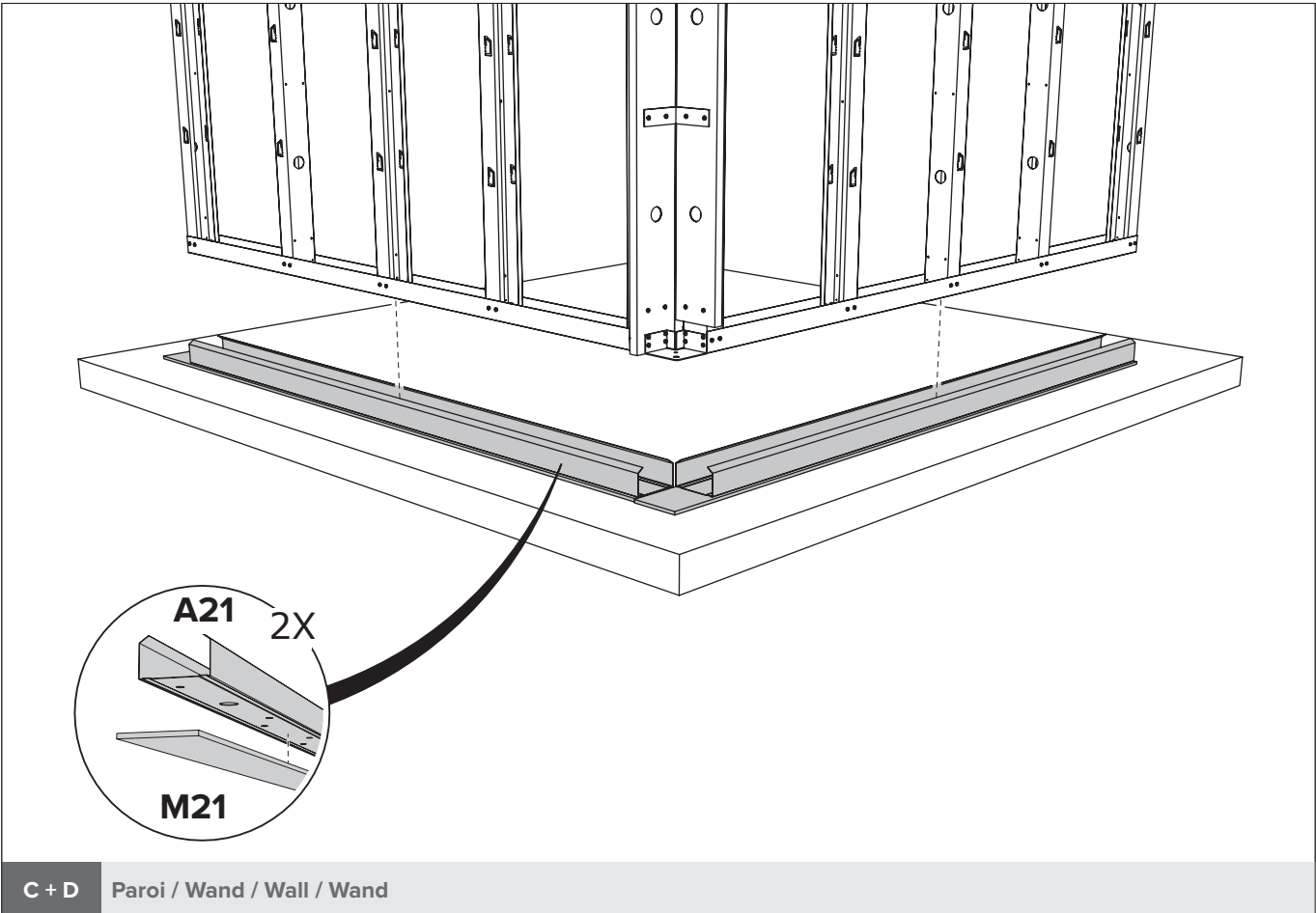
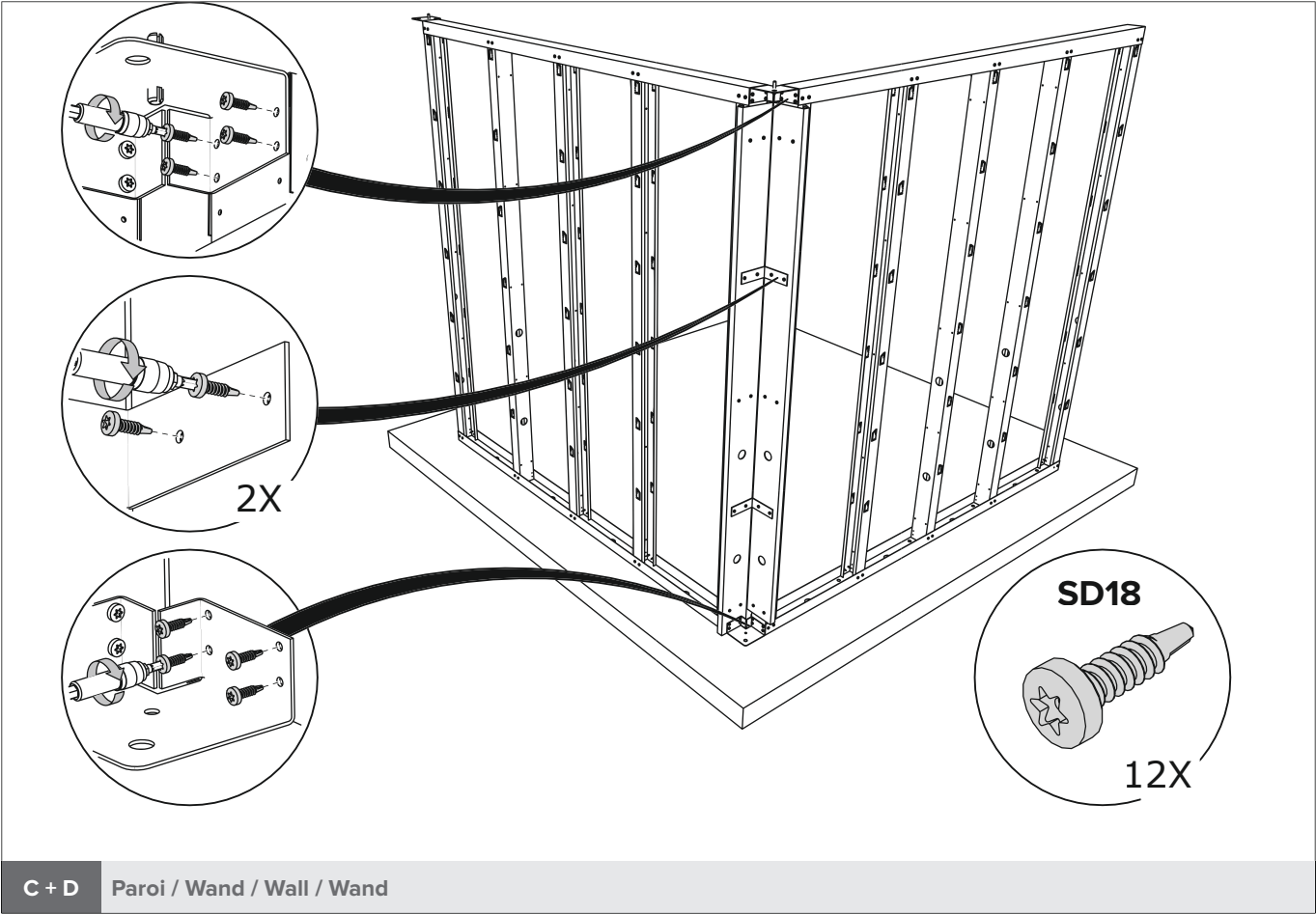


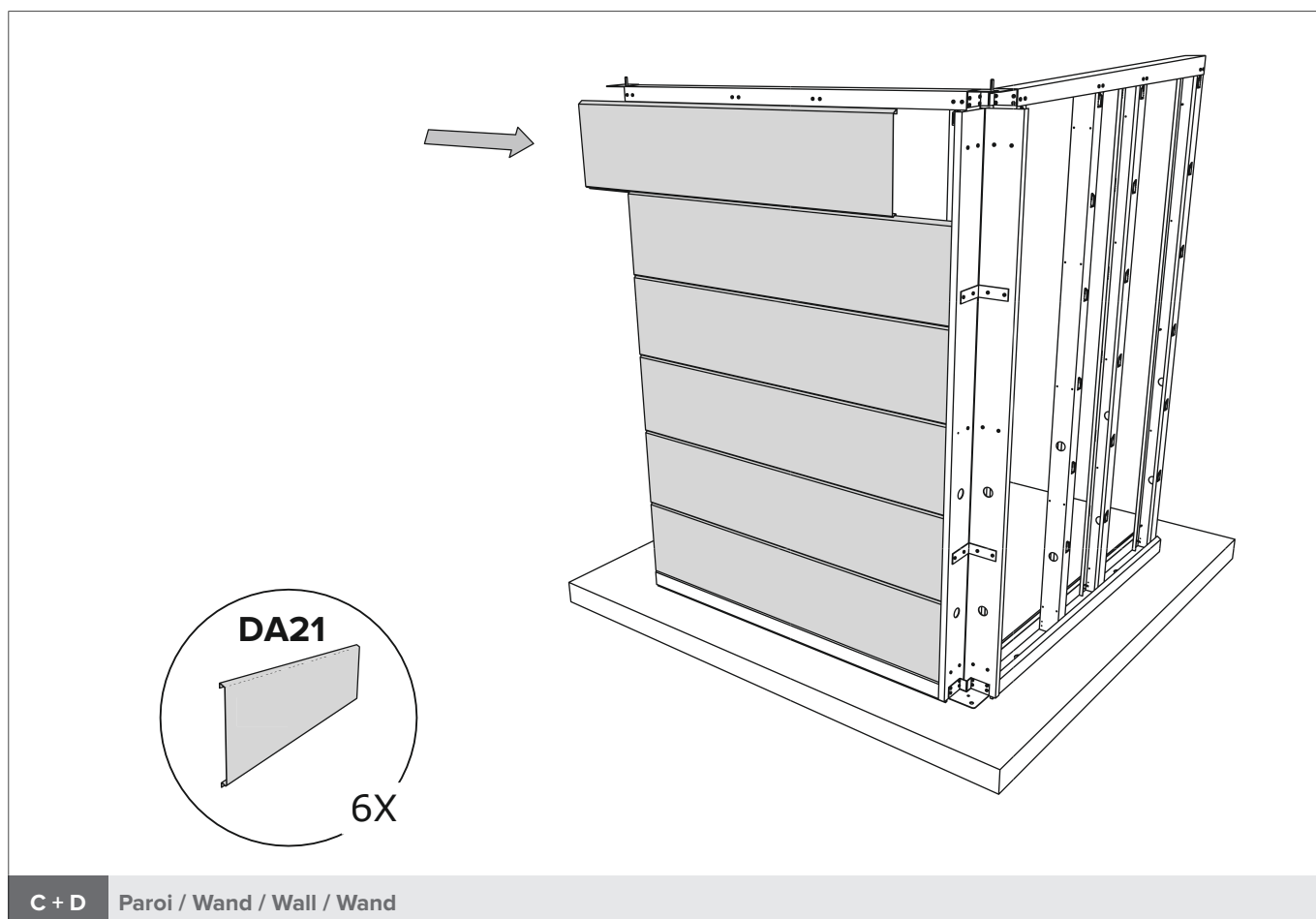
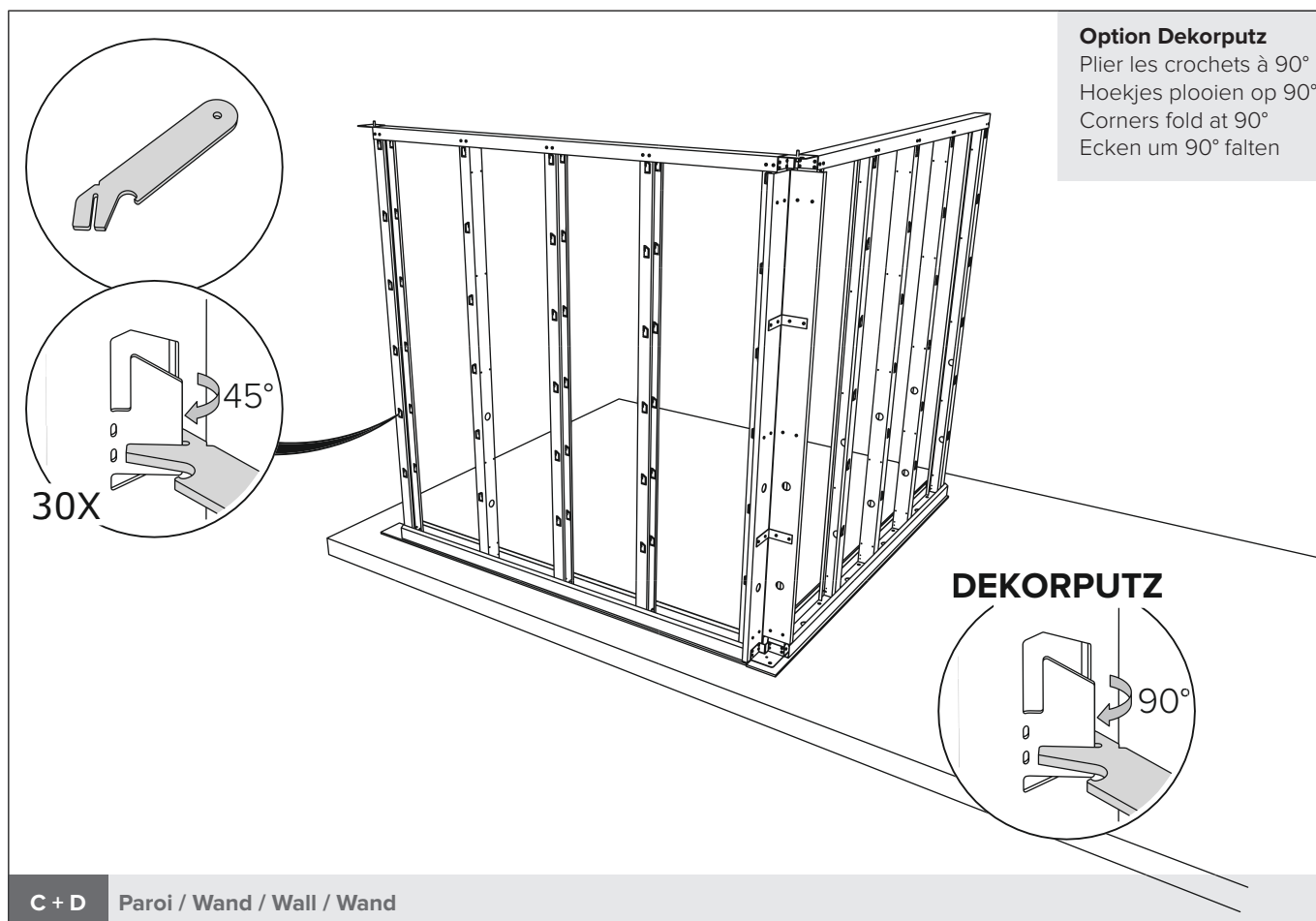
C Paroi / Wand / Wall / Wand



C Paroi / Wand / Wall / Wand

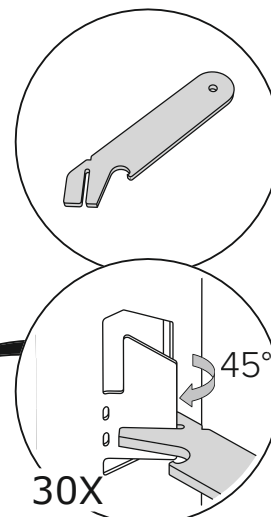
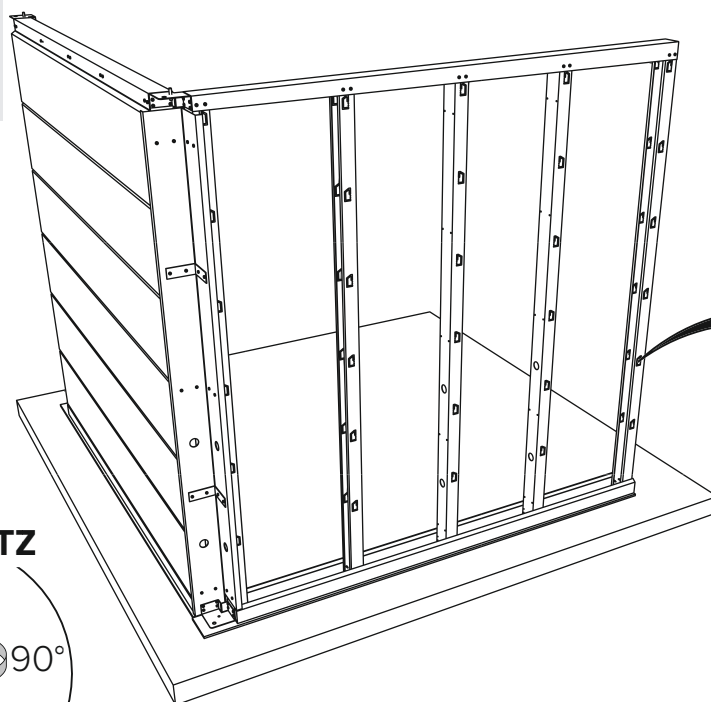




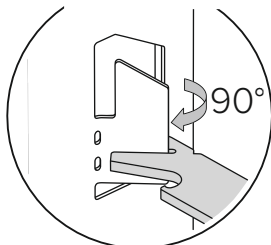


Option Dekorputz

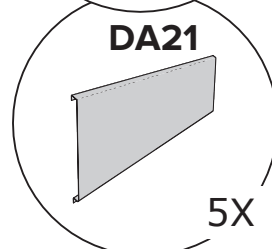
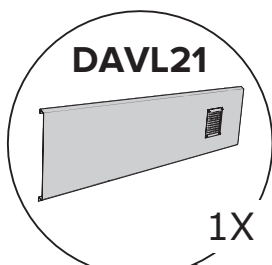
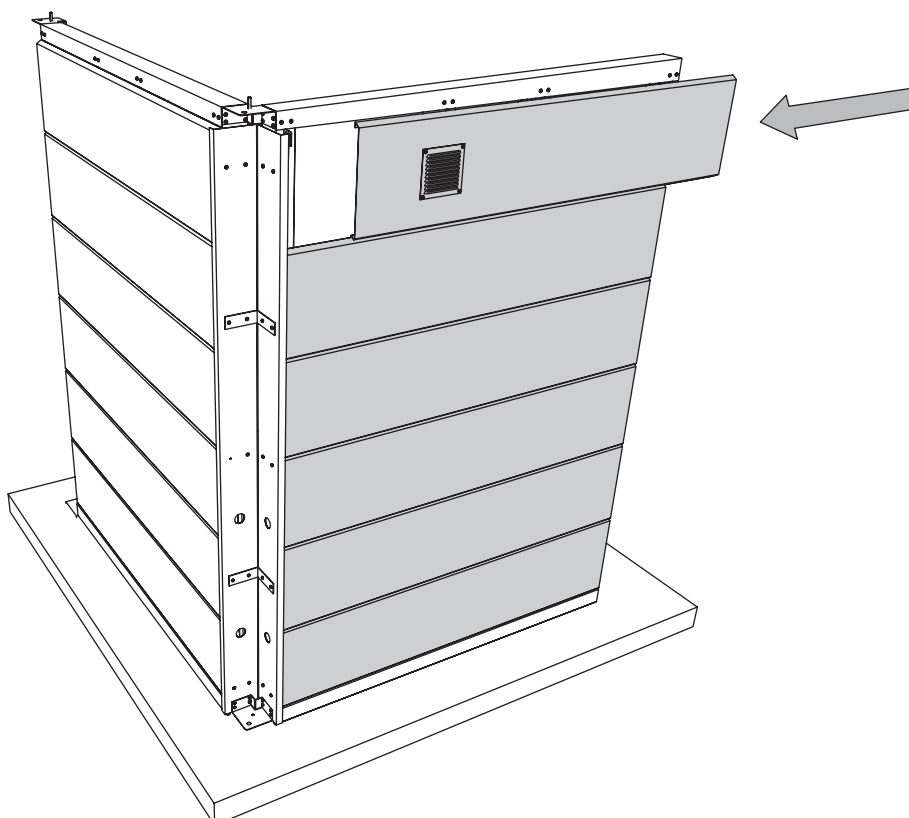
Plier les crochets à 90°
Hoekjes plooiën op 90°
Corners fold at 90°
Ecken um 90° falten



DEKORPUTZ

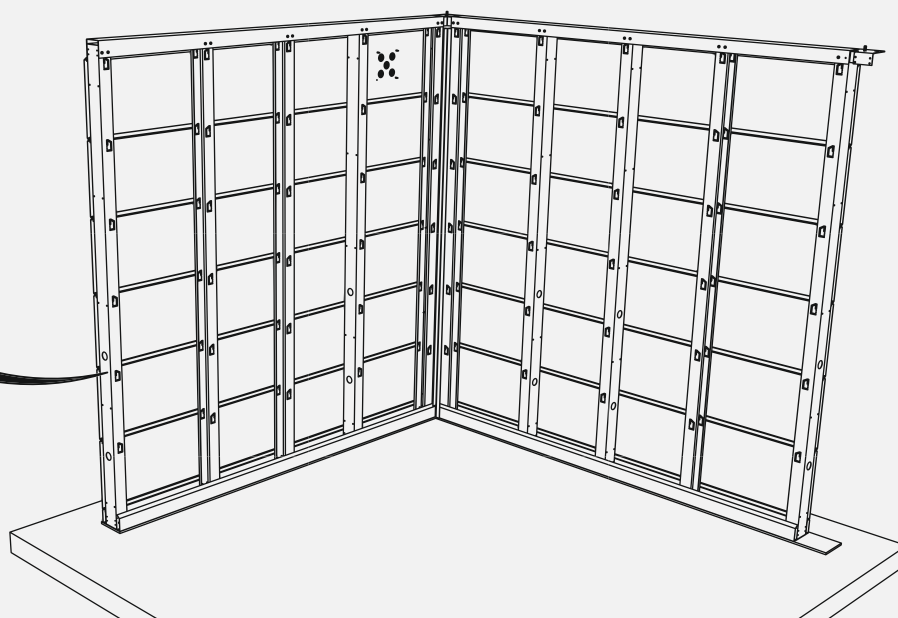
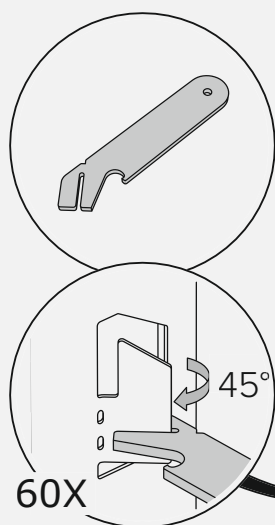


C + D Paroi / Wand / Wall / Wand



C + D Paroi / Wand / Wall / Wand

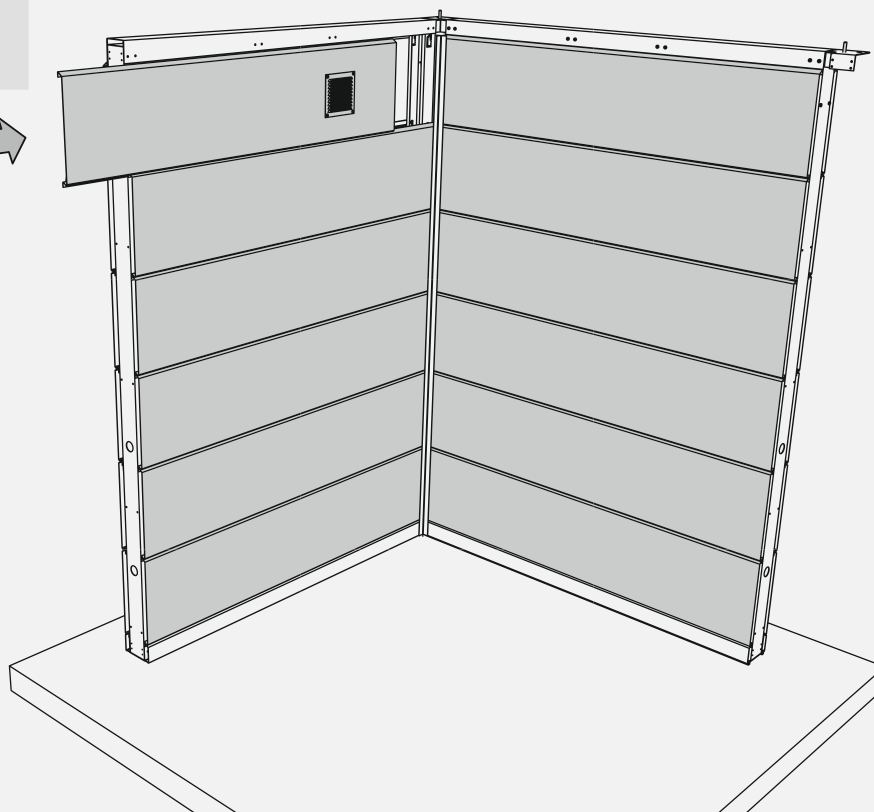
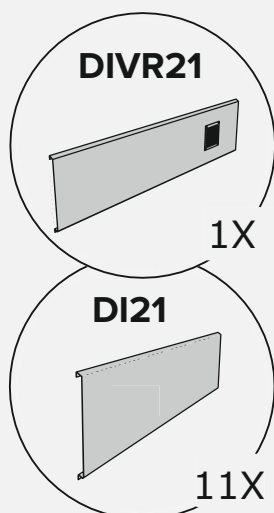
revêtement intérieur
binnenbekleding
interior lining
Innenverkleidung



C + D Paroi / Wand / Wall / Wand

Option / Optie / Option / Option

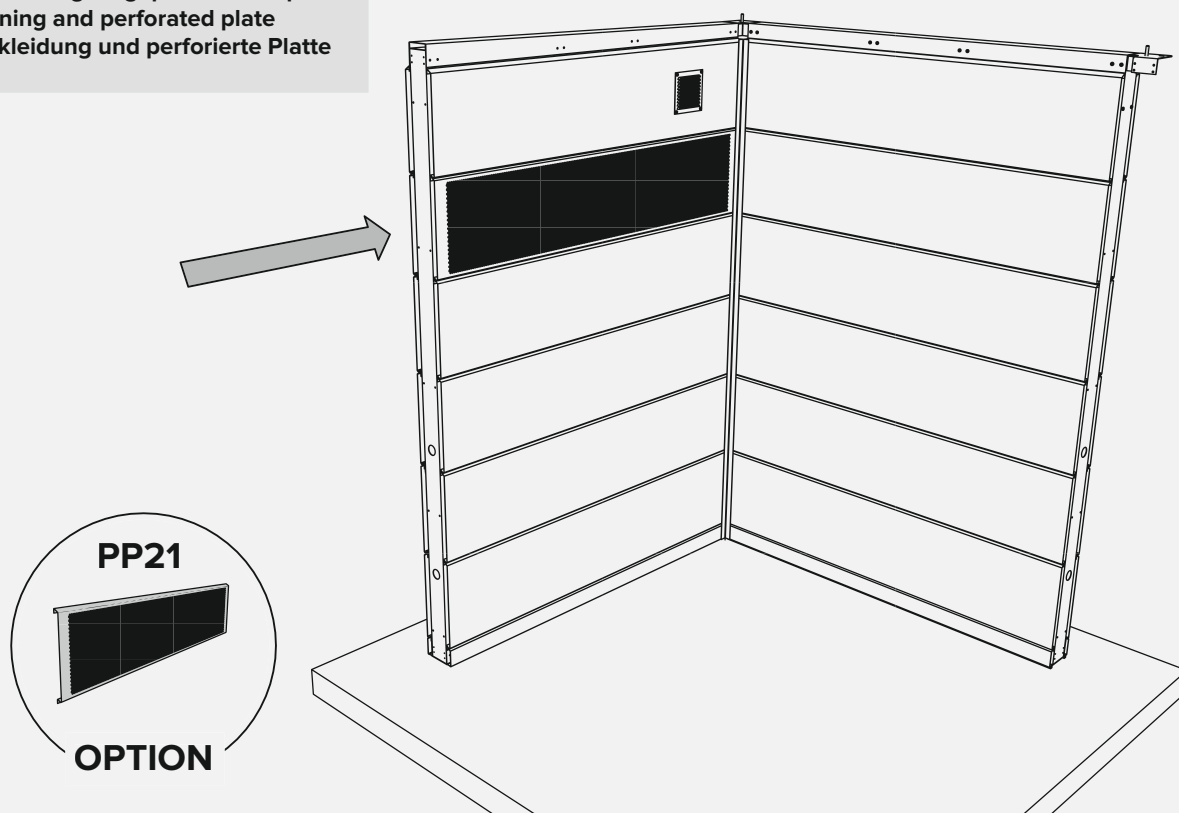
revêtement intérieur et plaque perforée
binnenbekleding en geperforeerde plaat
interior lining and perforated plate
Innenverkleidung und perforierte Platte



C + D Paroi / Wand / Wall / Wand

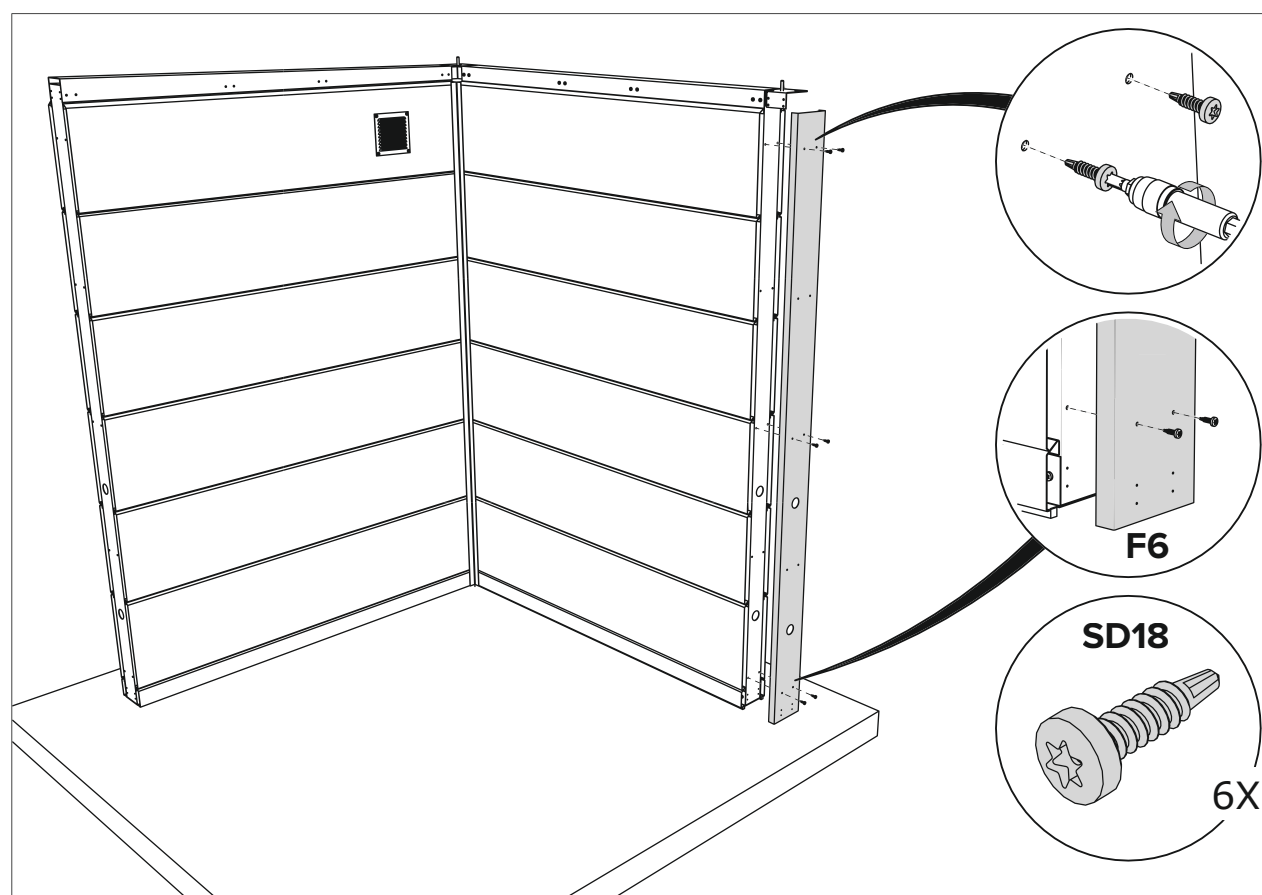
Option / Optie / Option / Option

revêtement intérieur et plaque perforée
binnenbekleding en geperforeerde plaat
interior lining and perforated plate
Innenverkleidung und perforierte Platte

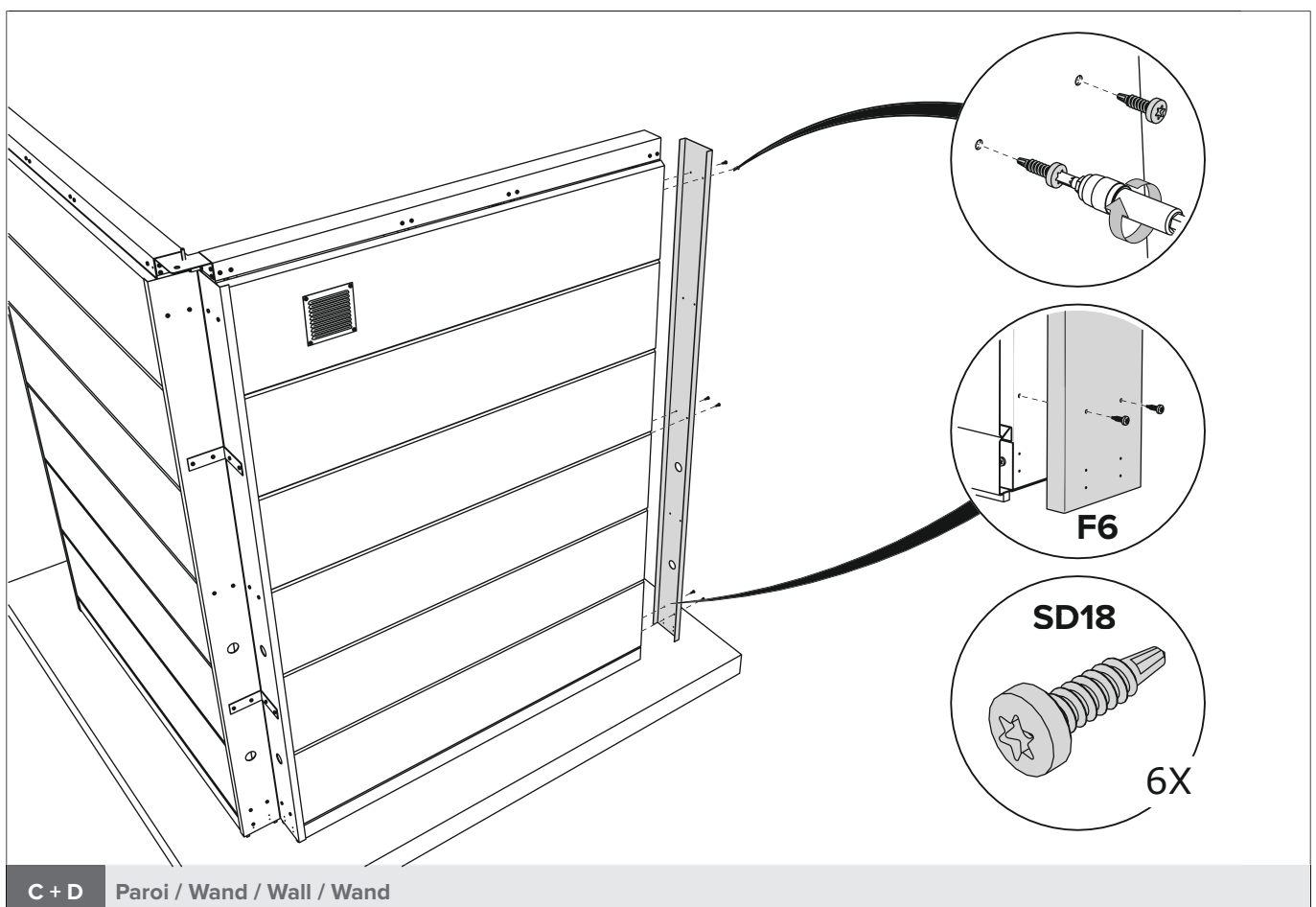
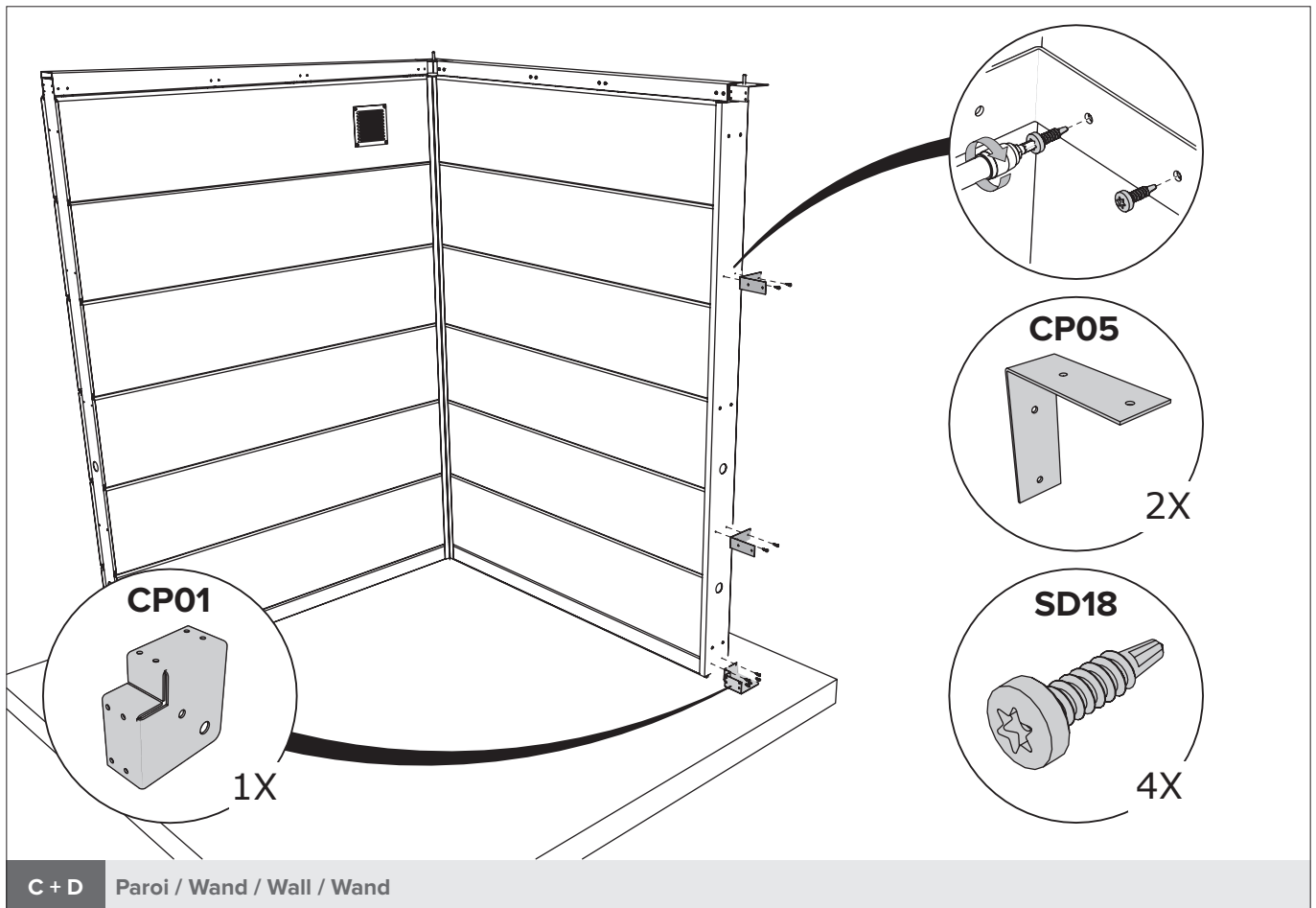


