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Wera Werkzeuge GmbH · Korzter Str. 21–25 · 42349 Wuppertal · Germany

**Information regarding regulation (EU) 2023/988
on general product safety as of May 10, 2023**

27.06.2024

Dear customers,

We are receiving large numbers of customer letters regarding compliance with regulation (EU) 2023/988 on product safety, which will apply in all member states from 13.12.2024. To ensure a timely response, we are sending you this confirmation letter in response to your request. We hope you understand that an individual confirmation is not possible from our side.

The safety of our tool users is our top priority. We therefore ensure that all our products are designed and manufactured in accordance with the general safety requirements of Article 5 EU- product safety regulation.

We hereby confirm that we will comply with the following requirements of EU Regulation 2023/988 from 13.12.2024:

- Compliance with the identification requirements as defined in Art. 9 Para. 5 EU- product safety regulation and the manufacturer's labeling requirements as defined in Art. 9 section 6 EU- product safety regulation.
- Where necessary, providing clear instructions and safety information in a language that is easily understood by consumers in accordance with Art. 9 section 7 EU- product safety regulation.
- Carrying out an internal risk analysis of all our products and preparing the necessary technical documentation in accordance with Art. 9 section 2 EU- product safety regulation.
- Establishment of a complaints- procedure for consumers within the meaning of Art. 9 section 11 EU- product safety regulation. This can be found at <https://www-de.wera.de/de/kontakt/reklamationsmanagement/>. Investigating complaints submitted about our products and keeping a register of complaints received, accidents, any product recalls and corrective measures.
- Furthermore, our company has a whistleblower system, which can be accessed at <https://www-de.wera.de/en/service-support/whistleblower-system/>

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Martin Strauch
CEO

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Johannes Bender
CFO