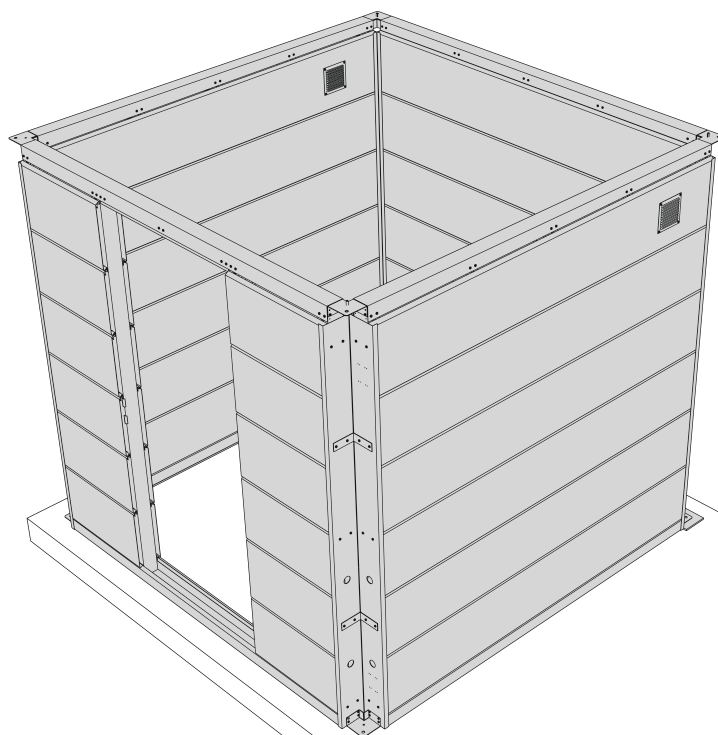
C + D Paroi / Wand / Wall / Wand

Option / Optie / Option / Option

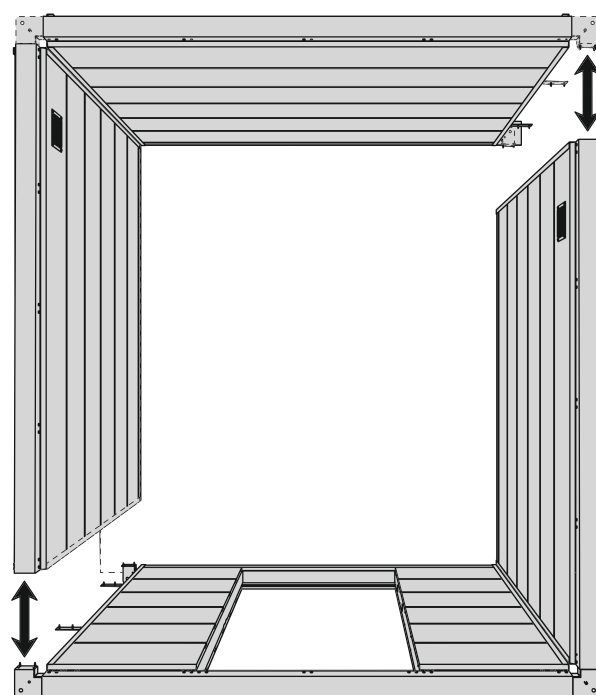


C + D Paroi / Wand / Wall / Wand

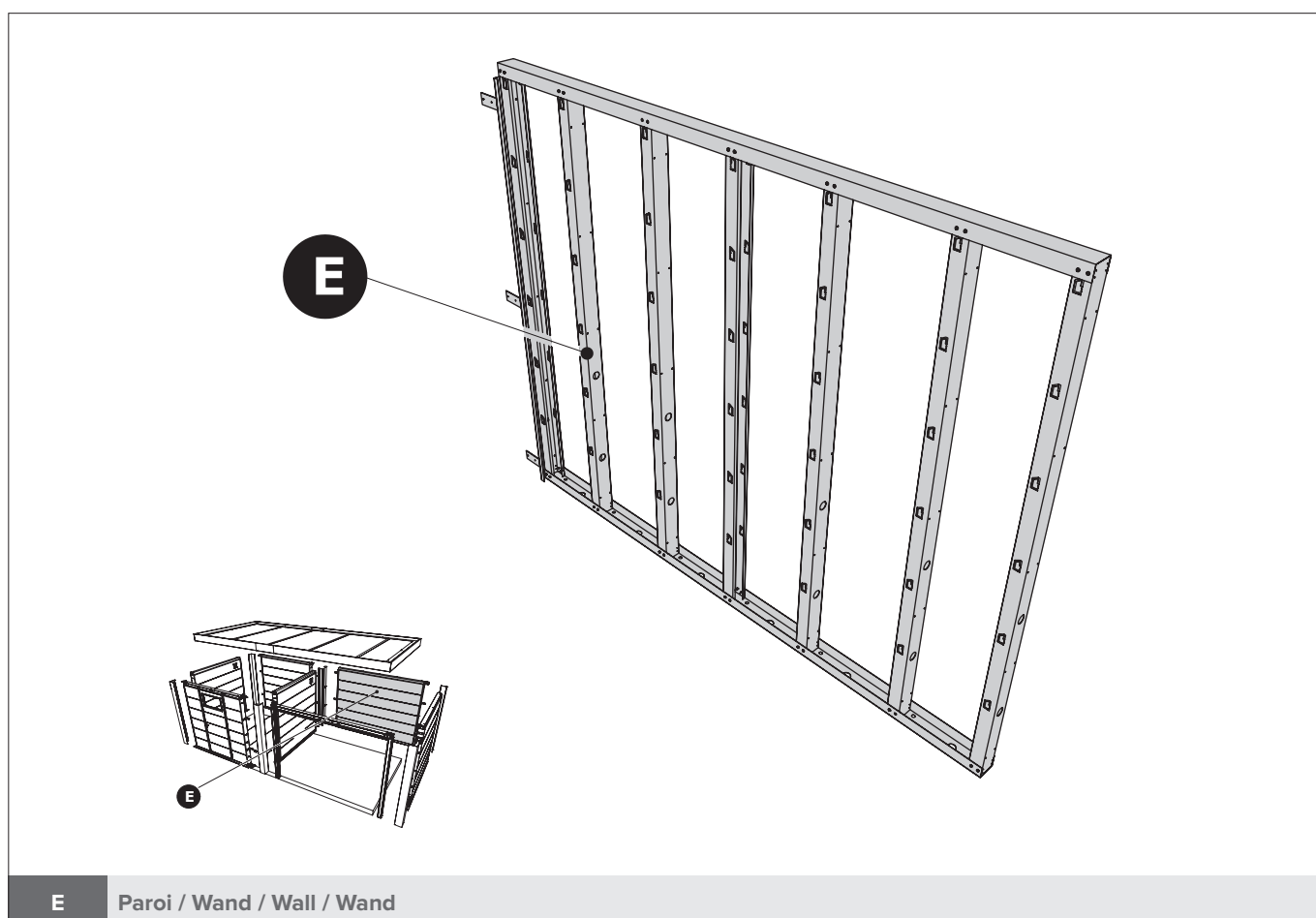
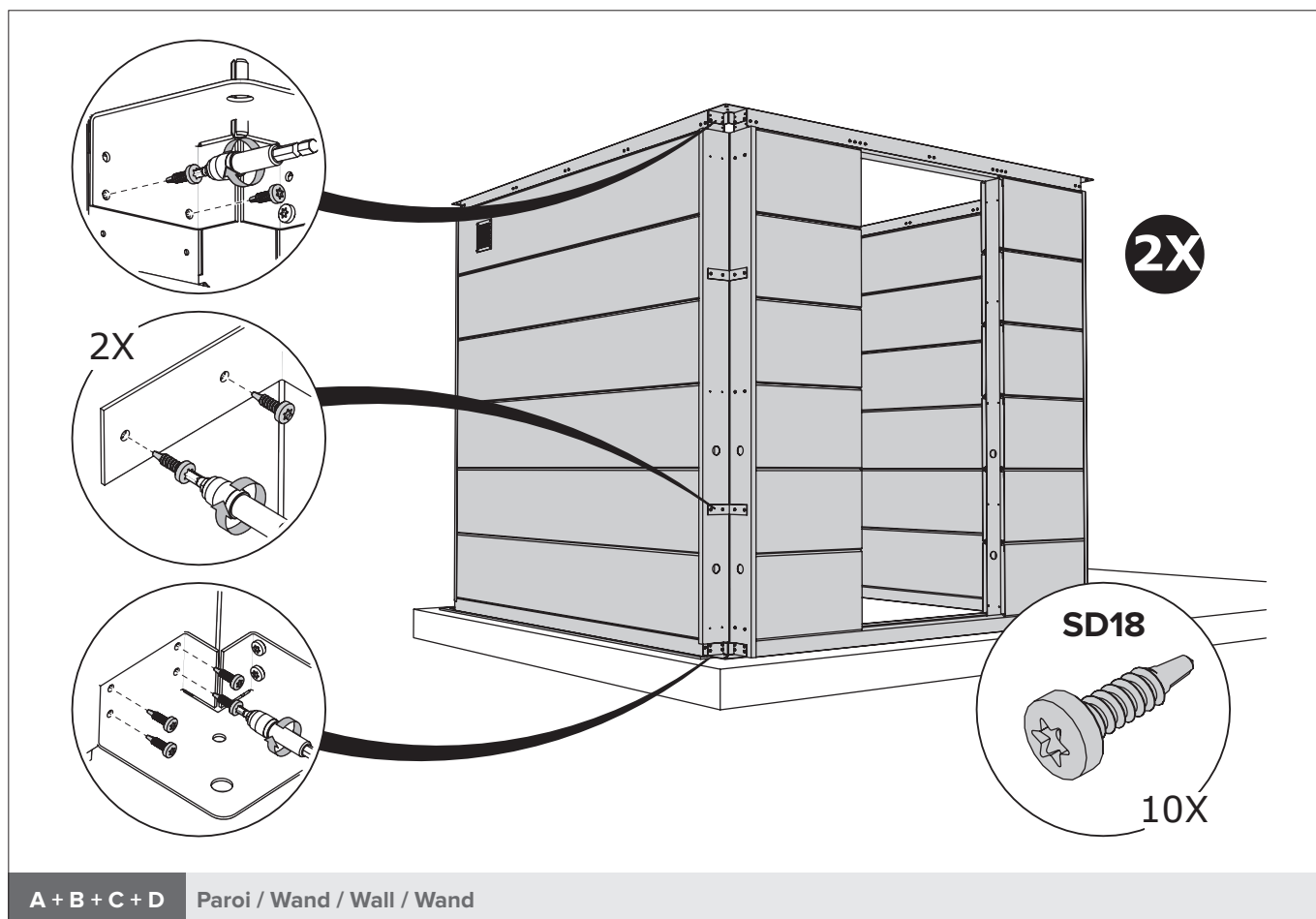




A + B + C + D Paroi / Wand / Wall / Wand



A + B + C + D Paroi / Wand / Wall / Wand

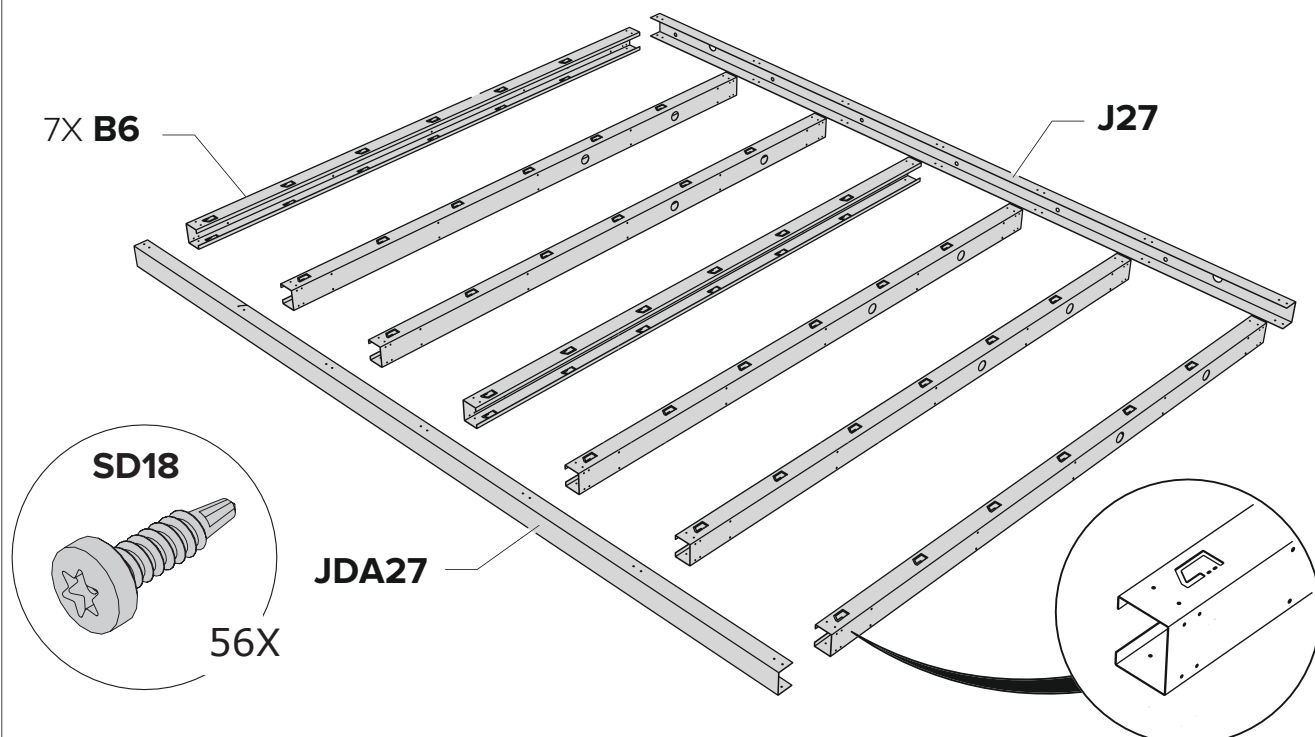


Le principe de la construction du mur, voir pages 8 à 11.

Het principe van de opbouw van de wand, zie pagina 8 tot en met 11.

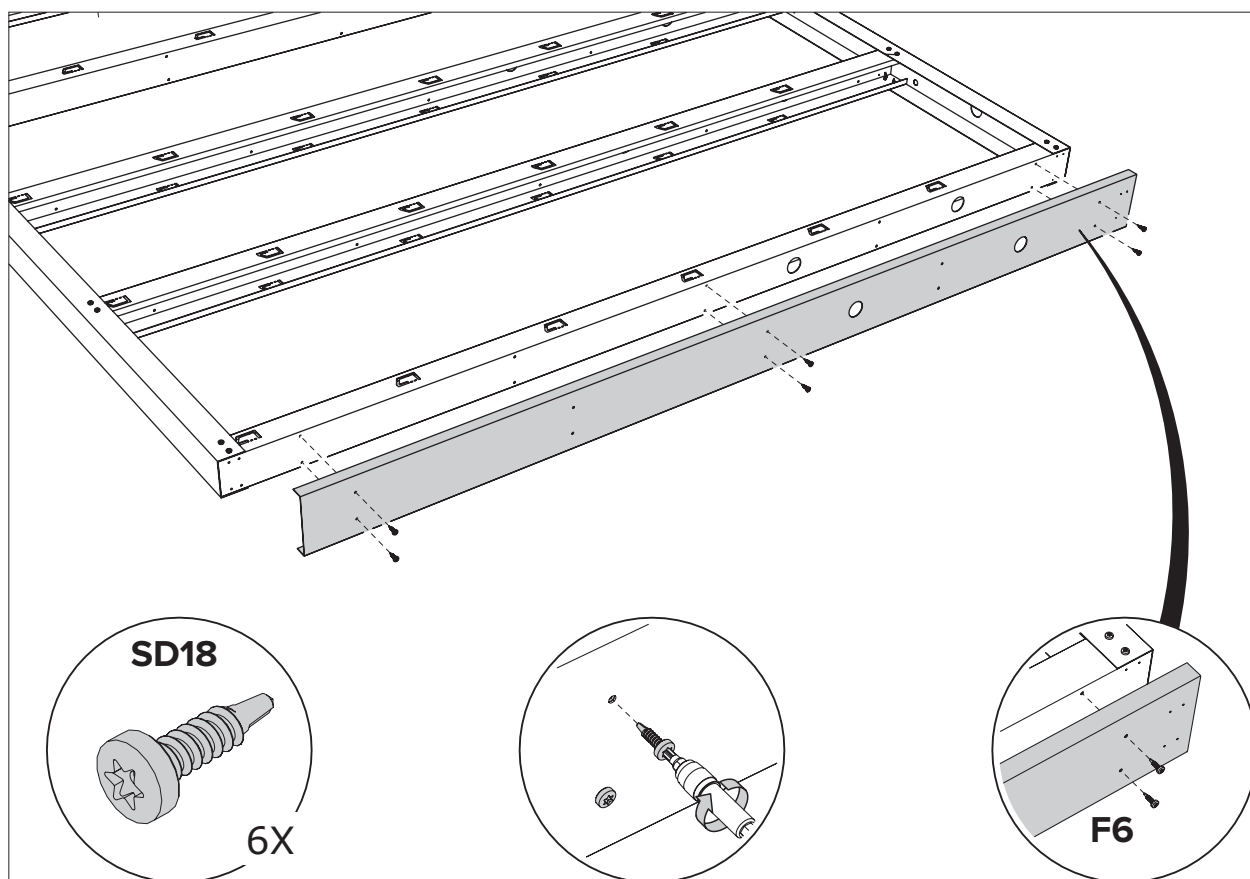
The principle of building the wall, see pages 8 through 11.

Das Prinzip des Baus der Mauer finden Sie auf den Seiten 8 bis 11.



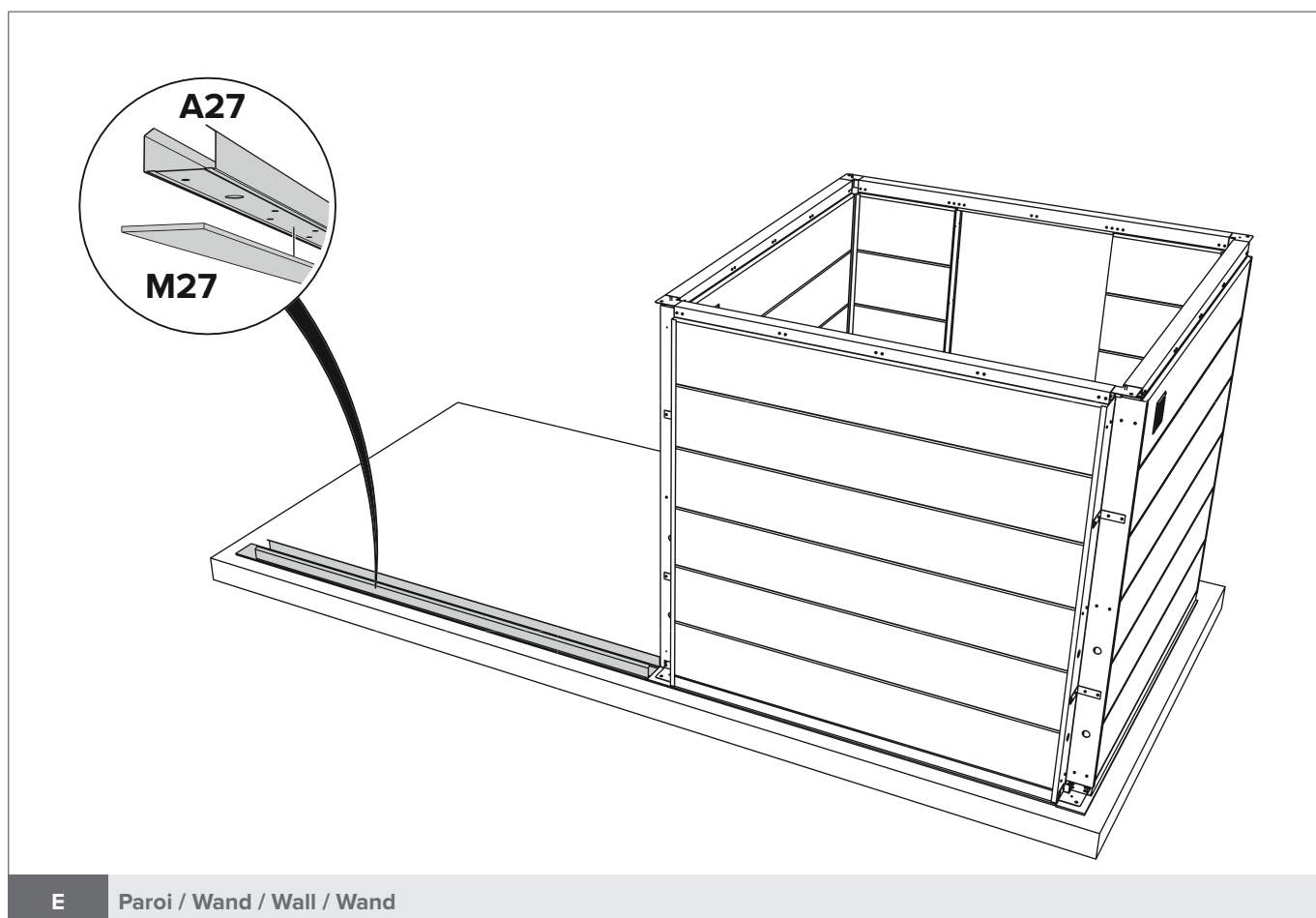
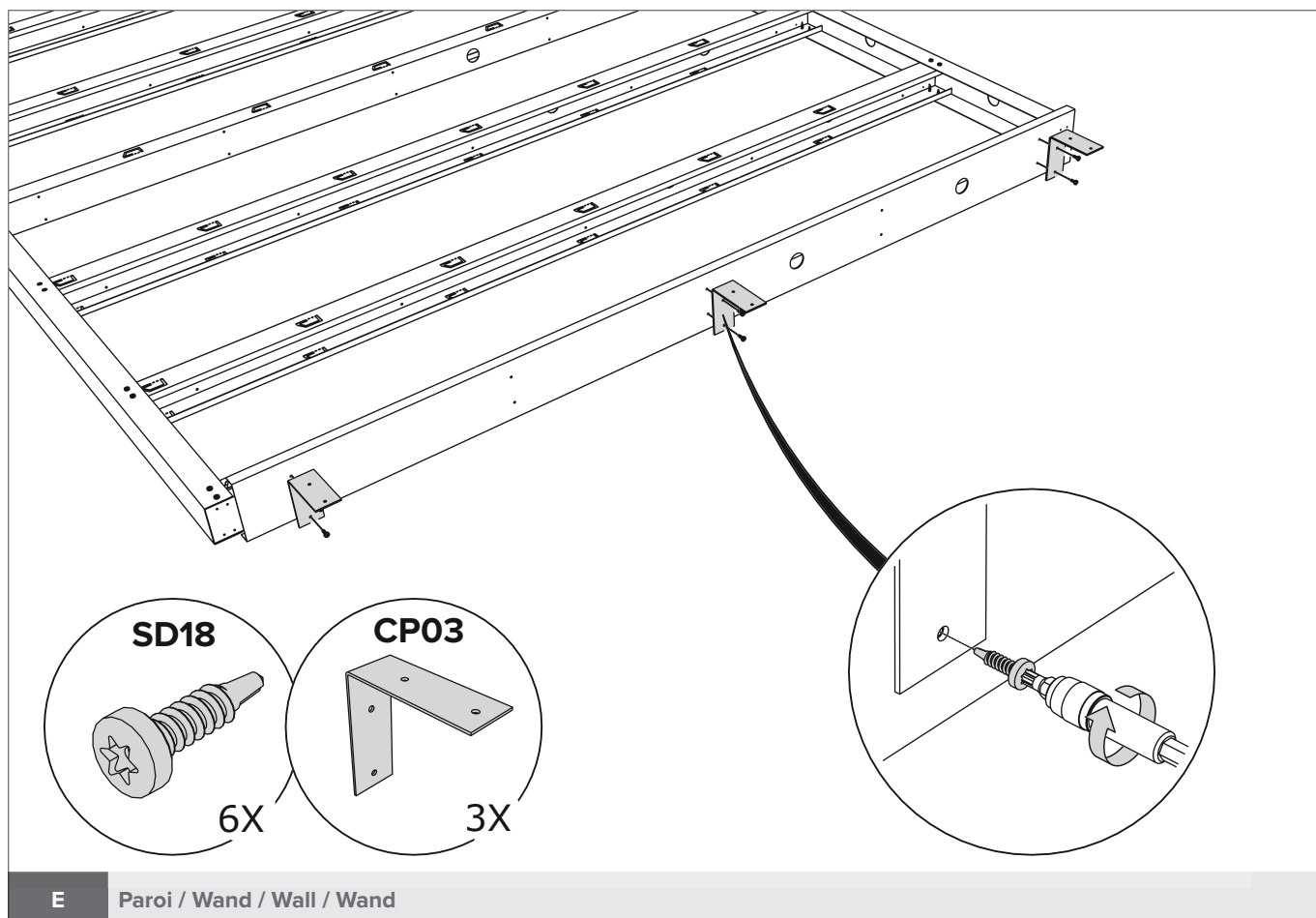
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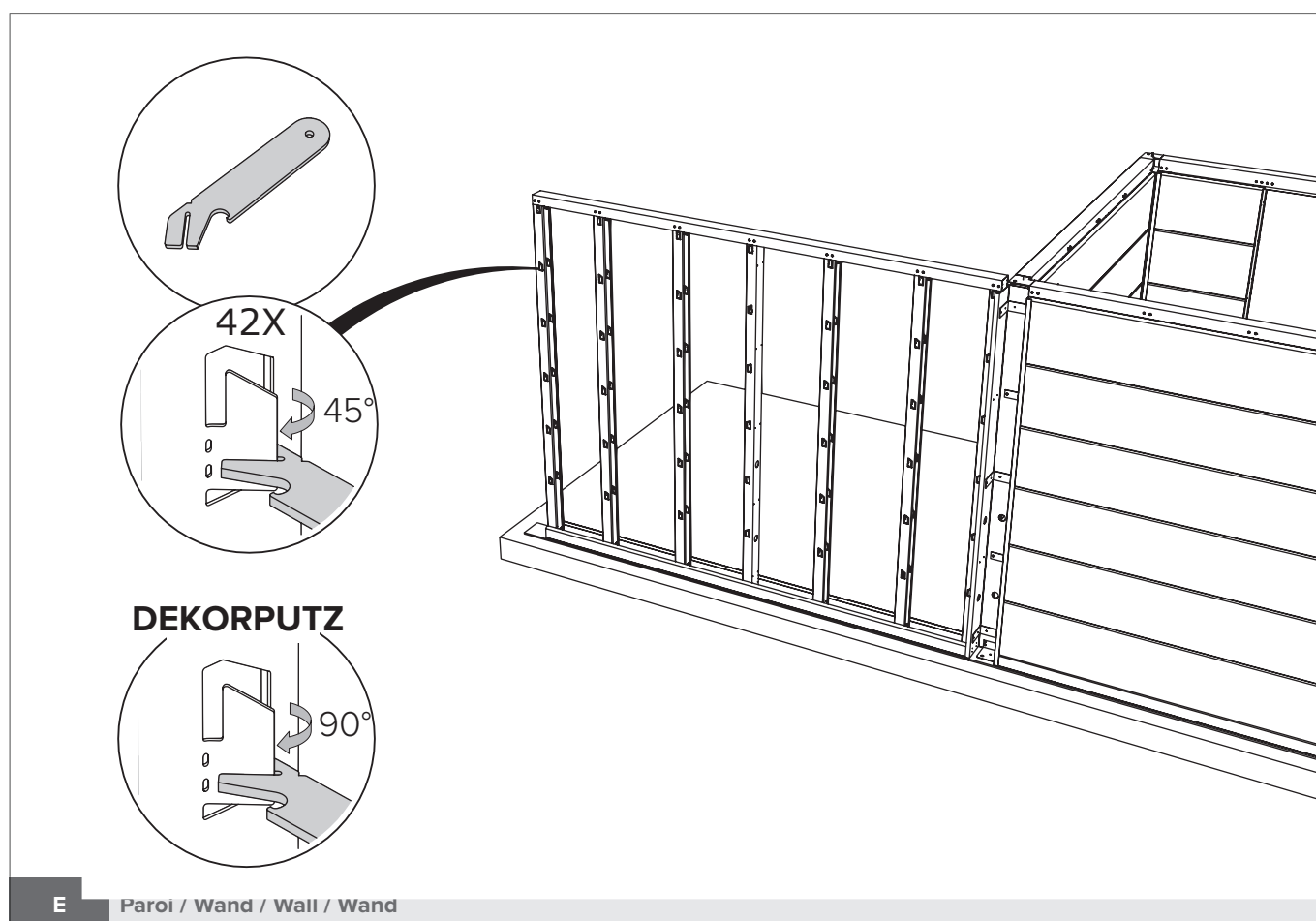
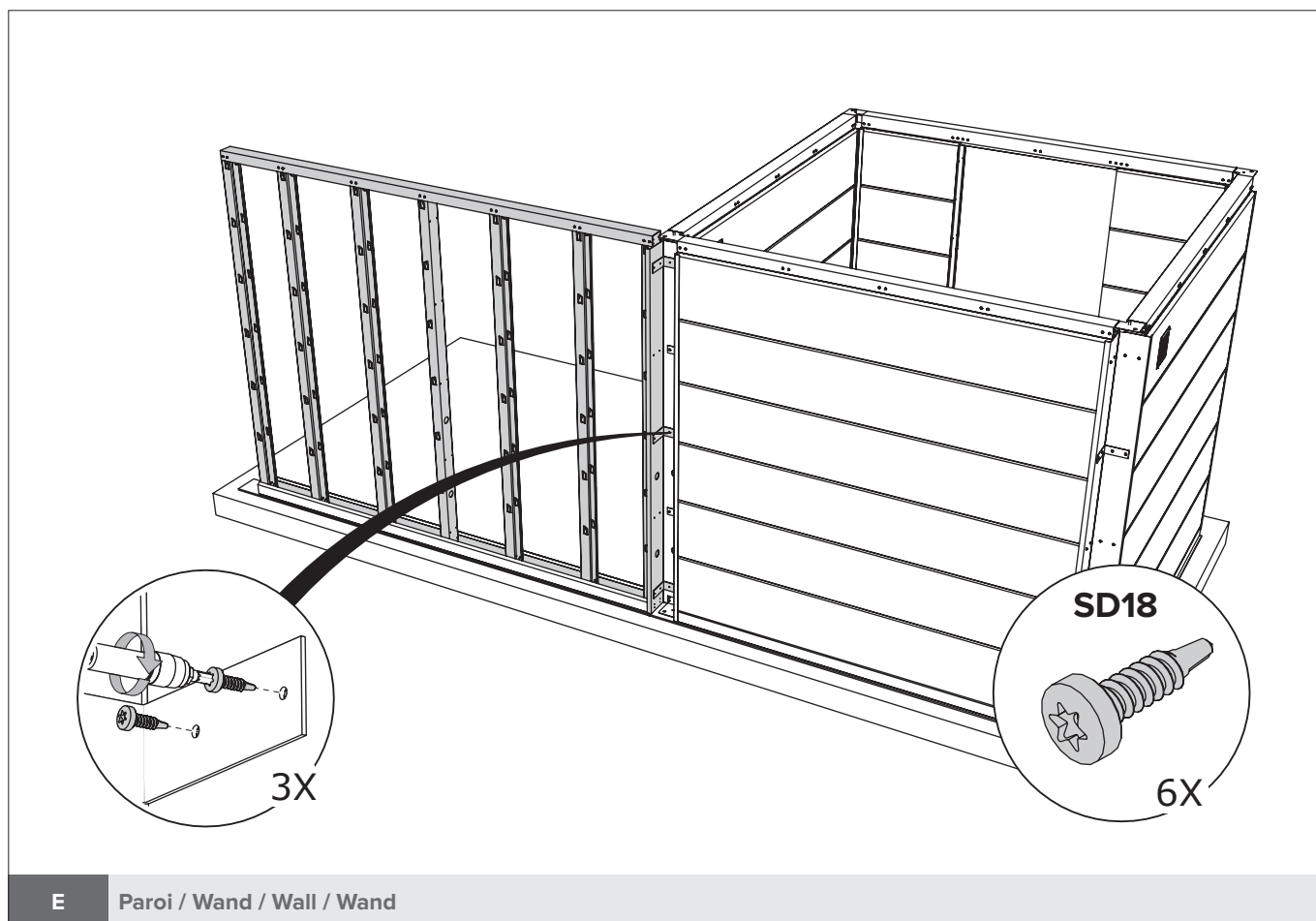
Paroi / Wand / Wall / Wand

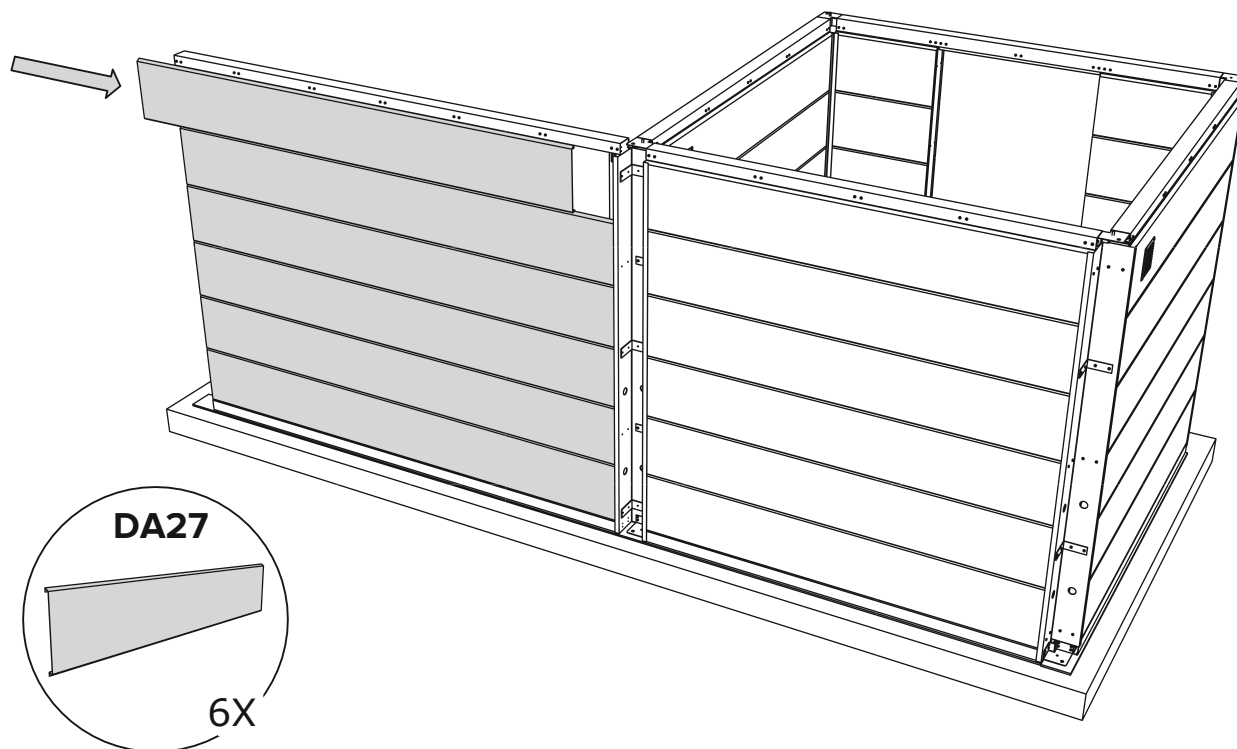


E

Paroi / Wand / Wall / Wand



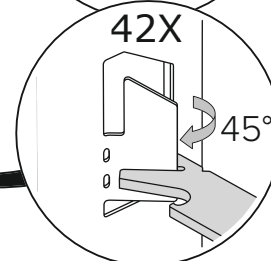
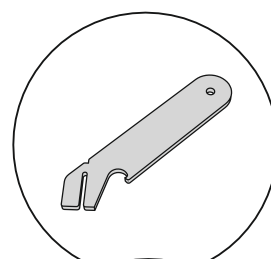
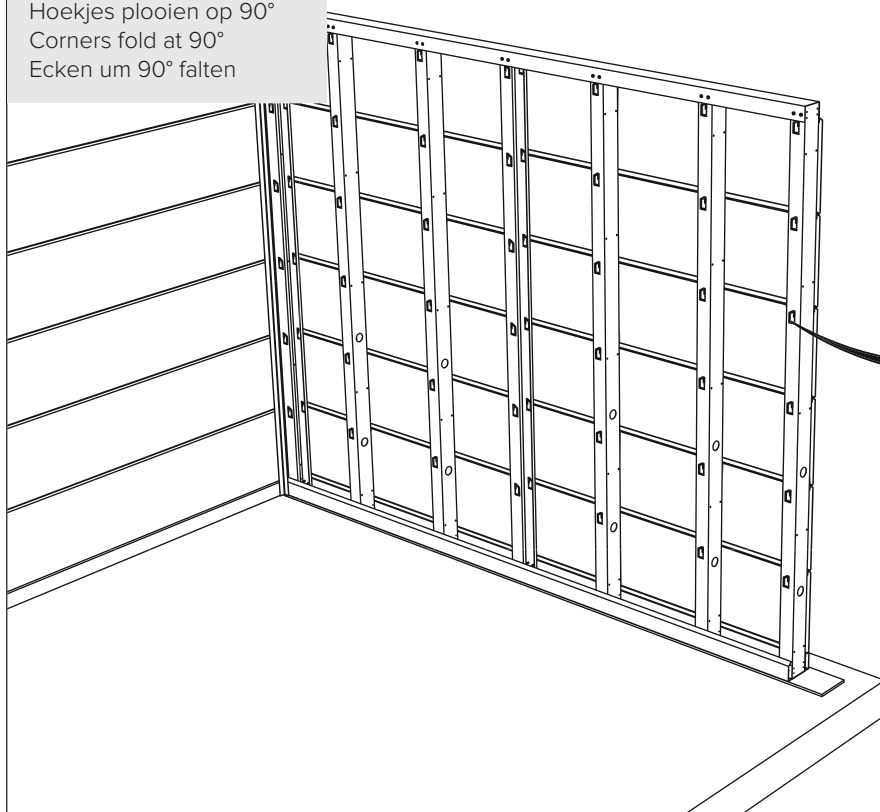




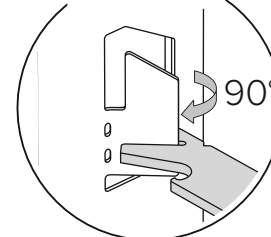
E Paroi / Wand / Wall / Wand

Option Dekorputz

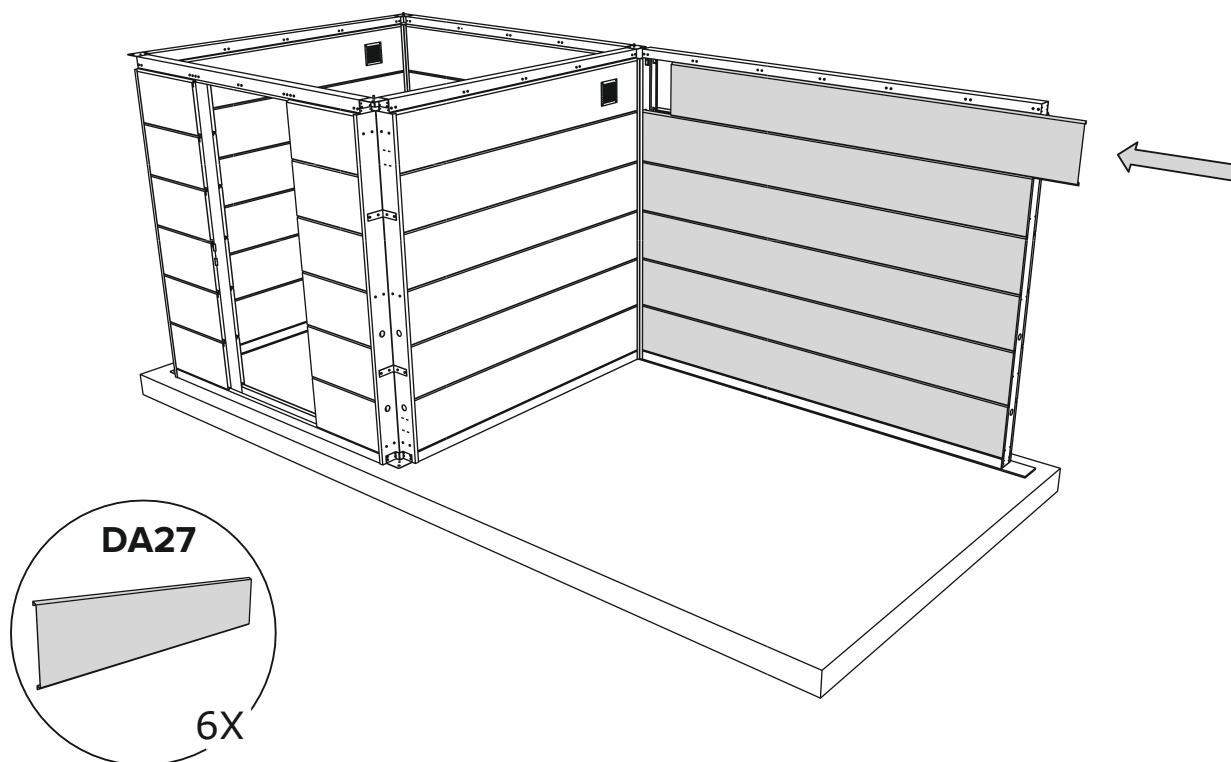
Plier les crochets à 90°
 Hoekjes plooiën op 90°
 Corners fold at 90°
 Ecken um 90° falten



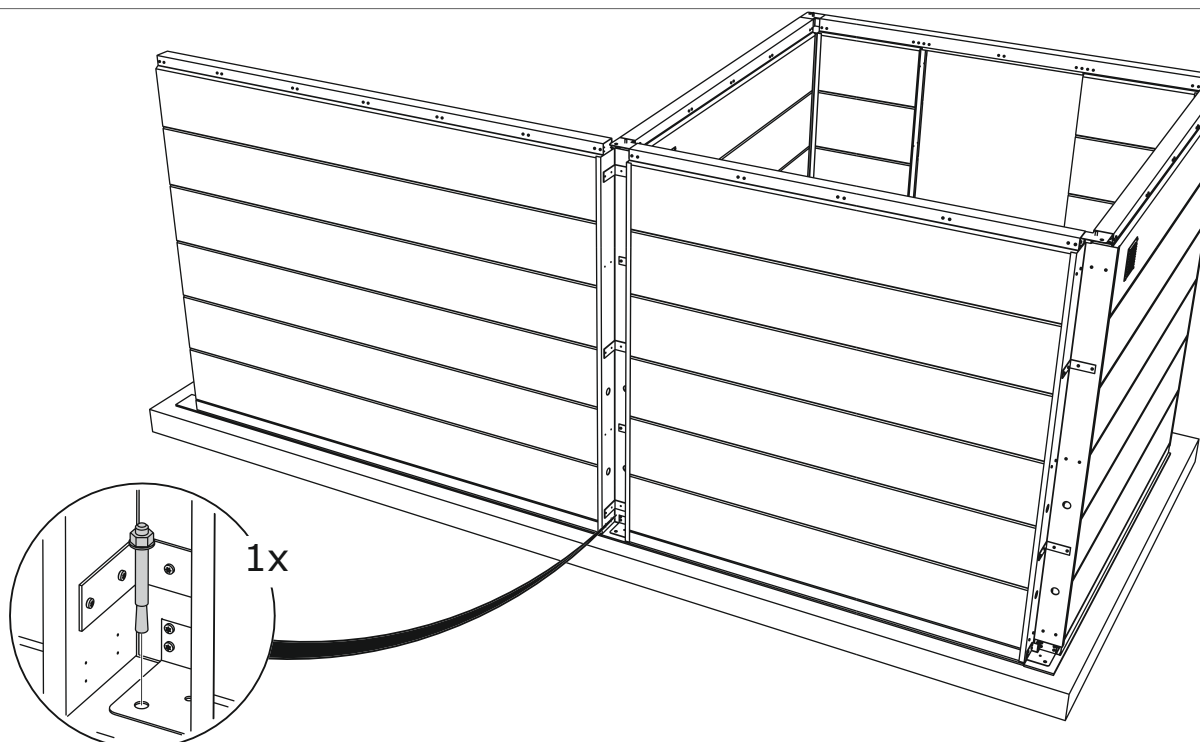
DEKORPUTZ



E Paroi / Wand / Wall / Wand

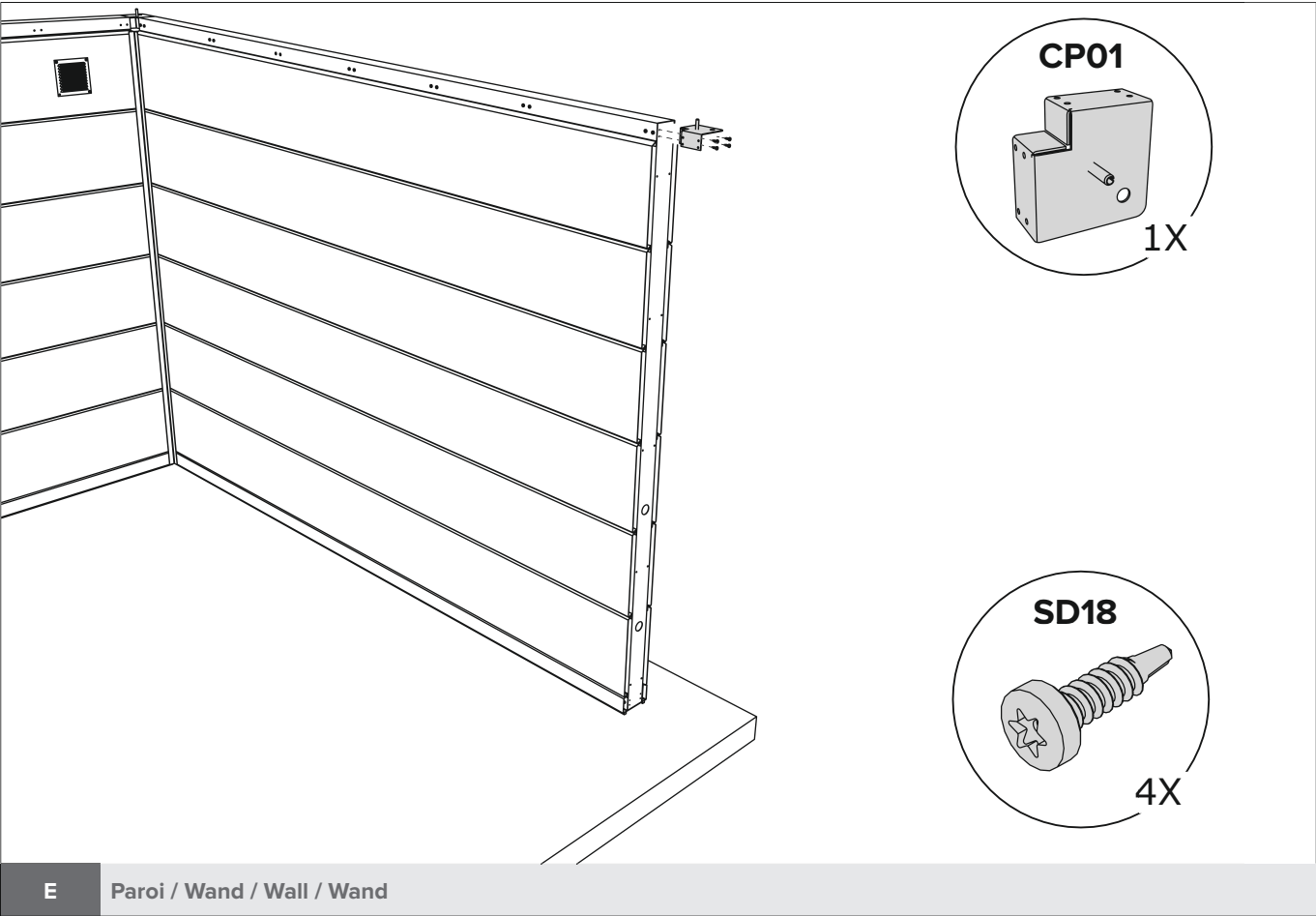
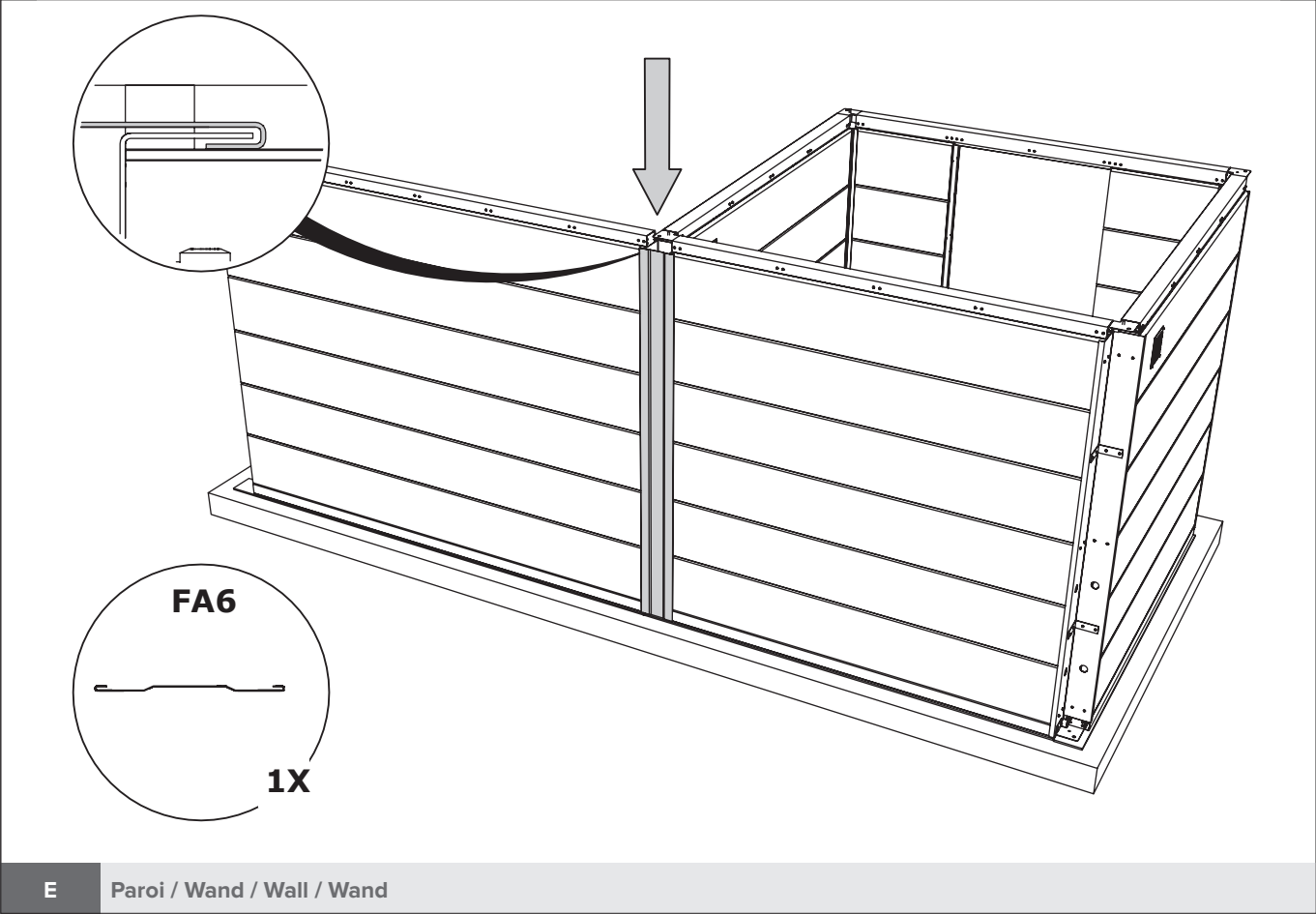


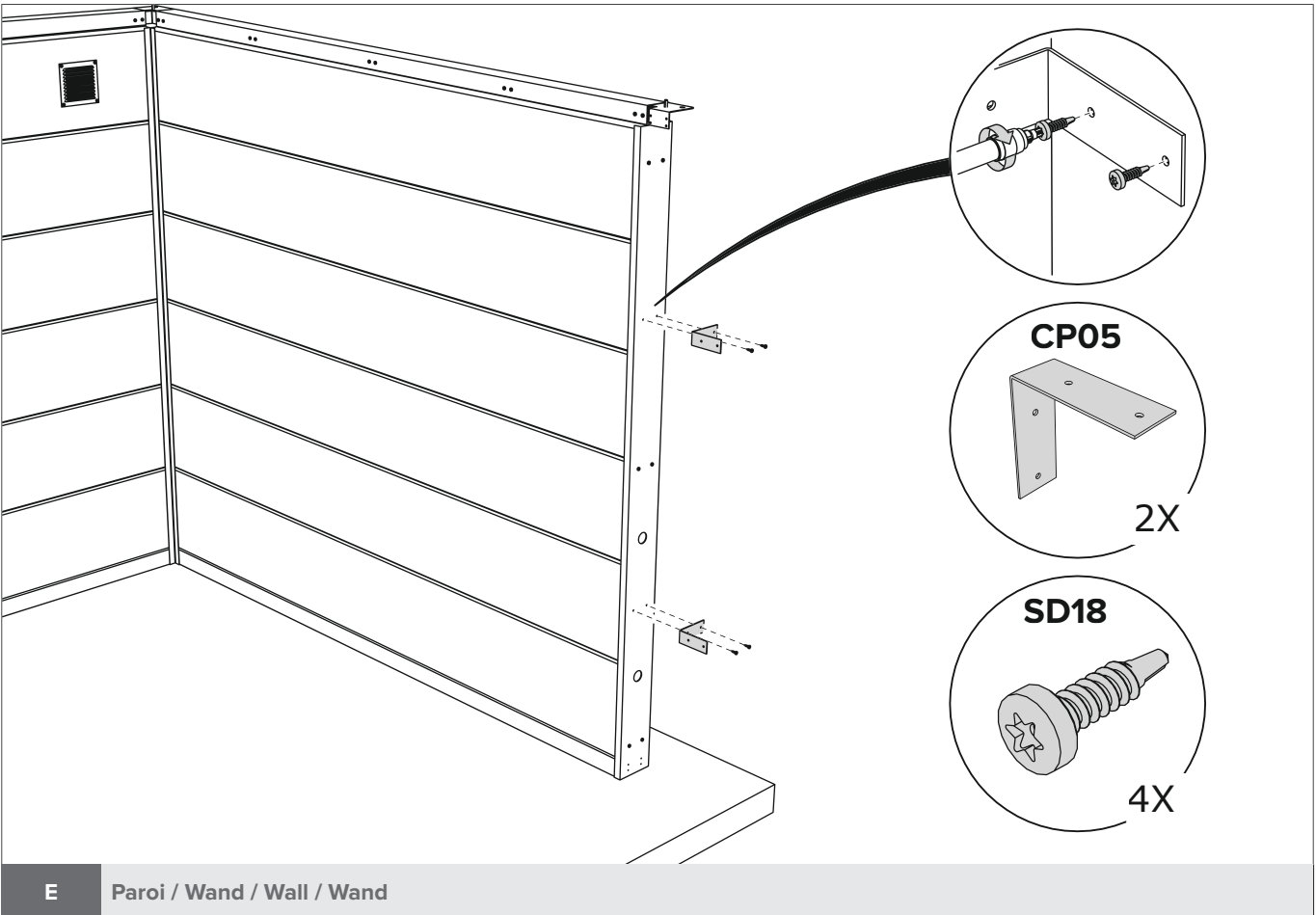
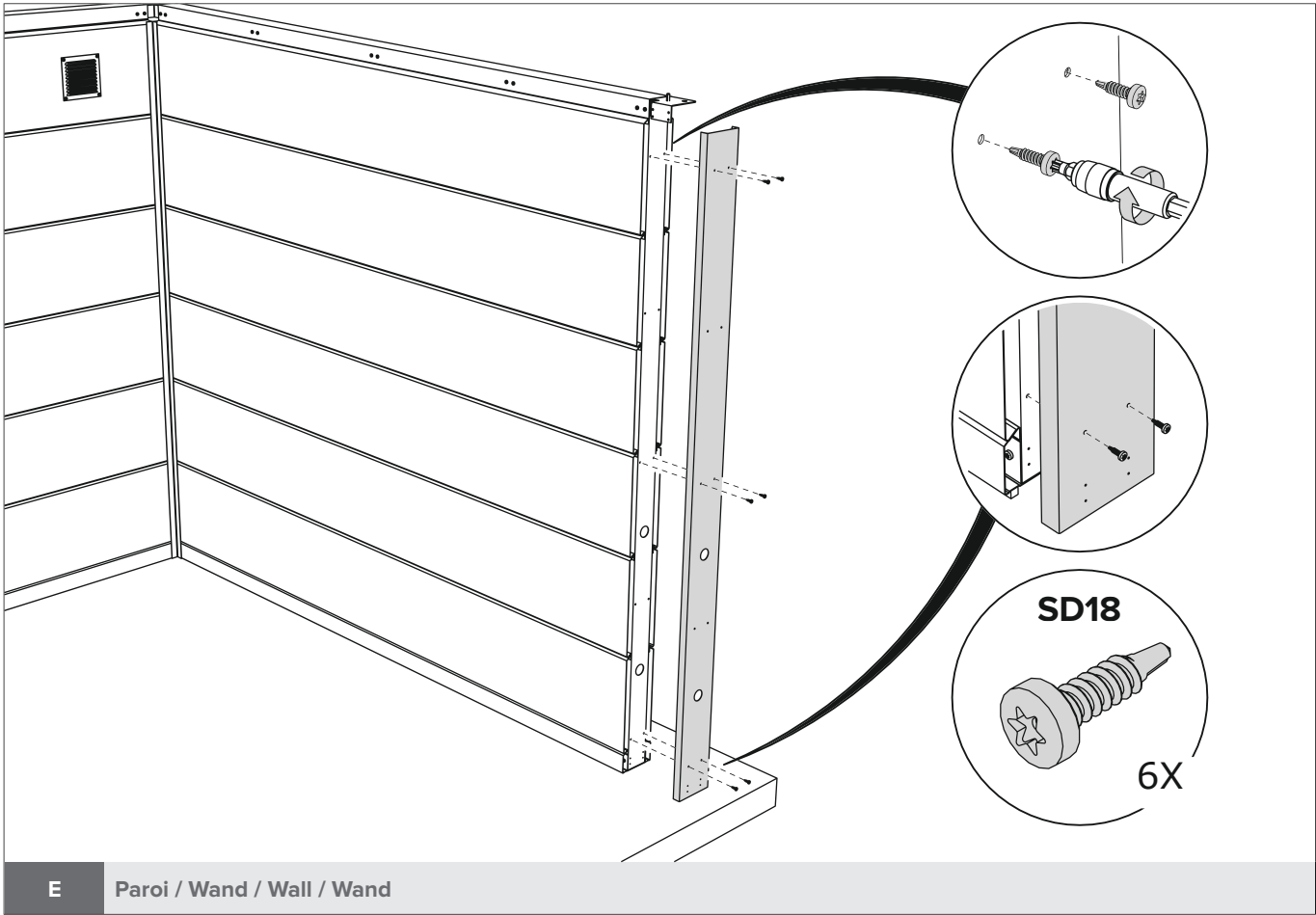
E Paroi / Wand / Wall / Wand

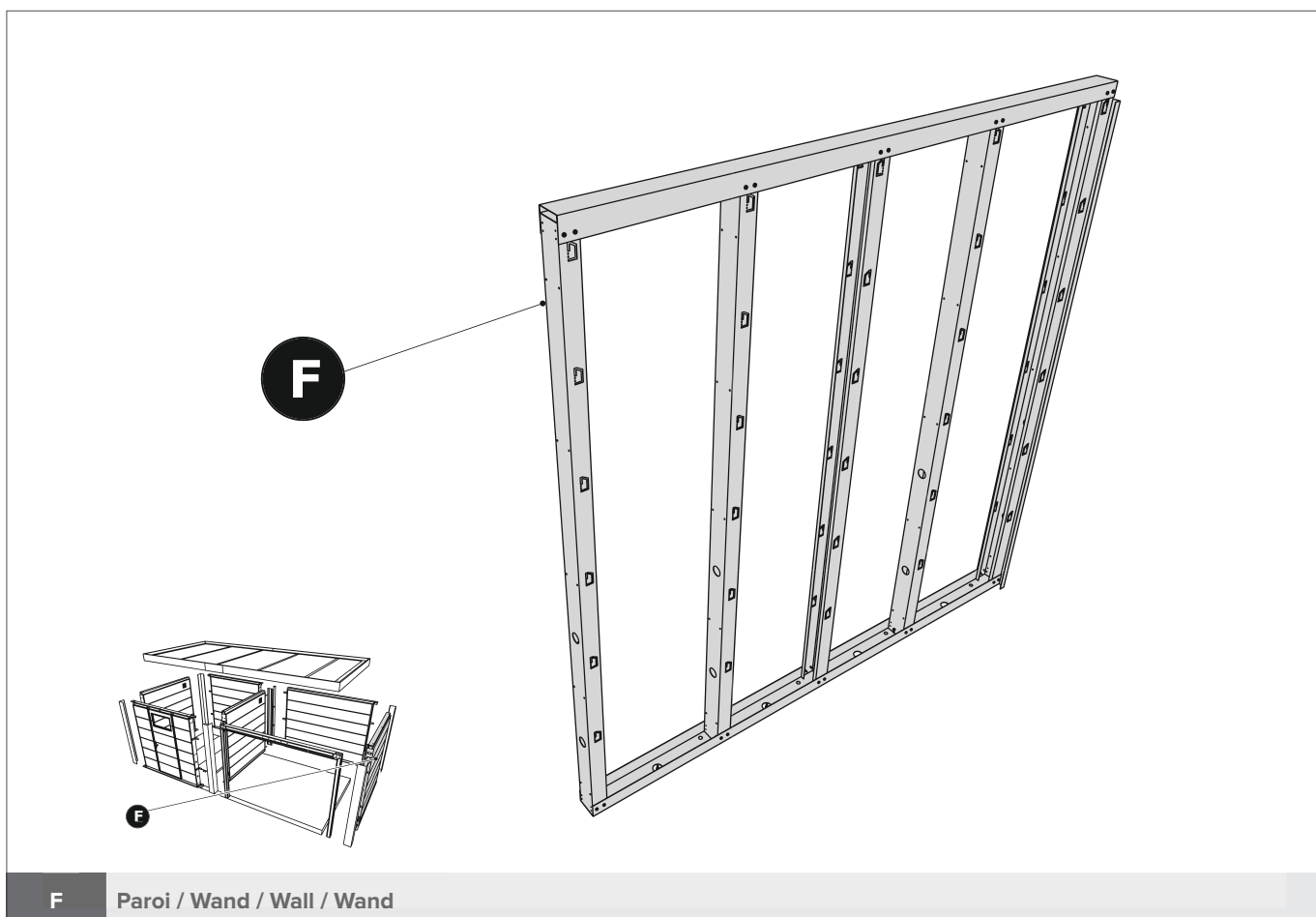
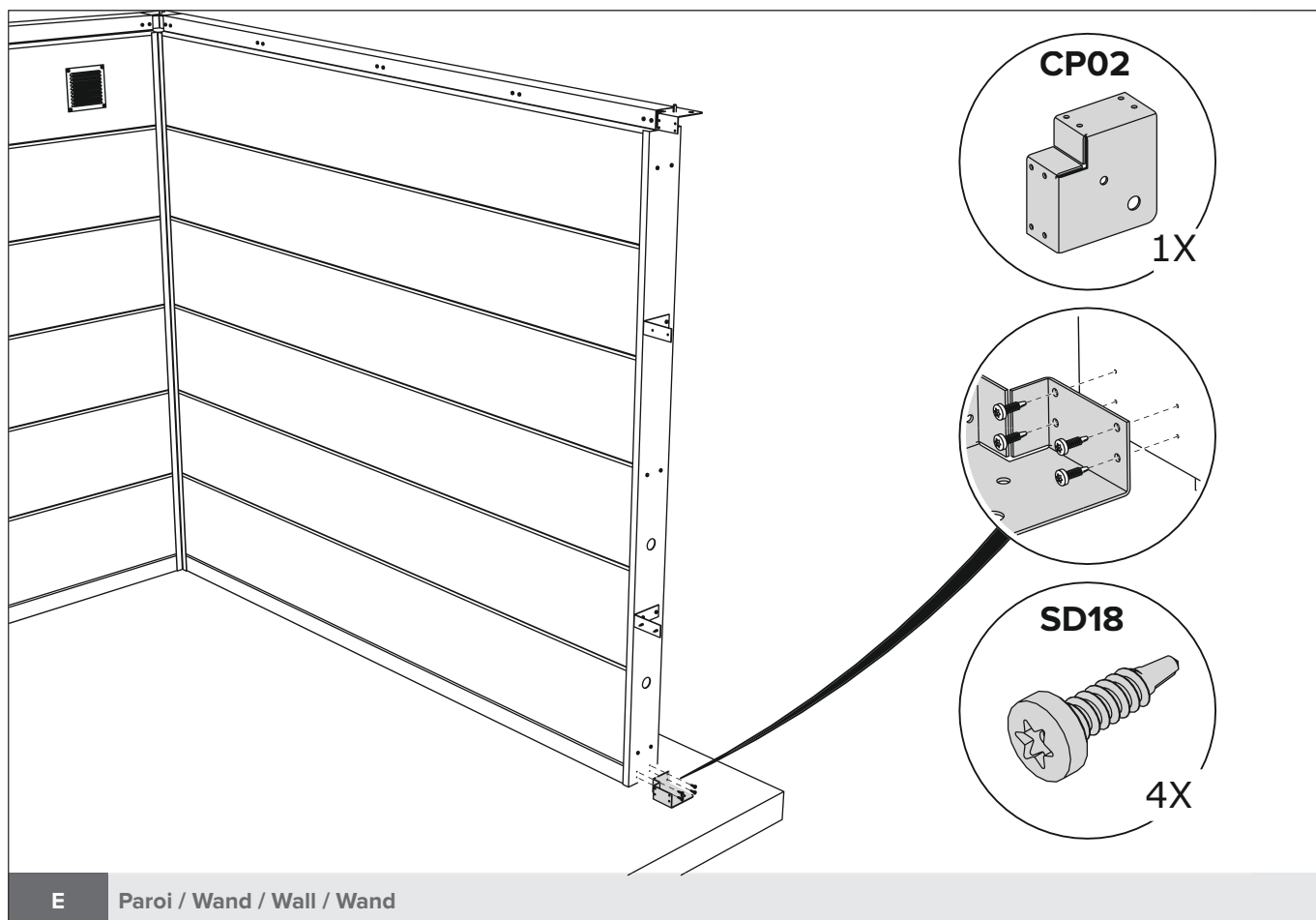


Exemple donné pour un sous-sol en béton. Fixer l'abri de jardin dans les règles de l'art.
 Voorbeeld is voor beton-ondergrond. Tuinhuisje fixeren volgens de regels van de kunst.
 Example is for concrete substrate. Fix the garden shed in accordance with good practise.
 Beispiel ist für Betonuntergrund. Fachgerechte Befestigung des Gartenhäuschens.

E Paroi / Wand / Wall / Wand





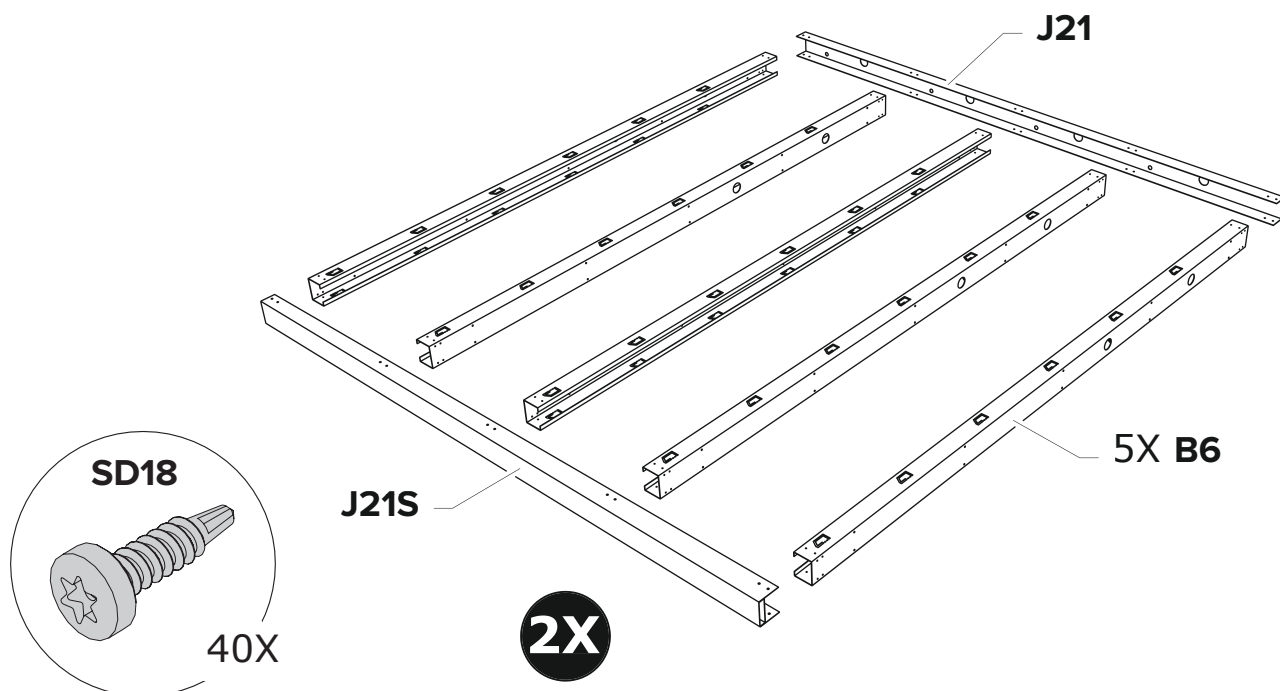


Le principe de la construction du mur, voir pages 8 à 11.

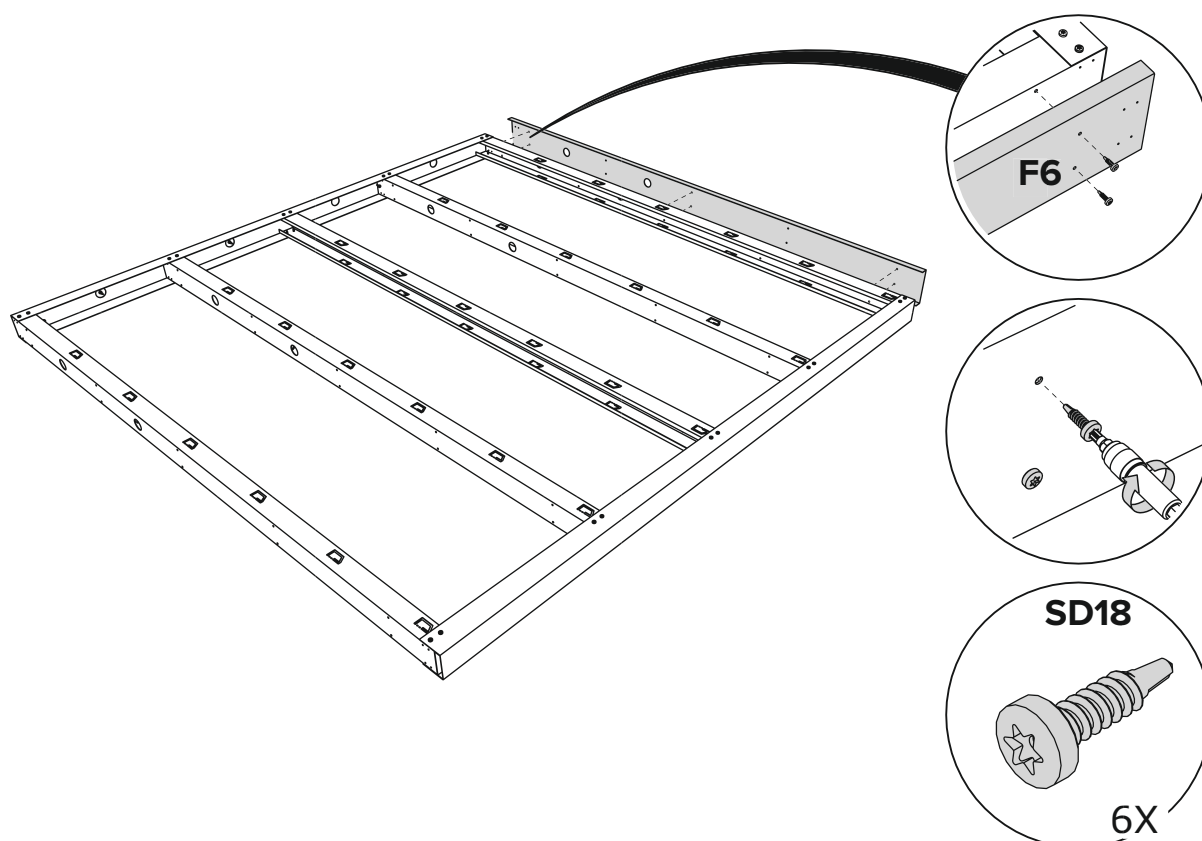
Het principe van de opbouw van de wand, zie pagina 8 tot en met 11.

The principle of building the wall, see pages 8 through 11.

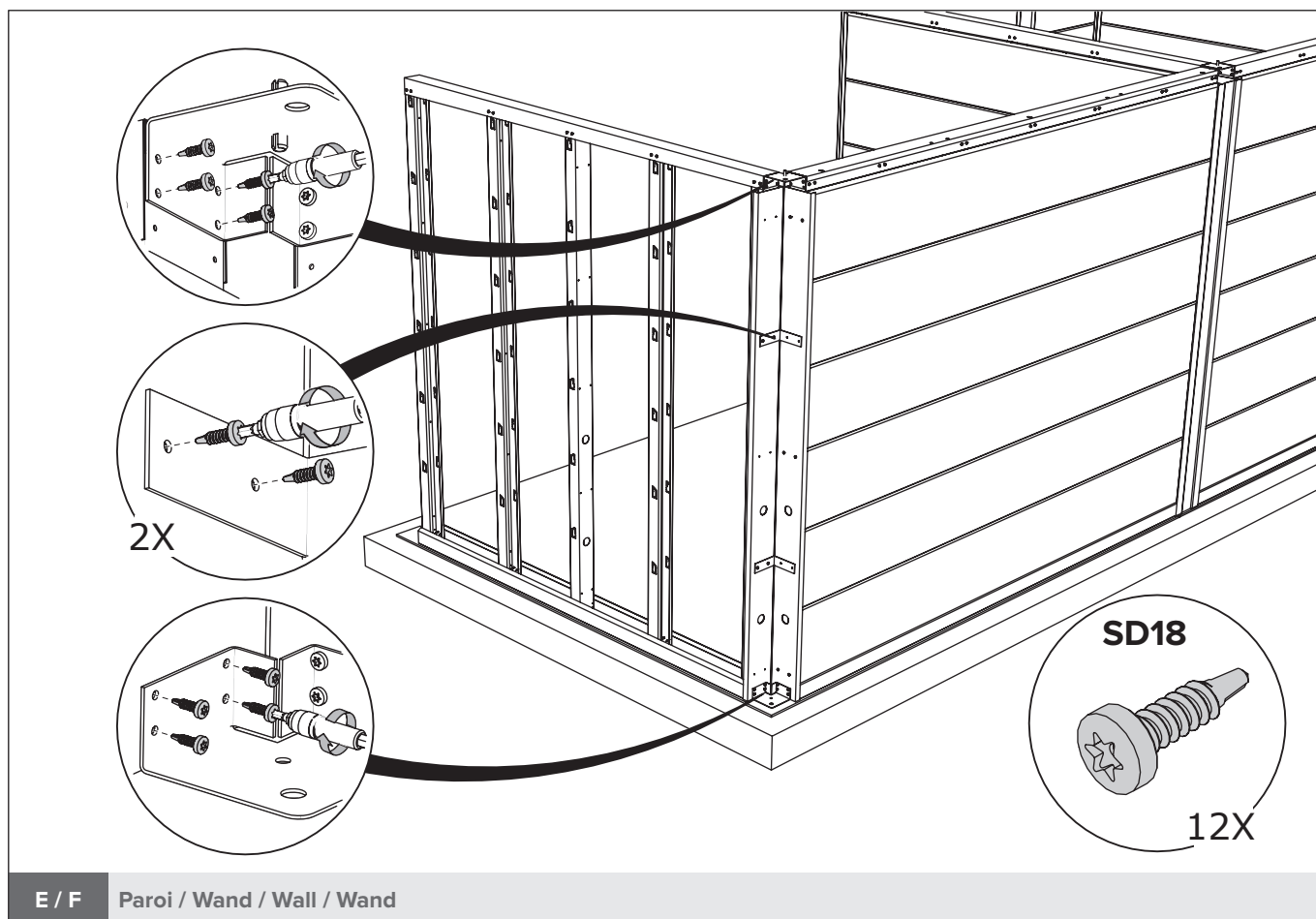
Das Prinzip des Baus der Mauer finden Sie auf den Seiten 8 bis 11.



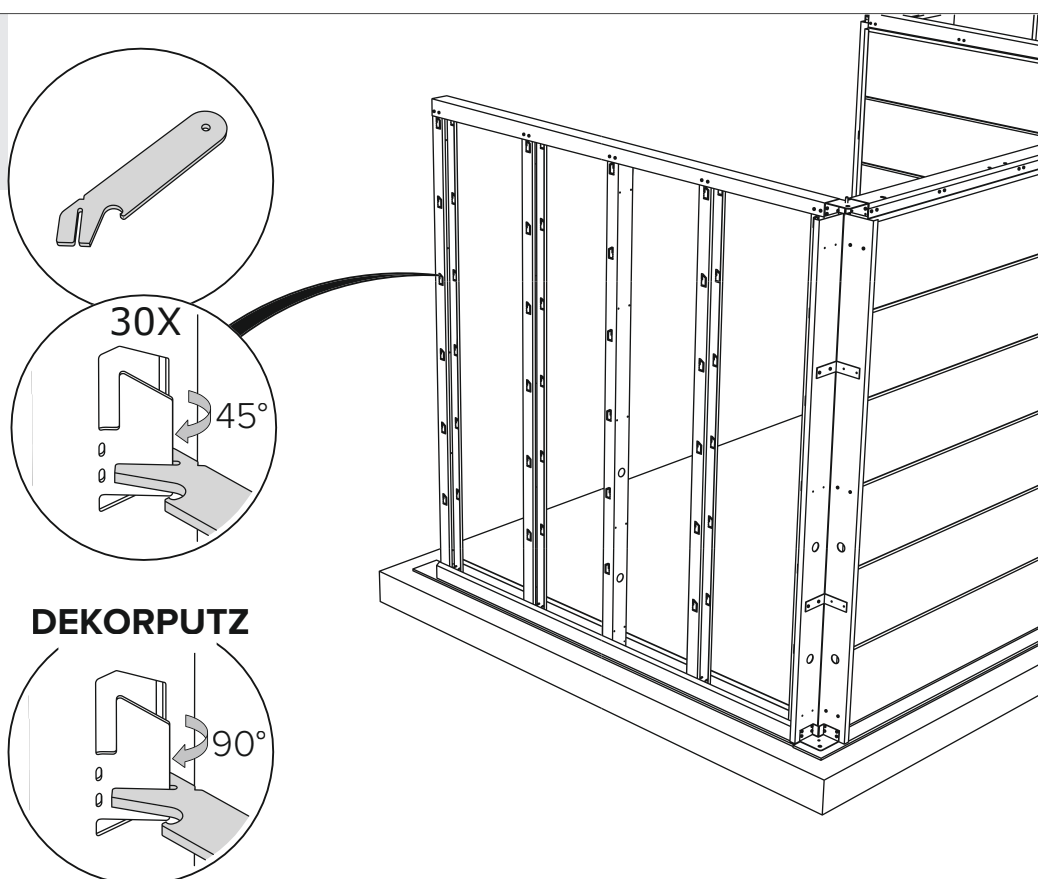
F Paroi / Wand / Wall / Wand

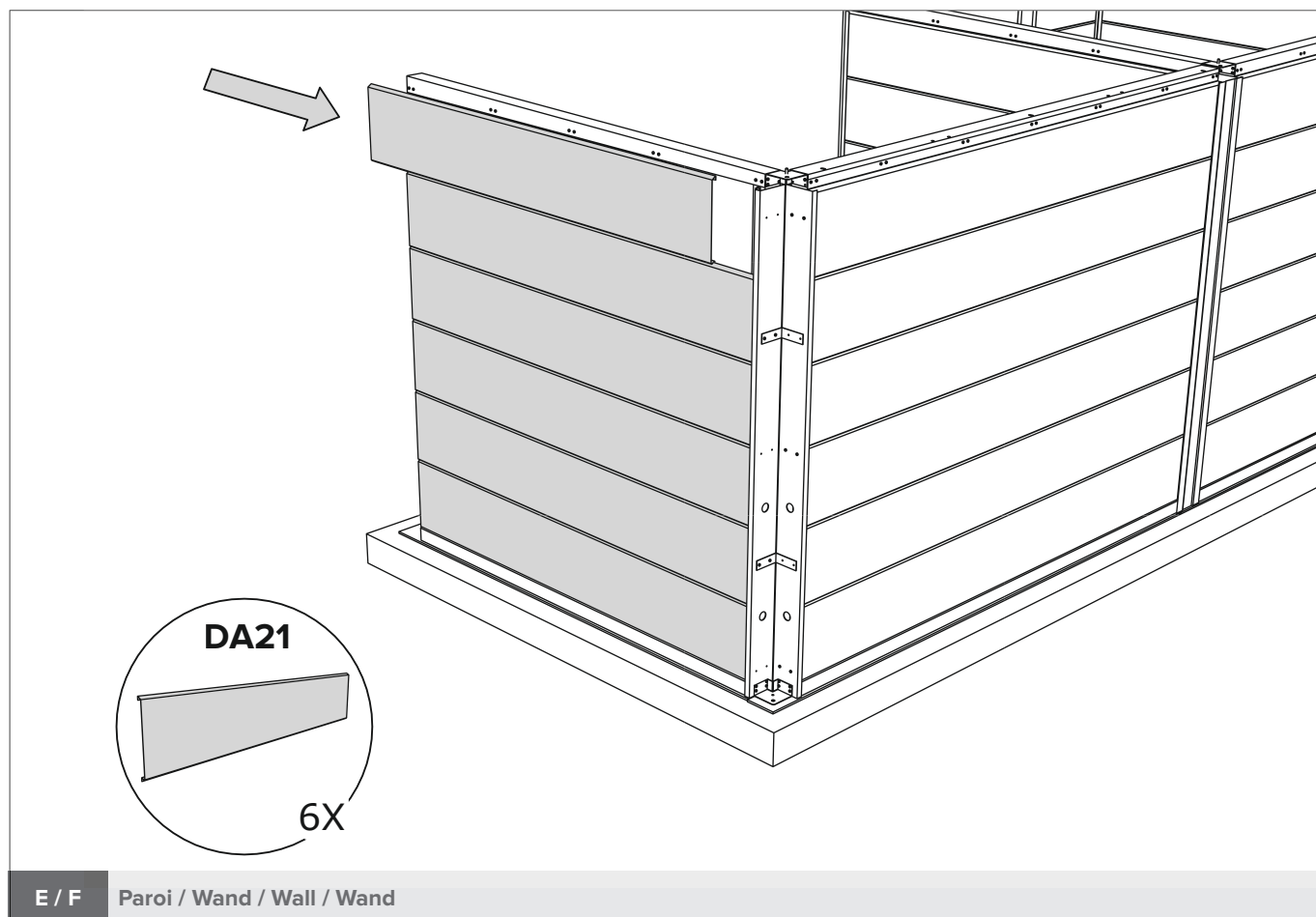


F Paroi / Wand / Wall / Wand

**Option Dekorputz**

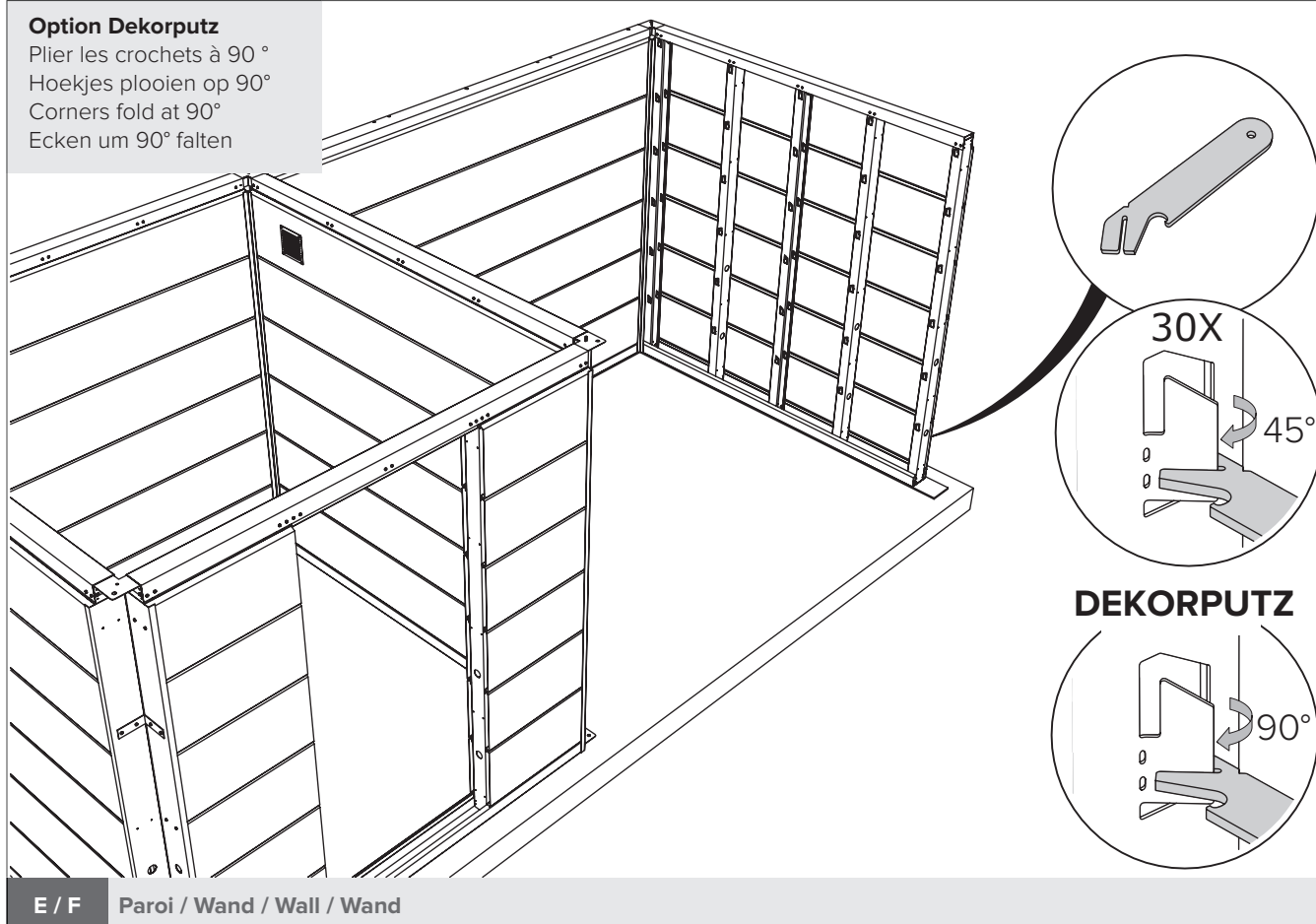
Plier les crochets à 90°
 Hoekjes plooiën op 90°
 Corners fold at 90°
 Ecken um 90° falten

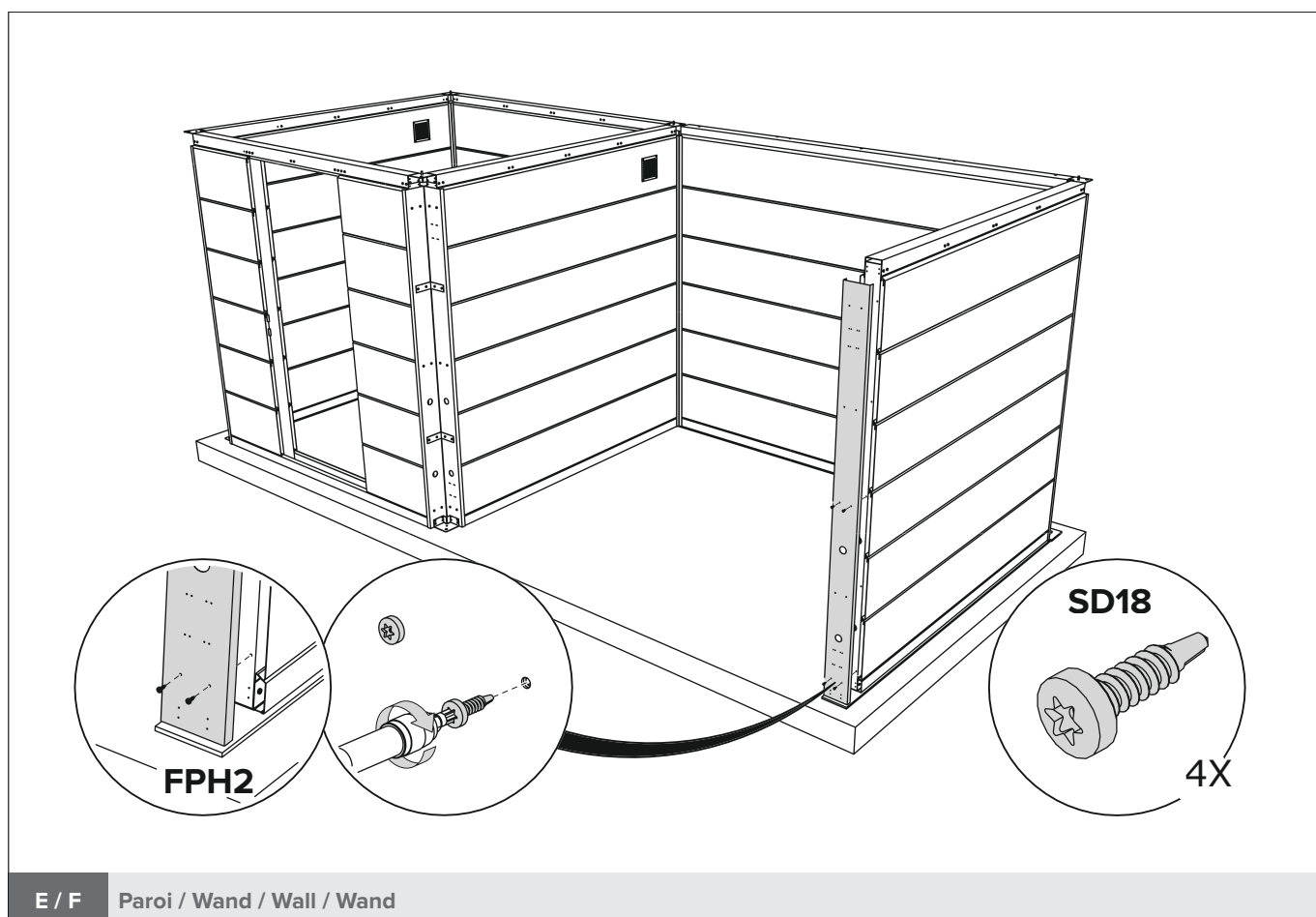
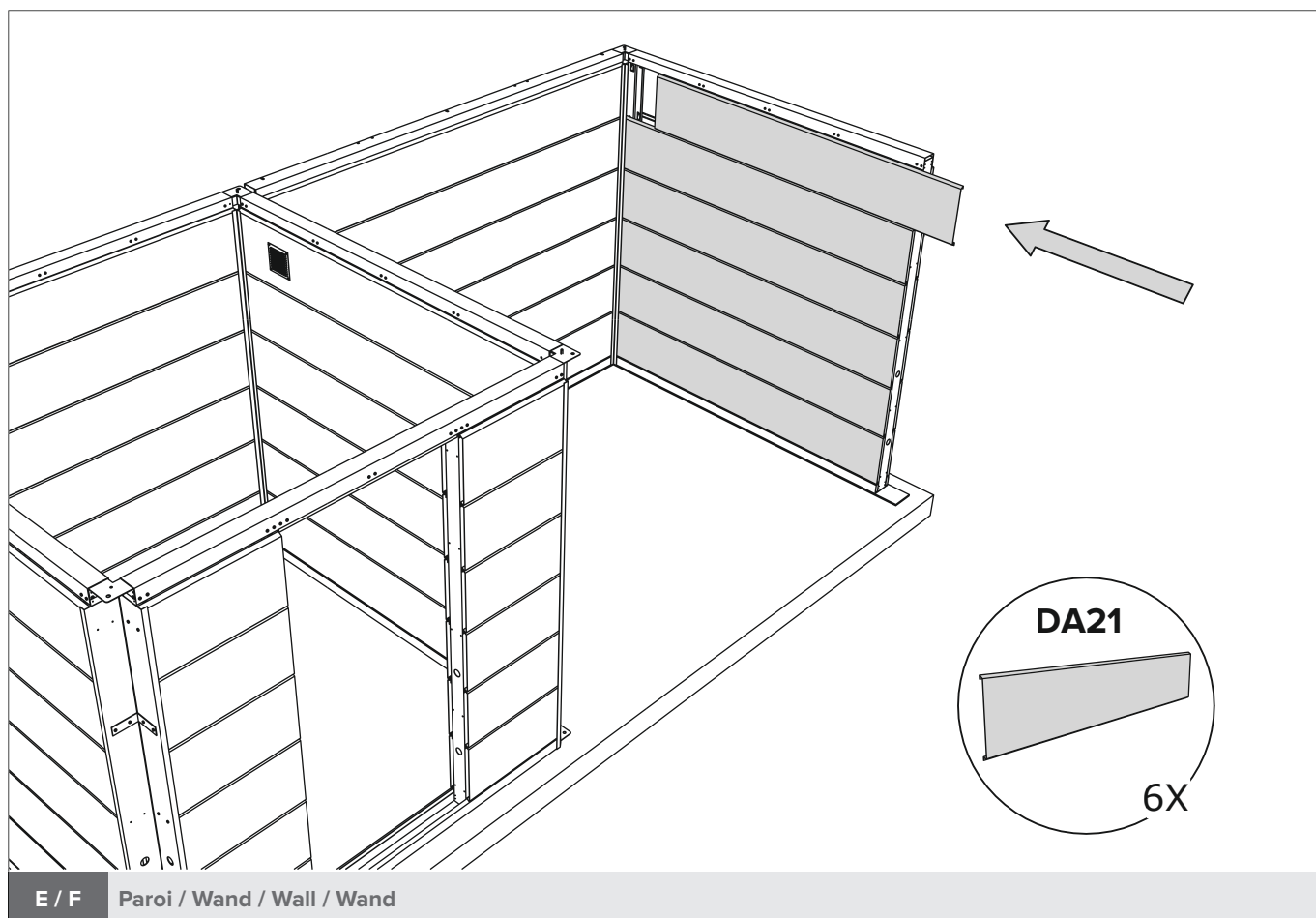


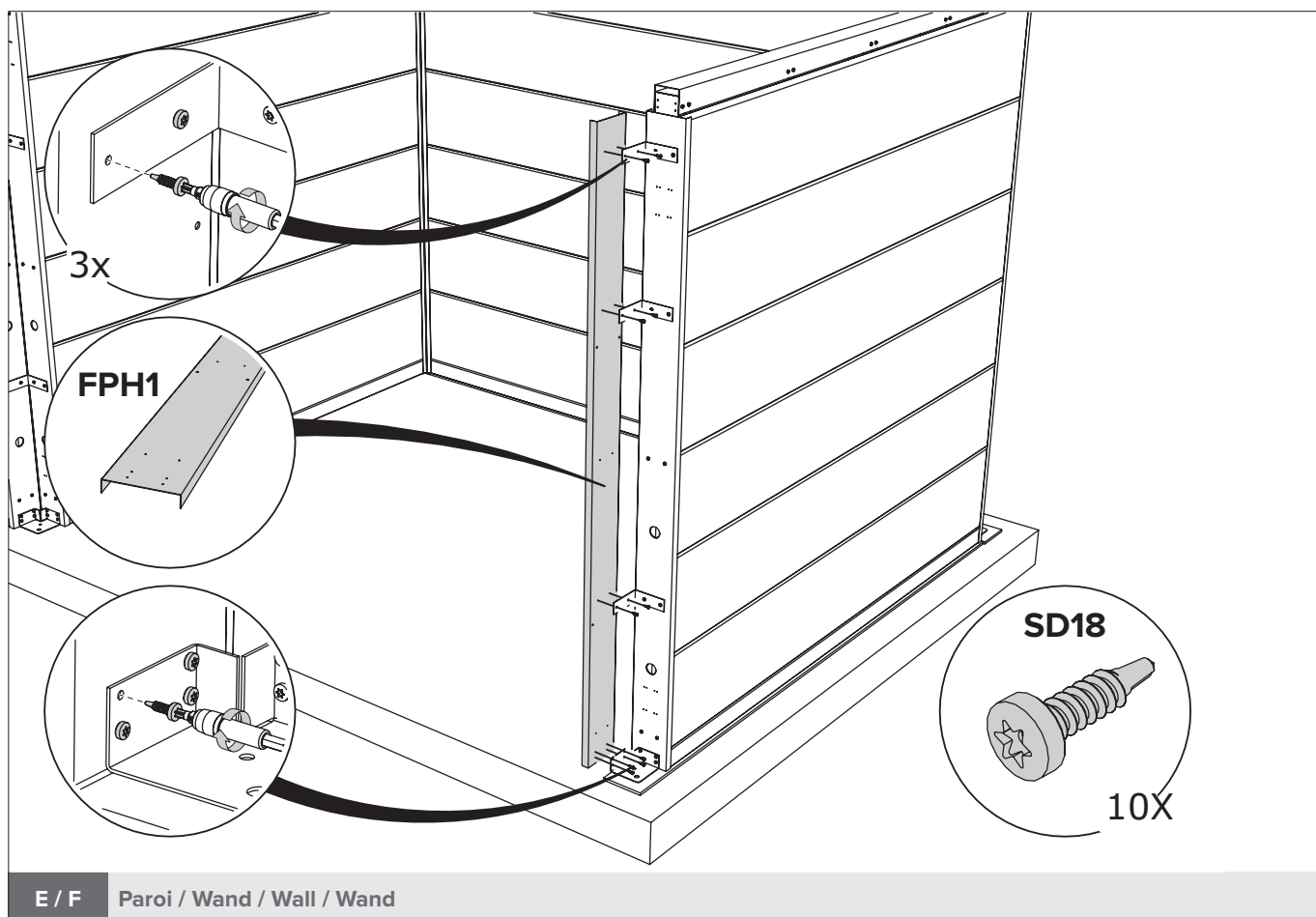
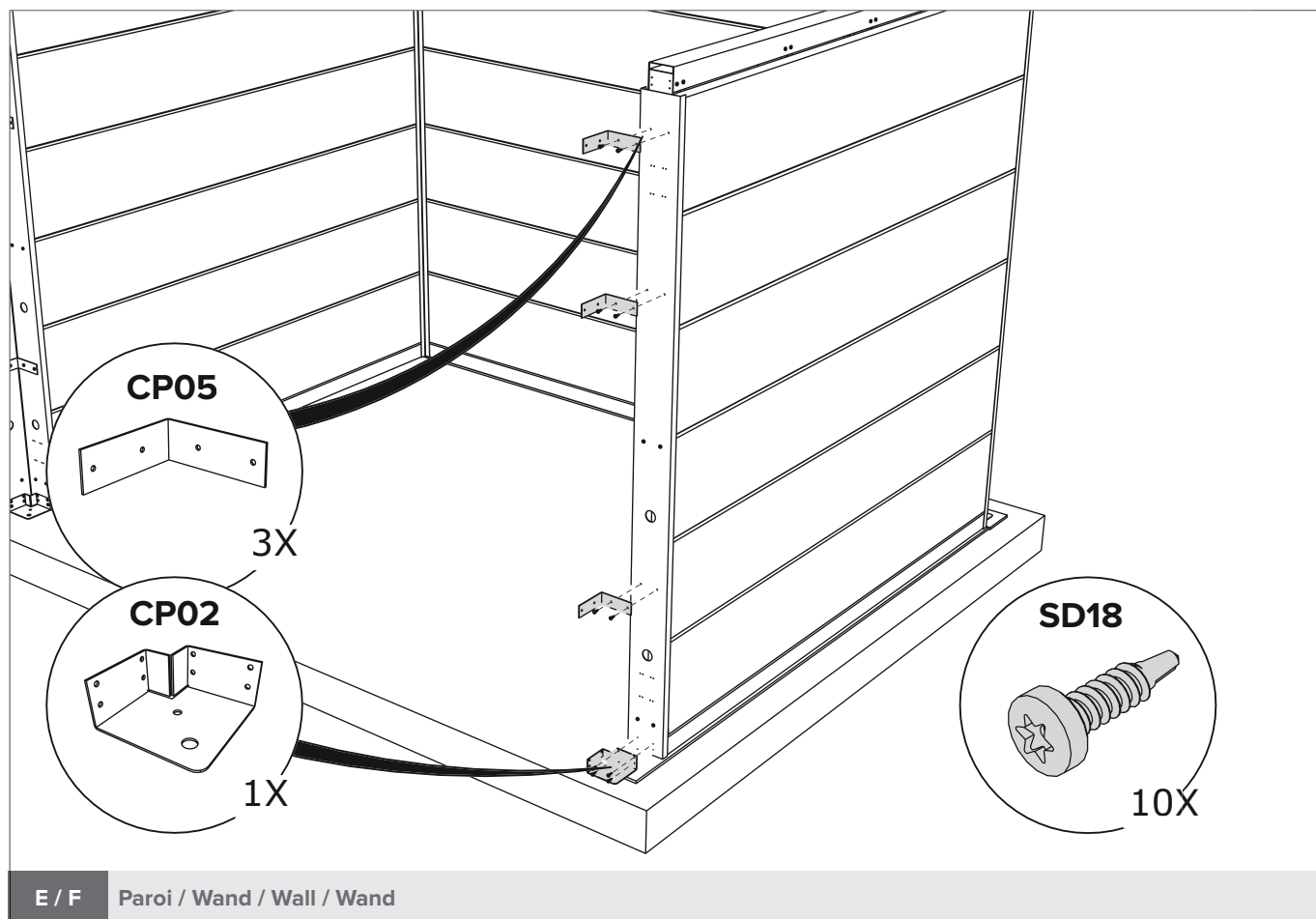


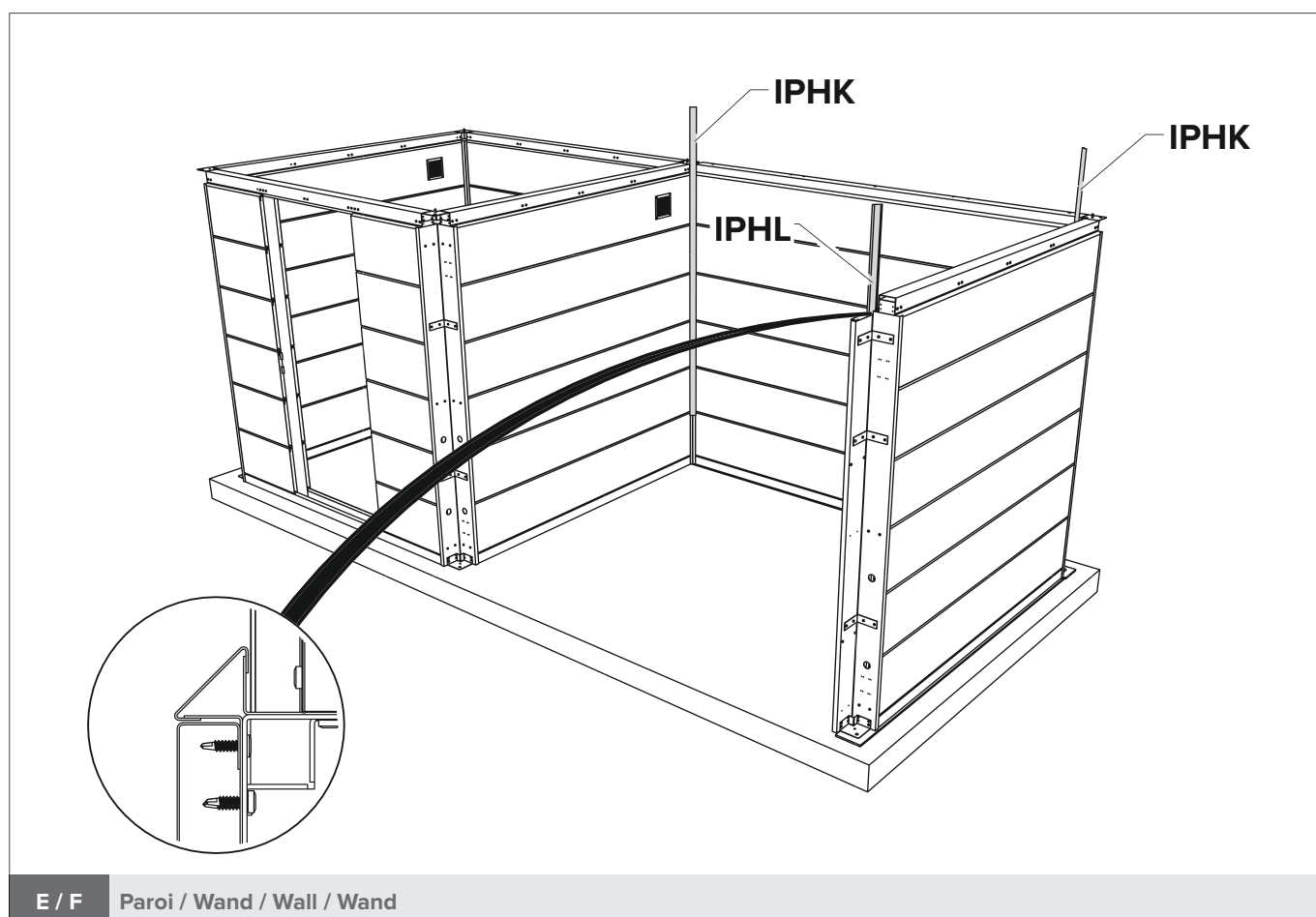
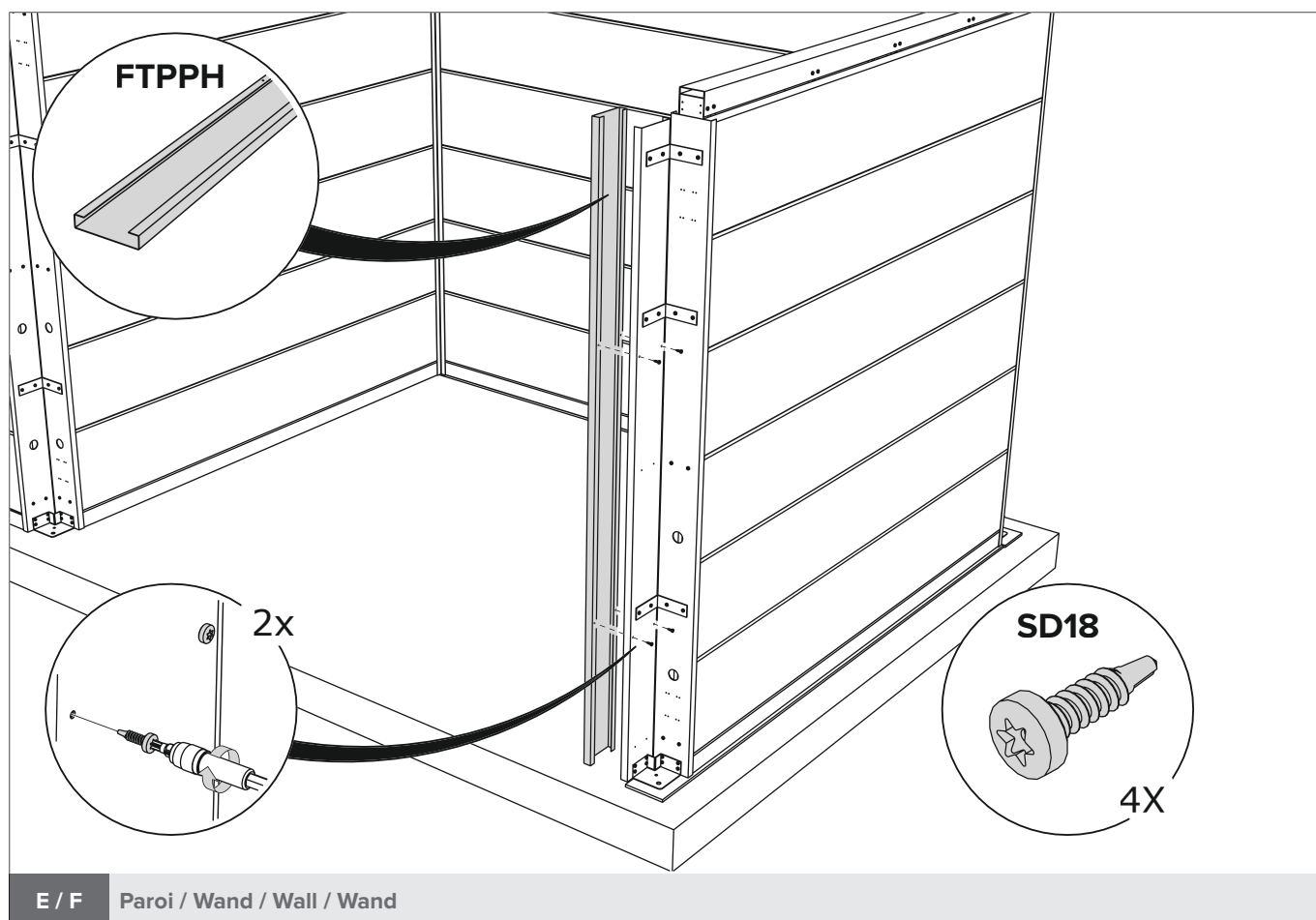
Option Dekorputz

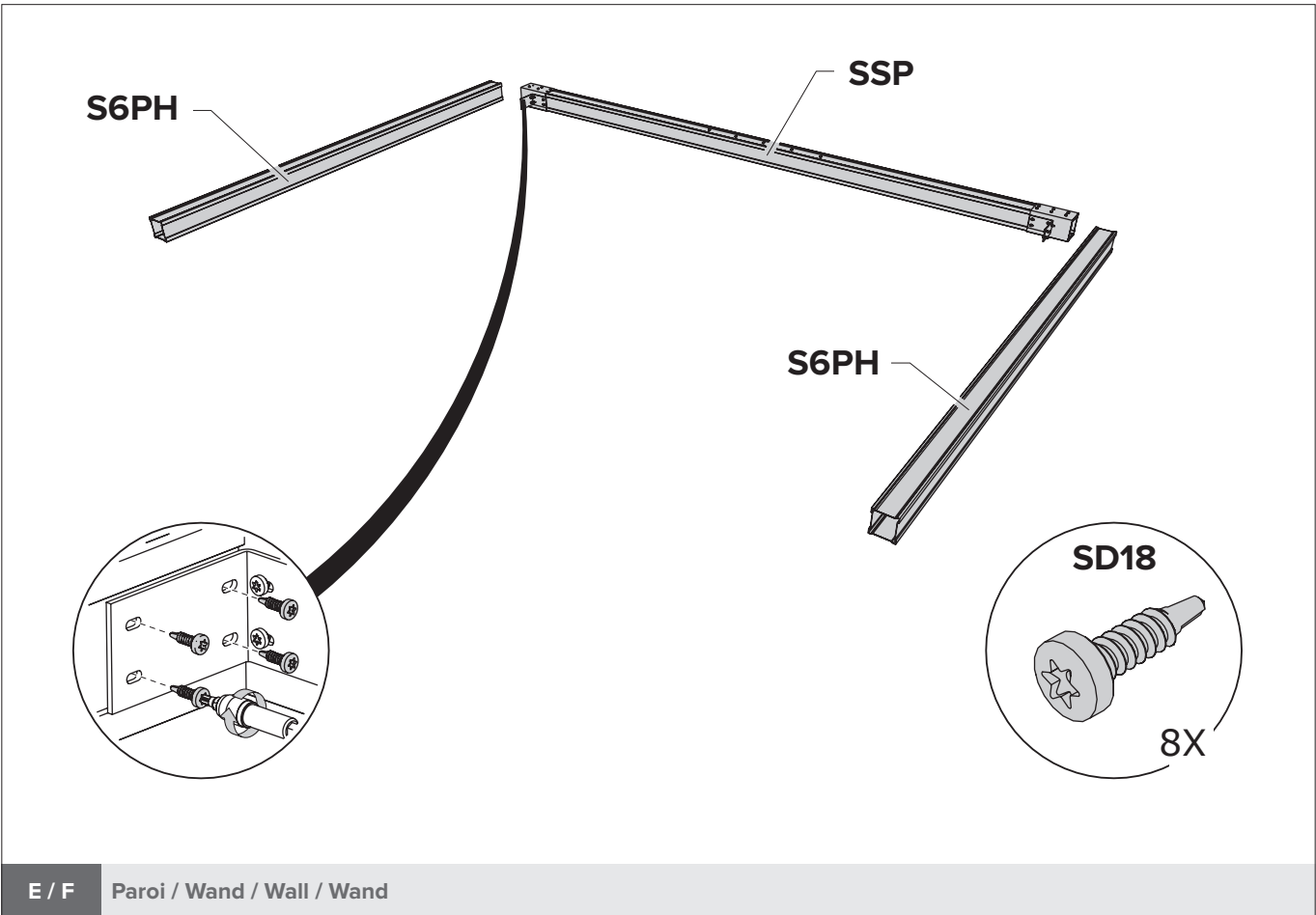
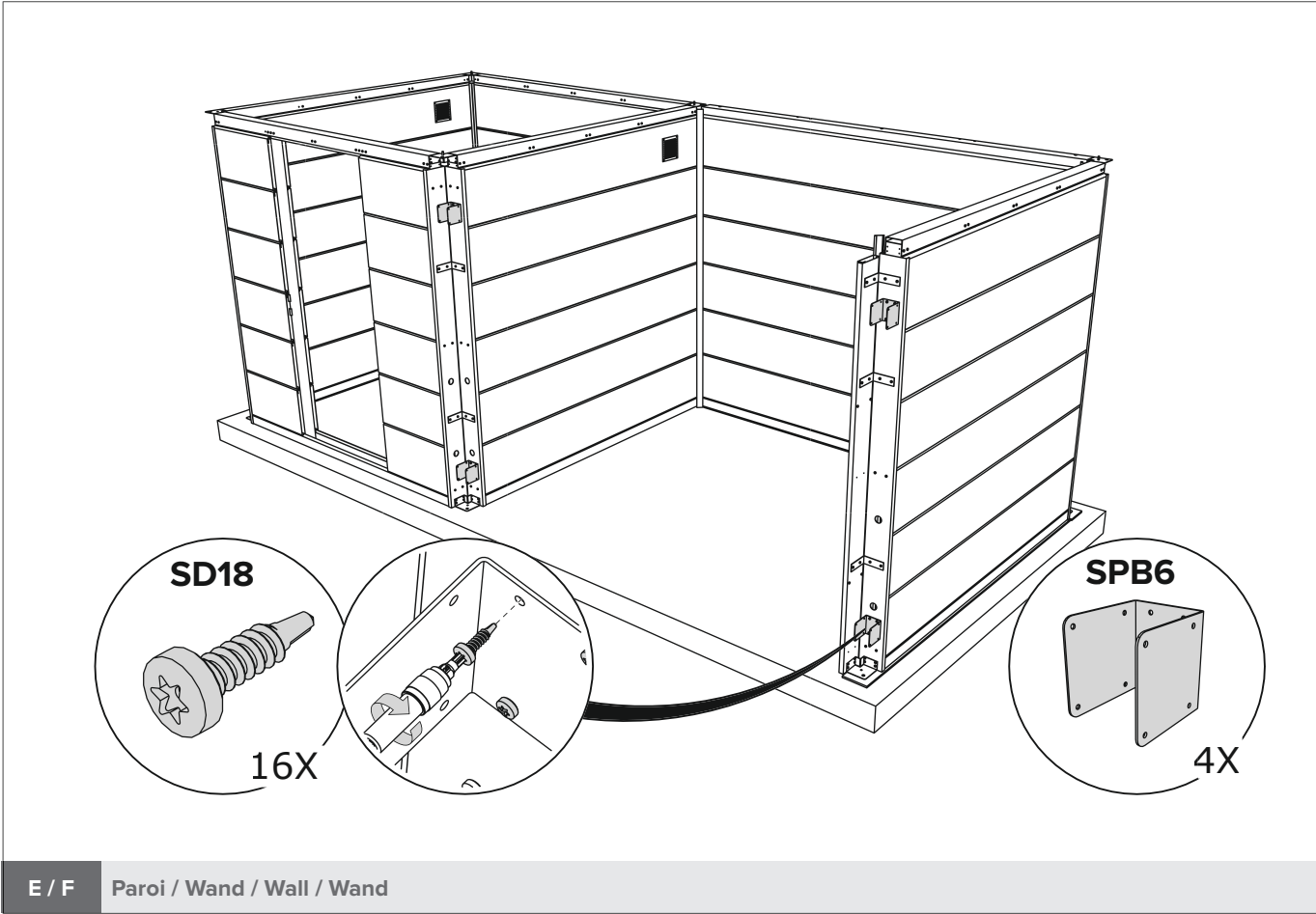
Plier les crochets à 90°
 Hoekjes plooien op 90°
 Corners fold at 90°
 Ecken um 90° falten

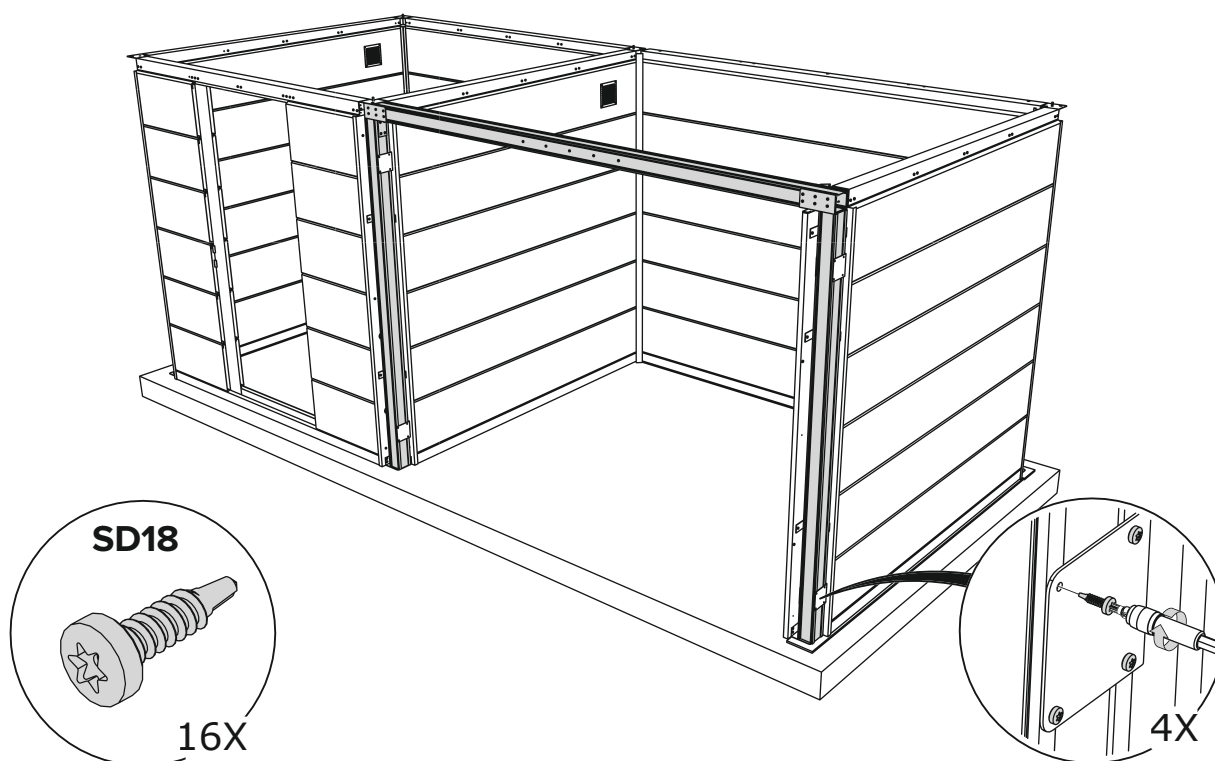




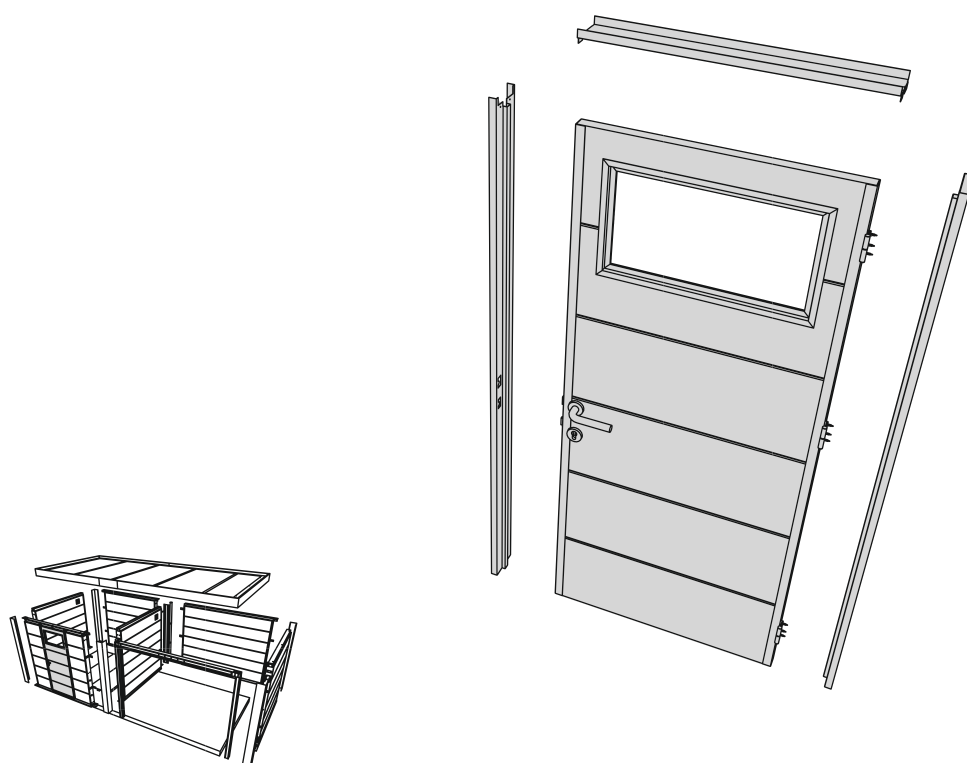




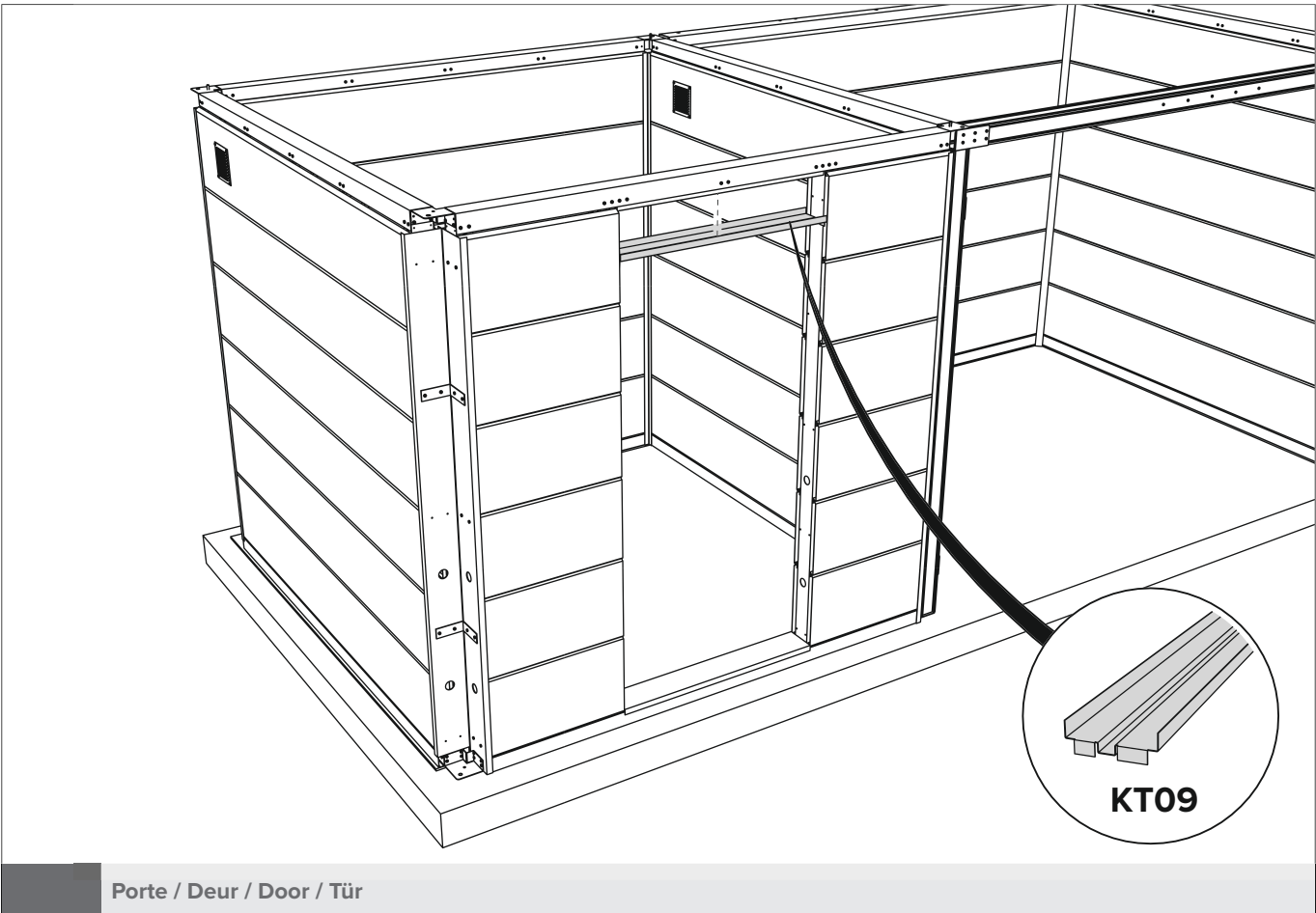
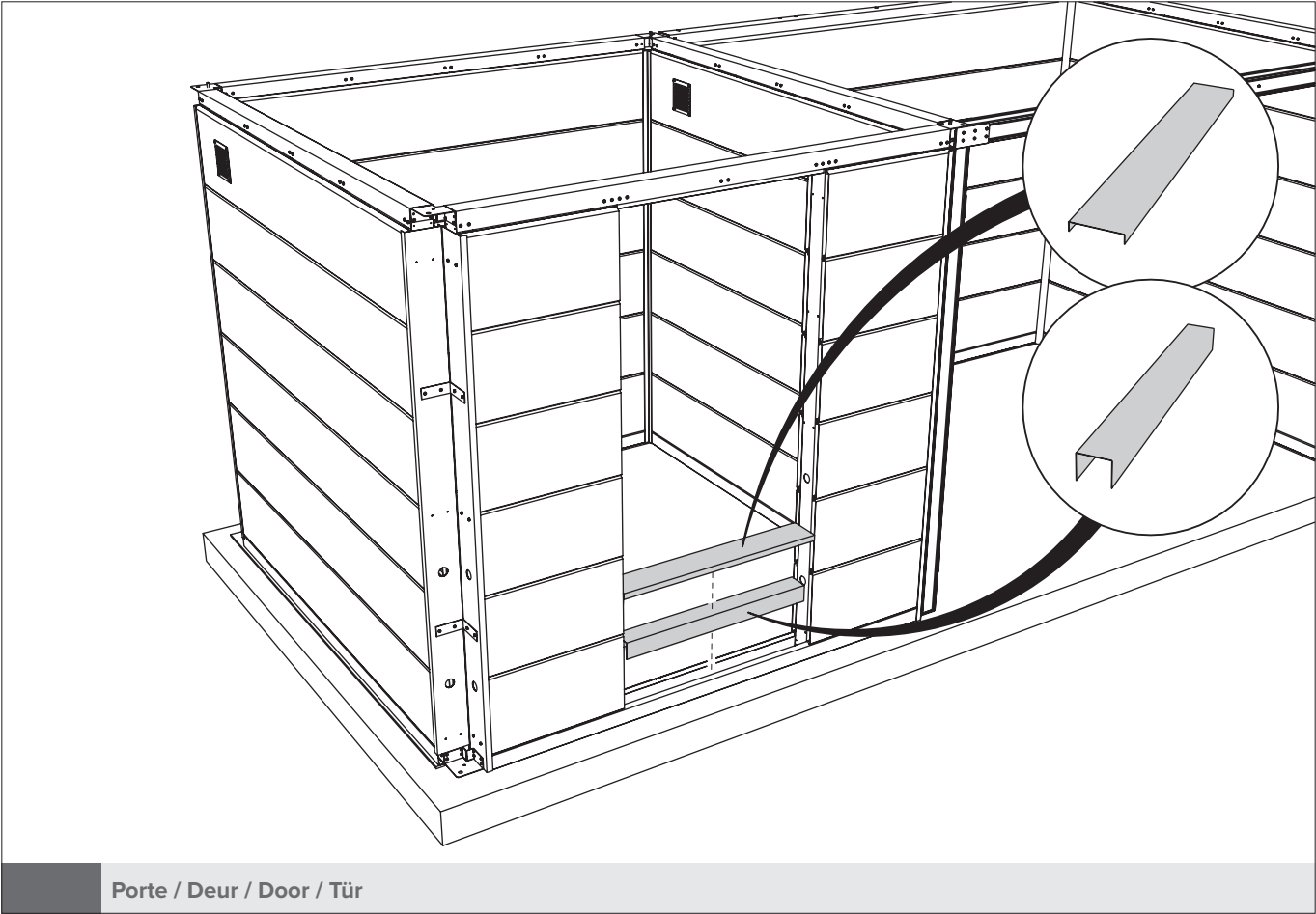


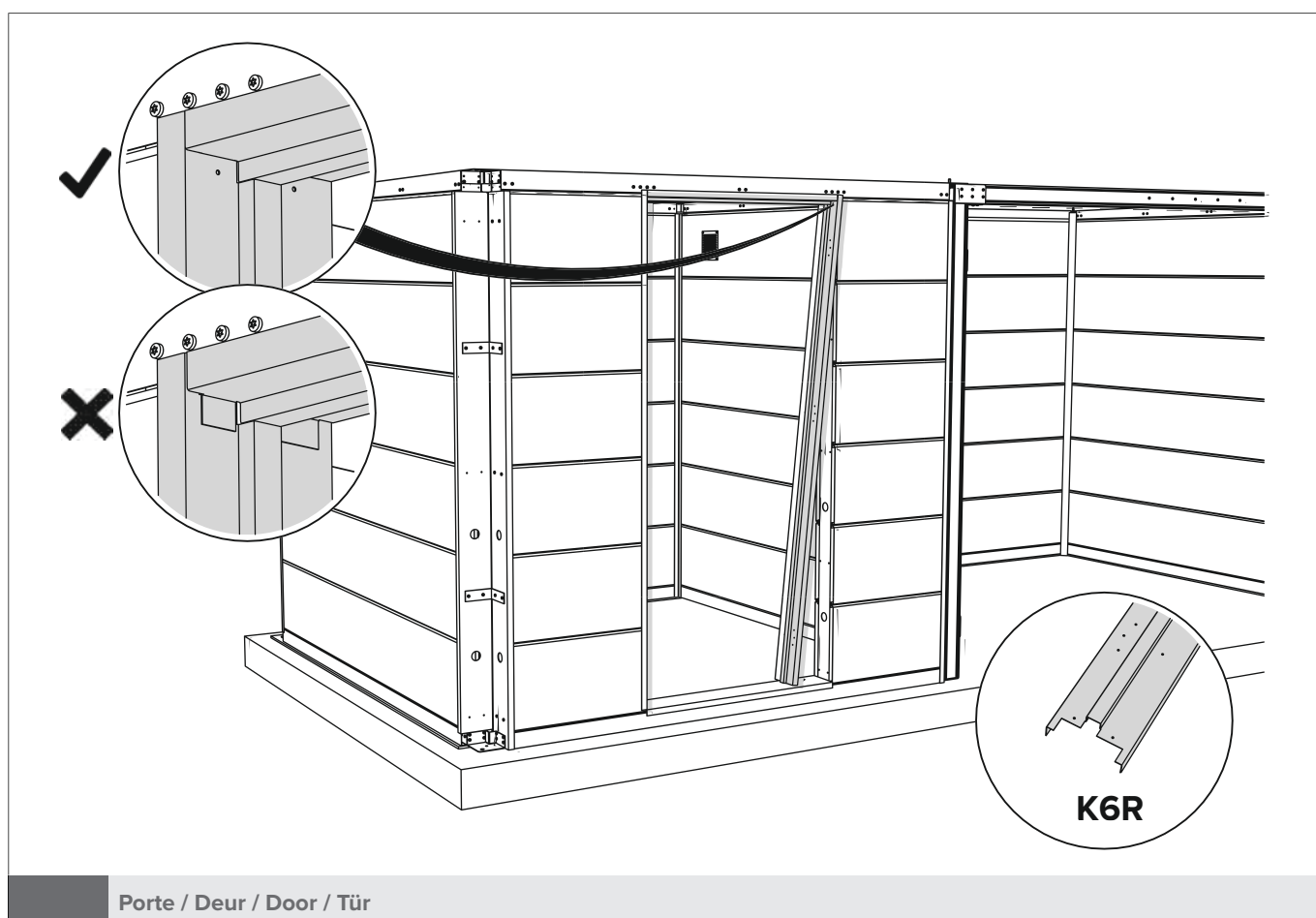
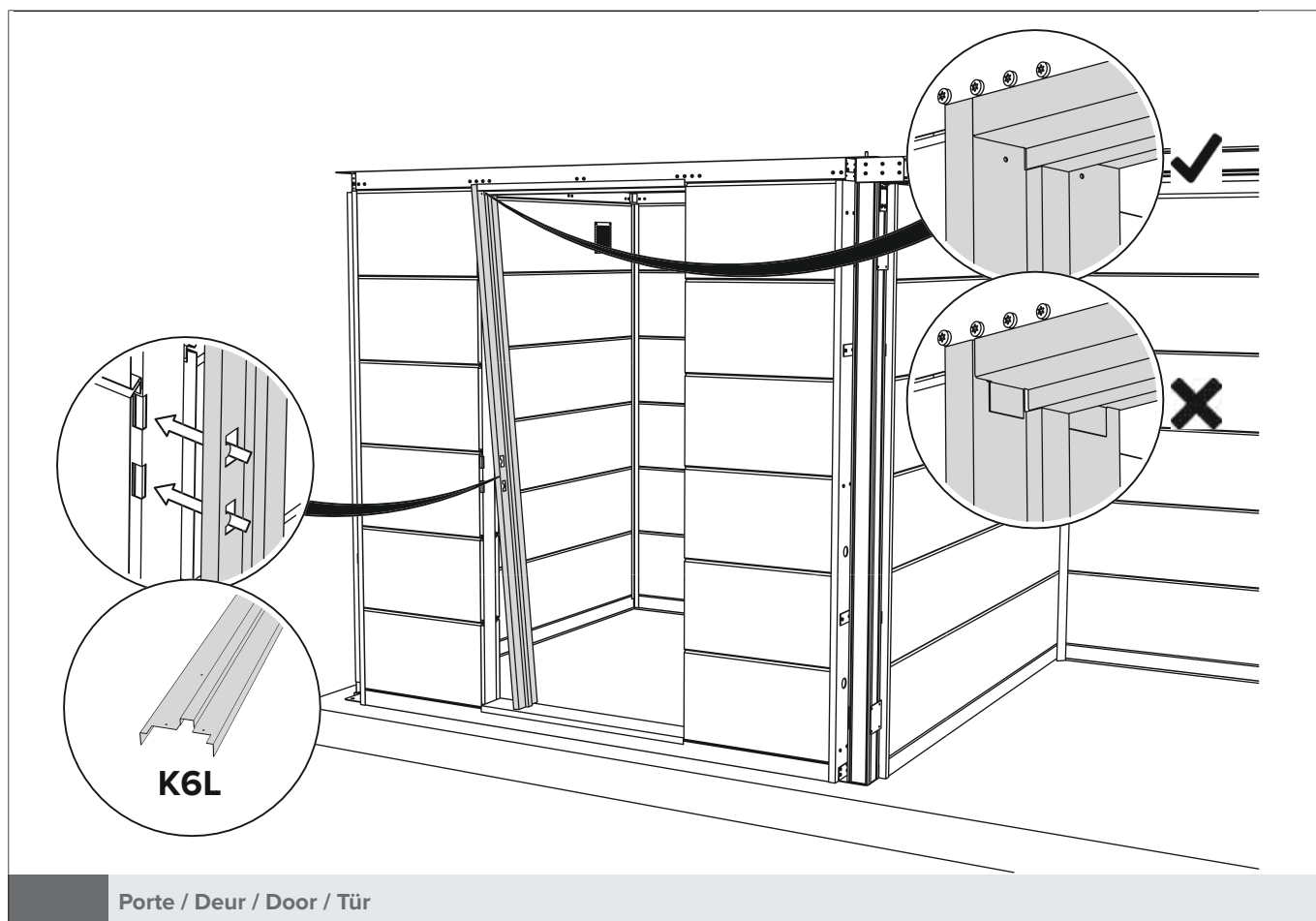


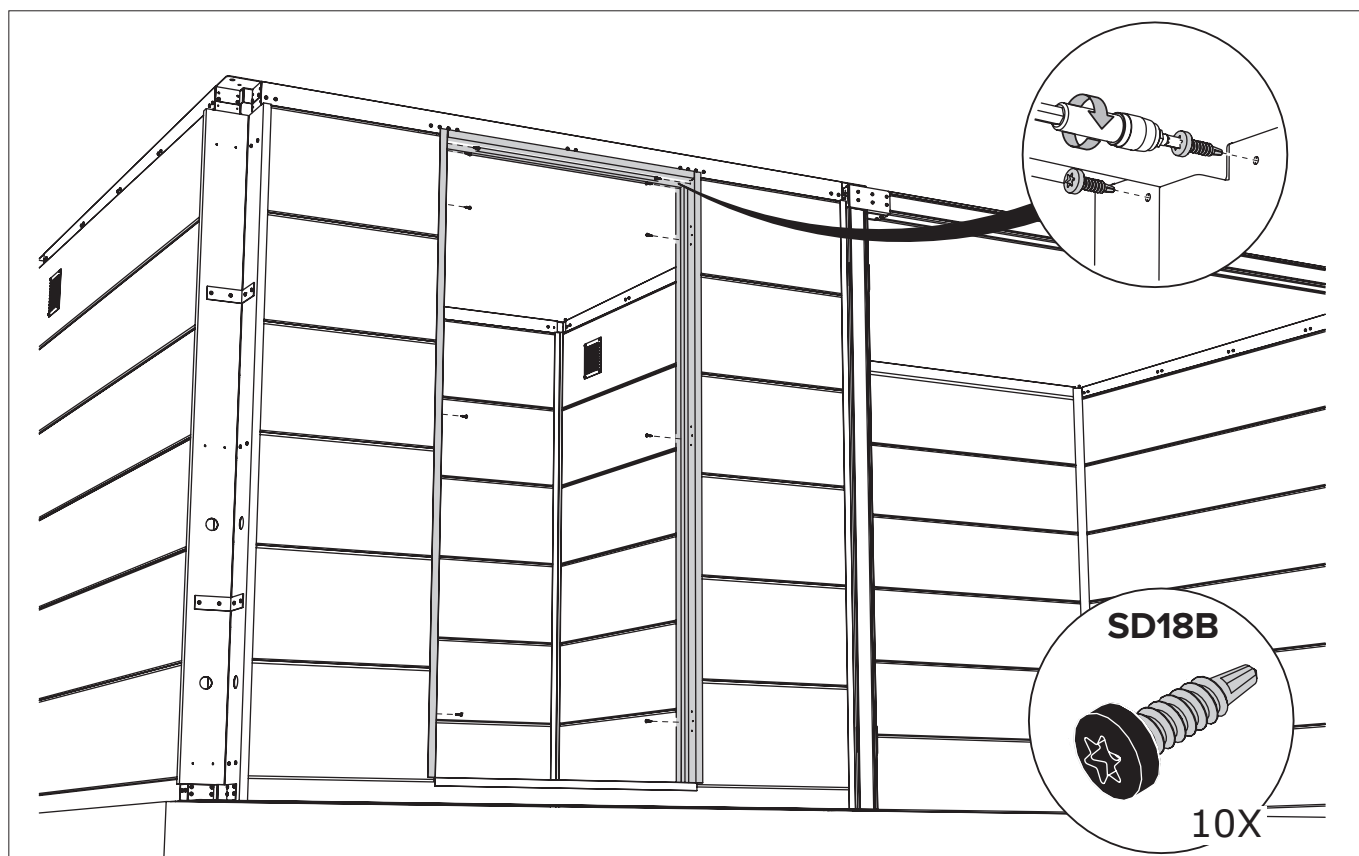
E / F Paroi / Wand / Wall / Wand



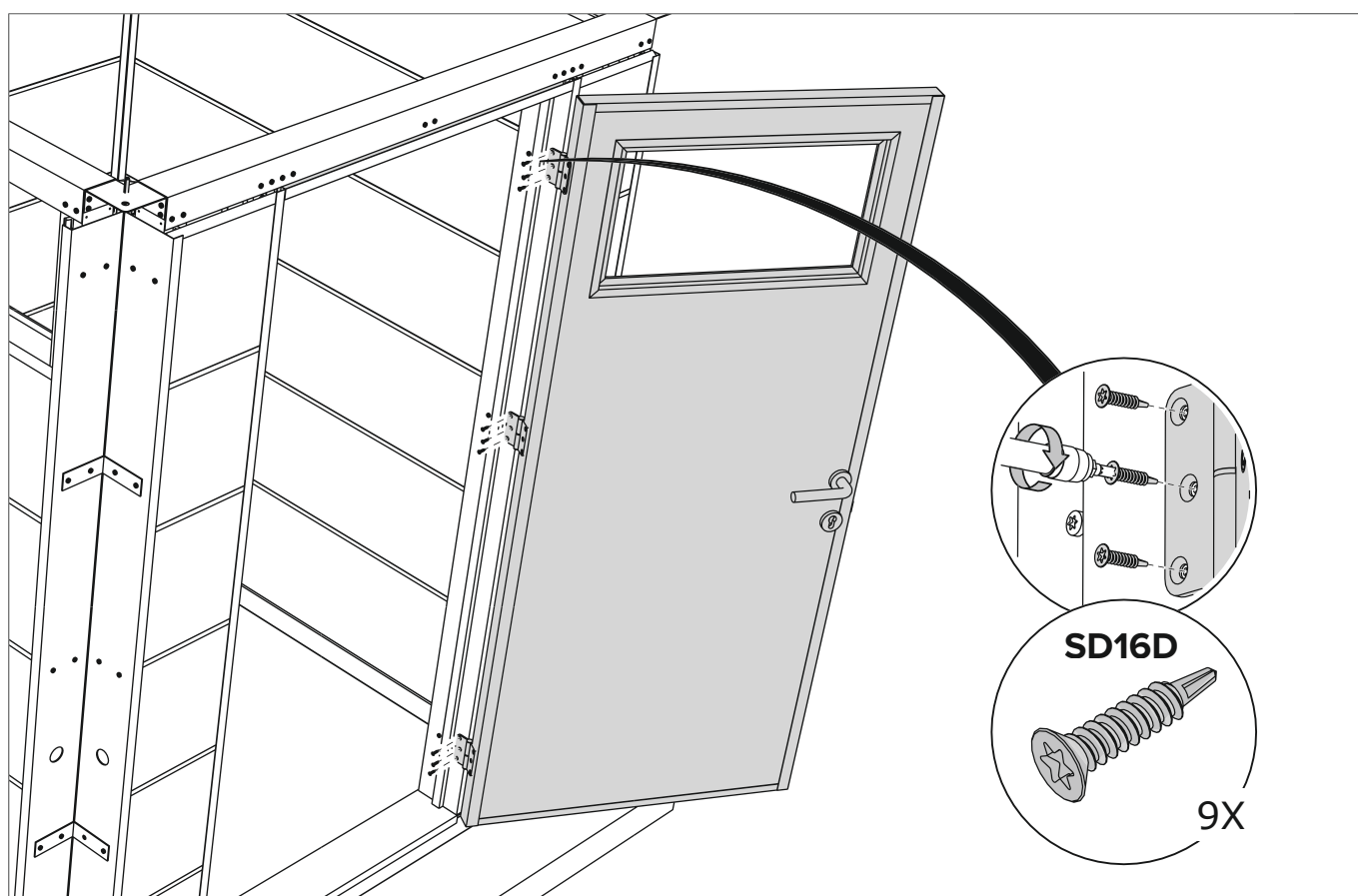
Porte / Deur / Door / TÜR







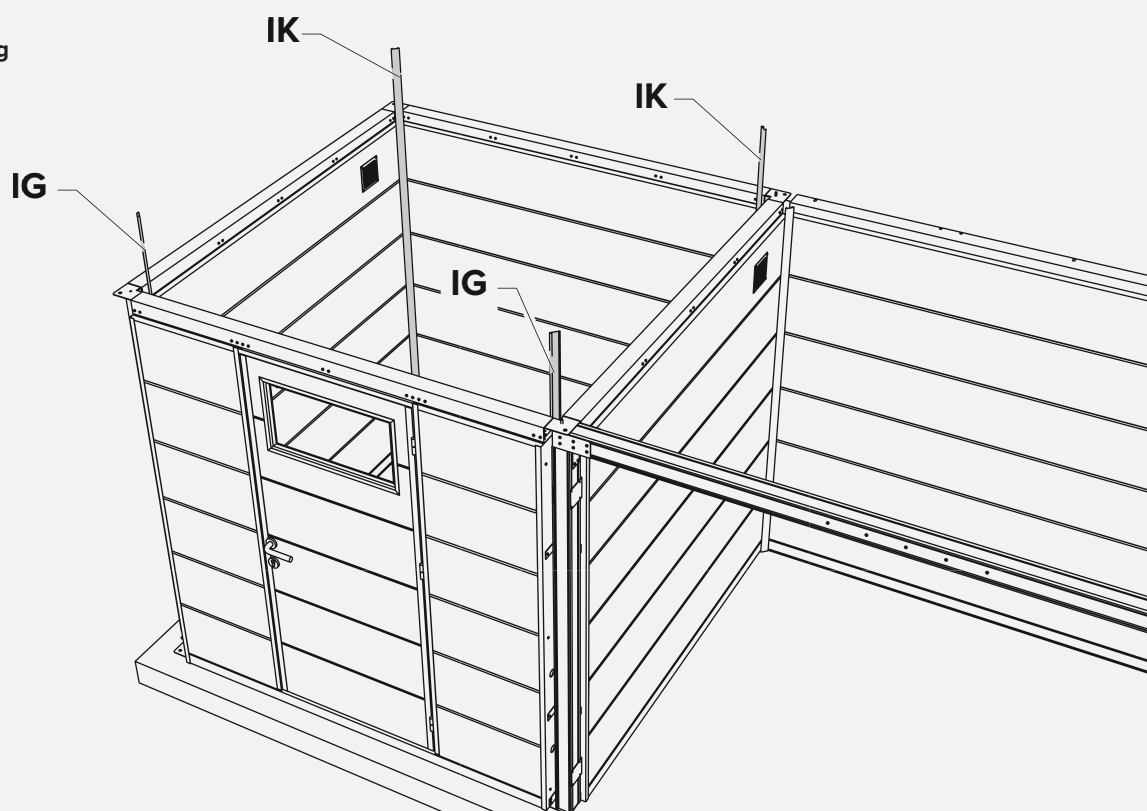
Porte / Deur / Door / Tür



Porte / Deur / Door / Tür

revêtement intérieur
binnenbekleding
interior lining
Innenverkleidung

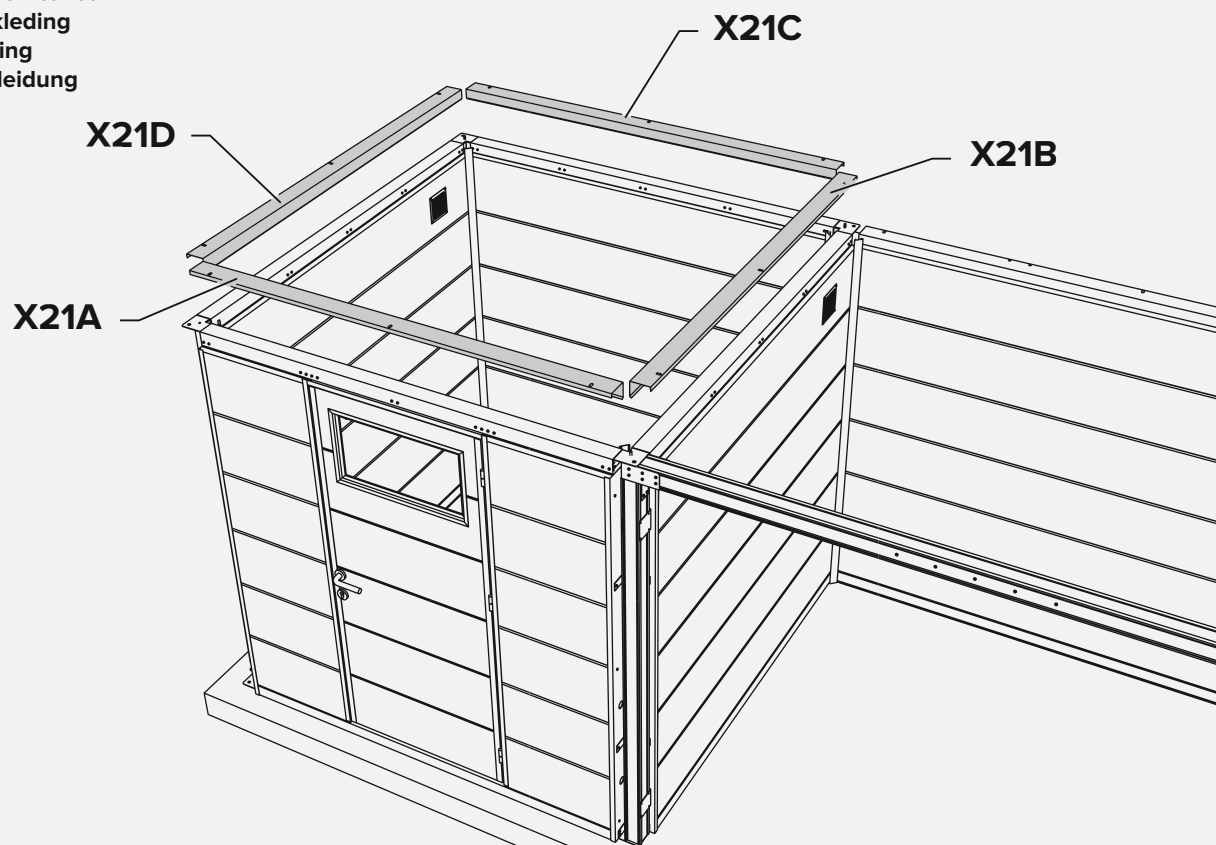
IG = 2.090mm
IK = 2.070mm



A + B + C + D Paroi / Wand / Wall / Wand

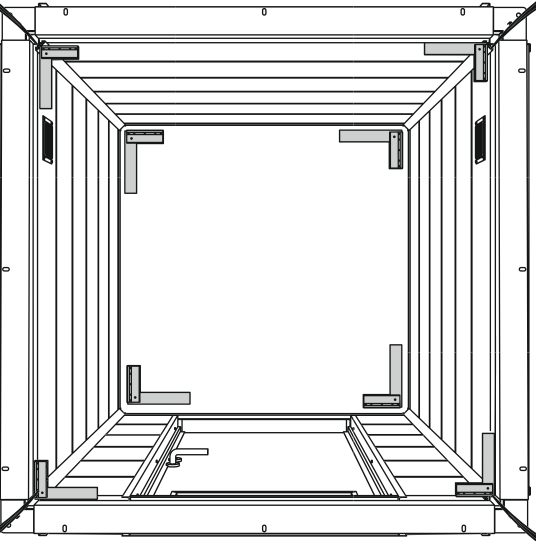
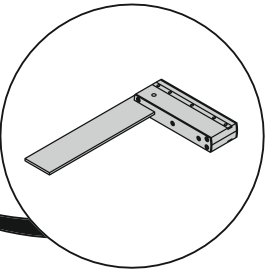
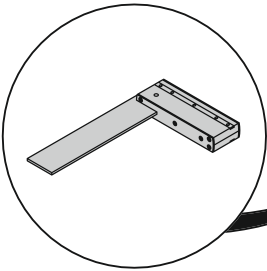
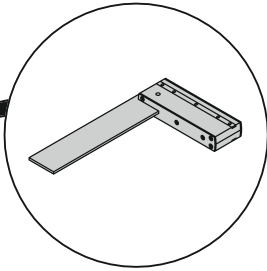
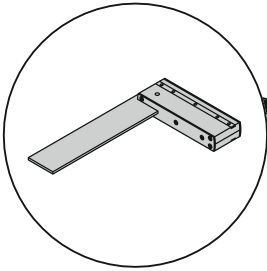
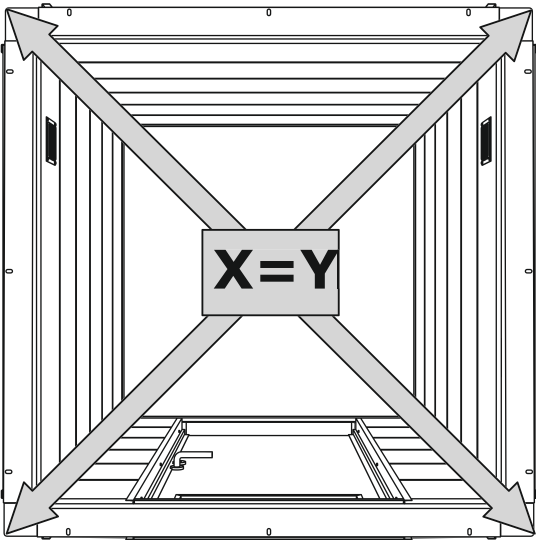
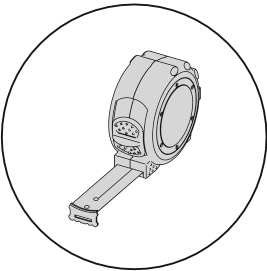
Option / Optie / Option / Option

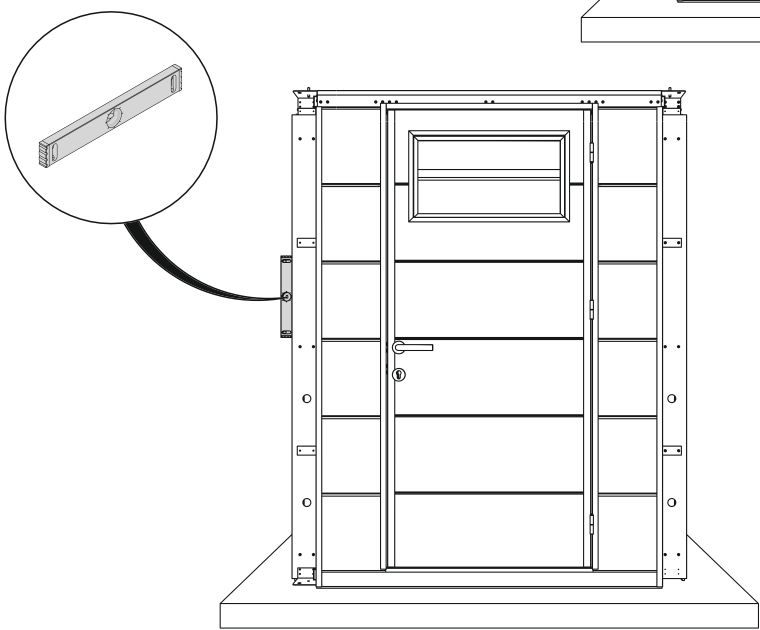
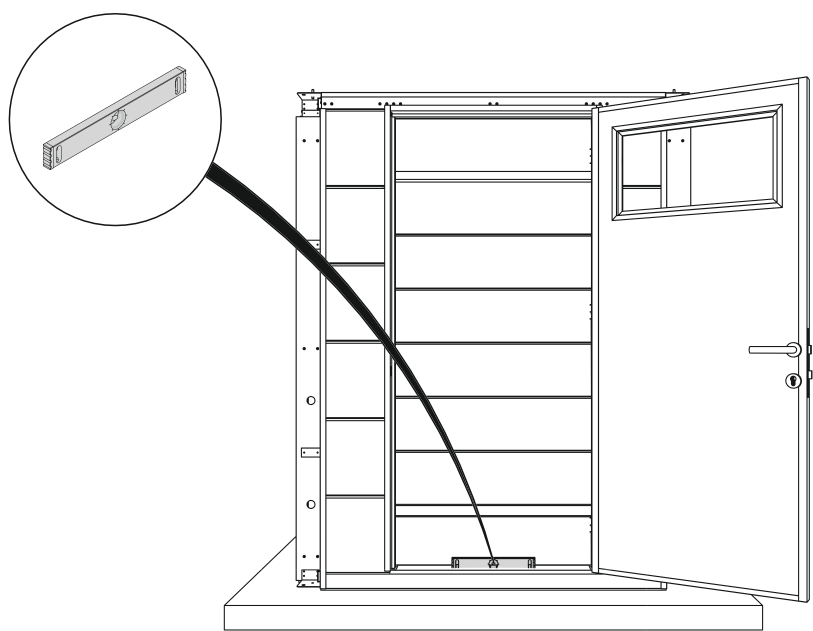
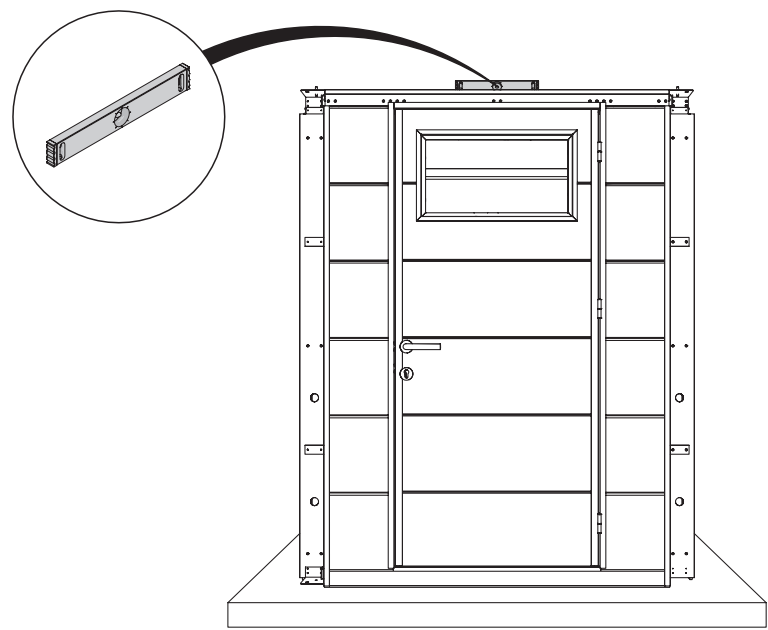
revêtement intérieur
binnenbekleding
interior lining
Innenverkleidung



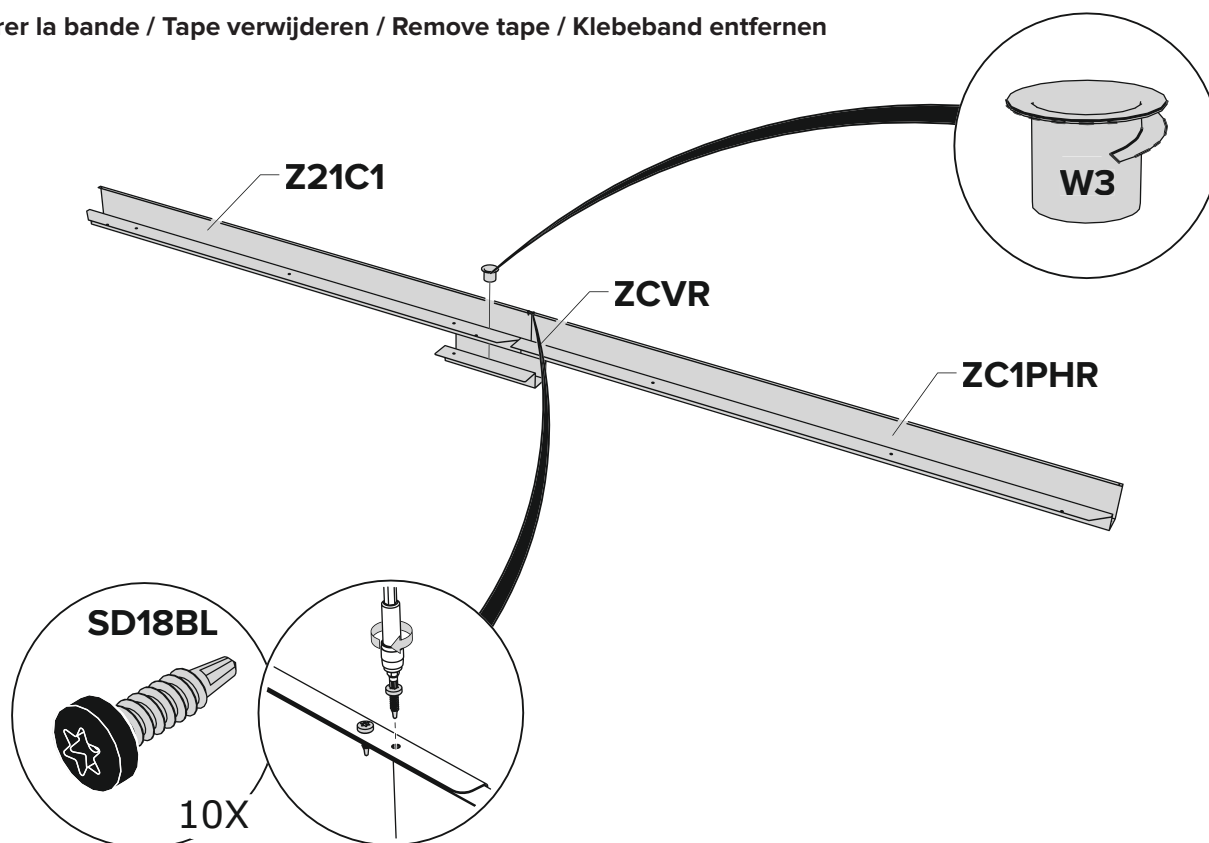
A + B + C + D Paroi / Wand / Wall / Wand

Option / Optie / Option / Option



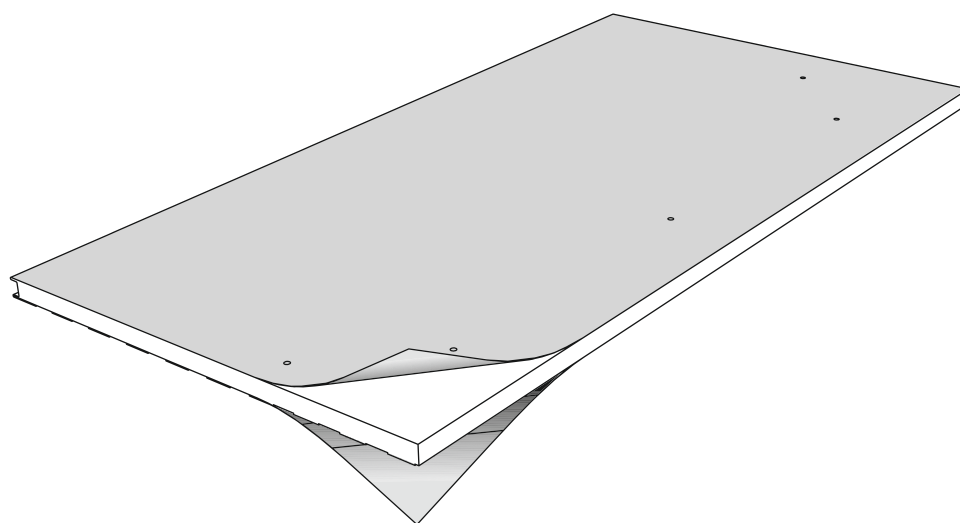


Retirer la bande / Tape verwijderen / Remove tape / Klebeband entfernen

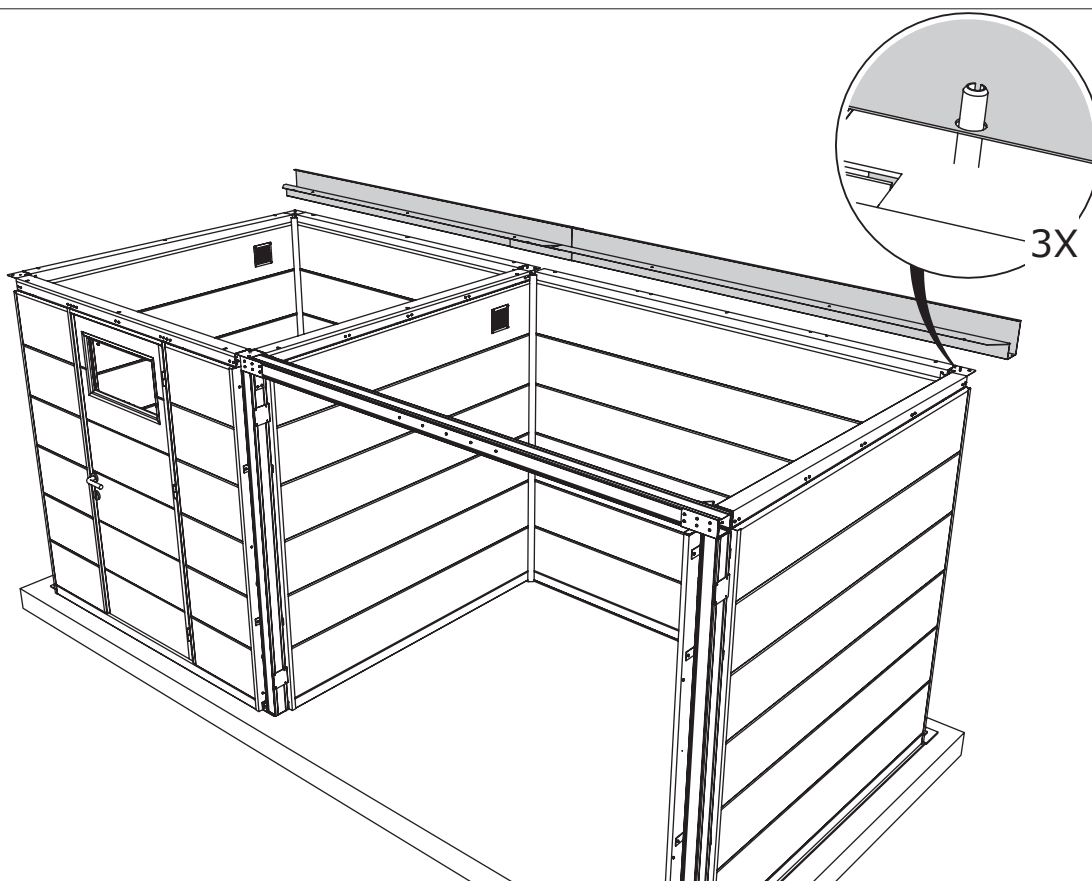


Toit / Dak / Roof / Dach

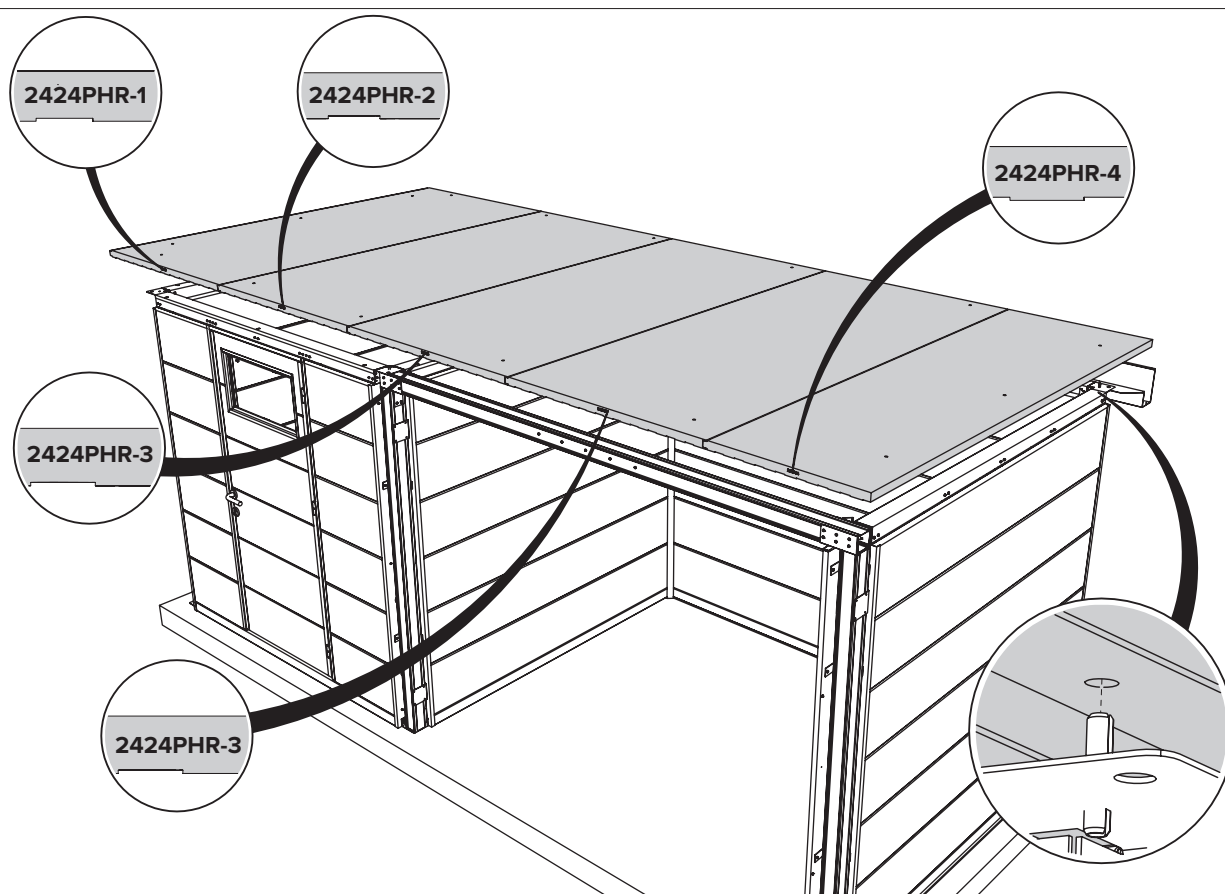
Retirer le film / Verwijder folie / Remove foil / Folie entfernen



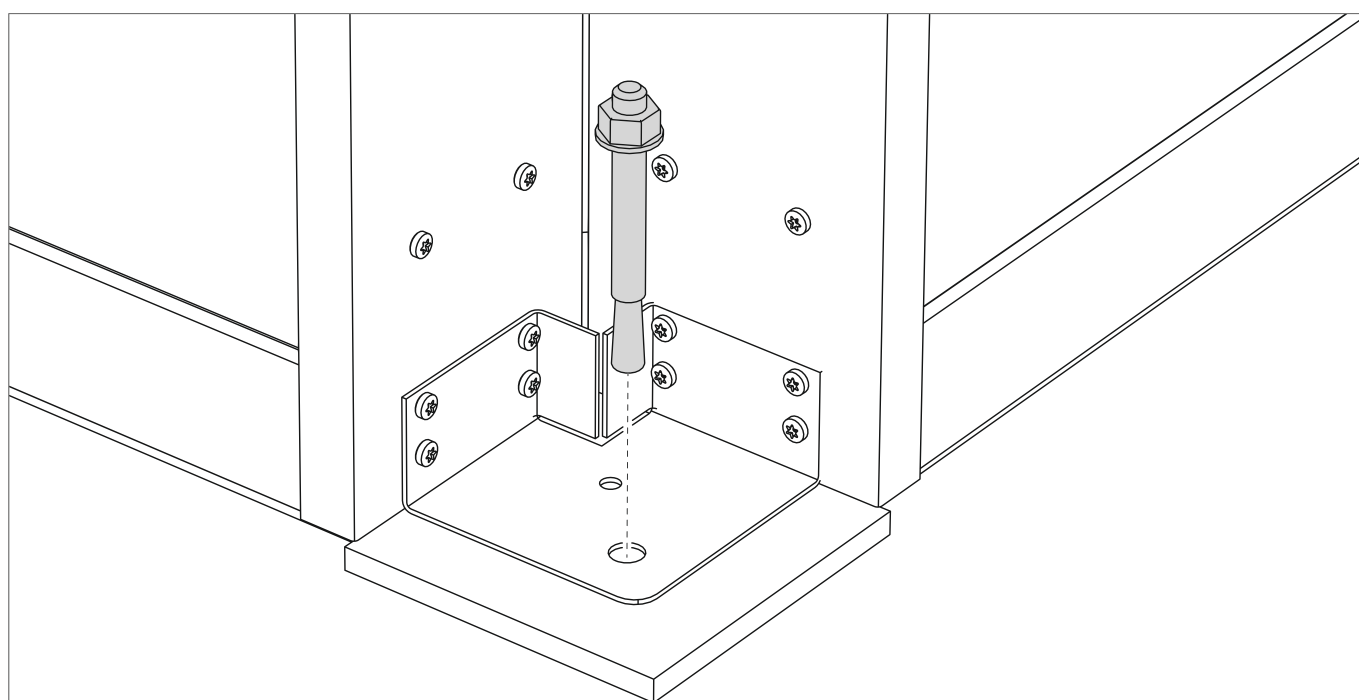
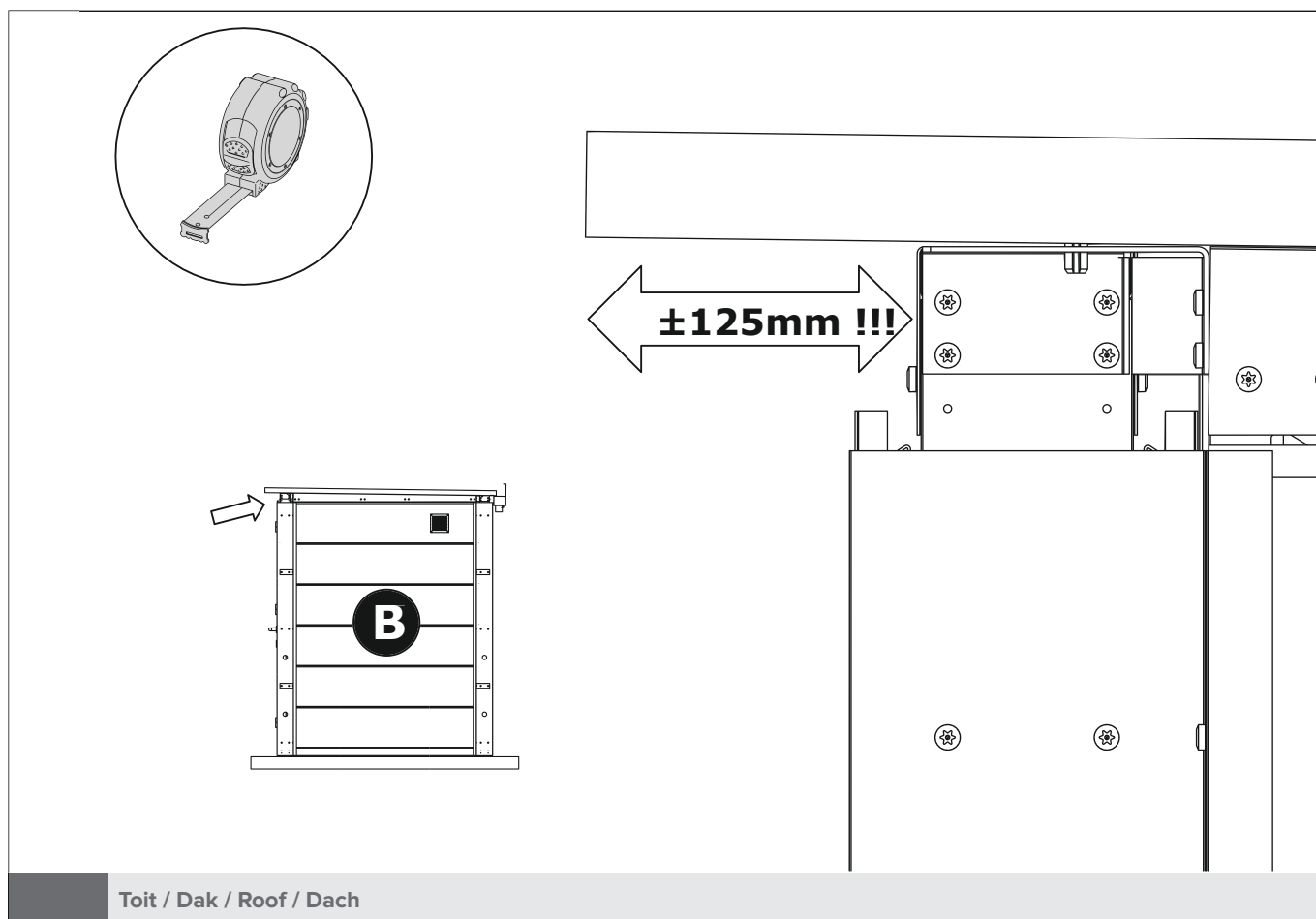
Toit / Dak / Roof / Dach



Toit / Dak / Roof / Dach

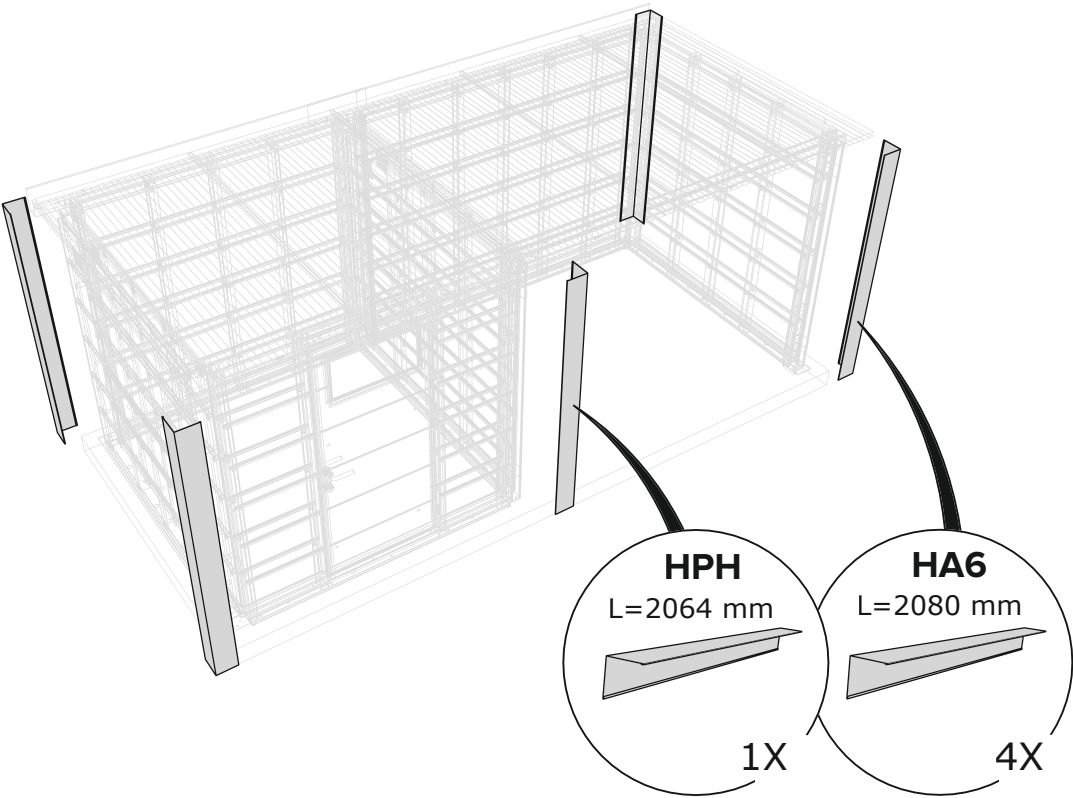


Toit / Dak / Roof / Dach

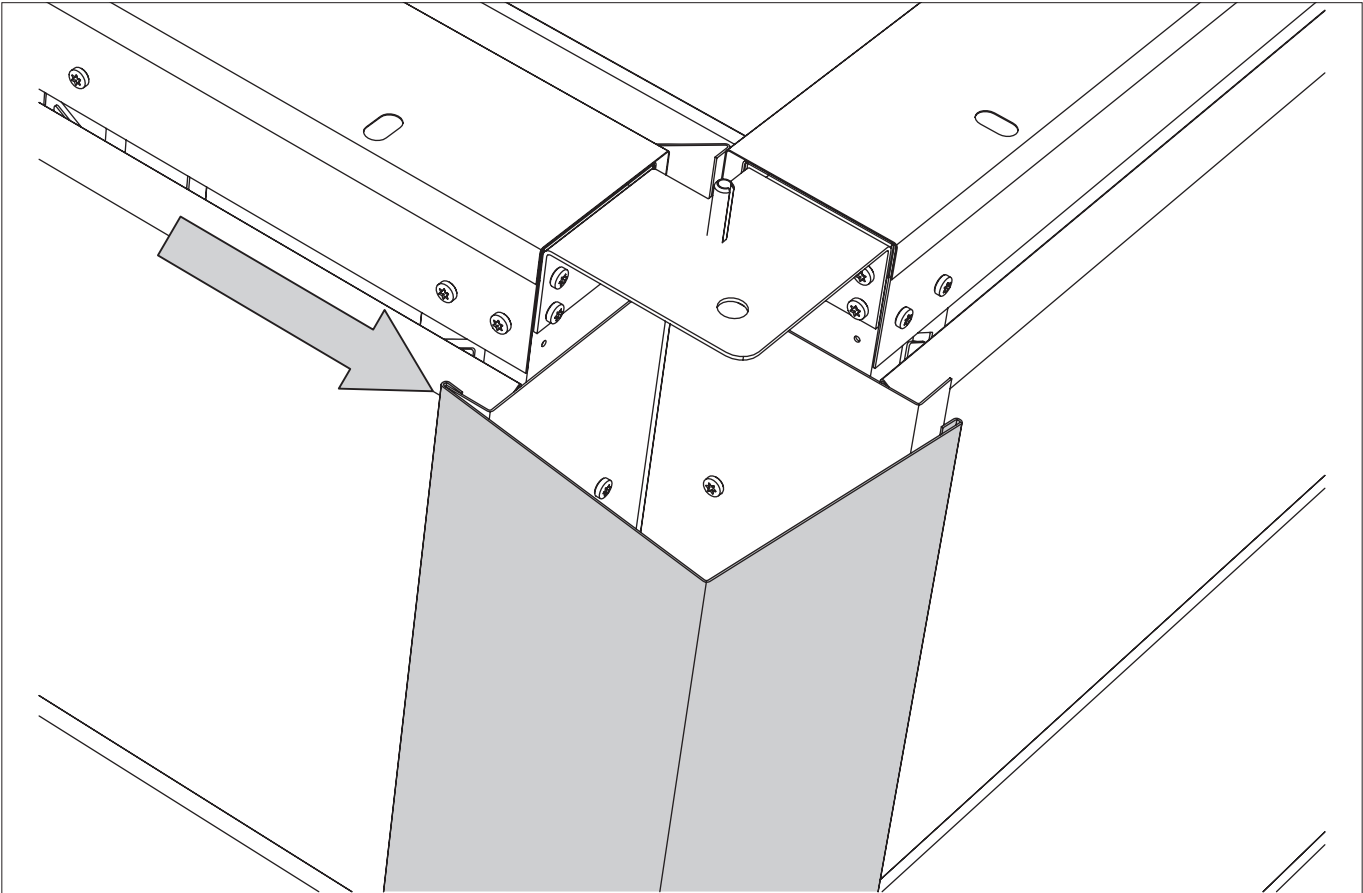


Exemple donné pour un sous-sol en béton. Fixer l'abri de jardin dans les règles de l'art.
 Voorbeeld is voor beton-ondergrond. Tuinhuisje fixeren volgens de regels van de kunst.
 Example is for concrete substrate. Fix the garden shed in accordance with good practise.
 Beispiel ist für Betonuntergrund. Fachgerechte Befestigung des Gartenhäuschens.

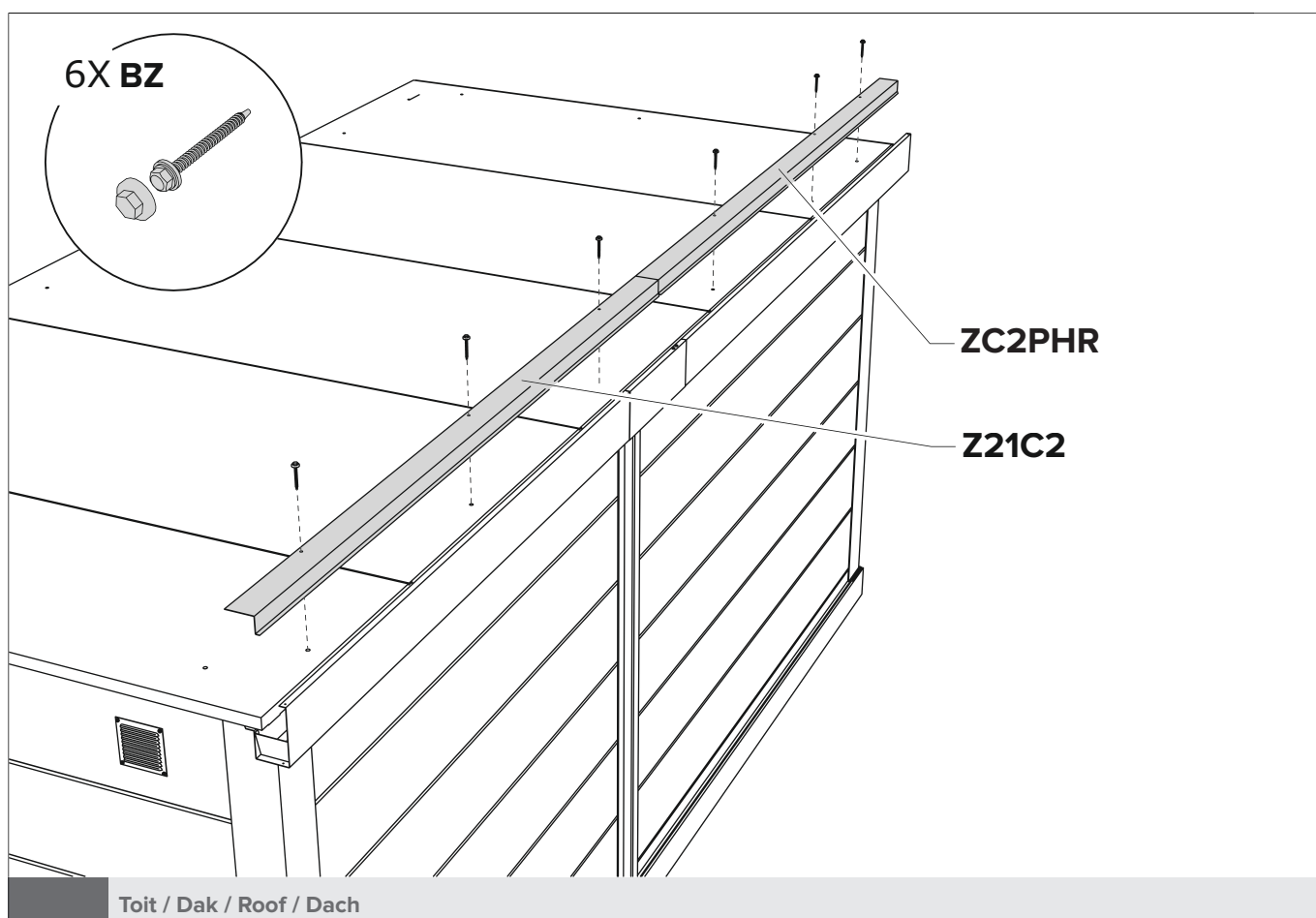
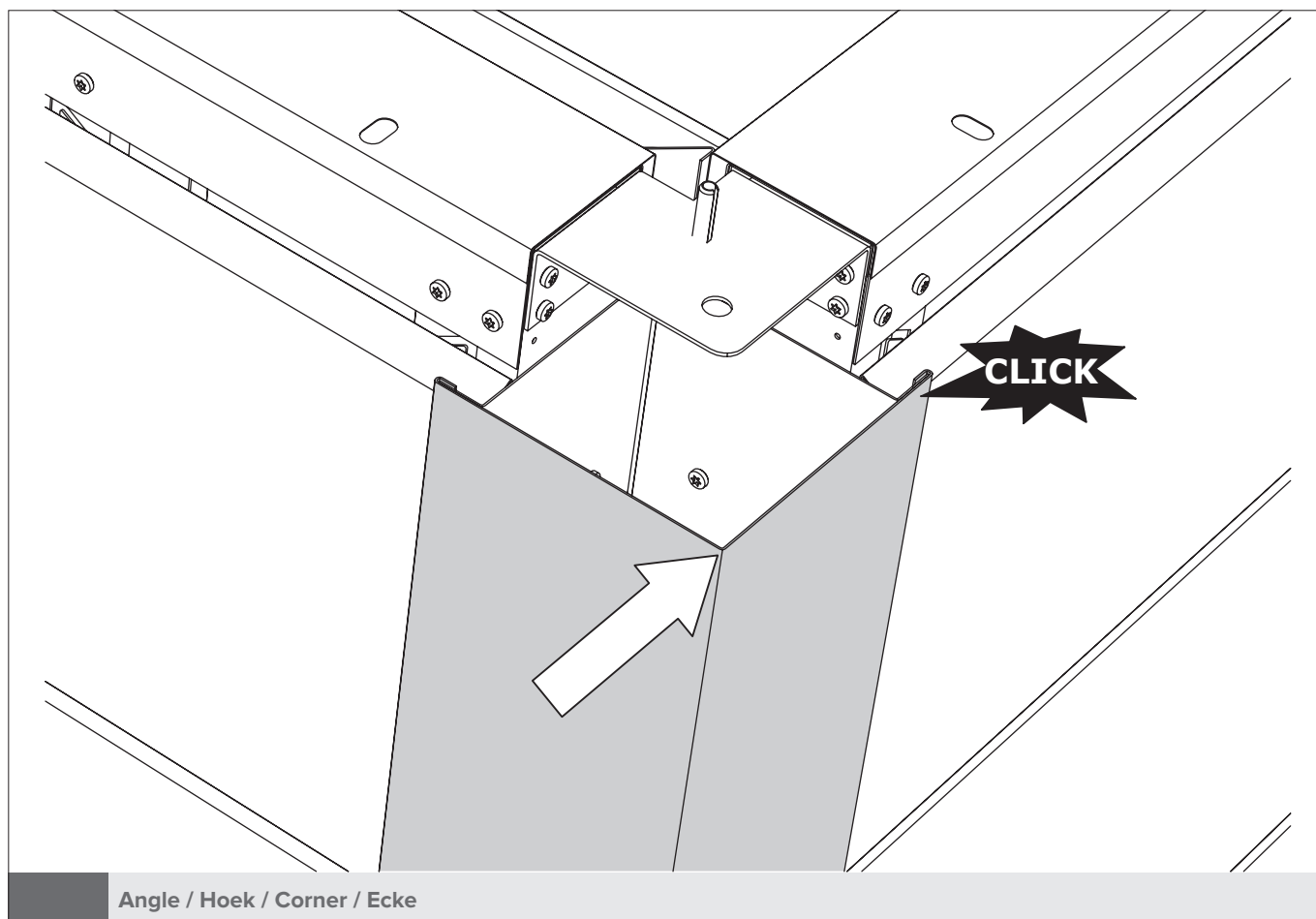
Ancrage / Verankering / Anchoring / Verankerung

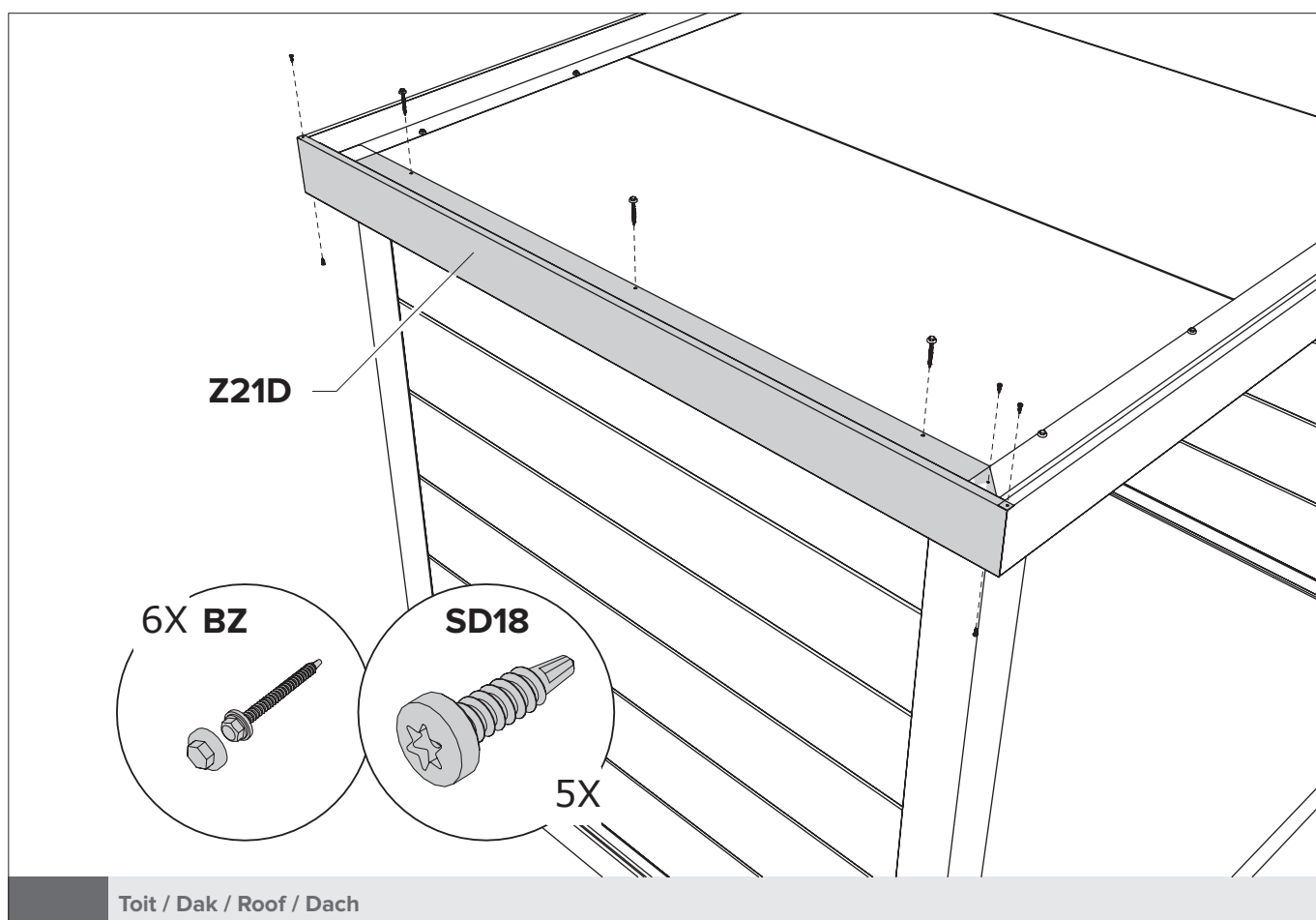
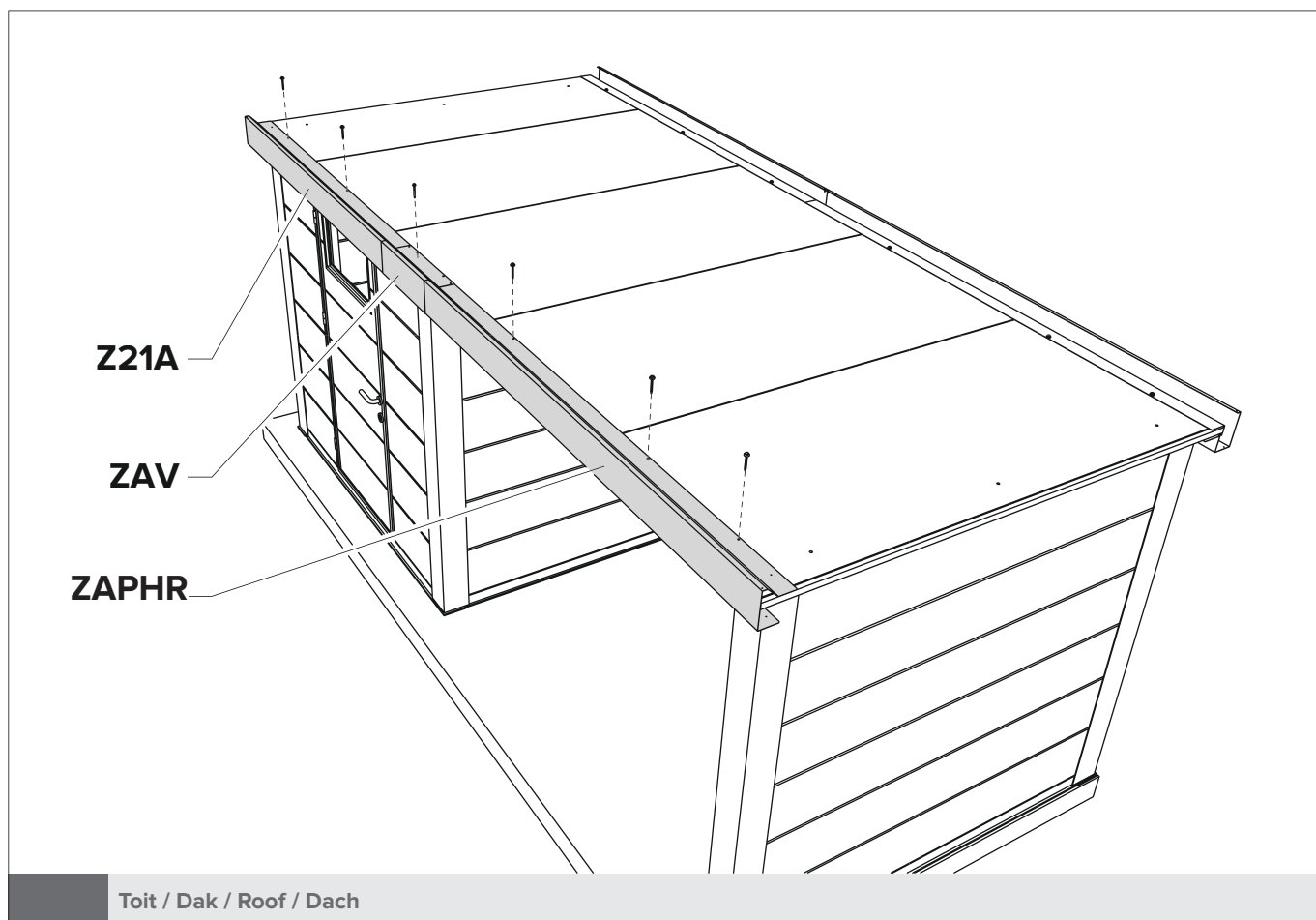


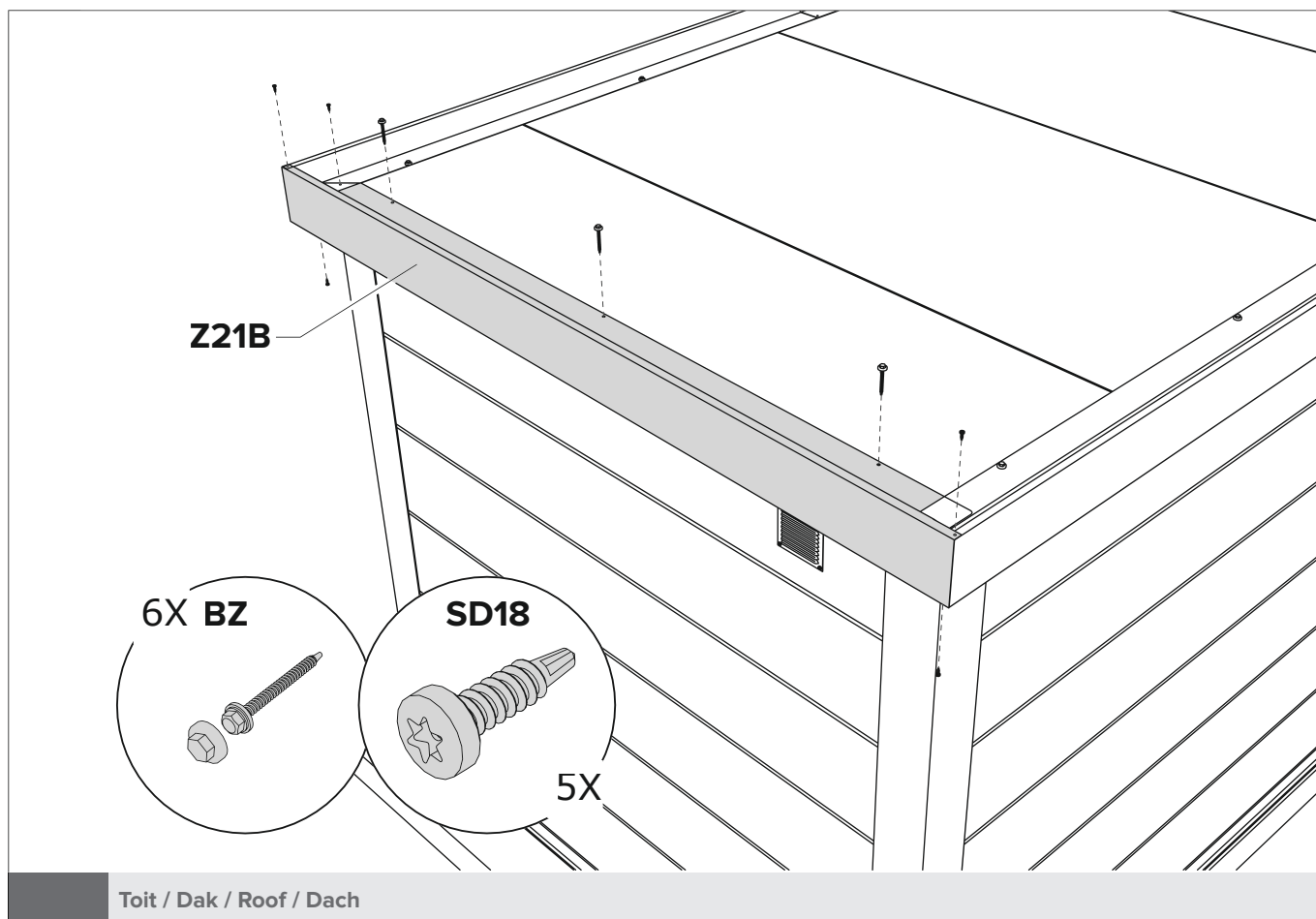
Angle / Hoek / Corner / Ecke



Angle / Hoek / Corner / Ecke







Préparation du ruban auto-adhésif:

1. Bien nettoyer la surface afin qu'il n'y ai ni poussière, ni humidité.
2. Chauffer la surface dans le cas d'une température extérieure <10 ° C.

Vorbereiding zelfklevende tape:

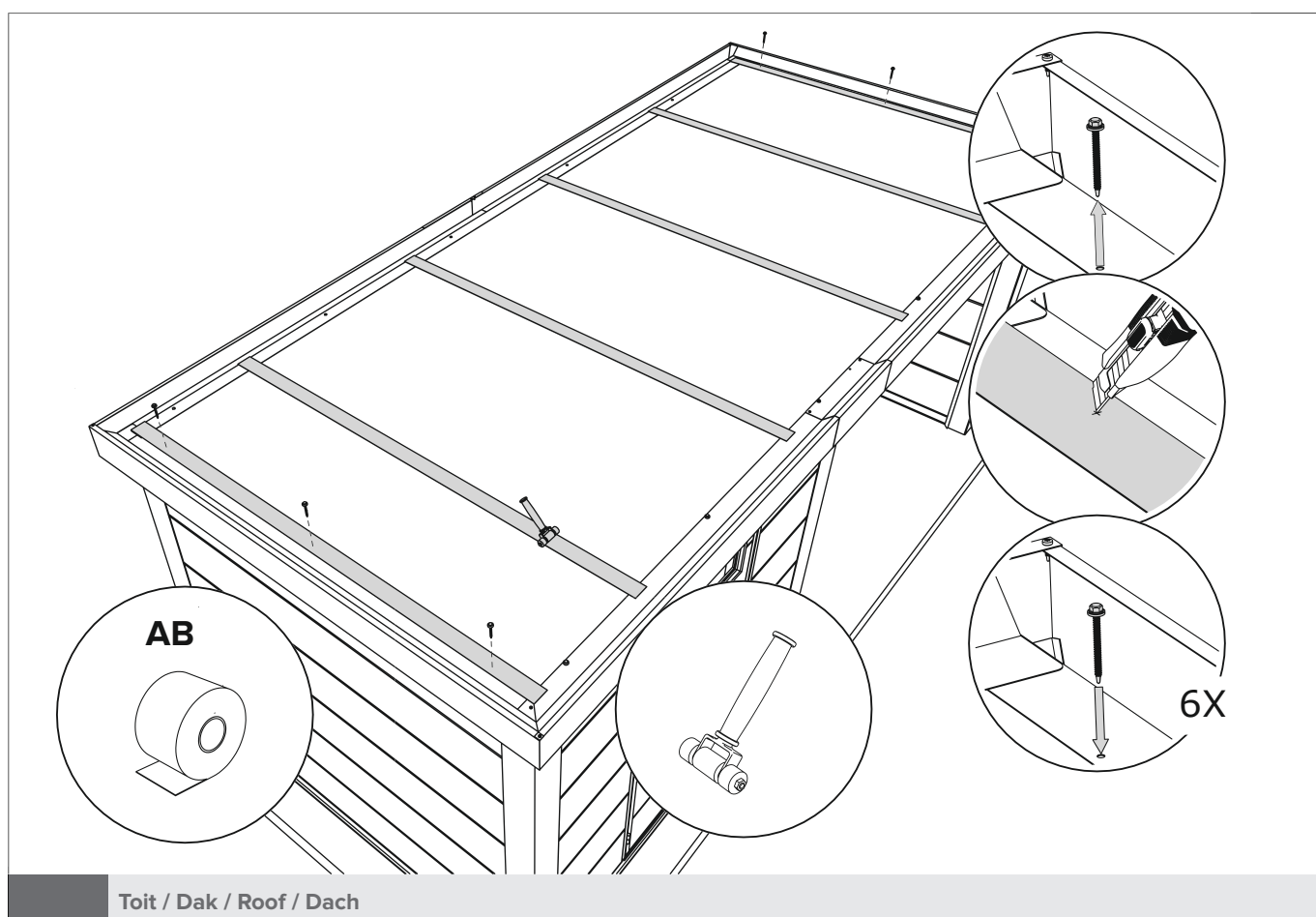
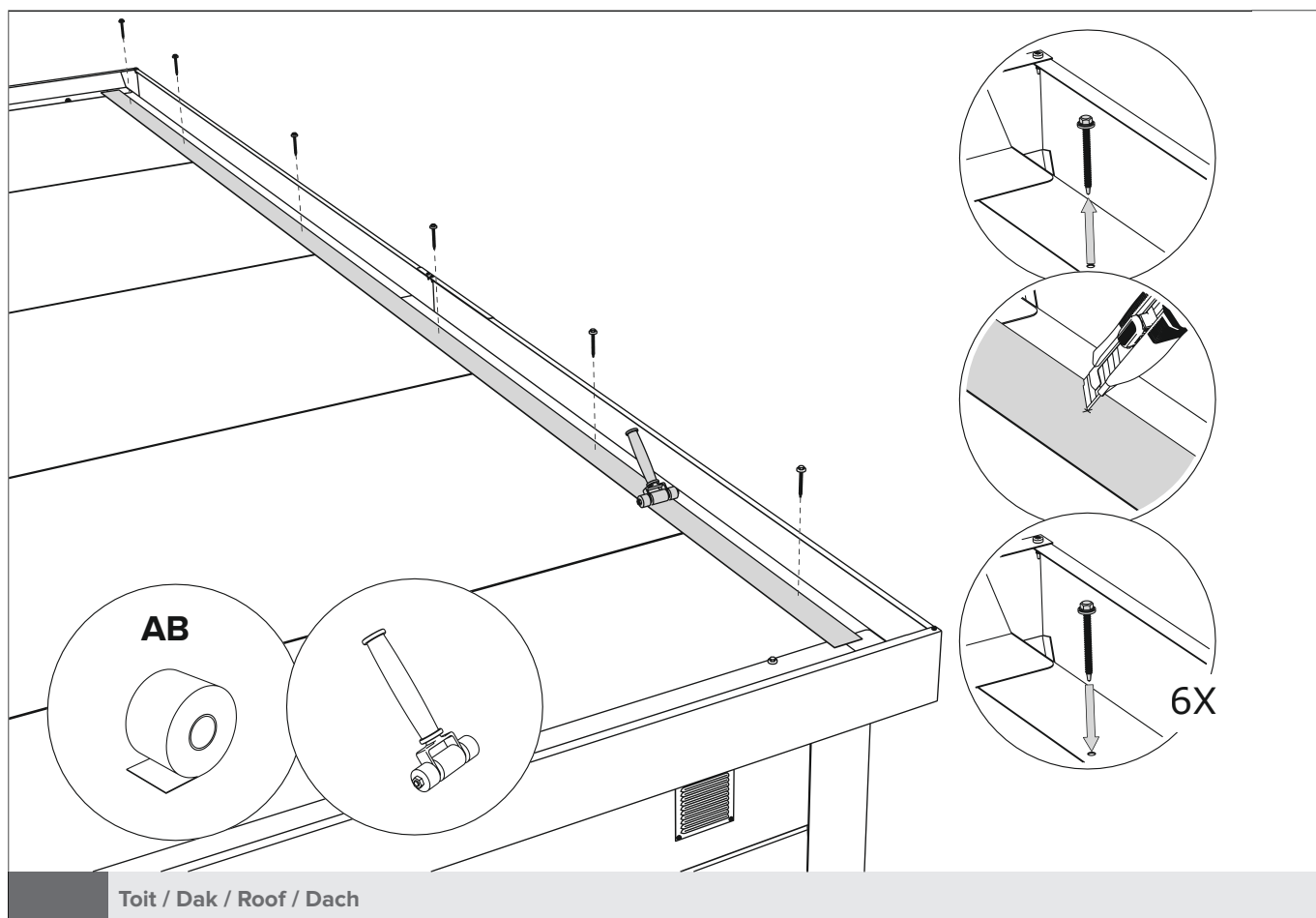
1. Oppervlak stof- en vochtvrij maken”.
2. Bij <10°C is opwarmen ondergrond d.m.v. warmtepistool (Föhn) vereist”.

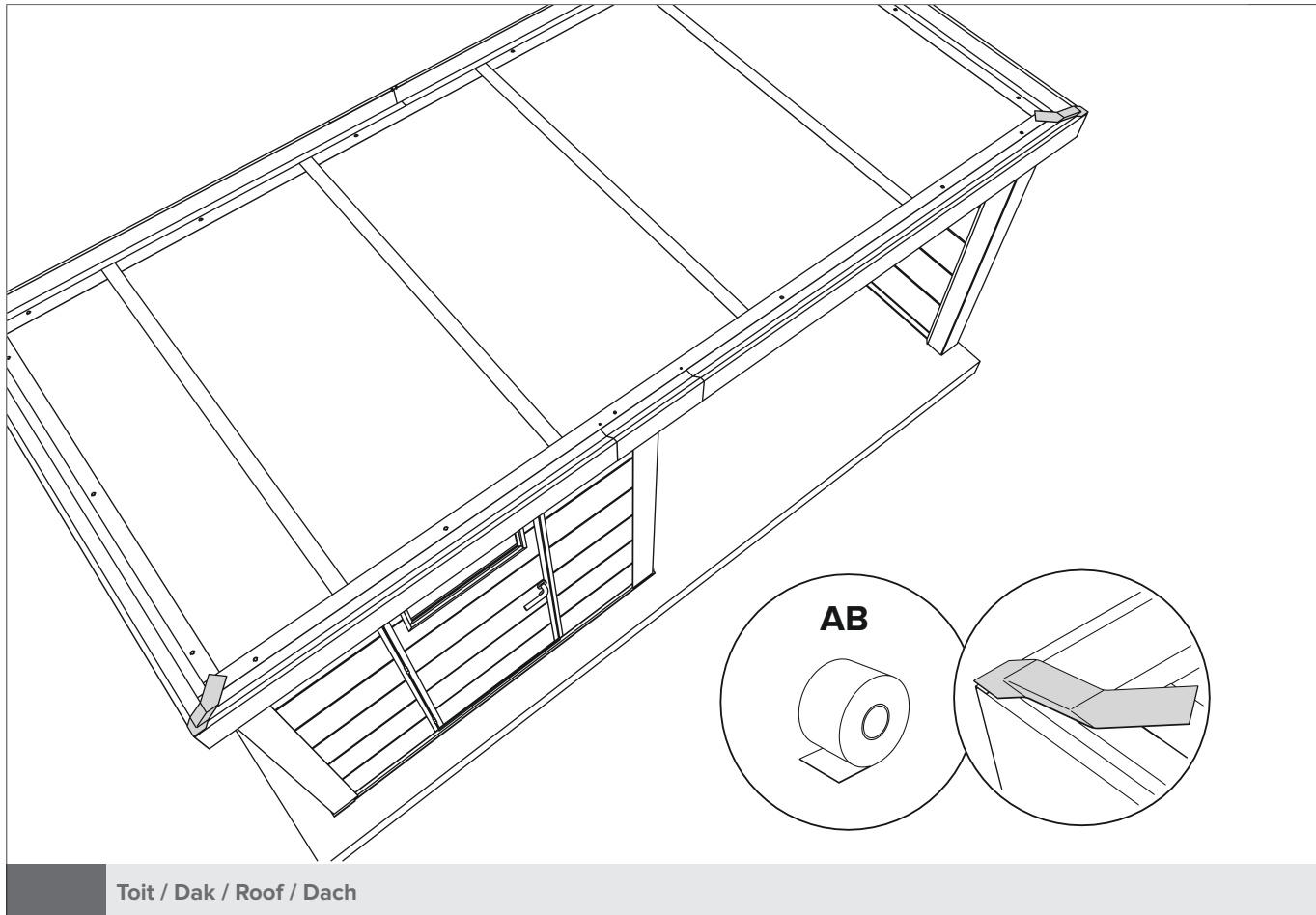
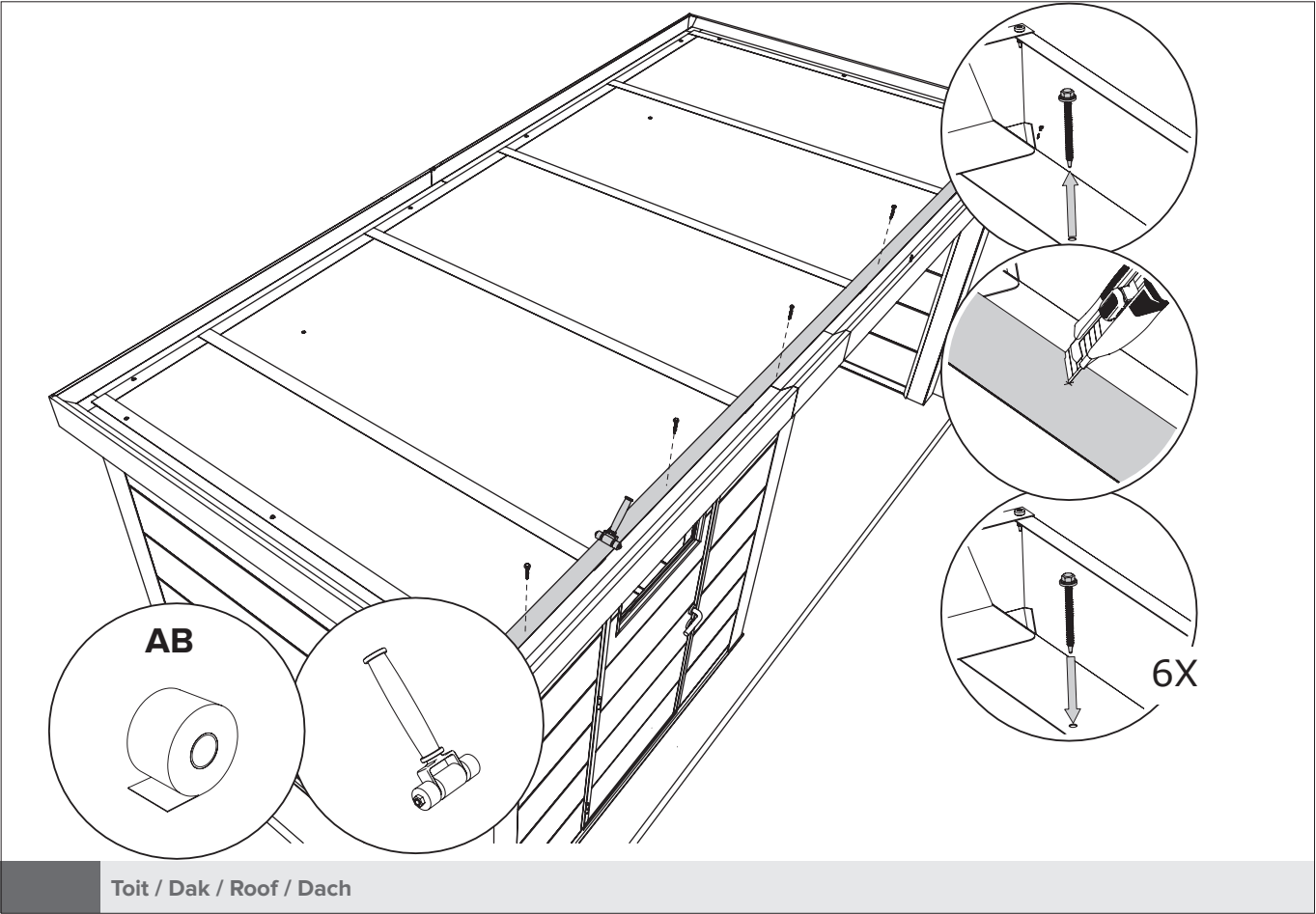
Preparation of self-adhesive tape:

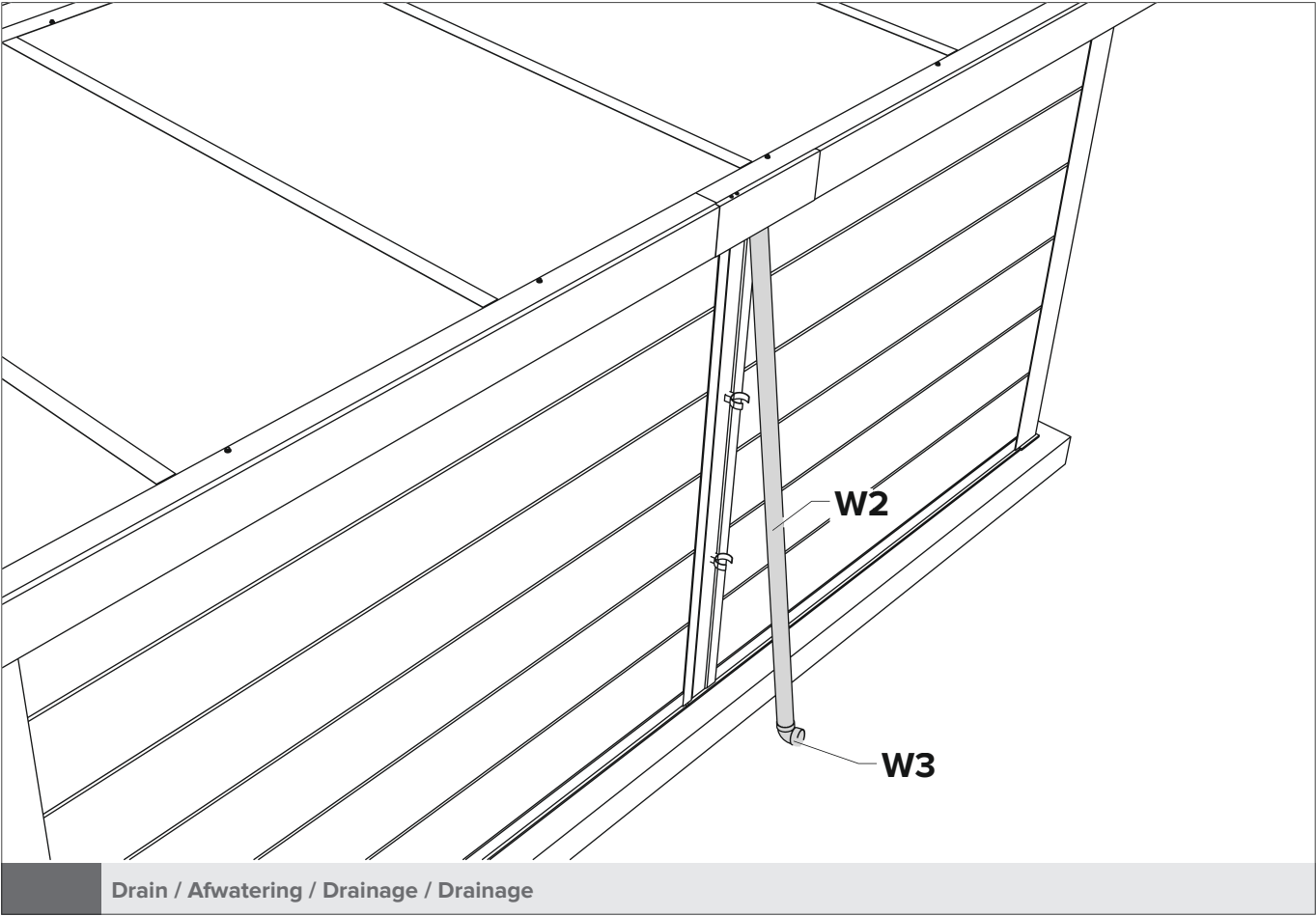
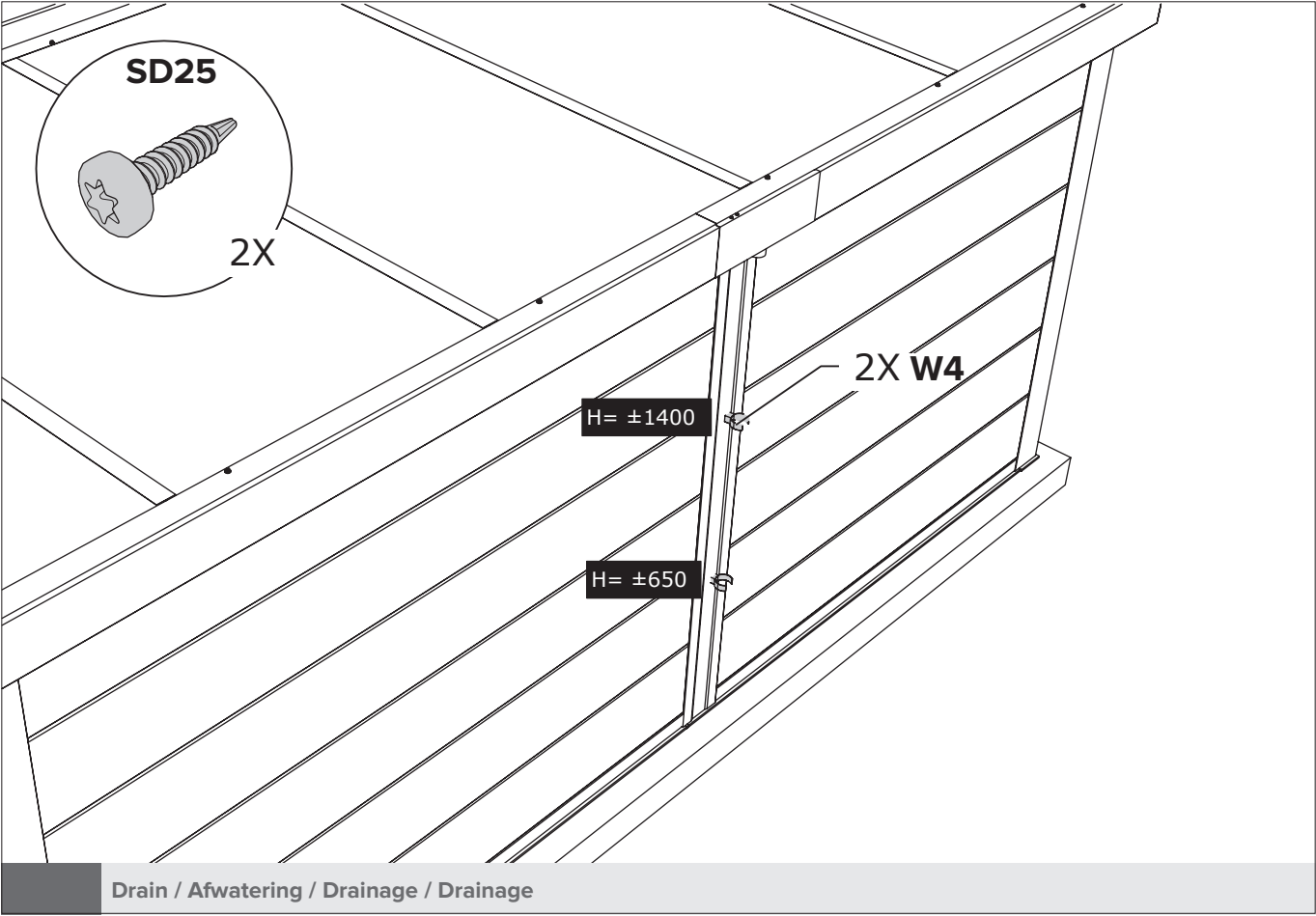
1. Make the surface dust-free and moisture-free.
2. Heat up the surface in case of <10 ° C outside temperature.

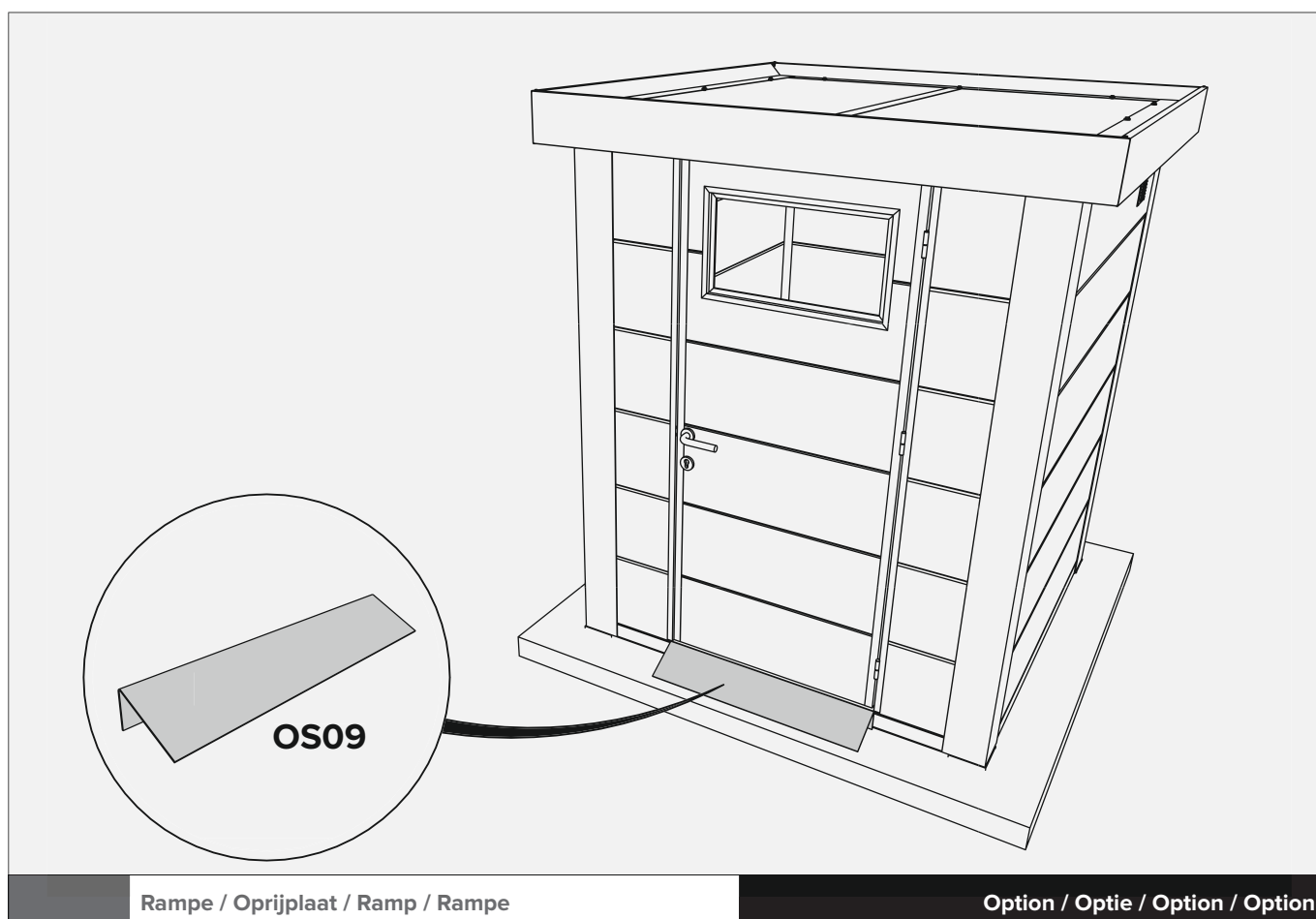
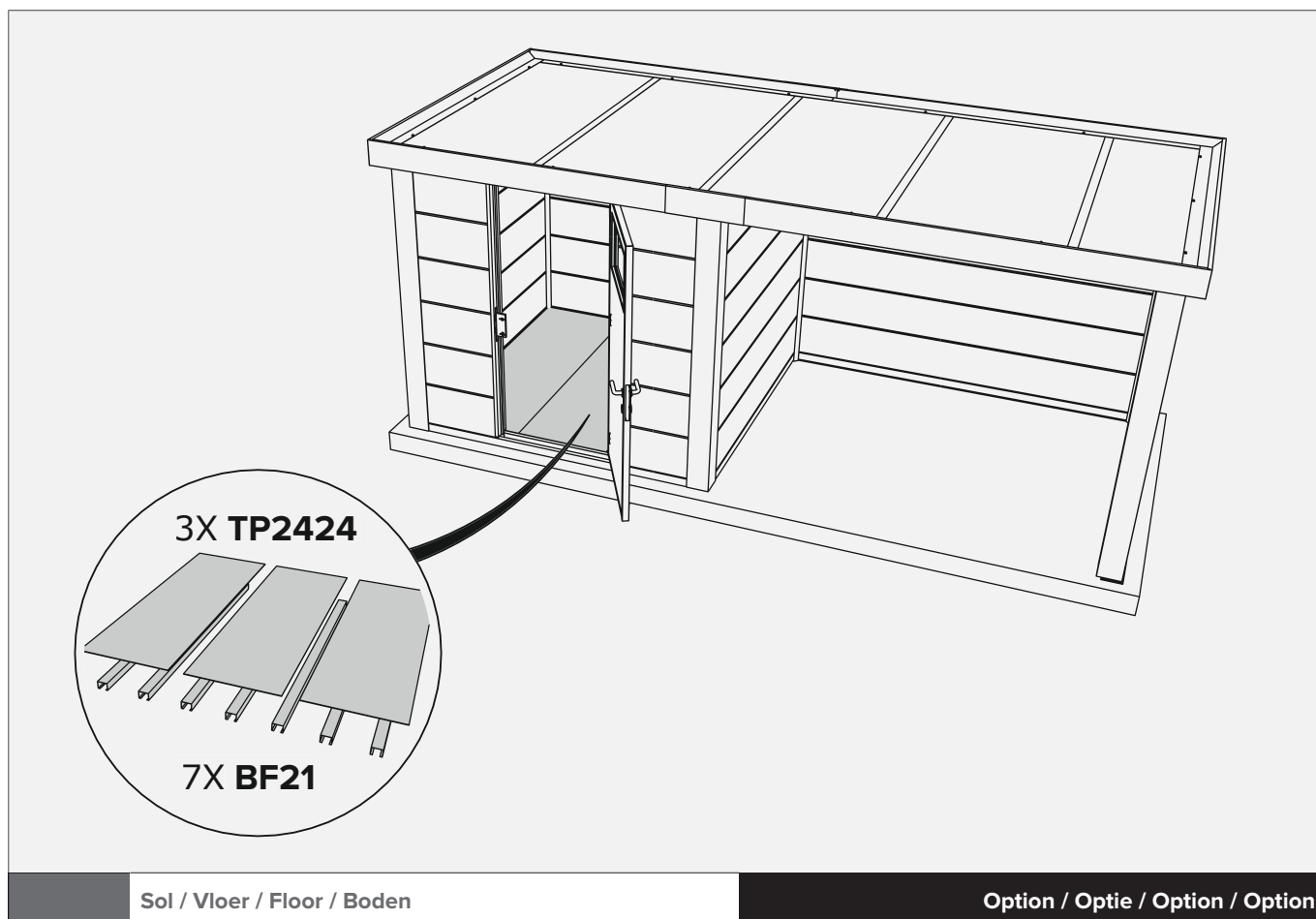
Vorbereitung des Klebebandes:

1. Machen Sie die Oberfläche staubfrei und feuchtigkeitsfrei.
2. Erwärmen Sie Oberfläche bei einer Außentemperatur von <10 ° C.









WICHTIG

Sie haben eine Beanstandung?



Allgemeine Daten

Bitte ergänzen Sie die folgenden Fragen! **(Bitte immer mit Fotonachweis)**

Projektnummer
(siehe Deckblatt)

Haustyp-Modell
(Eleganto)

Datum der Anlieferung

Datum der Beanstandung

Name des Händlers

Ist das Haus von Finnhaus-Monteuren aufgebaut worden?

☐

JA

☐

NEIN

Wenn nicht, durch wen wurde das Haus aufgebaut?

Name

Straße / Nr.

Telefonnummer / Handy

PLZ / Ort

Grund zur Beanstandung

*Hier haben Sie Platz,
Ihr Problem zu beschreiben.*

Bitte bei Beschädigung eindeutige Fotos erstellen. Fehlteile vermerken
Sie bitte in der originalen Teile- / Stückliste mit Mengenangabe (n):

**Ohne diesen Vordruck kann eine Beanstandung nicht bearbeitet
und / oder anerkannt werden.**

Kundendienst

E-Mail

Eleganto-service@telluria.eu

Hotline

0032 800-11564

Montag - Freitag: 09:00 - 16:00 Uhr



Serviceleitfaden

Sie, oder Ihr Kunde haben eine Beanstandung

Eine Beanstandung ist nicht gewollt, kann aber passieren und sollte so schnell wie möglich bearbeitet werden. Um eine schnelle Bearbeitung zu gewährleisten bitten wir um Ihre Mithilfe.

Bei der Anlieferung erkennbare Beschädigungen bitte immer den Fotonachweis erstellen und auf dem Frachtbrief / Lieferschein dokumentieren.

Kommt beim Öffnen des Paketes beschädigte Ware zum Vorschein, bitte immer Fotonachweise erstellen und auf der Teileliste kenntlich machen, damit wir Ihnen das richtige Ersatzteil zusenden können.

Bitte anhand der Teileliste/Stückliste gegebenenfalls Fehlteile vermerken und per Mail zusenden.

Eine Beanstandung bitte immer schriftlich per Mail / Hotline mit folgenden Angaben von Ihrem Kunden anmelden:

- ✓ Haustyp (Eleganto ...)
- ✓ Projektnummer (an der Verpackung/Deckblatt Anleitung)
- ✓ Bildmaterial und Teileliste/Stückliste mit der Kennzeichnung von Fehlteilen oder beschädigten Teilen
- ✓ Auftragsnummer oder Lieferschein oder Rechnungsnummer der Firma Wolff Finnhaus

Wir stehen Ihnen für alle Fragen gerne zu Verfügung, und bedanken uns für Ihre Mithilfe.

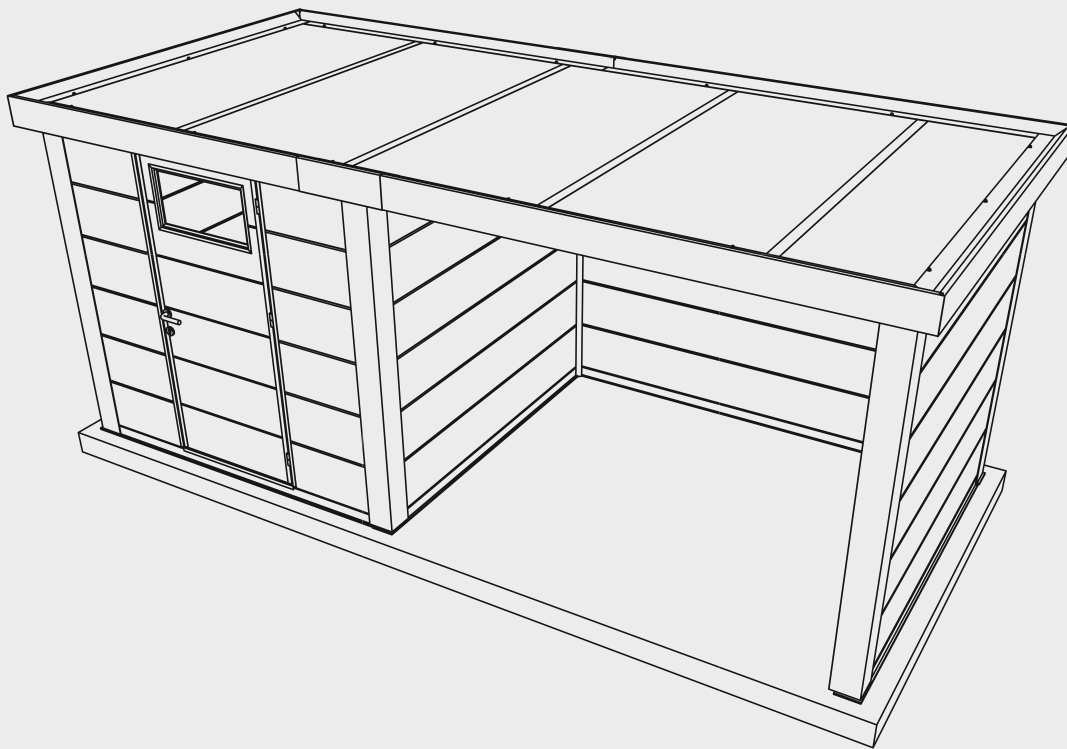
Kundendienst - Mail: eleganto-service@telluria.eu



M. Wolff GmbH · Wiebusch 50 · 59581 Warstein-Belecke · Germany

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[illegible]



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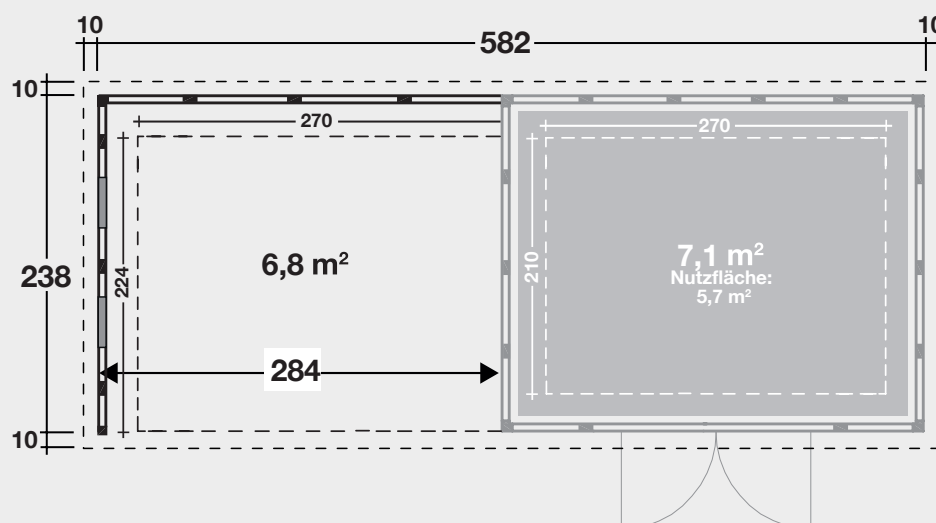
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aus dem Serviceleitfaden!

Kostenlose deutschsprachige Service Hotline:
0032 800 - 11564
Montag - Freitag: 09:00 - 16:00 Uhr

Kundendienst-Mail:
eleganto-service@telluria.eu



ELEGANTO bodentiefe Fenster



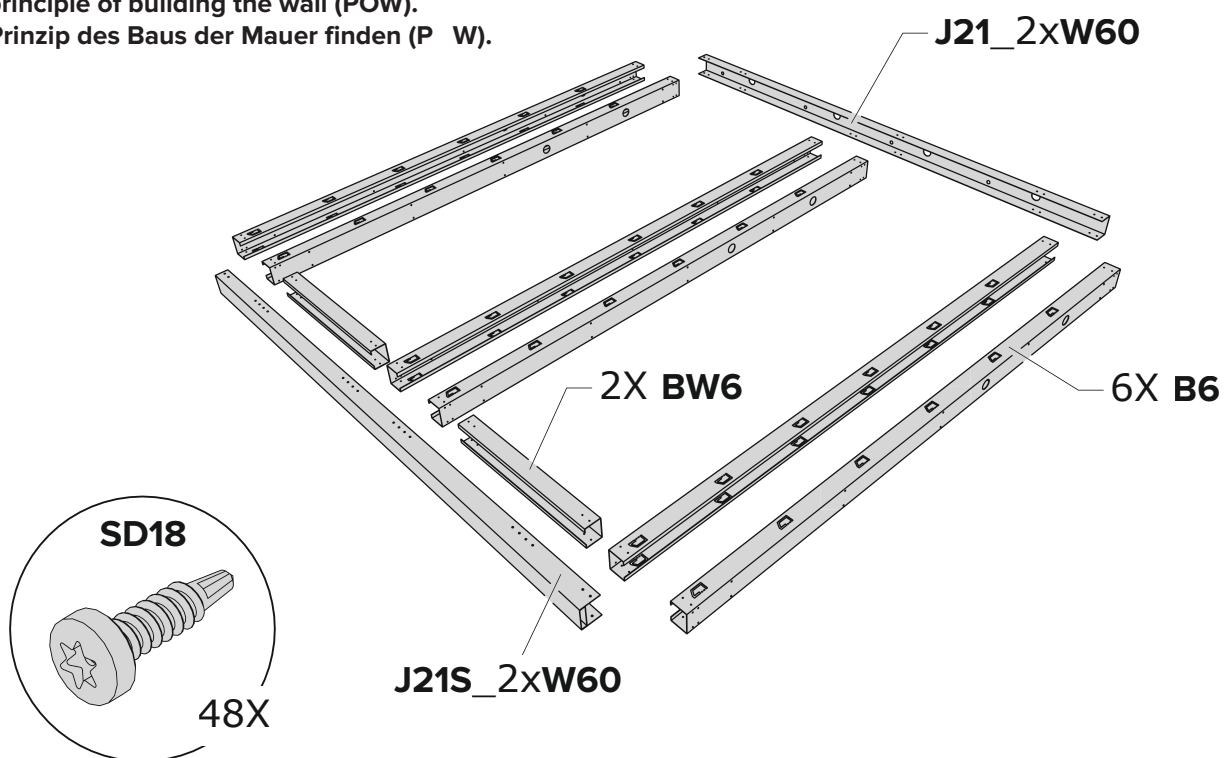
Projet numéro / Project nummer / Project number / Projekt Nummer :

QC-numéro / QC-nummer / QC-number / QC-Nummer :

Couleur / Kleur / Colour / Farbe:

- ☐ ☐ blanc, wit, white, weiß
- ☐ ☐ gris clair, licht grijs, light grey, lichtgrau
- ☐ ☐ anthracite, antraciet, anthracite, granitgrau

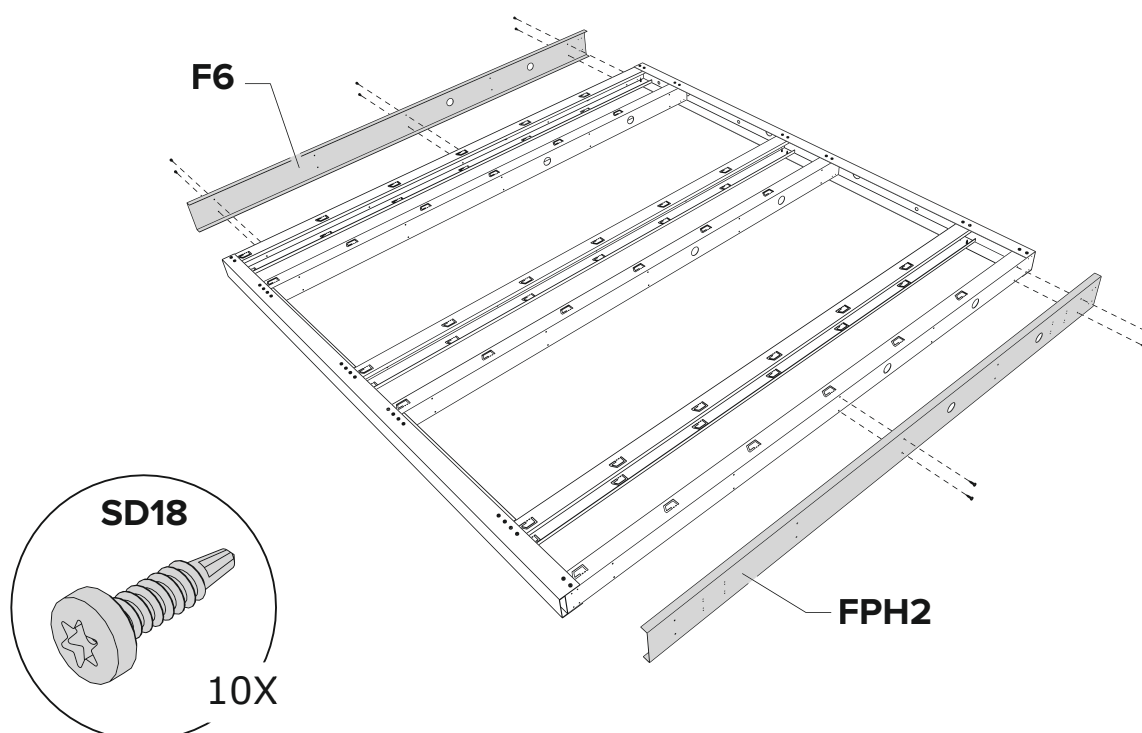
Le principe de la construction du mur (POW).
 Het principe van de opbouw van de wand (POW).
 The principle of building the wall (POW).
 Das Prinzip des Baus der Mauer finden (P W).



F

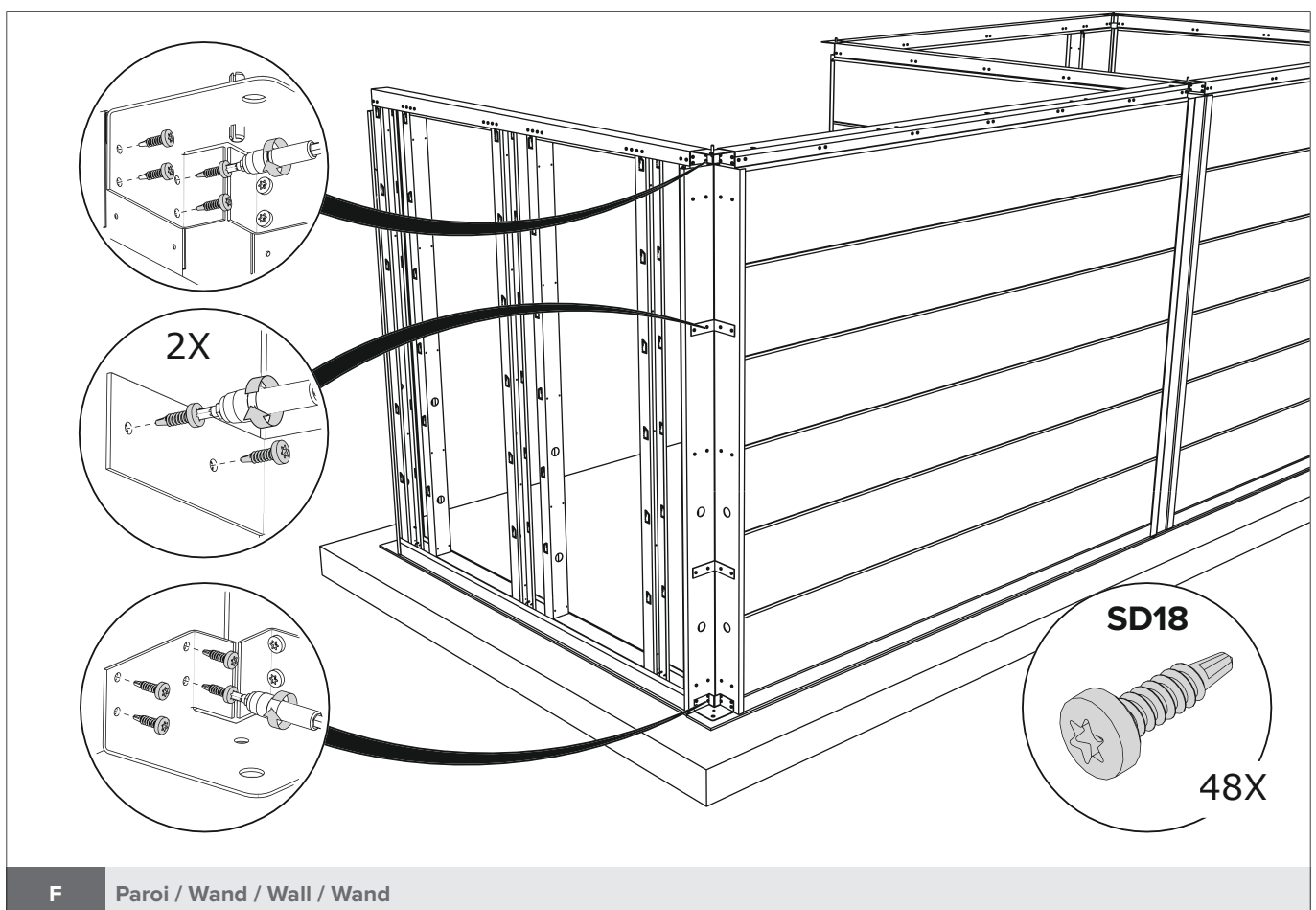
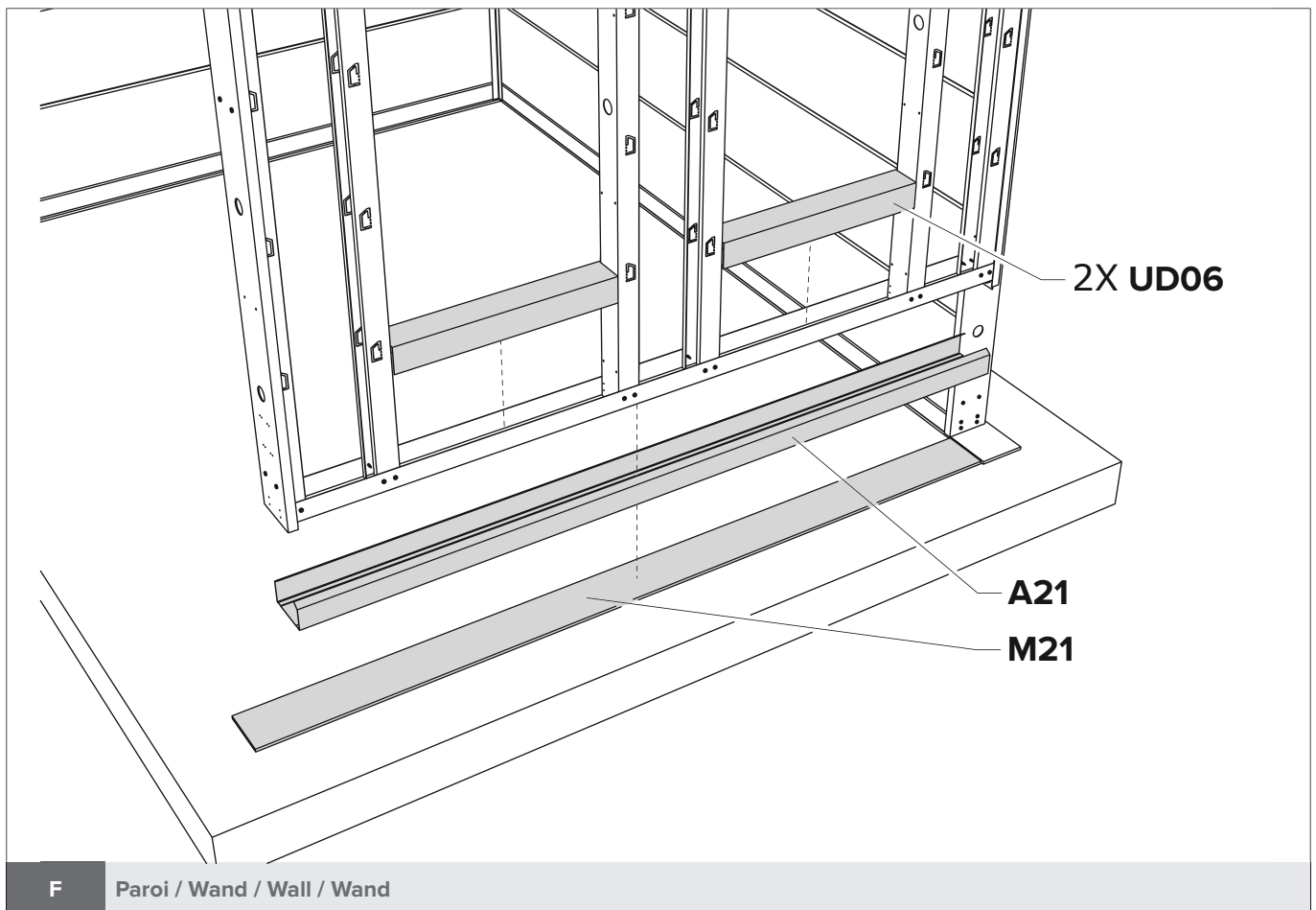
Paroi / Wand / Wall / Wand

POW

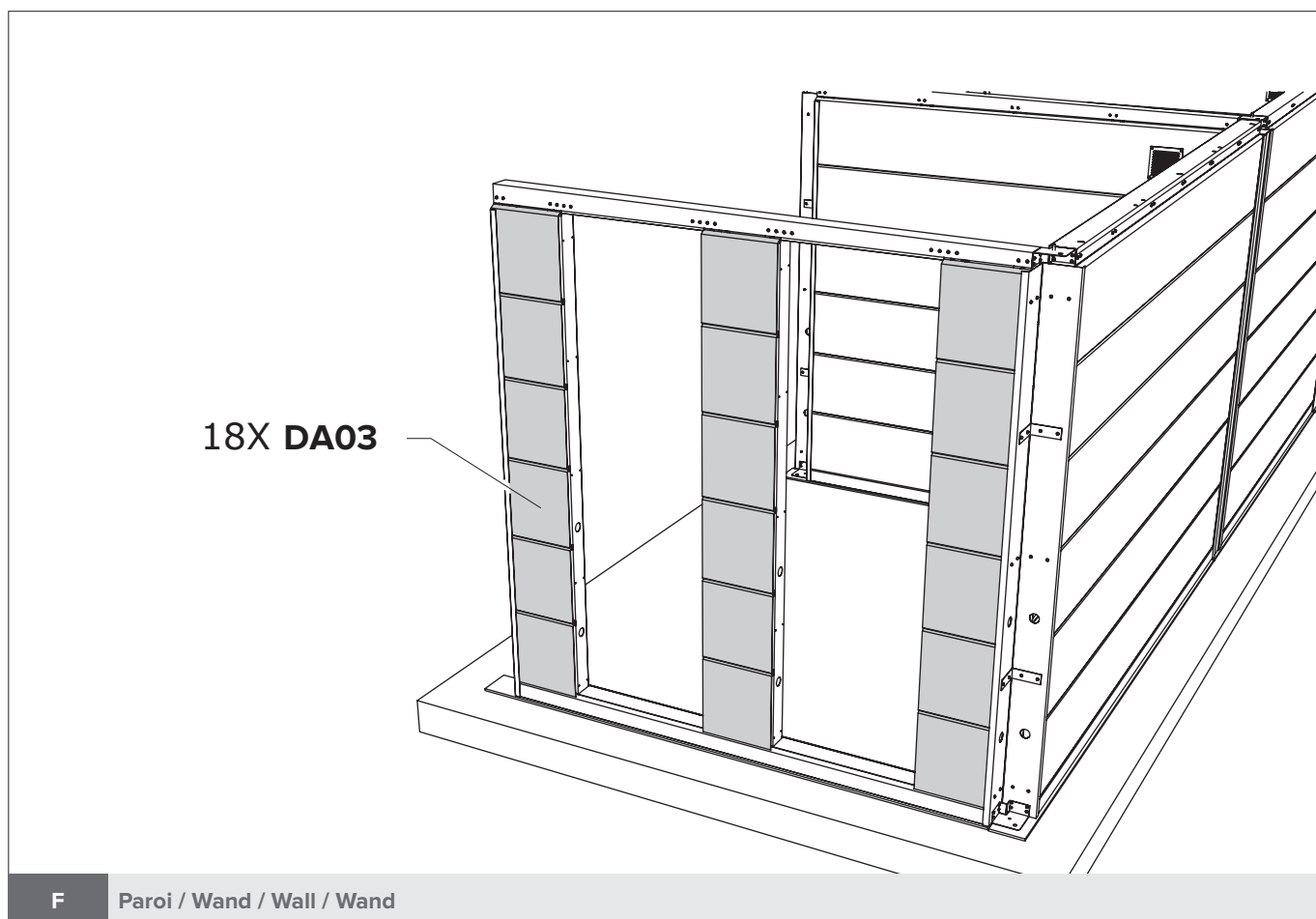
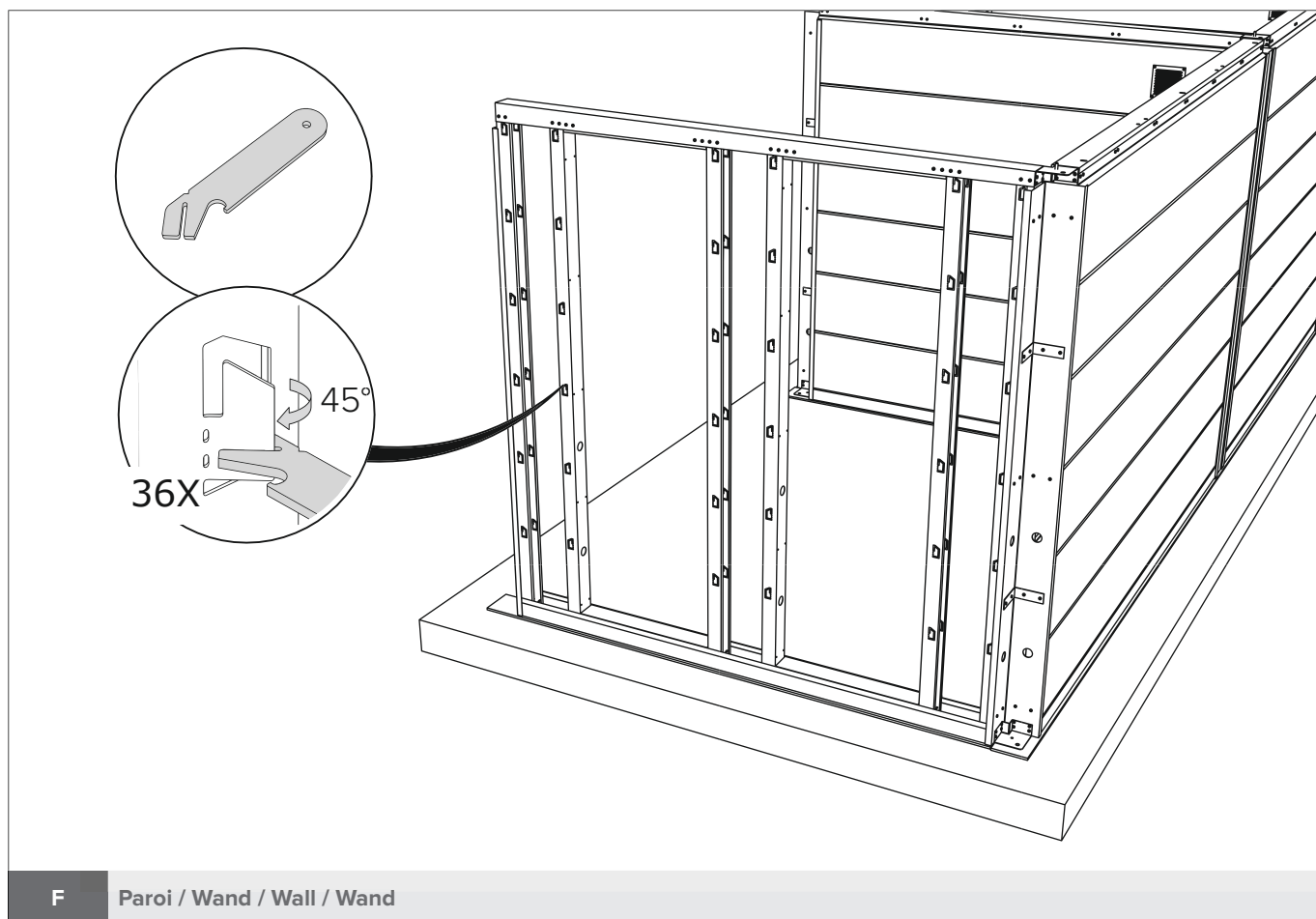


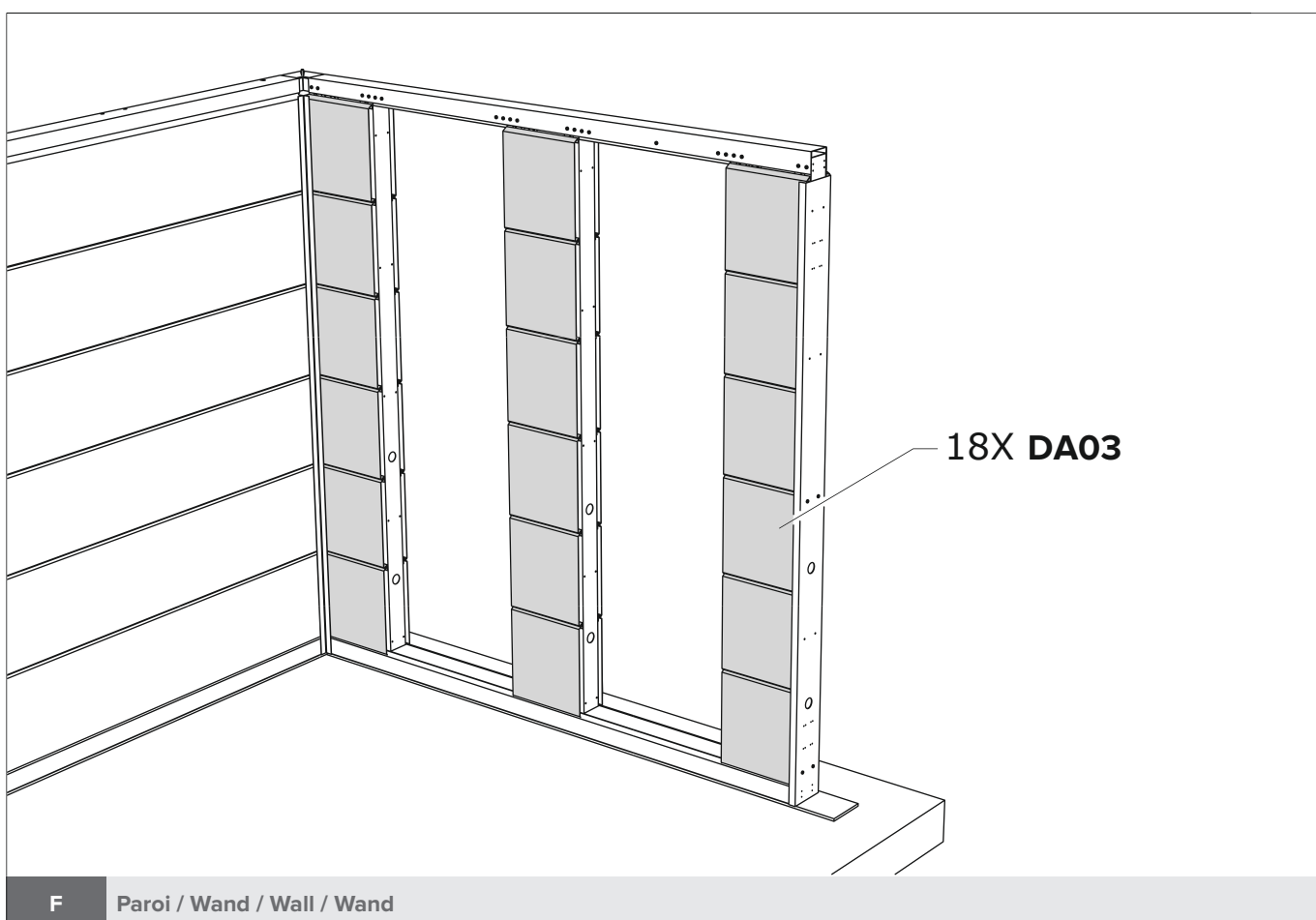
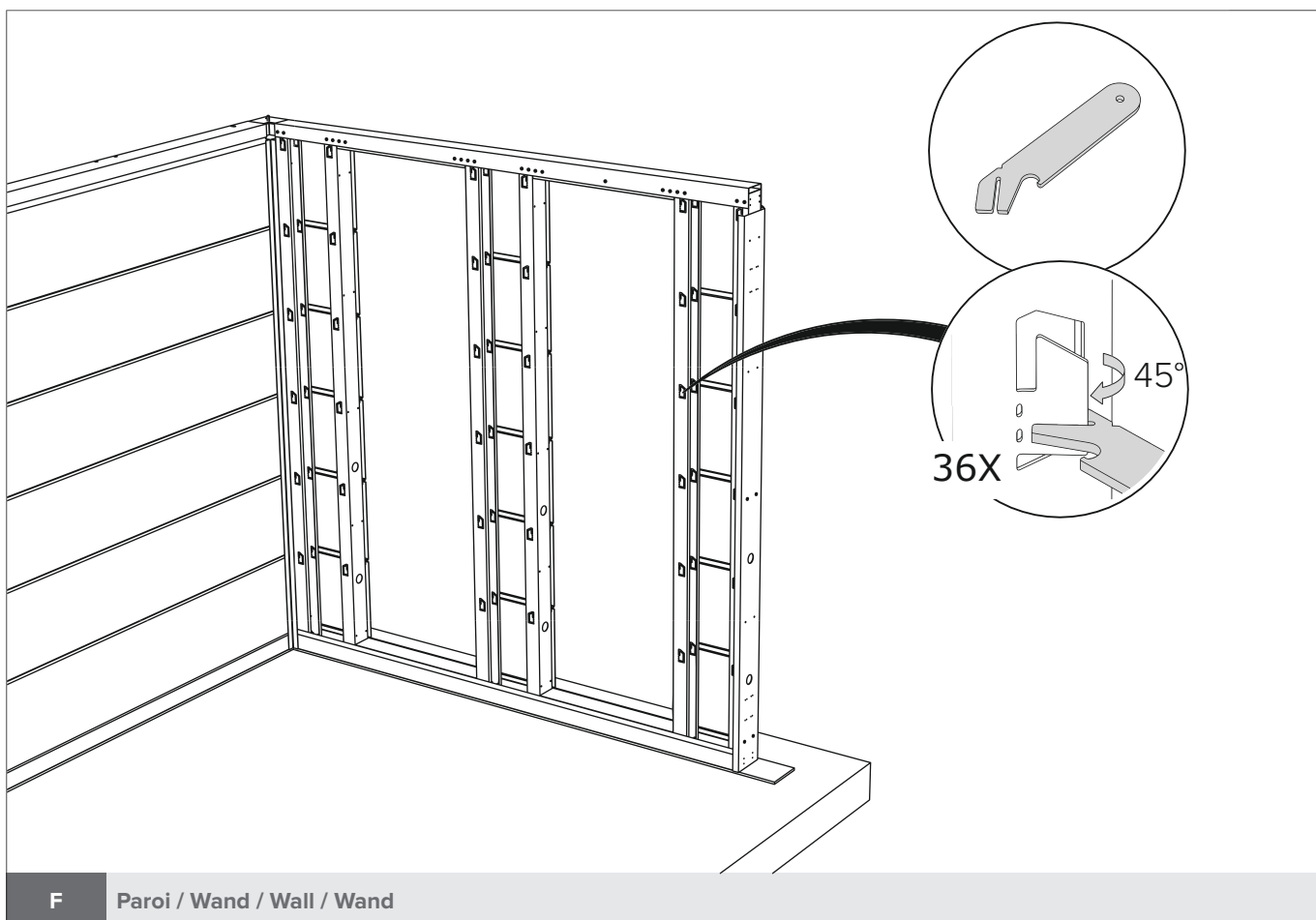
F

Paroi / Wand / Wall / Wand

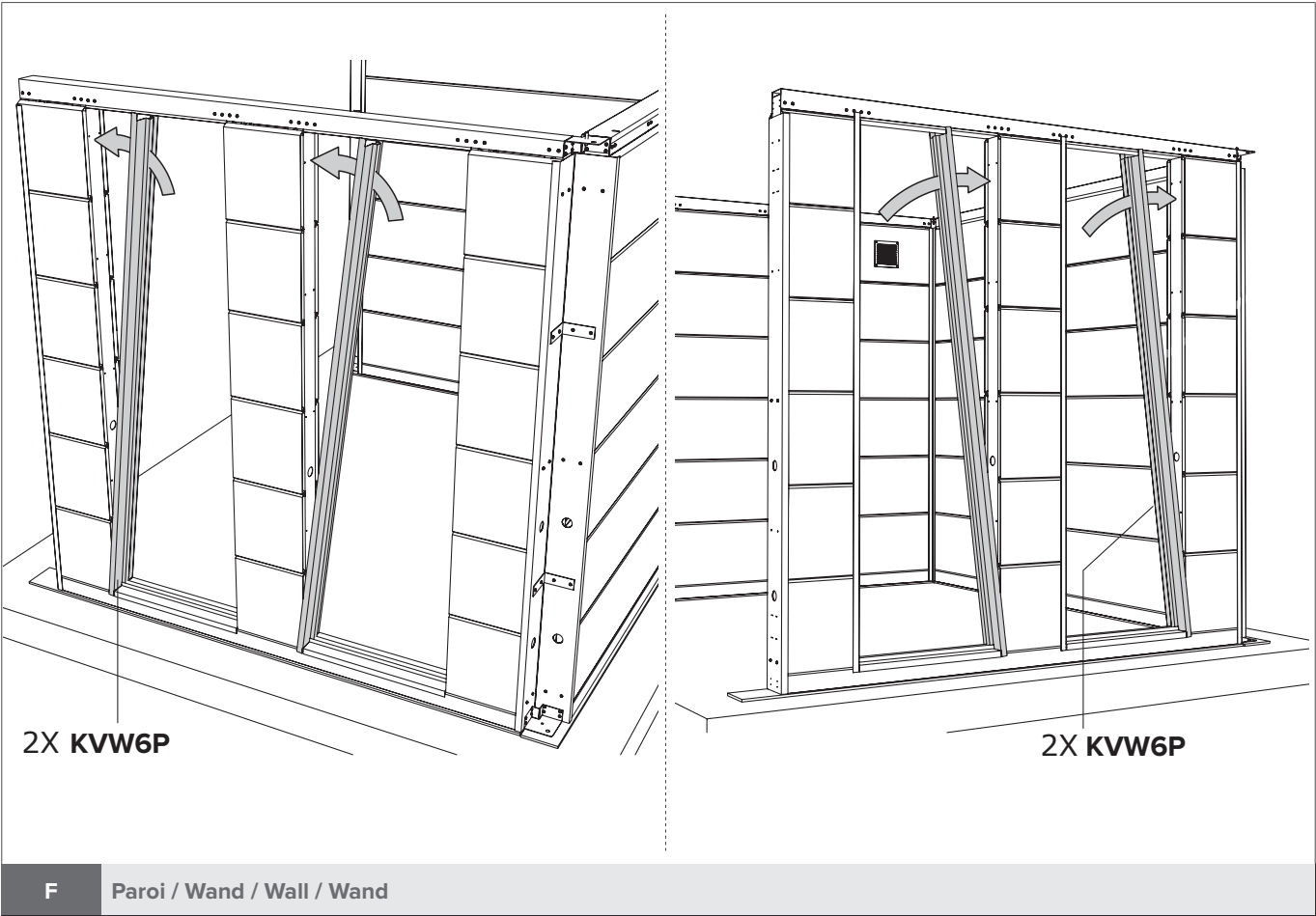


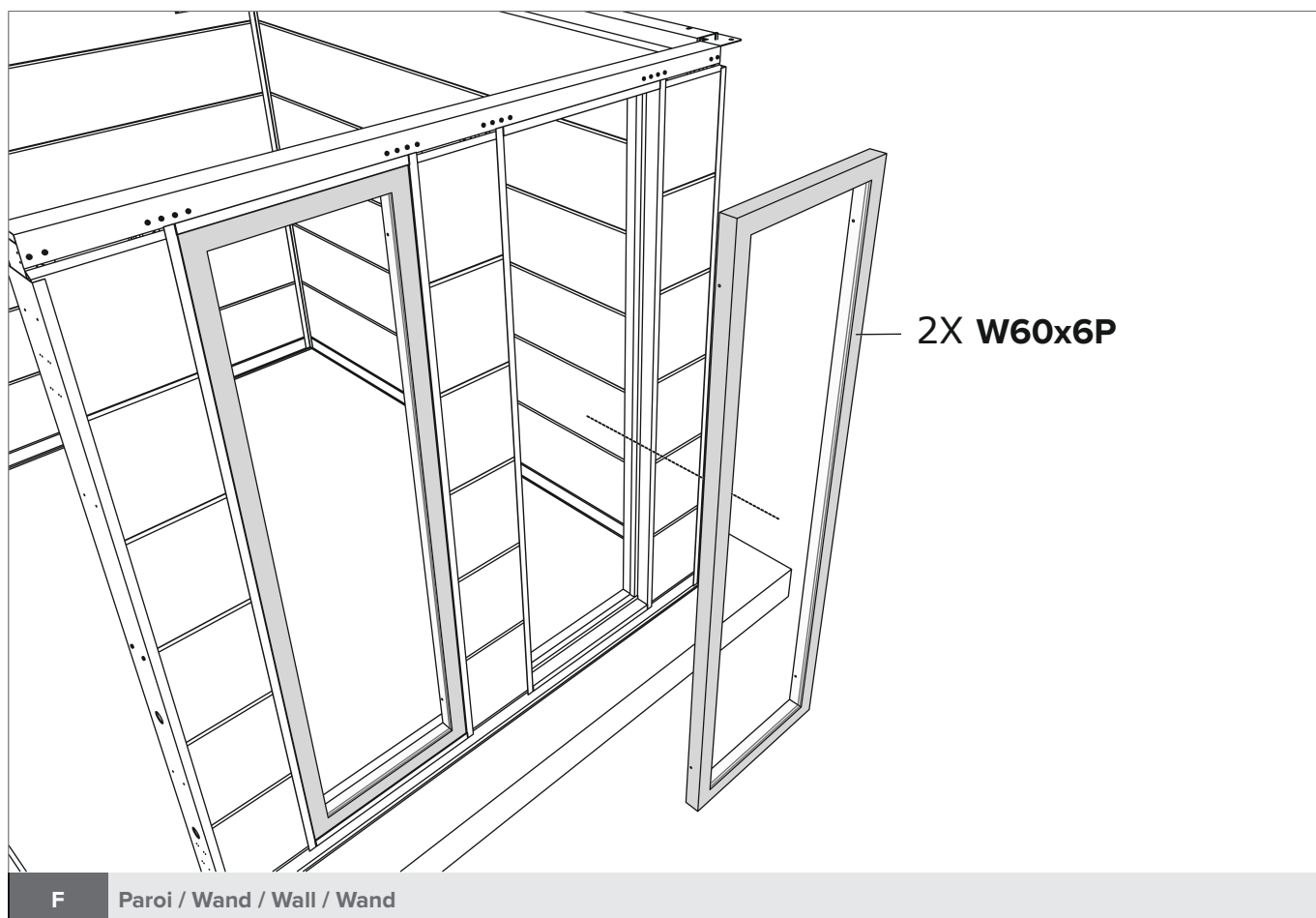
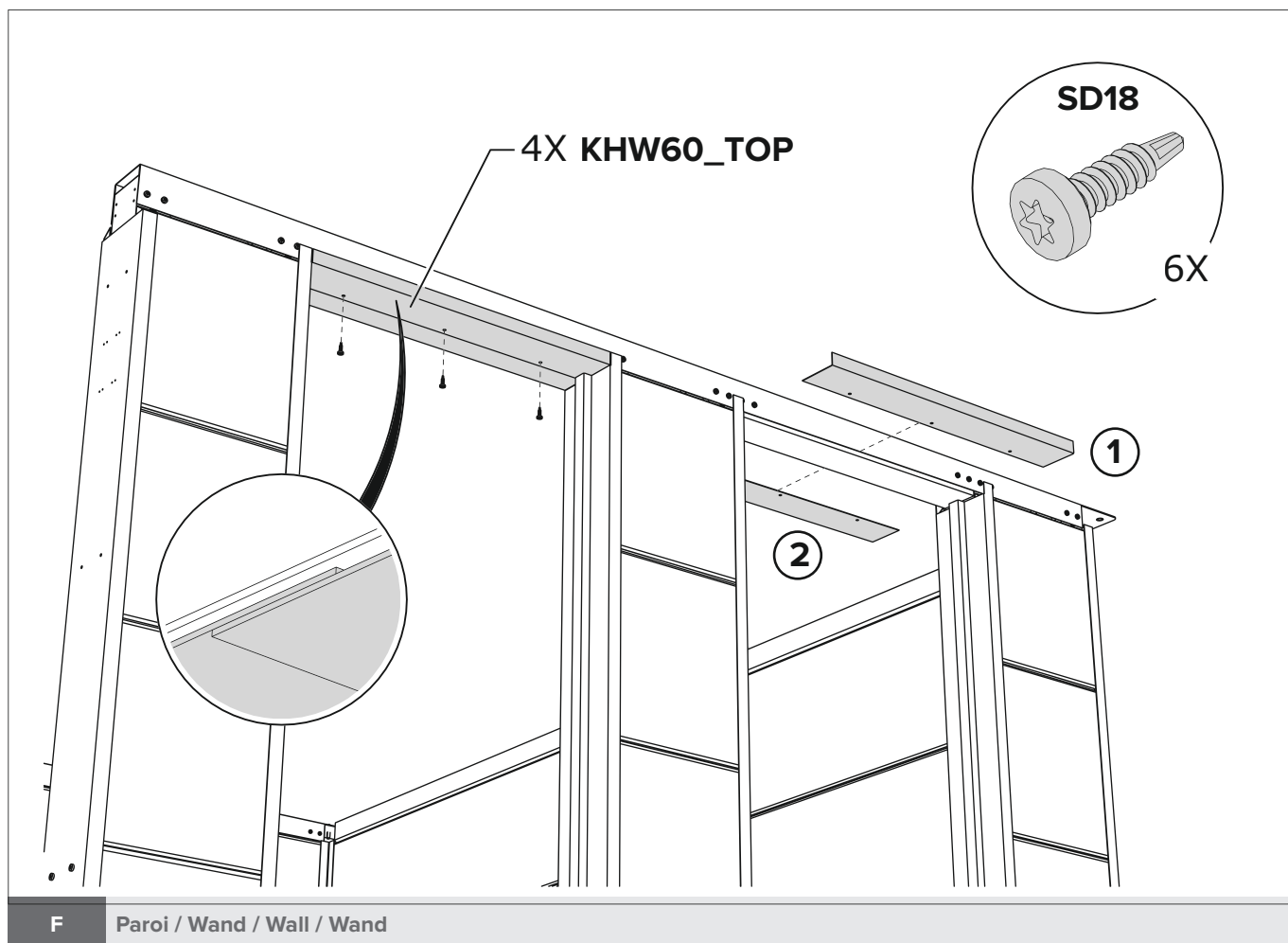
ELEGANTO bodentiefe Fenster

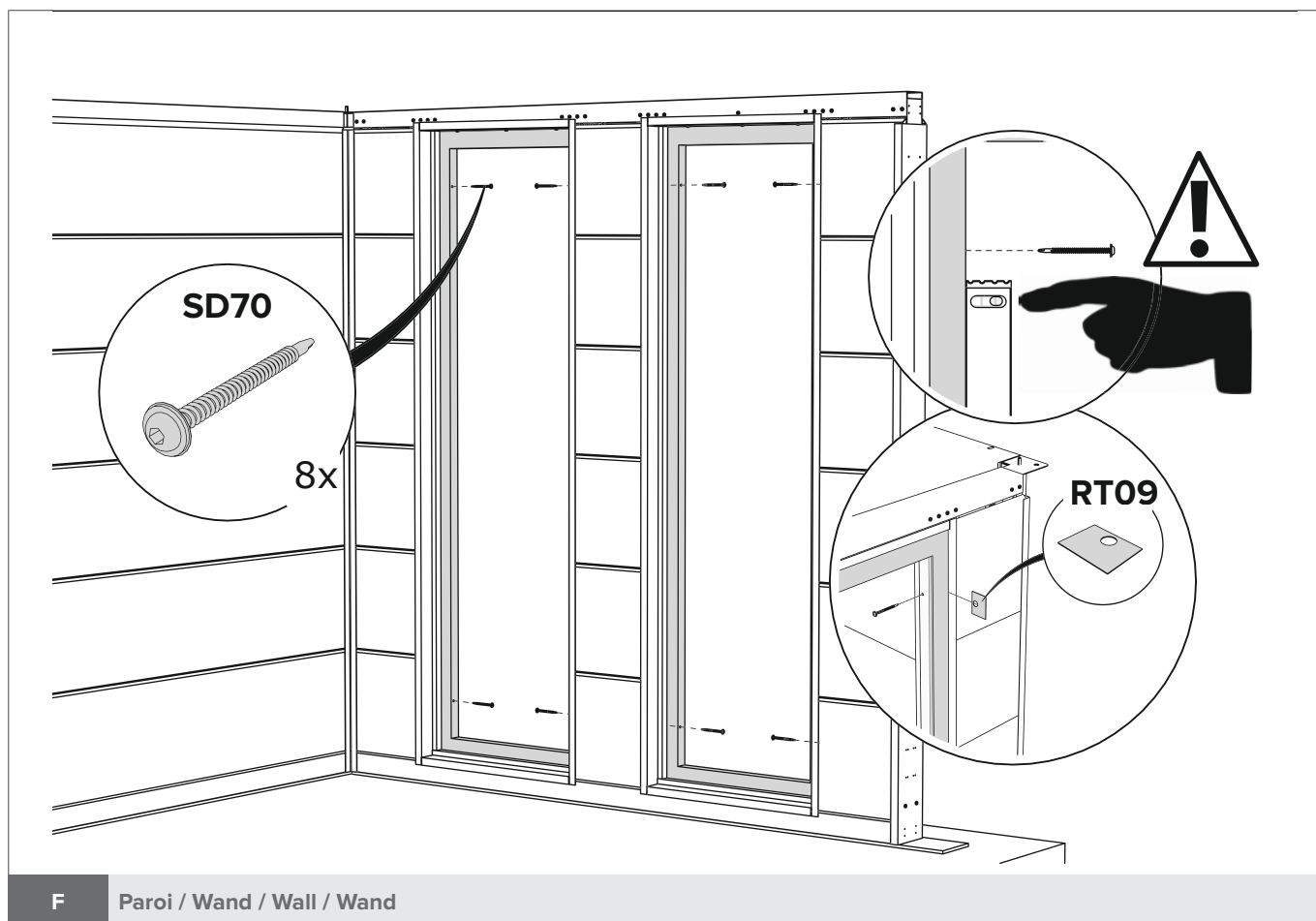




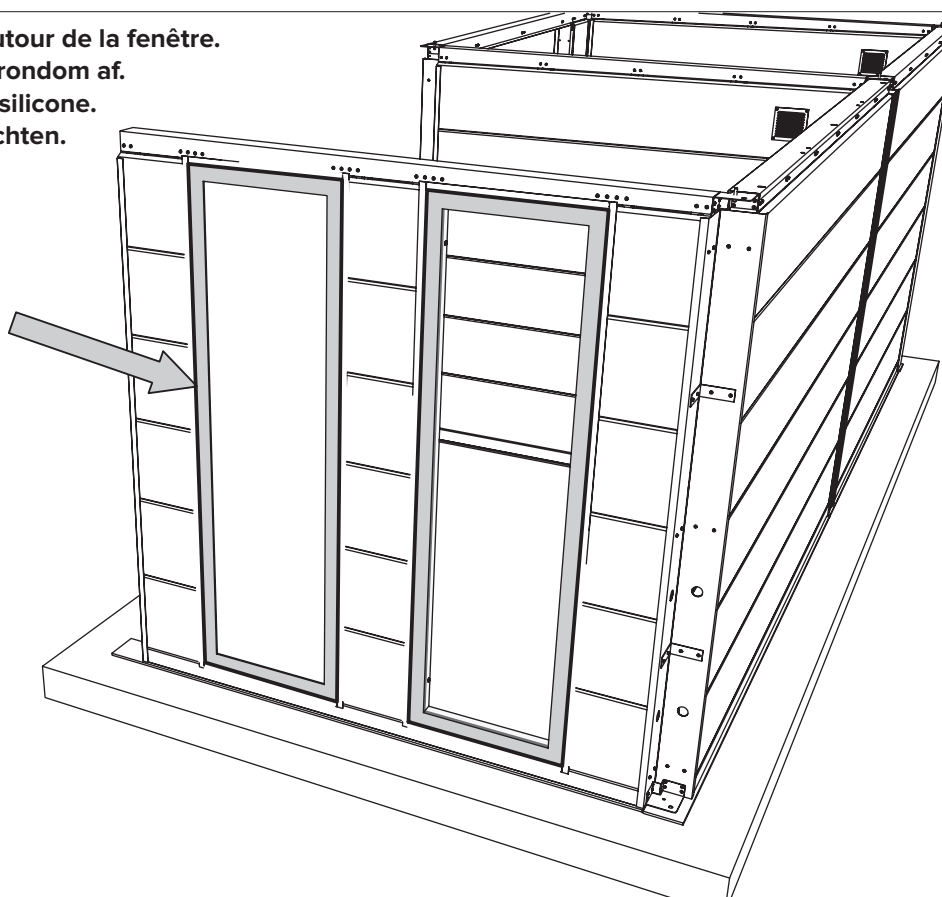
ELEGANTO bodentiefe Fenster







Faites un joint de silicone tout autour de la fenêtre.
 Kit aan de buitenzijde de ramen rondom af.
 Seal the window all around with silicone.
 Fenster rundum mit Silikon abdichten.



WICHTIG

Sie haben eine Beanstandung?



Allgemeine Daten

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Eleganto-service@telluria.eu

0032 800-11564

Montag - Freitag: 09:00 - 16:00 Uhr



Serviceleitfaden

Sie, oder Ihr Kunde haben eine Beanstandung

Eine Beanstandung ist nicht gewollt, kann aber passieren und sollte so schnell wie möglich bearbeitet werden. Um eine schnelle Bearbeitung zu gewährleisten bitten wir um Ihre Mithilfe.

Bei der Anlieferung erkennbare Beschädigungen bitte immer den Fotonachweis erstellen und auf dem Frachtbrief / Lieferschein dokumentieren.

Kommt beim Öffnen des Paketes beschädigte Ware zum Vorschein, bitte immer Fotonachweise erstellen und auf der Teileliste kenntlich machen, damit wir Ihnen das richtige Ersatzteil zusenden können.

Bitte anhand der Teileliste/Stückliste gegebenenfalls Fehlteile vermerken und per Mail zusenden.

Eine Beanstandung bitte immer schriftlich per Mail / Hotline mit folgenden Angaben von Ihrem Kunden anmelden:

- ✓ Haustyp (Eleganto ...)
- ✓ Projektnummer (an der Verpackung/Deckblatt Anleitung)
- ✓ Bildmaterial und Teileliste/Stückliste mit der Kennzeichnung von Fehlteilen oder beschädigten Teilen
- ✓ Auftragsnummer oder Lieferschein oder Rechnungsnummer der Firma Wolff Finnhaus

Wir stehen Ihnen für alle Fragen gerne zu Verfügung, und bedanken uns für Ihre Mithilfe.

Kundendienst - Mail: eleganto-service@telluria.eu

Bodentiefe Fenster

[illegible]

Sie haben Fragen zu diesem Produkt:

Bitte beachten Sie dazu die Informationen
aus dem Serviceleitfaden!

Kostenlose deutschsprachige Service Hotline:

0032 800 - 11564

Montag - Freitag: 09:00 - 16:00 Uhr

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eleganto-service@telluria.eu



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